

LIGHTSHIP TELECOM, LLC.
d/b/a One Communications I

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO INTRALATA TOLL TELECOMMUNICATIONS SERVICES
WITHIN THE STATE OF MAINE

This product guide contains the descriptions, regulations, and rates applicable to the furnishing of resold long distance interexchange telecommunications services provided by Lightship Telecom, LLC. d/b/a One Communications I ("Company" or "The Company) within the State of Maine.

CHECK SHEET

The sheets of this product guide are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original product guide and are currently in effect as of the date on the bottom of this page.

Page	Revision	Page	Revision							
1	First *	25	Original							
2	Original	26	Original							
3	First *	27	Original							
4	Original	28	Original							
5	Original	29	Original							
6	Original	30	Original							
7	Original	31	Original							
8	Original	32	Original							
9	Original	33	Original							
10	Original	34	Original							
11	Original	35	Original							
12	Original	36	Original							
13	Original	37	Original							
14	Original	38	First *							
15	Original	39	Original							
16	Original	40	Original							
17	Original	41	Original							
18	Original	42	Original *							
19	Original									
20	Original									
21	Original									
22	Original									
23	Original									
24	Original									

* New or revised page.

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220 Bear Hill Road
Waltham, MA 02451

TABLE OF CONTENTS

	<u>Page</u>
Title Sheet.....	
Check Sheet	1
Table of Contents.....	2
Symbols	4
Product Guide Format.....	5
Section 1 - Technical Terms and Abbreviations.....	6
Section 2 - Rules and Regulations	10
2.1 - Application of Product Guide	10
2.2 - Use of Service	11
2.3 - Liability of Company.....	12
2.4 - Responsibilities of the Subscriber	18
2.5 - Cancellation or Interruption of Services	20
2.6 - Billing Arrangements.....	23
2.7 - Validation of Credit	24
2.8 - Contested Charges	25
2.9 - Billing Entity Conditions	26
2.10 - Deposits	26
2.11 - Taxes	26
2.12 - Minimum Call Completion Rate	26
2.13 - Promotions.....	26

TABLE OF CONTENTS (Cont'd)

	<u>Page</u>	
Section 3 - Descriptions of Services	27	
3.1 - General	27	
3.2 - Timing of Calls	28	
3.3 - Rate Periods and Holidays	29	
3.4 - Calculation of Distance	31	
3.5 - Product Descriptions.....	33	
Section 4 - Rate Schedule	36	
4.1 - Message Telecommunications Service Rates	36	
4.2 - 800 Service Rates	36	
4.3 - Operator Service Rates	36	
4.4 - Calling Card Service Rates	37	
4.5 - Directory Assistance Charge	37	
4.6 - Presubscribed Interexchange Long Distance (PILD) Charge	38	(C)
4.7 - Public Pay Telephone Surcharge	39	
4.8 - In-State Business Toll Services	40	
4.9 - In-State Lightship Direct 1+ Toll Services	41	
4.10 - Instate Access Recovery Fee (IARF)	42	(N)

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - To signify a change in product guide regulation
- D - To signify a deletion due to discontinuance of a rate or regulation
- I - To signify a rate increase
- N - To signify a new product guide provision
- R - To signify a rate decrease
- S - To signify incorporation of approved material issued under a supplement to the product guide
- T - To signify text changes without causing a change in the product guide rate or terms
- X - To signify text moved from product guide page to another

PRODUCT GUIDE FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the product guide. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their product guide approval process, the most current sheet number on file with the Commission is not always the product guide page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).l.
 - 2.1.1.A.1.(a).l.(i).
 - 2.1.1.A.1.(a).l.(i).(1).
- D. Check Sheets - When a product guide filing is made with the Commission, an updated check sheet accompanies the product guide filing. The check sheet lists the sheets contained in the product guide, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The product guide user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's telephone to the Company's designated switching center or point of presence.

