

CHOICE ONE COMMUNICATIONS OF MAINE INC.

d/b/a ONE COMMUNICATIONS II

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO END-USER COMMUNICATIONS SERVICES

WITHIN THE STATE OF MAINE

This product guide applies to the end-user telecommunications services furnished by Choice One Communications of Maine Inc. d/b/a One Communications II ("Carrier") between one or more points in the State of Maine.

Effective: March 14, 2008

Issued by: Vice President of Regulatory Compliance
Choice One Communications of Maine, Inc.
d/b/a One Communications
220 Bear Hill Road
Waltham, MA 02451

CHECK SHEET

The pages of this product guide are effective as of the date shown. The original and revised sheets named below contain all changes from the original product guide and are in effect on the date shown.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
	Original	38	Original	71.4	Original	107	Original
1	Third*	39	Original	72	Original	108	Original
2	Second	40	First*	73	Original	109	Original
3	Original	41	Original	74	Original	110	Original
4	Original	42	Original	74.1	Original	111	Original
5	Original	43	First	75	Original	112	Original
6	Original	44	Original	76	Original	113	Original
7	Original	45	First	77	Original	114	Original
8	Original	46	Original	78	Original	115	Original
9	Original	47	Original	79	Original	116	Original
10	Original	48	First*	80	Original	117	Original
11	First	49	Original	81	Original	118	Original
12	Original	50	Original	82	Original	119	Original
13	Original	51	Original	83	Original	120	Original
14	Original	52	Original	84	Original	121	Original
15	Original	53	Original	85	Original	122	Original
16	Original	54	Original	86	Original	123	Original
17	Original	55	Original	87	Original	124	Original
18	Original	56	Original	88	Original	125	Original
19	Original	57	Original	89	Original	126	Original
20	First	58	Original	90	Original	127	Original
21	First	59	Original	91	Original	128	Original
21.1	Original	60	Original	92	Original	129	Original
21.2	Original	61	Original	93	Original	130	Original
22	Original	62	Original	94	Original	131	Original
23	First	63	Original	95	Original	132	Original
24	First	63.1	Original	96	First	133	Original
25	First	63.2	Original	97	Original	134	Original
26	Original	63.3	Original	98	Original	135	Original
27	Original	64	Original	99	Original	136	Original
28	First	65	Original	100	Original	137	Original
29	First	66	Original	101	Original	138	Original
30	First	67	Original	102	Original	139	Original
31	Original	68	Original	103	First*	140	Original
32	Original	69	Original	104	Original	141	Original
33	Second*	70	Original	105	Original	142	Original
34	Second*	71	Original	106	Original	143	Original
35	Original	71.1	Original	106.1	Original	144	Original
36	Original	71.2	Original	106.2	Original		
37	Original	71.3	Original				

* New or Revised.

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5 Wall Street
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5 Wall Street
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EXPLANATION OF SYMBOLS

A revision of a Product guide page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

C - Change in Regulation

D - Discontinued rate or regulation

I - Increased rate

M - Moved from another product guide location

N - New rate or regulation

R - Reduction in a rate or charge

T - Changed in text but no change in rate or regulation

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220 Bear Hill Road
Waltham, MA 02451

TERMS AND CONDITIONS (Cont'd.)

The State of Maine Public Utilities Commission (MPUC) requires that each telephone utility's Terms and Conditions comply with and not conflict with requirements of Maine Statutes (primarily in Title 35-A) and MPUC rules. Any provision in these Terms and Conditions or rate schedules that conflicts with a Maine statute or MPUC rule is inapplicable and will not be enforceable. The following rules apply to telephone utilities and contain provisions that affect matters that commonly appear in telephone utility Terms and Conditions:

Chapter 204 - Basic-Service Calling Areas

Chapter 230 - Installation, Maintenance and Ownership of Customer Premises Wire

Chapter 250 - Coin-operated Telephone Service

Chapter 280 - Provision of Competitive Telecommunications Services

Chapter 291 - Standards for Billing, Credit and Collection, and Customer Information for Non-Eligible Telecommunications Carriers Providing Basic Telephone Service

Chapter 294 - Lifeline and Link Up Service Programs

Chapter 296 - Selection of Primary Interexchange and Local Exchange Carriers

Chapter 870 - Late Payment Charges, Interest Rates to Be Paid on Customer Deposits, and Charges for Returned Check Fees

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TERMS AND CONDITIONS (Cont'd.)

In addition, the following provisions (the first two of which are required by statute) are part of this utility's Terms and Conditions:

1. FOR INTEREXCHANGE SERVICE:

Discount for Hearing-Impaired Customers. Upon customer request, the Company will automatically apply a 70% reduction for intrastate toll calls made from line used by certified deaf, hard-of-hearing or speech-impaired persons who must rely on teletypewriters for residential telephone communications, and others as provided in 35-A M.R.S.A. §7302. To qualify for an automatic reduction, the customer must submit an affidavit to the Company on a form approved by the Maine Department of Human Services, stating that due to one of the aforementioned conditions, the customer or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, customers making calls to certified persons are eligible for a 70% rate reduction for relevant billed calls made during each billing period.

2. FOR LOCAL EXCHANGE SERVICE:

Enhanced Universal Emergency Number Service - E911 - Surcharge. An Enhanced Universal Emergency Number Service (E911) surcharge, as provided in 25 M.R.S.A. § 2927(1-A), applies per month to each residence and business access line, including PBX trunks, Centrex access lines, semipublic coin lines, and public access lines, in addition to the monthly rates for these lines specified elsewhere in these schedules. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

3. FOR BOTH LOCAL AND INTEREXCHANGE SERVICES:

Any provisions in these Terms and Conditions that limit liability or damages do not apply to the extent they conflict with 11 M.R.S.A. §2-316(5) of the Maine Revised Statutes, Exclusion or Modification of Warranties.

This utility agrees that it is responsible for complying with all applicable rules of the Maine Public Utilities Commission and with the Maine Revised Statutes. It understands that if it applies or enforces any provision of these Terms and Conditions that is in conflict with a rule of the Maine Public Utilities Commission, or the Maine Revised Statutes, the rule or statute will govern; and the utility may be subject to action by the Consumer Assistance Division of the Maine Public Utilities Commission or an investigation by the Commission pursuant to 35-A M.R.S.A. §1303.

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TERMS AND CONDITIONS (Cont'd.)

Definitions

1. "Carrier, "Company" or "Utility" refers to Choice One Communications of Maine Inc..
2. "Completed" call is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.
3. "Customer" means any person who has applied for, been accepted, and is either receiving utility service or has agreed to be billed for utility service. This term also includes a person who was a customer of the same utility within the past 30 days and who requests service at the same or a different location.
4. "Residential" customer is a customer who has telephone service at a dwelling and the service is used primarily for domestic or social purposes. All other customers are nonresidential customers.
5. "Service" means any telecommunications service(s) provided by the carrier under these schedules.
6. "Station" is a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.
7. "Time period" means the interval of hours that distinguish day, night, and weekend rate periods. Day is from 8 a.m. up to but not including 10 p.m. local time Monday through Friday. Night is from 10 p.m. up to but not including 8 a.m. local time Monday through Friday. Weekend is from 10 p.m. Friday through the weekend hours up to 8 a.m. on Monday.
8. "Individual Case Basis Arrangements" will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements or arrangements as listed in this product guide. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Product guide. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Product guide within 30 days after the contract is signed by both the Company and the customer.

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TERMS AND CONDITIONS (Cont'd.)

General Description of Services Offered

1. These Terms and Conditions and Rate Schedules govern Company services originating and terminating at points within Maine. Specific services and rates are described in the Rate Schedules.
2. The Company's intrastate service territory consists of the entire State of Maine, where sufficient facilities exist. Company services are available 24 hours per day, 7 days a week.
3. Company services are available for both nonresidential and residential customers.

Calculation of Rates

1. Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of Rate Centers is based on information provided by Bell Operating Companies. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
2. The chargeable time of a call is timed and measured by the underlying carrier. Timing of calls begins when the call is answered at the called station. Different rates may apply depending on the time of day or day of week the call is made. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

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TERMS AND CONDITIONS (Cont'd.)

Credit, Collection, and Dispute Resolution Procedures

1. Residential Customers: Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for residential customers are governed by Chapters 291 and 870 of the Maine Public Utilities Commission's Rules.
2. Nonresidential Customers: Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for nonresidential customers are governed by Chapters 291 and 870 of the Maine Public Utilities Commission's Rules.
3. For billing purposes, service is established on the date the customer's local exchange carrier switches the customer's service to the reselling Company's network.
4. Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. For billing purposes, a month consists of thirty (30) days.
5. All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules.
6. As provided in Chapter 870 of the Maine Public Utilities Commission's Rules, the Company charges \$5.00 per account to which the check is applied or the amount of the bank charges the company, not to exceed \$15.00 for each check returned for nonpayment by a bank. If the company charges more than \$5.00, the company shall furnish the customer with proof of the bank charge.

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TERMS AND CONDITIONS (Cont'd.)

