

One Communications

Miscellaneous Rates and Charges

Administrative Support Charge

The Administrative Support Charge is a non-telecommunications charge that recovers expenses associated with general administrative and system support costs. This charge is imposed on a per line basis and may vary by state.

Billing and Collections Fee

A billing and collection fee applies per billing statement. The fee recovers the Company's statement rendering and collection costs.

End User Common Line Charge

The End User Common Line (EUCL) charge will apply to End Users who subscribe to the Company's local dial tone for their use of Company common lines and facilities in accessing interstate communications. These charges are applied on a per line basis and may vary by state.

Instate Access Recovery Fee

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with residential or single-line business telephone lines. This charge is intended to recover costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. This charge will not be prorated for a partial month of service, is not subject to any discounting and does not contribute to any monthly minimums. Per line rates may vary by state.

Local Number Portability Charge

Local Number Portability (LNP) is a service that provides residential and business customers with the ability to retain, at the same location, their existing local telephone numbers when switching from one local telephone service provider to another. The LNP charge recovers the Company's cost for maintenance and support of number portability and applies to all local voice lines prescribed to the Company. Per Line rates may vary by state.

Presubscribed Inter-exchange Long Distance (PILD) Charge

The Presubscribed Inter-exchange Long Distance (PILD) Charge is a monthly charge applicable to multi-line business, ISDN-PRI and T-1 customers' lines or line equivalents that are presubscribed to the Company's long distance service or for which a Presubscribed Long Distance provider has not been selected. The aggregate of these PILD charges will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. Customers subscribed to the Company for both their inter-LATA and intra-LATA long distance service will be subject to a single PILD charge per line. Monthly rates may vary by state.

One Communications

Miscellaneous Rates and Charges (Cont.)

Regulatory Cost Recovery Fee

The Regulatory Cost Recovery Fee is a monthly charge assessed on end users that allows the Company to recover costs associated with compliance with various federal regulatory fees and programs. This charge is not a government-imposed fee. The rate for this charge is currently 3.5% percent of a Customer's net interstate and international service charges, exclusive of taxes. This charge is not subject to any discounting and does not contribute to any monthly minimums

Resale Cost Recovery Charge

A monthly recurring Resale Cost Recovery Charge applies in certain markets to lines for which the entire underlying service is physically provided through the use of an incumbent local carrier's platform. The Resale Cost Recovery Charge is assessed to recover additional costs associated with accessing the incumbent local carrier's local telephone lines and switching equipment. Monthly rates may vary by market.