Authorization Code - A number assigned to each Travel Card Customer which is dialed by the Customer or Authorized User upon access to the Company's service. An Authorization Code identifies the caller and validates the caller's authorization to use the services provided.

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Company's services under the terms and regulations of this product guide.

Business Customer - For the purposes of this product guide, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using a presubscribed Access Line that has been assigned a business class of service by the local service provider.

Casual Calling- Access to the Company's network and the subsequent use of service by the Customer through the dialing of an access code in the format of 10XXX, 101XXXX or other code sequence, where the last digits represented by the "X" are the unique Carrier Identification Code (CIC) assigned to the Company.

Commission - Refers to the Maine Public Utilities Commission.

Company or The Company— Lightship Telecom, LLC. d/b/a One Communications I, unless otherwise clearly indicated by the context.

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Completed Call - A call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.

Customer - Any person who has applied for, been accepted, and is either receiving utility service or has agreed to be billed for utility service. This term also includes a person who was a customer of the same utility within the past 30 days and who requests service at the same or a different location. A customer is responsible for the payment of charges and for compliance with all terms of the Company's product guide.

Dedicated Access Origination/Termination - Where originating or terminating access between the Customer and the Company is provided on dedicated circuits. A method of reaching the Company's services whereby the Customer is connected directly to the Company's access point without utilizing the services of the local switched network.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LEC - Local exchange company.

Marks - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Pay Telephone - Telephone instruments provided by other telecommunications companies for use by guests, patrons, visitors, or transient third parties. Pay Telephones permit the user to place calls to other parties and bill such calls on a non-sent-paid or sent-paid-basis. To facilitate sent-paid calling, Pay Telephones can be equipped with a credit card reader, coin box, or similar device that allows charges to be collected for each call at the instrument.

Residential Customer - A customer who has telephone service at a dwelling and the service is used primarily for domestic or social purposes. All other customers are non-residential customers.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Service - Any telecommunications service(s) provided by the carrier under these schedules.

Special Access Origination/Termination - See Dedicated Access.

Station - A telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Travel Card - A billing arrangement whereby the Customer or Authorized User may bill the charges for a call to a Company-issued account number. The terms and conditions of the Company or its billing agent apply to payment arrangements. Travel Cards are issued by the Company and provide the Customer or Authorized User with a Travel Card Account, Authorization Code and instructions for accessing the Company's network.

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Travel Card Call - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other toll-free access code dialing sequence.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

SECTION 2. RULES AND REGULATIONS

2.1 Application of Product Guide

- 2.1.1 This product guide contains the regulations and rates applicable to intrastate resale telecommunications services provided by the Company for telecommunications between points within the State of Maine. Company's services are furnished subject to the availability of facilities and subject to the terms and conditions of this product guide.
- 2.1.2 The rates and regulations contained in this product guide apply only to the services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.
- 2.1.3 The Subscriber is entitled to limit the use of Company's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Company.
- 2.1.4 The Company's intrastate service territory is the entire State of Maine. Company's services are available 24 hours per day, 7 days a week.
- 2.1.5 Company services are available for both non-residential and residential customers.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.2 Use of Service

- 2.2.1 Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 Company's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 Company does not transmit messages pursuant to this product guide, but its services may be used for that purpose.
- 2.2.6 Company's services may be denied for nonpayment of charges or for other violations of this product guide.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Company

- 2.3.1 Except as otherwise stated in this section, the liability of Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.5.
- 2.3.2 Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.5, Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- 2.3.3 The liability of Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Company (Cont'd)

2.3.4 Company shall not be liable for any claims for loss or damages involving:

- A. Any act or omission of: (1) the Customer, (2) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by Company; or (3) common carriers or warehousemen;
- B. Any delay or failure of performance or equipment due to causes beyond Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
- C. Any unlawful or unauthorized use of Company's facilities and services;

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Carrier (Cont'd)

2.3.4 Company shall not be liable for any claims for loss or damages involving (Cont'd):

- D. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
- E. Breach in the privacy or security of communications transmitted over Company's facilities;
- F. Changes in any of the facilities, operations or procedures of Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by Company and is not provided to the Customer, in which event Company's liability is limited as set forth in subsection 2.3.1 of this Section 2.3.
- G. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Company (Cont'd)