Credit, Collection, and Dispute Resolution Procedures (Continued)

9. All customer bills are due and payable when presented. The bill becomes past due no less than 30 days after postmarked. Once a bill is past due, the carrier may proceed with collection activities per Chapter 291 or 860, and a late payment shall be charged on the undisputed past due amount, calculated at the maximum monthly rate specified in Chapter 870 as updated in November of each year by the Commission's Director of Finance.
10. Customer complaints are handled by a full service customer service department. Customers may call (888) 832-5801, 24 hours a day, 7 days per week or submit a written complaint to:

Vice President of Customer Service
Choice One Communications of Maine, Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604-2417

If the customer is not satisfied with the Company's response, the customer may contact the Consumer Assistance Division, Maine Public Utilities Commission, 18 State House Station, 242 State Street, Augusta, ME 04333-0018. Telephone: 800-452-4699 or 207-287-3831. Facsimile: 207-287-1039.

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TERMS AND CONDITIONS (Cont'd.)

Interruption of Service/Liability

1. The Company will attempt to provide continuous and uninterrupted service. When the Company schedules a service interruption for maintenance or repairs, the Company will notify customers of the cause and expected duration of the interruption at least 24 hours in advance, when possible.
2. The Company's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in furnishing service or in Company facilities, and not caused by the negligence of its employees or agents, will not exceed the amount that the Company would have charged the customer for service for the period the aforementioned faults occur.
3. Upon customer request, the Company will credit a customer's account for service interruptions which are not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. Before requesting a credit, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. For purposes of computing a credit for leased facilities, a month consists of 720 hours. The Company will credit the customer's account at the rate of 1/720th of the monthly charge for the facilities affected for each full hour of the interruption.
4. The Company is protected against customer claims for libel, slander, or copyright infringement arising from the material, data, information, or other content transmitted using Company services. The Company is protected against all other claims arising from any act or omission of the customer while using Company services.
5. Any provisions that limit liability or damages do not apply to the extent they conflict with Maine Statute, 11 M.R.S.A. 2-316(5), Exclusion or Modification of Warranties.

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RATE SCHEDULE

1.1 CONNECTION CHARGES

1.1.1 Service Order Charge:

A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.

	<u>Business</u>	<u>Residence</u>
First	\$70.00	\$70.00
Additional	\$70.00	\$70.00

1.1.2 Move, Add or Change (MAC Charge):

Non-Recurring Charge
\$25.00

(C/I)

1.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in this product guide.

	<u>Business</u>	<u>Residence</u>
First	\$79	\$79
Additional	\$79	\$79

1.3 TIME AND MATERIALS CHARGE

A charge for the labor time & materials expended to diagnose any trouble on the customer's side of the demarcation point.

First 60 Minutes	\$129.00
Additional 30 Minute Increments	\$41.00

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RATE SCHEDULE (Cont'd.)

1.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

Charge: \$5.00

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RATE SCHEDULE (Cont'd)

1.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES

CALLING AREA LEGEND

CALL AREA

LOCAL

	<u>First Min.</u>	<u>Add. Min.</u>
Peak	\$0.02	\$0.02
Off-Peak	\$0.02	\$0.02

TOLL

<u>CALL AREA</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WE</u>	
	<u>Initial Period</u>	<u>Additional Period</u>	<u>Initial Period</u>	<u>Additional Period</u>	<u>Initial Period</u>	<u>Additional Period</u>
0-10 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
11-14 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
15-18 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
19-24 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
25-30 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
31-55 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
55+ Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

DAY 8AM-5PM MONDAY -FRIDAY*

EVENING 5PM-11PM MONDAY-FRIDAY*
 5PM-11PM SUNDAY*

All day Christmas, New Years, Thanksgiving, Independence and Labor Days

NIGHT & WEEKEND 8AM SATURDAY - 5PM SUNDAY*
 11PM-8AM EVERY DAY*

*The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

* IntraLATA rates are not time of day sensitive.

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RATE SCHEDULE (Cont'd)

1.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

1.5.1 Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Customer Dialed*	\$0.50
Person to Person Collect*	\$3.49
Third Party Billed*	\$1.33
Station to Station*	\$1.58

* These charges are applied in addition to the toll usage charges specified in Section 1.5.

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES

1.6.1 Custom Calling Service

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

Rates and Charges

1. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 1.7.1.1, Residential Network Switched Service and Section 1.8.1.1, Business Network Switched Service.

2. Nonrecurring Connection Charges

Connection charges for this service are located in the Rate Schedules for Section 1.7.1.1(A), Residential Network Switched Service and Section 1.8.1.1(A), Business Network Switched Service.

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd.)

1.6.2 CLASS Services

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

Rates and Charges

A. Monthly Charges

Rates for these services are located in the Rate Schedules for Section 1.7.1.1, Residential Network Switched Service, and Section 1.8.1.1, Business Network Switched Service.

B. Nonrecurring Connection Charges

Connection charges for this service are located in the Rate Schedules for Section 1.7.1.1, Residential Network Switched Service and Section 1.8.1.1, Business Network Switched Service.

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.3 Busy Line Verification and Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Busy Line Verification Charge, each request	\$1.25
Verification and Interruption Charge, each request	\$1.75

1.6.4 Directory Assistance Service

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

The directory assistance charge applies after the call allowance of two calls per line.

Local Directory Assistance	\$0.40
National Directory Assistance	\$1.50
Directory Assistance Call Completion	\$0.50
Directory Assistance, 3 rd Party Billed	\$1.25

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.5 Local Operator Service*

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

	Per Call
Customer Dialed	\$0.50
Person to Person Collect	\$3.49
Third Party Billed	\$1.33
Station to Station	\$1.58

* These charges are applied in addition to the local usage charges specified in Section 1.5.

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.6 Blocking Service

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls unless a charge is incurred because of a failure on the Company's blocking service. Blocking Service is available where equipment and facilities permit. The following blocking options are available to residential and business customers:

- A. 500, 700, 900 Blocking - allows the subscriber to block all calls beginning with the 500, 700 or 900 prefixes (i.e. 900-XXX-XXXX) from being placed. This feature can be used specifically for either 500, 700 or 900 numbers or any combination thereof.
- B. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone.
- C. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it. Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- D. Toll Restriction Plus Directory Assistance- provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.

	Nonrecurring Charges*
500, 700, 900 Blocking	
- Residential	\$15.00
- Business	\$15.00

*A nonrecurring charge only applies when adding blocking to an access line after initial conversion.

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.6 Blocking Service (Cont'd)

	<u>Monthly Recurring</u>	<u>Non-Recurring</u>	
Third Number Billed and Collect Call Restriction			
- Residential	\$0.00	*	(C/I)
- Business	\$0.00	*	(C/I)
Toll Restriction			
- Residential	\$0.00	*	(C/I)
- Business	\$0.00	*	(C/I)
Toll Restriction Plus Directory Assistance			
- Residential	\$0.00	*	(C/I)
- Business	\$0.00	*	(C/I)

The above charges apply only when adding blocking services in existing access lines the customer has with the Company after the customer's initial conversion to the Company's local exchange service.

1.6.6.1 Chatline-Type Services

- A. The Company will designate specific NXX codes as blockable content-type services codes for use by customers of the Company's services for the provision of chatline-type or content-type services. Access to such codes will be limited to customers within the applicable LATA.
- B. Any customer intending to use the Company's services to provide any chatline-type or content-type service, or to allow the Company's service to be used by a provider of such a service, shall first so notify the Company in writing, and shall request one or more blockable telephone numbers from the Company for such service. No customer shall use any Company service to provide a chatline-type or content-type service, or to allow a Company service to be so used by any third party, unless such chatline-type or content-type service is on a blockable code.
- C. The Company will immediately terminate service to customers or other entities that violate its tariff and/or product guide terms and conditions relating to the blocking of chatline-type or content-type services.

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges. (C)

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.7 Vanity Number Service

- A. Vanity Number Service allows a customer to order a specified telephone number rather than the next available number.
- B. Vanity Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- C. The Company will not be responsible for the manner in which Vanity Numbers are used for marketing purposes by the customer.
- D. When a new customer assumes an existing service which includes Vanity Number Service, the new customer may keep the Vanity Number, at the rate contained in the tariff or product guide, with the written consent of the Company and the former customer.
- E. The Company reserves and retains the right:
 - (1) To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 - (2) Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Product guide;
 - (3) To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
 - (4) The limitation of liability provisions of this product guide are applicable to Vanity Number Service.

	Monthly Recurring	Nonrecurring	
Residential Customer	\$5.25	*	(C/I)
Business Customer	\$5.25	*	(C/I)

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges. (C)

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.8 OFFICE TO OFFICE CALLING

A. Description of Services

The Office to Office Calling Plan is a per line feature that enables customers to place calls between locations served under the same account without incurring usage sensitive charges. The following conditions will apply to Office to Office Calling:

1. This feature is available to multiple service locations billed under one account number.
2. The feature is offered on a per line basis for telephone numbers that are billed under the same account.
3. Office to Office Calling is available on ChoiceXchange lines and ChoicePath lines and trunks.
4. The maximum per line toll usage for Office to Office Calling is 200 minutes. Toll usage exceeding this threshold will be billed at the applicable usage rates. The usage cap will be aggregated for all lines with Office to Office Calling at a single location. Toll usage includes local toll and interexchange usage combined.
5. For ChoiceXchange lines, the Company does not require that all lines within a service location subscribe to the Office to Office Calling feature, but only those lines that carry the Office to Office Calling feature will be eligible for the Office to Office Calling benefits. For ChoicePath lines and trunks, if the customer subscribes to the Office to Office Calling feature, the Company does require that all lines within a service location subscribe to that feature.
6. Office to Office Calling applies to both local and toll calling for customer lines that are presubscribed to the Company toll service. If the customer's lines are presubscribed to another toll service provider, Office to Office Calling will only apply to local calling.
7. Usage charges will apply to toll calls that are made via casual ("10XXX") dialing.
8. Office to Office Calling applies only to station to station voice calling.
9. Certain custom calling features may not be available to customers subscribing to Office to Office Calling.