2.3.4 Company shall not be liable for any claims for loss or damages involving (Cont'd):

- H. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to Company's facilities;
- I. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for Company and/or is not authorized by Company;
- J. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this product guide;
- K. Any act or omission in connection with the provision of 911, E911, or similar services involving emergencies;
- L. Any noncompletion of calls due to network busy conditions;
- M. Any calls not actually attempted to be completed during any period that service is unavailable.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Company (Cont'd)

2.3.5 Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by Company.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Company (Cont'd)

- 2.3.6 Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- 2.3.7 Any claim of whatever nature against Company shall be deemed conclusively to have been waived unless presented in writing to Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.3.8 COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- 2.3.9 Any provisions that limit liability or damages do not apply to the extent they conflict with Maine Statute, 11 M.R.S.A. 2-316(5), Exclusion or Modification of Warranties.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Subscriber

2.4.1 The Subscriber is responsible for placing any necessary orders; for complying with product guide regulations; for the placement of any stickers or tent cards provided by Company or as required by law; and for assuring that Users comply with product guide regulations. The Subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Subscriber to Users. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's numbers which are not collect, third party, calling card, or credit card calls.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Subscriber (Cont'd)

- 2.4.2 The Subscriber must pay Company for replacement or repair of damage to the equipment or facilities of Company caused by negligence or willful act of the Subscriber, Users, or others, by improper use of the services, or by use of equipment provided by the Subscriber, Users, or others.
- 2.4.3 The Subscriber must pay for the loss through theft of any Company equipment installed at Subscriber's premises.
- 2.4.4 The Subscriber is responsible for payment of the charges set forth in this product guide.
- 2.4.5 The Subscriber is responsible for compliance with the applicable regulations set forth in this product guide.
- 2.4.6 The Subscriber shall indemnify and save Company harmless from all liability disclaimed by Company as specified in Section 2.3 above, arising in connection with the provision of service by Company, and shall protect and defend Company from any suits or claims against Company and shall pay all expenses and satisfy all judgments rendered against Company in connection herewith. Company shall notify the Subscriber of any suit or claim against Company of which it is aware.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.5 Cancellation or Interruption of Services

2.5.1 General

- A. A service is interrupted when it becomes unusable to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by Company under this product guide.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by Company to be impaired.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.5 Cancellation or Interruption of Services (Cont'd)

2.5.2 Limitations on Allowances

No credit allowance will be made for any interruption of service:

- A. due to the negligence of, or noncompliance with the provisions of this Product Guide by, any person or entity other than Company, including but not limited to the Customer or other common carriers connected to the service of Company;
- B. due to the failure of power, equipment, systems, or services not provided by Company;
- C. due to circumstances or causes beyond the control of Company;
- D. during any period in which the Customer continues to use the service on an impaired basis;

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.5 Cancellation or Interruption of Services (Cont'd)

2.5.2 Limitations on Allowances (Cont'd)

- E. during any period when the Customer has released service to Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- F. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- G. that was not reported to Company within thirty (30) days of the date that service was affected.

2.5.3 Application of Credits for Interruptions of Service

Credits for interruptions of service, for which charges are specified on the basis of per minute of use, or on the usage of a fraction of a minute, shall in no event exceed an amount equal to the initial period charge provided for under this product guide.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.6 Billing Arrangements

- 2.6.1 The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge. The customer is also responsible for charges to establish service initially and to re-establish service which has been disconnected for non-payment of bills, violation of the Terms and Conditions, or fraudulent usage of the Company's services. Such charges shall be set in accordance with Commission Rules.
- 2.6.2 For billing purposes, service is established on the date the customer's local exchange carrier switches the customer's service to the reselling Company's network.
- 2.6.3 Upon customer request, the Company will automatically apply a 70% rate reduction for intrastate toll calls made from lines used by certified deaf, hard-of-hearing or speech-impaired persons who must rely on teletypewriters for residential telephone communications, and others as provided in 35-A M.R.S.A. _ 7302. To qualify for an automatic reduction, the customer must submit an affidavit to the Company on a form approved by the Maine Department of Human Services, stating that due to one of the aforementioned conditions, he or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, customers making calls to certified persons are eligible for a 70% rate reduction for relevant billed calls made during each billing period.
- 2.6.4 The Subscriber will either be billed directly by Company or its intermediary, or charges will be included in the Subscriber's regular telephone bill pursuant to billing and collection agreements established by Company or its intermediary with the applicable telephone company.
- 2.6.5 Company will render bills monthly. Payment is due within the specified time as noted on the invoice, not to exceed thirty (30) days after the Subscriber's receipt of its bill.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.6 Billing Arrangements (Cont'd)

2.6.6 A bill becomes past due no less than 30 days after postmarked. Once a bill is past due, the Company may proceed with collection activities pursuant to Chapter 81 or 860 of the Commission's Rules, and a late payment penalty applied to the undisputed amount shall be due to the Company. The late payment penalty shall be calculated at a monthly rate not to exceed the rate specified in Chapter 870 as updated annually by the Commission's Director of Finance, on the undisputed past due amount

2.6.7 Pursuant to Chapter 870 of the Commission's Rules, the Customer will be assessed a charge of five dollars (\$5.00) or the amount that the bank charges the company, not to exceed \$15.00, for each check submitted by the Customer to the Company which a financial institution refuses to honor.

2.7 Validation of Credit

Company reserves the right to validate the credit worthiness of Subscribers or Users.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.8 Contested Charges

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 30 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written or oral notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

Customer Complaints are handled by a full service customer service department. Customers may call the Company's customer service number or submit a written complaint to:

Lightship Telecom, LLC.
d/b/a One Communications I
220 Bear Hill Road
Waltham, MA 02451

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the customer may contact the Consumer Assistance Division, Maine Public Utilities Commission, 18 State House Station, 242 State Street, Augusta, ME 04333-0018. Telephone: 800-452-4699 or 207-287-3831. Facsimile: 207-287-1039.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.9 Billing Entity Conditions

When billing functions on behalf of Company are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.10 Deposits

Company reserves the right to require a deposit from the Subscriber. Customer deposits will be collected, maintained, and returned in accordance with sections 81,86 and 270 of the Commission's rules.

2.11 Taxes

All federal excise taxes, and State and local sales, use, and similar taxes, are billed as separate line items and are not included in the quoted rates.

2.12 Minimum Call Completion Rate

Company will ensure an industry standard blocking rate no greater than P.01.

2.13 Promotions

Company may from time to time offer promotional services.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 General

The Company provides direct dialed (1+) outbound and inbound toll-free long distance, directory assistance, and operator assisted services for communications originating and terminating within the State of Maine. The Company's services are available twenty-four (24) hours per day, seven (7) days a week. Unless otherwise specified in this product guide, intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, form of access, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network. Monthly recurring and non-recurring charges may also apply.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Timing of Calls

- 3.2.1 Billing for calls placed over the Company's network is based in part on the duration of the call as follows, unless otherwise specified in this product guide:
- 3.2.2 Timing of each call begins when the called station is answered (i.e. when two-way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person-to-Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.3 Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.4 The minimum Initial Period for billing purposes is outlined in Section 4.
- 3.2.5 Unless otherwise specified in this product guide, billing for Additional Periods (usage after the Initial Period) is outlined in Section 4.
- 3.2.6 Rounding of partial billing increments is to the next whole increment.
- 3.2.7 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.3 Rate Periods and Holidays

3.3.1 For time of day, usage sensitive services utilizing Day, Evening and Night/Weekend designations, the following rate periods apply unless otherwise specified in this product guide:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

3.3.2 For time of day, usage sensitive services utilizing Peak and Off-Peak designations, the following rate periods apply unless otherwise specified in this product guide:

	MON	TUES	WED	THUR	FRI	SAT	SUN
7:00 AM TO 6:00 PM*	PEAK RATE PERIOD						
6:00 PM TO 7:00 AM*	OFF-PEAK RATE PERIOD						

* Up to but not including.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.3 Rate Periods and Holidays (Cont'd)

3.3.3 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

3.3.4 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate or off-peak rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.4 Calculation of Distance

- 3.4.1 Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer.