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RATE SCHEDULE (Cont'd)

1.6 SUPPLEMENTAL SERVICES (Cont'd)

1.6.9 OFFICE TO OFFICE CALLING (Cont'd)

A. Description of Services (Cont'd)

10. Office to Office Calling may be unavailable in situations where the lack of suitable Company facilities make the provisioning of such service technically infeasible. Office to Office Calling may, in certain situations, also be unavailable due to the limitations of the customer's equipment or compatibility problems that exist between the customer's equipment and the facilities of the Company. Office to Office Calling is only available on facility-based lines, not on UNE-P.
11. Usage placed from a line carrying the Office to Office feature to another eligible intracompany terminating line will not be included in any bundled rate plans identified in Section 4.

Note: The Office to Office Calling feature will also be available for interexchange, interLATA toll calls placed between locations billed under the same account. See the applicable Company tariffs.

B. Rates and Charges

1. A monthly recurring charge will apply on a per line basis as set forth below:

Monthly Recurring Charge
\$3.99

2. Non-recurring charges as set forth in Section 1.8.1.1.A may apply to changes in existing Office to Office Calling features.

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RATE SCHEDULE (Cont'd.)

1.7 RESIDENTIAL NETWORK SWITCHED SERVICES

1.7.1 Measured Rate Service*

Measured Rate Service* provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge. Each Measured Rate Service* Line corresponds with a single, analog, voice-grade channel that can be used to place or receive one call at a time. Measured Rate Service* lines are provided for connection to a single, customer, customer-provided station set or facsimile machine.

Nonrecurring Connection Charge, New Install:	\$45.00
Monthly recurring Charges:	
-Each Base Service Line	\$22.00

* Note: As of 9/1/2006, this service has been grandfathered and is only available to end users who were subscribing to this service as of 9/1/2006.

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RATE SCHEDULE (Cont'd)

1.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

1.7.1 Measured Rate Service (Cont'd)

1.7.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u> *	<u>Additional</u> *	
Nonrecurring Charge:			(C/I)
Monthly Charges:			
Three-Way Conference, Consultation		\$5.25	
Call Forwarding Variable		\$5.25	
Call Forwarding Busy Line		\$5.25	
Call Forwarding Don't Answer		\$5.25	
Call Forwarding BL/DA		\$8.00	
Call Waiting Terminating		\$8.00	
Call Waiting Originating		\$8.00	
Speed Calling One Digit (8)		\$5.25	
Speed Calling Two Digit (30)		\$5.25	
Call Forward Remote Access		\$2.25	
Call Transfer		\$5.25	
Direct Connect Line		\$2.75	

Any 2 features, 10% off
Any 3 features, 15% off
Any 4 features, 20% off

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges. (C)

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RATE SCHEDULE (Cont'd)

1.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

1.7.1 Measured Rate Service (Cont'd)

1.7.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	<u>First</u> *	<u>Additional</u> *	(C/I)
Nonrecurring Charge:			

Monthly Recurring Charges:

Sequential Hunting	\$0.00
Circular Hunting	\$0.00

C. Hunting Line Charge:

	<u>First</u> *	<u>Additional</u> *	(C/I)
Nonrecurring Charge:			

Monthly Recurring Charges:

Sequential Hunting	\$0.00
Circular Hunting	\$0.00

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges.

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RATE SCHEDULE (Cont'd)

1.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

1.7.1 Measured Rate Service (Cont'd)

1.7.1.1 Custom Calling Features: (Cont'd)

D. CLASS Features Line Charge:

	<u>First</u> *	<u>Additional</u> *
Nonrecurring Charge:		

(C/I)

Monthly Recurring Charges	<u>Per Line, Per Month</u>
Caller ID	\$8.00
Caller ID Blocking	\$0.00
Call Return	\$5.25
Repeat Dialing	\$5.25

E. CLASS Features Usage Charge:

	<u>Per Use</u>
Call Return	\$0.95
Repeat Dialing	\$0.95
Call Trace	\$1.50

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges.

(C)

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RATE SCHEDULE (Cont'd.)

1.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

1.7.1 Measured Rate Service* (Cont'd)

See Rate Schedule in Section 1.5.

* Note: As of 9/1/2006, this service has been grandfathered and is only available to end users who were subscribing to this service as of 9/1/2006.

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RATE SCHEDULE (Cont'd.)

1.8 BUSINESS NETWORK SWITCHED SERVICES

1.8.1 Measured Rate Service*

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Nonrecurring Connection Charge, New Install: \$45.00

Monthly recurring Charges:
-Each Base Service Line \$22.00

* Note: As of 9/1/2006, this service has been grandfathered and is only available to end users who were subscribing to this service as of 9/1/2006.

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RATE SCHEDULE (Cont'd)

1.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

1.8.1 Measured Rate Service (Cont'd)

1.8.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u> *	<u>Additional</u> *	(C/I)
Nonrecurring Charge:			
Monthly Charges:			
Three-Way Conference, Consultation		\$5.25	
Call Forwarding Variable		\$5.25	
Call Forwarding Busy Line		\$5.25	
Call Forwarding Don't Answer		\$5.25	
Call Forwarding BL/DA		\$8.00	
Call Waiting Terminating		\$8.00	
Call Waiting Originating		\$8.00	
Speed Calling One Digit (8)		\$5.25	
Speed Calling Two Digit (30)		\$5.25	
Call Forward Remote Access		\$2.25	
Call Transfer		\$5.25	
Direct Connect Line		\$2.75	

Any 2 features, 10% off
Any 3 features, 15 % off
Any 4 features, 20 % off

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges. (C)

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RATE SCHEDULE (Cont'd)

1.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

1.8.1 Measured Rate Service (Cont'd)

1.8.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	<u>First</u> *	<u>Additional</u> *	
Nonrecurring Charge:			(C/I)

Monthly Recurring Charges:

Sequential Hunting	\$0.00
Circular Hunting	\$0.00

C. Hunting Line Charge:

	<u>First</u> *	<u>Additional</u> *	
Nonrecurring Charge:			(C/I)

Monthly Recurring Charges:

Sequential Hunting	\$0.00
Circular Hunting	\$0.00

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges. (C)

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RATE SCHEDULE (Cont'd)

1.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

1.8.1 Measured Rate Service (Cont'd)

1.8.1.1 Custom Calling Features: (Cont'd)

D. CLASS Features Line Charge:

	<u>First</u> *	<u>Additional</u> *
Nonrecurring Charge:		

(C/I)

Monthly Recurring Charges	<u>Per Line, Per Month</u>
Caller ID	\$8.00
Caller ID Blocking	\$0.00
Call Return	\$5.25
Repeat Dialing	\$5.25

E. CLASS Features Usage Charge:

	<u>Per Use</u>
Call Return	\$0.95
Repeat Dialing	\$0.95
Call Trace	\$1.50

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges.

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RATE SCHEDULE (Cont'd.)

1.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

1.8.1 Measured Rate Service* (Cont'd)

See Rate Schedule in Section 1.5.

* Note: As of 9/1/2006, this service has been grandfathered and is only available to end users who were subscribing to this service as of 9/1/2006.

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RATE SCHEDULE (Cont'd)

1.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

1.8.2 PBX Trunk Service

A. DS1 PBX Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Measured Usage Charges:

Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

	Monthly Recurring	Non-Recurring
T1 Service - MTM*	\$800.00	\$500.00
T1 Service - 1 year term*	\$750.00	\$500.00
T1 Service - 2 year term*	\$700.00	\$500.00
T1 Service - 3 year term*	\$525.00	\$500.00

	Monthly Recurring	Non-Recurring
Per Channel (DSO), -10 Channel	\$40.00	\$50.00
DID 20 Numbers Block	\$ 3.25	\$15.00
DID 100 Numbers Block	\$16.00	\$15.00

Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

* Includes group of 24 ports and transport facility.

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RATE SCHEDULE (Cont'd)

1.10 Alternate Telephone Number Listings

Non-Published

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

	<u>Monthly</u>	<u>Nonrecurring</u>		
		<u>First</u>	<u>Add'l.</u>	
Business	\$6.19	*	*	(1)
Residence	\$6.19	*	*	(1)

Non-Listed

Telephone numbers of non-listed service are not listed in the Company's directories or on the directory assistance records. Non-listed service is available with all classes of main telephone exchange service provided the customer has other exchange service which is listed in the directory or is on directory assistance records in the same name and at the same address. There are no restrictions against furnishing name, address or number information for non-listed services.

	<u>Monthly</u>	<u>Nonrecurring</u>		
		<u>First</u>	<u>Add'l.</u>	
Business	\$3.75	*	*	(1)
Residence	\$3.75	*	*	(1)

Additional Listing

A listing in addition to the main listing.