For services utilizing Switched Access Origination, mileage measurements are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and terminating points.

For any outbound services utilizing Dedicated Access Origination, mileage measurements are based on the distance in airline miles between the Company's access point associated with the station utilizing Dedicated Access Origination and the serving wire center associated with the called station. For inbound services utilizing Dedicated Access Termination, mileage measurements are based on the distance in airline miles between the serving wire center associated with the calling station and the Company's access point associated with the station utilizing Dedicated Access Origination.

The distance between the originating and terminating points is calculated by using the vertical ("V") and horizontal ("H") coordinates of the serving wire centers or the Company's access points. For determining the airline mileage of a call, the Company references the V and H coordinates as found in BellCore's V&H Tape and NECA FCC Tariff No. 4 .

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.4 Calculation of Distance (Cont'd)

3.4.2 The airline distance is determined as follows:

Step 1: Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

3.4.3 The formula for distance calculations is:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.5 Product Descriptions

3.5.1 Message Telecommunications Service (MTS)

Message Telecommunications Service (MTS) is a communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate MTS from locations served by the Company, and may terminate in all locations within the State of Maine. Operator, Calling Card, and Directory Assistance services are available to Customers of the Company's MTS service.

The Company offers presubscribed MTS, whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's MTS service, such that "1+" interLATA calls are automatically routed to the Company.

3.5.2 800 Service

800 Service is an inbound communications service which permits calls to be completed at the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten (10) digit telephone number (800+ NXX-XXXX) which will terminate at the Customer's location. Calls may originate from any location within the State of Maine and may terminate at the Customer's location.

800 Service will be billed per call based on the duration of the call.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.5 Product Descriptions (Cont'd)

3.5.3 Operator Service

Operator Service is available to users of the Company's MTS service. In addition to usage charges, each operator call will be assessed a charge(s) as set forth in Section 4.4.1 of this product guide. The methods available to the Customer for accessing the Company's operator depends upon the type of MTS:

Presubscribed MTS users may dial "00"; or dial "0+ the called interLATA telephone number (NPA+NXX-XXXX)" for long distance calling assistance from the equal access areas.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.5 Product Descriptions (Cont'd)

3.5.4 Calling Card Service

Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company designated 800 access number (800-NXX-XXXX), plus the Customer's/User's Calling Card authorization number and the called telephone number.

Calling Card Calls can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

(A) Operator-Assisted Calls

Calling Card can be used to place operator-assisted calls. Surcharges apply per call, in addition to the standard usage charges.

(B) Directory Assistance Calls

The Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

SECTION 4 - RATE SCHEDULE

4.1 Message Telecommunications Service (MTS) Rates for Residential Customers

Per minute usage rates: \$0.22
Billed in six (6) second increments-One minute minimums

4.2 800 Service Rates

Per minute usage rates: \$0.22
Billed in six (6) second increments-One minute minimums

Monthly Rate: \$3.00 per 800 number

4.3 Operator Service Rates

<u>Local / IntraLATA Toll</u>	<u>Charges</u>
Person-to-Person	
Customer Dialed	\$1.05
Operator Dialed	\$3.70
Station-to-Station	
Customer Dialed	\$1.05
Operator Dialed	\$1.30
Collect and Bill to Third Number	
Customer Dialed	\$1.05
Operator Dialed	\$3.55
<u>InterLATA</u>	
Person-to-Person	\$3.55
Station-to-Station	\$1.65
Billed to Third Number	
Customer Dialed	\$1.05
Operator Dialed	\$3.55