	<u>Monthly</u>	<u>Nonrecurring</u>		
		<u>First</u>	<u>Add'l.</u>	
Business	\$5.00	*	*	(1)
Residence	\$5.00	*	*	(1)

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges.

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RATE SCHEDULE (Cont'd)

1.10 Alternate Telephone Number Listings (Cont'd.)

Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

	<u>Monthly</u>	<u>Nonrecurring</u>		
		<u>First</u>	<u>Add'l.</u>	
Business	\$5.00	*	*	(1)
Residence	\$5.00	*	*	(1)

Extra Line Listing

This feature provides information after a main or additional listing. It refers callers to an alternative telephone number that is listed immediately below the main number.

	<u>Monthly</u>	<u>Nonrecurring</u>		
		<u>First</u>	<u>Add'l.</u>	
Business	\$5.00	*	*	(1)
Residence	\$5.00	*	*	(1)

Foreign Listing

This feature provides a listing for a customer in a directory other than the directory that serves their local service area.

	<u>Monthly</u>	<u>Nonrecurring</u>		
		<u>First</u>	<u>Add'l.</u>	
Business	\$5.00	*	*	(1)
Residence	\$5.00	*	*	(1)

* See the MAC Charge in Section 1.1.2 of this product guide for non-recurring charges.

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.1 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION

The rates and charges set forth in subsection 1.11.2 will apply to end user customers formerly served by Fairpoint Communications Solutions Corporation ("FairPoint") who have migrated to Choice One Communications of Maine Inc. ("Choice One") as a result of Choice One's acquisition of FairPoint's customer base.

Effective: March 14, 2008

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES

Rate Group/Areas	Premium 1 Party Unlimited	Economy 1 Party Unlimited	Premium Trunk	Economy Trunk
<u>RECURRING RATES</u>				
<u>C</u>				
Boothbay Harbor* Dover-Foxcroft* Millinocket* Newport*	\$ 31.31	\$ 28.54	\$ 46.97	\$42.81
<u>D</u>				
Camden Rockland Sanford	\$ 31.62	\$ 28.81	\$ 47.43	\$43.22
<u>E</u>				
Augusta Bath Brunswick Ellsworth Saco-Biddeford Waterville	\$ 31.92	\$ 29.09	\$ 47.89	\$43.63
<u>F</u>				
Bangor/Brewer Lewiston/Auburn Portland Scarborough Westbrook Eliot Locality Old Orchard Beach * Non-Target Area	\$ 32.23	\$ 29.36	\$ 48.35	\$44.04

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Local Measured Service Rates

Local calling is included within the rate of the plan within the Economy calling area. The below usage rates will apply for all calls placed outside of the Economy local calling area, but within the Premium local calling area will be charged the following rates.

a. Economy Measured Service

Rate Group	Monthly Recurring Rate	Per Call
C	\$ 28.54	\$0.225
D	\$ 28.81	\$0.225
E	\$ 29.09	\$0.225
F	\$ 29.36	\$0.225

b. Foreign Exchange Message Service

A usage allowance of 85 messages applies before the below per message rates are charged.

Monthly Recurring Rate	\$21.71
Per Message Rate	\$0.115

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

LOCAL SERVICE:

Business	Monthly Recurring Rate
Custom Calling Services:	
Call Waiting	\$ 5.67
Call Forwarding Variable	\$ 5.40
Call Forwarding busy line	\$ 2.48
Call Forwarding does not answer	\$ 2.48
Call Forwarding busy line/does not answer	\$ 3.60
Call Transfer	\$ 5.50
Three-way Calling	\$ 5.40
Three-way Calling Per activation (Usage Based)	\$.75
Three-way Calling Per activation Monthly Cap (Usage Based)	\$ 7.50
Speed Dialing 8 numbers	\$ 4.50
Speed Calling 30 numbers	\$ 6.75
Custom Calling Feature Discounts	
Two Services/Line	-15%
Three Services/Line	-20%
Four Services/Line	-25%
Five or More Services/Line	-30%

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

LOCAL SERVICE:	Monthly	Non-
Business	Recurring	Recurring
	Charge	Charge
Class Services:		
Repeat dialing per month unlimited use	\$ 2.16	
Repeat dialing per activation	\$ 0.65	
Repeat dialing per activation monthly cap	\$ 6.50	
Caller ID	\$ 5.36	
Caller ID with name	\$ 6.08	
Caller ID on Call Waiting	\$ 6.08	
Caller ID with name on Call Waiting	\$ 6.08	
Call Return per month unlimited use	\$ 2.70	
Call Return per activation	\$ 0.65	
Call Return per activation monthly cap	\$ 6.50	
Repeat Dialing and Call Return unlimited use	\$ 3.83	
Call Trace per call	\$ 2.70	
Call Trace Prep Charge		\$ 5.00
Call Manager with name	\$ 6.08	
Distinctive Ringing one additional number	\$ 6.48	
Distinctive Ringing two additional numbers	\$ 10.80	
Anonymous Call Rejection	\$ 2.70	

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Business	Monthly Recurring Charge	Non- Recurring Charge	
Directory and Directory Assistance:			
Directory Listing-additional listing	\$ 5.00	\$ 20.00	(1)
Directory Listing-non-pub monthly per line	\$ 6.19	\$ 20.00	(1)
Non directory listed service, per listing	\$ 3.75	\$ 20.00	(1)
Change Listing	\$.00	\$ 20.00	
Bold Directory Listing	\$ 5.00		(1)
Foreign Listing	\$ 5.00		(1)
Extra Line in Listing	\$ 5.00		(1)
Alternate Listing	\$ 5.00		(1)
Directory Assistance direct dial calls in excess of monthly call allowance, per call	\$ 0.45		
Monthly allowance of directory assistance calls	\$ 2.00		
Directory Assistance call completion, per call	\$ 0.35		
Directory Assistance with local or toll operator, per call	\$ 0.45		
Referral of calls (customers who move/change number)	\$.00	\$24.00	

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RATE SCHEDULE (Cont'd)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd)

Business	Monthly Recurring <u>Charge</u>	Non- Recurring <u>Charge</u>
Operator Services:		
Station – to - Station		\$ 1.00
Person – to – Person		\$ 2.50
Busy Line Verification		\$ 1.00
Busy Line Interrupt		\$ 2.00
Installation/Add/Change Services:		
Business Installation, Per Line/Trunk		\$ 50.00
Premise Visit		\$ 20.00
Service Order Charge per Install. Order Placed		\$ 35.00
Change Grade or Class of Service, per line		\$ 35.00
Change Telephone Number		\$ 35.00
Suspend Service – Per Account (At Customer Request)		\$ 35.00
Restore Service – Per Account		\$ 79.00
Change/Add Feature(s)		\$ 20.00
Change Billing Name		\$ 20.00
Change Call Forwarding		\$ 20.00
Change from Ground to Loop, per line		\$ 20.00
Change Speed Dial Numbers		\$ 20.00

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Business	Monthly Recurring Charge	Non- Recurring Charge
Other Services:		
Line hunting S&E	\$.00	\$ 20.00
Stop Hunt Arrangement	\$ 7.20	\$ 17.00
Make Busy Arrangement	\$ 7.20	\$ 17.00
Selective Blocking	n/c	n/c
Curb a charge operator or direct dial monthly charge	\$ 0.90	\$ 12.00
Toll Restriction Service	\$ 1.80	
Remote Line Service	\$ 25.92	
Gold Number Service	\$ 7.20	
Foreign Exchange Service – Measured Business (includes 85 messages allowed)	\$ 21.71	
Foreign Exchange Service – Measured Business (over 85 messages)	\$ 0.115	
Foreign exchange service - unlimited	n/a	n/a
Foreign exchange service monthly mileage charges, (interexchange mileage)	n/a	n/a
Foreign exchange- non-recurring charge, per exchange	n/a	n/a
Foreign exchange service-mo., per exchange (channel term.)	n/a	n/a
DID Service 1 to 10 Trunks	\$ 75.60	
DID Service 11 or more Trunks	\$ 37.80	
Block of 20 DID Numbers	\$ 4.95	
Block of 100 DID Numbers	\$ 19.95	

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Business

Other Charges:	<u>Monthly</u>
Late Payment Charge	1.24% of Unpaid Balance
Detail Billing	\$ 3.00
Local Calling Area Surcharge	\$ 4.66

Local Service FCC Charges:

Monthly

End User Common Line single line	See Company's FCC Access Tariff and Company's interexchange services product guide for these monthly charges.	(C)
End User Common Line multiple lines-per line		
Primary Interexchange Carrier Charge (PICC) – single line (when customer picks Company's Long Distance)		
Primary Interexchange Carrier Charge (PICC) – multi line (when customer picks Company's Long Distance)		
Local Number Portability – Per Line		
Local Number Portability – Per PBX Trunk		
Federal Universal Service Fund Surcharge – Per Line		(C)

An Enhanced Universal Emergency Number Service (E911) surcharge, as provided in 25 M.R.S.A. ' 2927 (1-A), applies per month to each residence and business account line, including PBX trunks, Centrex access lines, semipublic coin lines, and public access lines, in addition to the monthly rates for these lines specified elsewhere in these schedules. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

Seasonal Suspend

- 50% of normal monthly Recurring Calling Plan Rate
- 50% of normal Federal Line Charge (NAC, EUCL, SLC)

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Basic Intrastate Message Toll Rate Schedule

On-Net	INTERstate	\$.069
	INTRAsate	\$.079
Off-Net	INTERstate	\$.079
	INTRAsate	\$.099

Calling Card Rate Schedule:

One Rate Service \$ 0.159

Inbound (8xx) Toll Free Service

Domestic Inbound (8xx) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this product guide.

On-Net	INTERstate:	\$0.079
	INTRAsate:	\$0.089
Off-Net	INTERstate:	\$0.079
	INTRAsate:	\$0.119

Rates are applied in six (6) second increments with an eighteen (18) second minimum.

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans	Monthly Recurring <u>Charge</u>	Non- Recurring <u>Charge</u>	
Facilities & UNE-P Offering			
Freedom Calling Plan	\$ 29.95		
Network Access Charge	\$ 7.00		
Local Number Portability/Line	See Company's FCC Access Tariff and Company's interexchange services product guide for these monthly charges.		(C)
Primary Inter-exchange Carrier Charge (PICC)			
Single Line			
Multi Line			 (C)
Anywhere Minutes	N/A		
Local Per Minute Rate	N/A		
Features Included*	1		
Internet Included	N/A		
Voice Mail Included	N/A		

- * Choose from the following:
- Call Forward Variable
 - Call Forward Busy Line
 - Call Forward No Answer
 - Call Forward Busy/No Answer
 - Call Waiting
 - Three-Way Calling
 - Speed Dial 8
 - Caller ID*
 - Caller ID w/Name*
 - Repeat Dialing
 - Call Return

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS
CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans	Monthly Recurring Charge	Non- Recurring Charge
Facilities & UNE-P Offering		
Basic/Freedom Features List		
Call Forward Variable	\$ 4.00	
Call Forward Busy Line	\$ 4.00	
Call Forward No Answer	\$ 4.00	
Call Forward Busy/No Answer	\$ 4.00	
Call Waiting	\$ 4.00	
Three-Way Calling	\$ 4.00	
Speed Dial 8	\$ 4.00	
Caller ID*	\$ 4.00	
Caller ID w/Name*	\$ 4.00	
Repeat Dialing	\$ 4.00	
Call Return	\$ 4.00	

* for UNE-P, Anonymous Call Rejection will be added at No Charge with Caller ID.

Optional Features List	Monthly Recurring Charge
Speed Dialing 30	\$ 6.75
Caller ID on Call Waiting	\$ 6.08
Caller ID w/Name On Call Waiting	\$ 6.08
Anonymous Call Rejection	\$ 2.70
Call Manager with Name	\$ 6.08
Distinctive Ringing one additional number	\$ 6.48
Distinctive Ringing two additional numbers	\$ 10.80

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans	Monthly Recurring Charge	Non- Recurring Charge
Facilities & UNE-P Offering		
Usage Based Features		
Three-way Calling, per activation		\$.75
Three-way Calling Monthly Cap	\$ 7.50	
Call Return, per activation		\$.65
Repeat Dialing, per activation		\$.65
Monthly Cap for *69 & *66 per activation	\$ 6.50	
Call Trace, per call		\$ 2.70
Call Trace, Case Prep. Charge		\$ 5.00
Priority Call, per activation		\$.50
Priority Call Monthly Cap	\$ 5.00	
Select Forward, per activation		\$.75
Blocking Services		
Toll Restriction	\$ 1.50	
Blocking of 540, 550, 700, 900 910, 920, 970, & 976	N/C	
Selective Blocking	\$ 2.00	
All Call Blocking	N/C	
Per Call Blocking	\$ 2.00	

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans	Monthly Recurring Charge	Non- Recurring Charge	
Directory Listing Services			
Additional Listing	\$ 5.00		(1)
Non-Published Listing	\$ 6.19		(1)
Non-Listed Listing	\$ 3.75		(1)
Alternate Listing	\$ 5.00		(1)
Extra Line Listing	\$ 5.00		(1)
Foreign Listing	\$ 5.00		(1)
Bold Directory Listing	\$ 5.00		(1)
Directory Assistance			
Directory Assistance Allowance	2		
Direct Dial – Local DA		\$.45	
Direct Dial – National DA		\$ 1.50	
Call Completion		\$.35	
Local Operator Services			
Busy Signal Verification		\$ 1.00	
Emergency Line Interrupt		\$ 2.00	
Station-To-Station		\$ 1.00	
Person-To-Person		\$ 2.50	

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RATE SCHEDULE (Cont'd)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd)

Bundled Plans	Monthly Recurring Charge	Non- Recurring Charge
Facilities & UNE-P Offering		
Other Services		
Remote Call Forward	\$ 15.00	
Seasonal Suspend		
50% of normal MRC Plan Rate	50%	
50% of normal FLC	50%	

Non-Recurring Charges

Business Installation, per line/trunk	\$ 50.00
Premise Visit	\$ 20.00
Service Order Charge	\$ 35.00
Change Grade or Class of Service	\$ 35.00
Change Telephone Number	\$ 35.00
Suspend Service	\$ 35.00
Restore Service	\$ 79.00
Change Directory Listing	\$ 20.00
Change Feature(s)	\$ 20.00
Change Hunt Group Arrangement	\$ 20.00
Change Billing Name	\$ 20.00
Change Call Forwarding	\$ 20.00
Change Speed Dial Numbers	\$ 20.00
Custom Number Request	\$ 20.00

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings

Telecom Suite Offering Level 1

In order to receive service under Telecom Suite Offering Level 1, the customer must order a minimum of one (1) but no more than four (4) basic Business Local Exchange Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly

First Line \$184.52
Each Additional Line \$ 68.65

Non-Recurring

Installation Charge \$ 83.59

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Telecom Suite Offering Level 2

In order to receive service under Telecom Suite Offering Level 2, the customer must order a minimum of three (3) but no more than seven (7) basic Business Local Exchange Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly

First Three (3) Lines	\$413.24
Each Additional Line	\$ 68.65

Non-Recurring

Installation Charge	\$197.53
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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS
CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Telecom Suite Offering Level 3

In order to receive service under Telecom Suite Offering Level 3, the customer must order a minimum of five (5) but no more than eight (8) basic Business Local Exchange Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly

First Five (5) Lines	\$726.84
Each Additional Line	\$ 68.65

Non-Recurring

Installation Charge	\$365.60
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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS
CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Telecom Suite Offering Level 4

In order to receive service under Telecom Suite Offering Level 4, the customer must order a minimum of eight (8) but no more than twelve (12) basic Business Local Exchange Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly		
First Eight (8) Lines		\$1083.55
Each Additional Line		\$ 68.65
Non-Recurring		
Installation Charge		\$ 572.12

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Telecom Suite Offering Level 5

In order to receive service under Telecom Suite Offering Level 5, the customer must order a minimum of twelve (12) basic Business Local Exchange Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly		
	First Twelve (12) Lines	\$1513.86
	Each Additional Line	\$ 68.65
Non-Recurring		
	Installation Charge	\$ 837.16

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Advanced Telecom Suite Offering Level 1

In order to receive service under Advanced Telecom Suite Offering Level 1, the customer must order a minimum of four (4) but no more than eight (8) Business Key System/PBX Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly	First Four (4) Lines	\$518.51
	Each Additional Line	\$ 86.13
Non-Recurring	Installation Charge	\$234.88

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS
CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Advanced Telecom Suite Offering Level 2

In order to receive service under Advanced Telecom Suite Offering Level 2, the customer must order a minimum of seven (7) but no more than twelve (12) Business Key System/PBX Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly	First Seven (7) Lines	\$1041.14
	Each Additional Line	\$ 86.13
Non-Recurring	Installation Charge	\$ 497.66

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Advanced Telecom Suite Offering Level 3

In order to receive service under Advanced Telecom Suite Offering Level 3, the customer must order a minimum of eleven (11) but no more than sixteen (16) Business Key System/PBX Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly	First Eleven (11) Lines	\$1472.41
	Each Additional Line	\$ 86.13
Non-Recurring	Installation Charge	\$ 740.62

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Advanced Telecom Suite Offering Level 4

In order to receive service under Advanced Telecom Suite Offering Level 4, the customer must order a minimum of fifteen (15) but no more than twenty (20) Business Key System/PBX Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly	First Fifteen (15) Lines	\$1892.47
	Each Additional Line	\$ 86.13
Non-Recurring	Installation Charge	\$ 999.23

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Telecom Suite and Advanced Telecom Suite Offerings (cont'd)

Advanced Telecom Suite Offering Level 5

In order to receive service under Advanced Telecom Suite Offering Level 5, the customer must order a minimum of twenty (20) Business Key System/PBX Lines.

Domestic Long Distance Minutes included with Package: 1,400/line

Usage above the domestic long distance minutes included with this package will be billed at the Company's standard long distance rates.

Rates and Charges

Monthly	First Twenty (20) Lines	\$2556.40
	Each Additional Line	\$ 86.13
Non-Recurring	Installation Charge	\$1413.69

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Value Plan

In order to receive service under Company's Value Plans the customer must order the minimum number of lines stated but not exceed the maximum number of lines stated for each Plan Level. The number of lines that a customer orders will determine the Plan Level.