SECTION 4 - RATE SCHEDULE (Cont'd)

4.4 Calling Card Service Rates

Per Call Surcharge:	
Calls originating from standard phone lines	None
Calls originating from public pay phones	\$.35 per call

	<u>Per Minute Rate</u>
Day	\$0.22
Evening	\$0.22
Night/ Weekend	\$0.22

Calls are billed in full minute increments

4.5 National Directory Assistance Charge

Per requested number	\$1.50
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SECTION 4 - RATE SCHEDULE (Cont'd)

(C)

4.6 Presubscribed Interexchange Long Distance (PILD) Charge

The Presubscribed Interexchange Long Distance (PILD) Charge is a monthly charge applicable to multi-line business, ISDN-PRI and T-1 Customers' lines or line equivalents that are presubscribed to the Company's long distance service . For ISDN-PRI and T-1 Customers, the Company will assess five (5) PICC charges per circuit. The aggregate of these PILD charges will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. Customers subscribed to the Company for both their interLATA and intraLATA long distance service will be subject to a single PILD charge per line.

Monthly Recurring Charge

Per multi-line business Customer subscribed line	\$4.31
Per ISDN-PRI or T-1 facility	\$21.55
Per Centrex line	\$0.47

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SECTION 4 - RATE SCHEDULE (Cont'd)

4.7 Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge: \$0.35

SECTION 4 - RATE SCHEDULE (Cont'd)

4.8 In-State Business Toll Services

Outbound "1+" rates	
Day	\$.13
Evening	\$.13
Nt/Wknd	\$.13

Billing in 6 second increments with a minimum 30 second minimum charge
No Monthly fee associated with this service

Inbound "1+800/888/877" Toll Services	
Day	\$.13
Evening	\$.13
Nt/Wknd	\$.13

Billing in 6 second increments with a minimum 30 second minimum charge
Calls originating from pay phones incur a \$0.35 per call surcharge
Monthly fee of \$3.00 per working or served 800 number

Early Termination Charges

In the event a business customer chooses to terminate service prior to the Term Plan commitment period, a one-time disconnect charge equal to 75% of the averagemonthly billing times the remaining months of their term will be charged.

SECTION 4 - RATE SCHEDULE (Cont'd)

4.9 In-State Lightship Direct 1+ Toll Service

Outbound "1+" rates
Day \$.08
Evening \$.08
Nt/Wknd \$.08

Billing in 6 second increments with a minimum 30 second minimum charge
No Monthly fee associated with this service

Inbound "1+800/888/877" Toll Services
Day \$.08
Evening \$.08
Nt/Wknd \$.08

Billing in 6 second increments with a minimum 30 second minimum charge
Calls originating from pay phones incur a \$0.35 per call surcharge
Monthly fee of \$3.00 per working or served 800 number

Volume Discounts

When the total monthly usage exceeds \$3,000 a 15% discount is received on all outbound 1+ and toll free usage. When the total monthly usage exceeds \$10,000 a 20% discount is applied on all outbound 1+ and toll free usage.

Term Plan Options For Businesses

A term plan option is available to customers choosing either one Lightship service (Local or Toll Service) or both services and receive a term discount:

	1 Year	2 Year	3 Year
One Service	4%	6%	8%
Two Services	6%	8%	10%
Three Services	8%	10%	12%

Term plan discounts do not apply to Operator Assisted Calls, Directory Assistance, One-Time installation charges, or premise visits.

SECTION 4 - RATE SCHEDULE (Cont'd)

4.10 Instate Access Recovery Fee (IARF)

A monthly service charge that is applied to Customers subscribed to the Company for long distance services associated with residential or single-line business telephone lines. This charge is intended to recover costs incurred by the Company in providing in-state long distance service over Customer's local exchange provider's network. This charge is not subject to any discounting and does not contribute to any monthly minimums.

Monthly Recurring Charge

Per single line business line	\$3.75
Per residential line	\$3.75

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