1. Options Available for all Plans and Plan Levels:

- a. Calling Card Service: \$0.139 per minute
- b. Domestic long distance combined outbound and toll free minutes buckets per customer account:

Minutes Per Bucket	Monthly Charge
200	\$ 13.50
500	\$ 33.00
1000	\$ 64.50
2000	\$126.00
5000	\$307.50
10000	\$600.00

Usage above the domestic long distance combined outbound and toll free minutes included with the above minutes per bucket will be billed at the following per minute rates:

Bucket	Overage Rate
200	\$0.068
500	\$0.066
1000	\$0.065
2000	\$0.063
5000	\$0.062
10000	\$0.060

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Value Plan (cont'd)

2. Plans and Plan Levels:

a. POTS Value Plan – Flat Rate Service

Level	Min. Lines	Max Lines	Monthly Per Line
1	1 Line	3 Lines	\$35.47
2	4 Lines	9 Lines	\$35.47
3	10 Lines	Unlimited	\$35.47

b. Key System/PBX Trunk Value Plan – Flat Rate Service

Level	Min. Lines	Max Lines	Monthly Per Line
1	1 Trunk	3 Trunks	\$53.21
2	4 Trunks	9 Trunks	\$53.21
3	10 Trunks	Unlimited	\$53.21

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Value Plan (cont'd)

2. Plans and Plan Levels: (cont'd)

c. DID Trunk Value Plan – Flat Rate Service

Level	Min. Lines	Max Lines	Monthly Per Trunk
1	1 Trunk	3 Trunks	\$84.00
2	4 Trunks	9 Trunks	\$84.00
3	10 Trunks	Unlimited	\$84.00

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RATE SCHEDULE (Cont'd.)

1.11 GRANDFATHERED SERVICES

1.11.2 PREVIOUS CUSTOMERS OF FAIRPOINT COMMUNICATIONS SOLUTIONS CORPORATION - RATES & CHARGES (Cont'd.)

Bundled Plans

Simple Solutions Plan

In order to receive service under the Simple Solutions Plan the customer must order a minimum of one (1) but no more than five (5) basic business local exchange lines.

1. Simple Solutions Plan Monthly Charge
Flat Rate Service – Per Line \$ 35.47

2. Available Options:

a. Calling Card Service: \$0.139 per minute

b. Domestic long distance combined outbound and toll free minutes buckets per customer account:

Minutes Per Bucket	Monthly Charge
200	\$ 13.50
500	\$ 33.00
1000	\$ 64.50
2000	\$126.00
5000	\$307.50
10000	\$600.00

Usage above the domestic long distance combined outbound and toll free minutes included with the above minutes per bucket will be billed at the following per minute rates:

Bucket	Overage Rate
200	\$0.068
500	\$0.066
1000	\$0.065
2000	\$0.063
5000	\$0.062
10000	\$0.060

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RATE SCHEDULE (Cont'd)

1.11 GRANDFATHERED SERVICES

1.11.3 CHOICE PATH PRODUCT SET

1.11.3.1 Basic Service

The Choice Path product set consists of voice and data services provided to the customer's location via a T-1 circuit.

Customers will have the option of selecting one of three types of T-1 circuits:

- Voice Only
- Data Only
- Integrated Voice & Data (both services on same T-1 circuit)

The Choice Path products are provided on a per channel basis (subject to certain minimums) for both voice and data services. Voice usage over a T-1 is rated on a per minute basis. Channels for data service will be provided at specific bandwidth amounts. If the customer needs the T-1 circuit provisioned as an ISDN PRI circuit, an additional charge for the circuit will apply.

The minimums for the different type of Path products are as follows:

- Voice Only: 15 channel minimum
- Integrated Voice and Data: 10 channel minimum (total of all voice and data channels)
- Data Only: no minimum number of channels
- ISDN PRI circuit: 23 B and 1D channel must be purchased (full circuit)

1.11.3.2 Choice Call Pack

Choice Path customers will need to select a local Choice Call Pack (refer to section 1.13.1.1.1 for description) for all voice channels on their T-1 circuit or usage will be rated at the standard rate indicated in Subsection 1.11.3; customers who choose Choice One Plus service may also choose a toll Choice Call Pack (refer to section 1.13.1.2.2 for description) for their Choice Path voice channels. Each channel within a service location must have the same usage plan. Minutes may be aggregated across all channels within the service location.

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RATE SCHEDULE (Cont'd)

1.11 GRANDFATHERED SERVICES

1.11.3 CHOICE PATH PRODUCT SET

1.11.3.3 Discounts on the Choice Path Product Set

There are two ways a customer may receive a discount off of the monthly recurring charge for Path Channels (either voice or data):

1. Term discount: Choice One offers savings to customers committing to a term agreement of 12, 36, or 60 months for all services.
2. Multiple Services Discount: In addition to term discounts, customers may receive a discount for selecting both a qualified Choice One voice product and a qualified Choice One data product. Eligible voice products include Choice Xchange lines, Choice Xchange Advantage lines, or Choice Path voice services. Eligible data products include either DSL or T1 access to the Internet. Dial-up Internet access, Web Hosting and Web Design are not eligible products for this discount. The multiple services discount does not apply to customers taking services on a month-to-month basis.

The two methods of discounting referred to in Rules 1 & 2 above may be combined for greater savings. To qualify for the discount set forth in Rule 2 above, both services must be at the same physical service.

- * Many of the qualified data products referred to in subsection 1.11.3.3 (2) above are either deregulated or regulated solely as interstate services; such services, therefore, are not subject to the terms and conditions set forth in this product guide.

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RATE SCHEDULE (Cont'd)

1.11 GRANDFATHERED SERVICES

1.11.3 CHOICE PATH PRODUCT SET

1.11.3.4 Choice Path Service

A. Voice Only T1: 15 channels minimum

Integrated T1: 10 channels minimum

<u>Term Length</u>	<u>MTM</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel	\$42.00	\$39.00	\$37.00	\$33.30
Voice Channel + Data	\$42.00	\$38.00	\$35.00	\$30.30
PRI Option*	\$50.00	\$50.00	\$50.00	\$50.00

* For PRI option: Client must order 23 channels total.

B. Data Only T1 (for data only locations) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>
MONTH-TO-MONTH NOT AVAILABLE					
12 Month	\$285	\$360	\$430	\$500	\$570
36 Month	\$265	\$335	\$405	\$475	\$545
60 Month	\$240	\$310	\$380	\$445	\$510
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
MONTH-TO-MONTH NOT AVAILABLE					
12 Month	\$635	\$735	\$830	\$920	
36 Month	\$610	\$710	\$805	\$895	
60 Month	\$575	\$675	\$765	\$855	

C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>
Month to Month	\$315	\$385	\$455	\$525	\$595
12 Month	\$265	\$335	\$405	\$475	\$545
36 Month	\$240	\$310	\$380	\$445	\$510
60 Month	\$220	\$290	\$360	\$425	\$485
	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>	<u>1.5M</u>	
Month to Month	\$665	\$760	\$855	\$950	
12 Month	\$610	\$710	\$805	\$895	
36 Month	\$575	\$675	\$765	\$855	
60 Month	\$545	\$630	\$715	\$795	

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RATE SCHEDULE (Cont'd)

1.11 GRANDFATHERED SERVICES

1.11.3 CHOICE PATH PRODUCT SET

1.11.3.4 Choice Path Service

D. Integrated T1 - Minimum of 10 total channels (data & voice) must be purchased.

	<u>128K</u>	<u>256K</u>	<u>384K</u>	<u>512K</u>	<u>640K</u>	<u>768K</u>	<u>1.0M</u>	<u>1.2M</u>
Month to Month	\$135	\$240	\$345	\$450	\$550	\$650	\$750	\$850
12 Month	\$115	\$215	\$310	\$405	\$500	\$595	\$700	\$800
36 Month	\$95	\$190	\$285	\$380	\$470	\$560	\$665	\$760
60 Month	\$85	\$175	\$265	\$355	\$445	\$530	\$620	\$710

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RATE SCHEDULE (Cont'd.)

1.12 LONG DURATION CALL SURCHARGE

A long duration call surcharge of Five Dollars and No Cents (\$5.00) will be assessed on all local calls that equal or exceed six (6) hours in duration. This surcharge will be assessed whenever a local call exceeds six (6) hours within a 24-hour period, without limitation.

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RATE SCHEDULE(Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS

This section sets forth the descriptions, features, terms, and conditions specific to services provided to the Company's customers in the Portland market. The rates and charges specific to the provisioning of service in the Portland market are set forth in Subsection 1.13.2.

In addition to the service descriptions, rates, charges, terms, and conditions ("language") of both this section and Subsection 1.13.2, the language set forth in other sections of this product guide shall apply to the provisioning of services in the Portland market as follows:

- i. When the language of other sections is not in conflict with either this section or Subsection 1.13.2.
- ii. When referring to services or features (or any related rates and charges) not specifically identified in either this section or Subsection 1.13.2.
- iii. When applicable rates and charges for the provisioning of services set forth in this section are not explicitly identified in Subsection 1.13.2, rates and charges set forth in other sections of this product guide for similar services and situations may be applied. Such items may include (but not be limited to) installation or cancellation of service, changes to existing service, early termination penalties, restoral charges, and surcharges.
- iv. When referring to any other circumstances or scenarios not specifically addressed in either this section or Subsection 1.13.2.

1.13.1.1 CHOICE XCHANGE PRODUCT SET

1.13.1.1.1 Line and Calling Plans

Choice Xchange lines provide local voice service via a POTS line to the customer's location. There are three products within the Choice Xchange product set:

- Standard Xchange Line Service,
- Xchange Advantage Line Service, and
- Local Measured Service Calling Plans ("Local Choice Call Packs")

All Choice Xchange and Xchange Advantage lines are provided with local measured service on a per minute basis. The same usage plan must be selected for all lines providing local service at the same service location. These plans (local Choice Call Packs) are described below and the associated rates may be found in Subsection 1.13.2. If a customer does not wish to purchase a local Choice Call Pack, all local usage will be rated at the standard rate indicated in Subsection 1.13.2.

An Xchange Advantage line is a basic Xchange line packaged with up to eight optional calling features (see Sections 5.1 and 5.2). Fast Forwarding and Voice Messaging services are not included as part of the Xchange Advantage line. Customers who choose an Xchange Advantage line may still add these features to their service by paying the applicable charges for Fast Forwarding or Voice Messaging services. If the customer wishes to add additional standard features (above the included 8), they may do so at the rates set forth in Subsection 1.13.2.

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RATE SCHEDULE(Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd.)

1.13.1.1 CHOICE XCHANGE PRODUCT SET (Cont'd.)

1.13.1.1.1 Line and Calling Plans (Cont'd.)

Local Choice Call Packs are pre-determined packages of local usage minutes for a specific up-front monthly recurring charge. By selecting one of these Choice Call Packs, the customer is able to receive a lower rate on their local usage minutes. If the customer uses more than the included minutes during a billing cycle, an additional minute rate will apply. Local Choice Call Packs are not pro-rated. Each local service line at a service location must have the same local Choice Call Pack. Packaged minutes may be aggregated across all lines at the same service location. Included minutes not used within the billing cycle are lost.

1.13.1.1.2 Discounts

- A. There are two ways a customer may receive a discount off of the monthly recurring charge for either a basic Xchange line or an Advantage line:
1. Term discount: Choice One offers savings to customers committing to a term agreement of 12, 36, or 60 months for all services
 2. Multiple Services Discount: In addition to term discounts, customers may receive a discount for selecting both a Choice Xchange and/or Xchange Advantage line and a qualified Choice One data products. Eligible data products include either DSL or T1 access to the Internet. Dial-up Internet access, Web Hosting and Web Design are not eligible products for this discount. The multiple services discount does not apply to customers taking services on a month-to-month basis.

The two methods of discounting referred to in Rules 1 & 2 above may be combined for greater savings. To qualify for the discount set forth in Rule 2 above, the Xchange service must be at the same physical service location as the eligible data product.

- B. There are no available discounts for local Choice Call Packs.

NOTE: Many of the qualified data products referred to in subsection A.2 above are either deregulated or regulated solely as interstate services; such services, therefore, are not subject to the terms and conditions set forth in this product guide.

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RATE SCHEDULE(Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd.)

1.13.1.2 CHOICE ONE PLUS TOLL PRODUCT SET

1.13.1.2.1 Basic Toll Services

The Choice One Plus product set consists of the following toll services:

- Outbound direct-dialed toll service
- Operator-assisted toll service
- Inbound toll-free calling
- All calls placed using a Choice One calling card

1.13.1.2.2 Choice Call Packs For Toll Service

- A. For outbound direct-dialed toll services*, customers may elect to purchase Toll Choice Call Packs. The customer must purchase Choice One local voice service (via the Choice Xchange or Choice Path product sets) in order to purchase a Choice One Plus product.
- B. Toll Choice Call Packs consist of a pre-determined package of toll minutes for a monthly recurring charge, with a specific "overage" rate for minutes above the amount included. By selecting one of these toll Choice Call Packs, the customer is able to receive a lower rate on their toll usage. If a customer does not wish to purchase a toll Choice Call Pack, all toll usage will be rated at the standard rate indicated in Subsection 1.13.2. Each line within a service location must have the same toll usage plan. Minutes may be aggregated across all lines within the service location. Included minutes not used within the billing cycle are lost.
- C. Usage associated with operator-assisted outbound calls, and calling-card calls will be rated at standard toll rates. Such usage is not eligible to be included in the minutes of use associated with Choice Call Packs nor to be rated at the associated "overage" rate for the selected plan.
- D. Toll-free rates will be separate from outbound toll rates. A single toll-free rate will apply to calls received on a customer's toll-free number. Toll-free calls are not eligible to be included in the minutes of use associated with Choice Call Packs nor to be rated at the associated "overage" rate for the selected plan.

1.13.1.2.3 Discounts

There are no available discounts that apply to Choice One Plus products.

* Outbound direct-dialed toll traffic outside the jurisdiction of this product guide (interLATA, Interstate long distance calling) will also be subject to the rates, terms and conditions of the Company's Choice Call Packs. For purposes of calculating traffic subject to the predetermined bundle rates as well as "overage" rates, the Company will not differentiate between domestic IntraLATA, interLATA, or interstate toll minutes of use. Choice Call Pack pricing will not apply to international traffic.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.1.3 CHOICE PATH PRODUCT SET

The service offering, rates and charges contained in this product guide section 1.13.1.3 are grandfathered / discontinued to new customers. Please refer to Section 1.11.3 of this product guide.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.1.3 CHOICE PATH PRODUCT SET

The service offering, rates and charges contained in this product guide section 1.13.1.3 are grandfathered / discontinued to new customers. Please refer to Section 1.11.3 of this product guide.

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RATE SCHEDULE(Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd.)

1.13.1.4. OTHER TERMS & CONDITIONS

- A. "All voice lines", for the purposes of Choice Call Packs (local or toll), represents any Xchange line, Xchange Advantage line or T-1 channel that receives dial tone (modem lines and fax lines are considered a voice line).
- B. The customer must select the same Choice Call Pack on all voice lines within a given physical service location. If customer has both local measured and long distance service, the same local Call Pack must be on each voice line and the same toll Call Pack must be on each voice line, but the local and toll Call Packs do not need to be the same.
- C. Customer is not allowed to establish separate service locations at the same physical address for the purpose of getting different local or toll Call Packs.
- D. Choice Call Packs are purchased per line (one monthly recurring charge for each voice line). The minutes associated with these packages are aggregated at the service location level across all voice lines. Included minutes are applied on a first-come, first-used basis.
- E. Choice Call Packs are not pro-rated.
- F. Customer may change the selected Call Pack under the following conditions:
 - 1. Call Pack changes will always become effective at the next bill date; no pro-rating or mid-cycle changes will be made for Call Packs.
 - 2. All voice lines will change to the new Call Pack.
 - 3. A MAC charge applies each time the Call Pack is changed.
 - 4. Customer may only change Call Packs once every 3 months.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.1.5 ULTRA T-1 PRODUCT SET

1.13.1.5.1 Description of Services

The Ultra T-1 Product Set consists of voice, Internet and data services provided to the Customer's service location via a T-1 Facility. The Ultra T-1 Product Set is available to business Customers only.

Customers will have the option of selecting one of five types on T-1 circuits:

- Dedicated Voice Full
- Dedicated Voice Fractional
- Integrated Voice, Internet and Data Point to Point (two or more services on the same T-1 circuit)
- Dedicated Internet
- Full Point to Point

T-1 service is available on an individual channel basis with up to 24 channels of capacity available. The minimums for the different types of Ultra T-1 products are as follows:

- Dedicated Voice Full: 24 channel minimum
- Dedicated Voice Fractional: 16 channel minimum
- Integrated Voice, Internet and Data Point to Point: must purchase at least two of the foregoing services to qualify and at least four channels for each service selected; 16 channel minimum
- Dedicated Internet: will be available for a minimum speed of 768K
- Full Point to Point: 24 channel minimum

Optional Voice Channel Configuration (per channel)

- DID (Direct Inward Dialing) - DID provides one way inbound calling only terminating directly to a PBX station.
- DOD (Direct Outward Dialing) - DOD provides for one way outbound calling only. Outbound long distance calls will follow the CIC of the trunk group, not the individual trunks.
- DID/DOD - This service allows for both inbound and outbound calling. Outbound long distance calls will follow the PIC of the trunk group, not the individual trunks. This service is also referred to as two-way or combination trunks.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.1.5 ULTRA T-1 PRODUCT SET (Cont'd)

1.13.1.5.2 Application of Rates

Customers have the option of selecting their T-1 facility in a variety of configurations:

- A. Dedicated Voice Only Customer may choose from either a Full Voice Only T-1 or a Fractional Voice Only T-1. All channels have unlimited local usage.
- B. Integrated Voice, Internet, Data Point to Point; must select at least two services on same facility. All services share the same per channel MRC. Voice channels include unlimited local usage. Internet and Data Point to Point are sold in 64K increments.
- C. Dedicated Internet is available in the following speeds: 768K, 1.024M and 1.54M.
- D. Full Point to Point; per circuit charge applies.

For all products, customers may purchase the exact number of channels they need (with certain minimums applying, see section 1.13.1.5.1 above).

1.13.1.5.3 Discounts on Ultra T-1 Product Set

Choice One offers savings to the Customer based on commitment levels of 12 months, 36 months and 60 months.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.1.5 ULTRA T-1 PRODUCT SET (Cont'd)

1.13.1.5.4 ISDN PRI Option

A. Description of Services

The ISDN PRI Option (D channel) may be added to any voice circuit meeting that product's minimum requirements. The D channel is a 64kilobit (Kbps) channel that carries signaling and control for the B channels (all other channels on that circuit). The D channel allows features that require data information such as Caller ID to be used on a T-1.

ISDN PRI allows for services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and combination DID/DOD.

ISDN PRI Types Available:

- Custom PRI with FAS (Facility Associated Signaling) - This is 1 D channel for signaling and up to 23B channels for voice. Supports older PBX configurations.
- National PRI (NI2) with FAS - This is 1 D channel for signaling and up to 23B channels for voice. National Standard version 2.
- National PRI (NI2) with NFAS (Non Facility Associated Signaling) - This is 1D channel for signaling with up to 479B channels. National Standard version 2.
- National PRI (NI2) with NFAS and DCBU (Digital Channel Back Up) - This is 2 or more D channels for up to 478 B channels. D-channels are active and standby on separate T-1's. National Standard version 2.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.1.5 ULTRA T-1 PRODUCT SET (Cont'd)

1.13.1.5.4 PRI Option (Cont'd)

A. Description of Services (Cont'd)

Limitations

- PRI circuit – switched data calls are not part of the product.
- Customer premises equipment may need to be upgraded to support ISDN PRI.
- The following products cannot be assigned to a PRI:
 - Abbreviated Dialing
 - Calling Features such as: Call Waiting, Three-Way Calling, Call Trace, Call Blocking (700-900), Busy Line Verification, Call Forwarding, Continuous Redial, Class Blocking, Toll & DA Restrictions, Direct Connect, Call Transfer, Call Return, Message Waiting, and Speed Calling.

B. Application of Rates

Customers electing to have their Ultra T-1 facility provisioned with ISDN PRI service (as described above) will be charged for the minimum channels applicable for that product, as well as a PRI Option charge per circuit.

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RATE SCHEDULE(Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd.)

1.13.2 MARKET SPECIFIC PRICING PLANS

1.13.2.1 CHOICE XCHANGE PRODUCT SET

<u>Term Length</u>	<u>Month-To-Month</u>	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Basic Line	\$35.00	\$32.10	\$30.00	\$29.00
Advantage Line	\$43.00	\$41.71	\$38.70	\$34.40
Basic Line + Data	\$35.00	\$31.10	\$28.50	\$27.00
Advantage Line + Data	\$43.00	\$40.71	\$37.20	\$31.40

1.13.2.2 LONG DISTANCE CHOICE CALL PACKS

<u>Included Minutes*</u>	<u>MRC</u>	<u>Add'l Minute Rate</u>
0	\$0.00	\$0.090
100	\$6.00	\$0.060
200	\$10.00	\$0.050
300	\$13.50	\$0.045
600	\$25.20	\$0.042
1000	\$39.00	\$0.039
1500	\$52.50	\$0.035

* Minutes are purchased per line but can be shared across all lines at the same service location.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.2.3 CHOICE PATH SERVICE

The service offering, rates and charges contained in this product guide section 1.13.2.3 (A) through (D) are grandfathered / discontinued to new customers. Please refer to Section 1.11.3 of this product guide.

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.2.3 CHOICE PATH SERVICE (Cont'd)

The service offering, rates and charges contained in this product guide section 1.13.2.3 (A) through (D) are grandfathered / discontinued to new customers. Please refer to Section 1.11.3 of this product guide.

E. Point to Point Service

Point to Point DS1 Service is a private circuit between two Customer locations for transport of data and/or voice services. This service is available when utilizing a single Company switch. Point to Point DS1 Service will not give the Customer the ability to access the Internet. The Company does not provide terminating equipment for the Customer.

Point to Point DS1 Service may be unavailable in situations where the lack of suitable Company facilities make the provisioning of such service technically infeasible.

Monthly Recurring Charge Per Circuit	Non-Recurring Charge Per Circuit
\$595.00	\$500.00

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RATE SCHEDULE (Cont'd)

1.13 MARKET SPECIFIC PRICING PLANS (Cont'd)

1.13.2.4 ULTRA T-1 PRODUCT SET PRICING

A. Dedicated Voice Full T-1 (per channel)

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$33.00	\$27.00	\$25.00

B. Dedicated Voice Fractional T-1 (per channel)

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$39.00	\$32.00	\$30.00

C. Integrated T-1 (per channel)

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Voice Channel MRC	\$38.00	\$31.00	\$29.00
Internet Channel MRC	\$38.00	\$31.00	\$29.00
Data Point to Point MRC	\$38.00	\$31.00	\$29.00

D. Dedicated Internet

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
768K	\$550.00	\$425.00	\$400.00
1.024M	\$600.00	\$475.00	\$450.00
1.54M	\$700.00	\$550.00	\$500.00

E. ISDN PRI Option

	<u>MRC</u>
Per Circuit	\$75.00

F. T-1 Installation Charges

	<u>12 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Per T-1	\$500.00	\$500.00	\$500.00

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RATE SCHEDULE (Cont'd.)

1.14 Choice Xchange Advantage Unlimited Line

1.14.1 Description of Services

Choice Xchange Advantage Unlimited Line service ("Advantage Unlimited Service") encompasses voice grade network access services described under Network Access Line for business customers. This service will be available only to end users who subscribe to the Company's free Internet service offering. Advantage Unlimited Service is a basic Choice Xchange Line packaged with standard features. The Fast Forwarding feature and Choice Messaging voicemail products are considered premium features and are not included as part of Advantage Unlimited Service. Customers that choose the Advantage Unlimited Service may add additional features at the rates set forth in this product guide.

Advantage Unlimited Service also includes unlimited local and toll* calling.

1.14.2 Restrictions

- A. The maximum number of Advantage Unlimited lines permitted at a single physical location is 15. In addition, no more than two other lines may be installed at that physical location, whether or not billed separately from the Advantage Unlimited lines. All such lines must be set up with zero call packs.
- B. Local and toll minutes included under the Advantage Unlimited Service will only apply to voice grade service and will not apply to the following types of traffic:
 - Call center applications including, but not limited to, auto-dialers.
 - Internet connections and other data applications (including access to corporate LANs).

If the Company determines that the Customer is using Advantage Unlimited Service for any purpose other than voice grade service, including any of the types of traffic listed above, the Company reserves the right to remove Advantage Unlimited Service from the Customer's account and bill all of the Customer's usage at measured service rates.

- * Advantage Unlimited applies to all domestic toll usage generated by the Customer, including interexchange toll traffic that would be subject to the terms and conditions of the Company's applicable interexchange tariff(s).

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RATE SCHEDULE (Cont'd.)

1.14 Choice Xchange Advantage Unlimited Line (Cont'd.)

1.14.3 Application of Rates

A. Term Discounts

Choice One offers savings to the Customer based on commitment levels of 12 months, 36 months and 60 months.

B. Monthly Recurring Charges

Term	Per Line Charge
MTM	\$80.00
12 Months	\$70.00
36 Months	\$46.56
60 Months	\$45.56

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RATE SCHEDULE (Cont'd.)

1.15 LOYALTY BONUS PROMOTION

A. Description

As an added incentive for business customers to renew their service agreements for telecommunications services, the Company shall establish a promotional period through August 19, 2005. During this period, customers who renew service agreements will receive a promotional credit on monthly recurring line charges. To qualify for this promotion, customers must renew a service agreement at the same rates for an equal or greater term than the current service agreement.

This promotional credit is available on Xchange access lines, DSL, and T1 monthly recurring line charges only. The promotional credit is not applicable to monthly recurring charges for features, call packs, toll free, DID numbers, or surcharges. The credit will be applied for the number of lines in service at the time the credit is issued. Customers who terminate their service agreement prior to the term of the commitment will be assessed the entire value of any credits received under this promotion.

B. Per-Call or Per-Minute Calling Plans Credits

Customers renewing for a 12-month service agreement will receive credit for one month's recurring line charge on the 13th month anniversary of the new service agreement.

Customers renewing for a 36-month service agreement will receive credit for four months' recurring line charges; credits will be applied on the 13th, 25th, 30th and 37th month anniversary of the new service agreement.

Customers renewing for a 60-month service agreement will receive credit for six months' recurring line charges; credits will be applied on the 13th, 25th, 30th, 37th, 49th and 61st month anniversary of the new service agreement.

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RATE SCHEDULE (Cont'd.)

1.15 LOYALTY BONUS PROMOTION

C. Flat-Rate Calling Plans Credits

Customers renewing for a 12-month service agreement will receive credit for half of one month's recurring line charge on the 13th month anniversary of the new service agreement.

Customers renewing for a 36-month service agreement will receive credit for half of four months' recurring line charges; credits will be applied on the 13th, 25th, 30th and 37th month anniversary of the new service agreement.

Customers renewing for a 60-month service agreement will receive credit for half of six months' recurring line charges; credits will be applied on the 13th, 25th, 30th, 37th, 49th and 61st month anniversary of the new service agreement.

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RATE SCHEDULE (Cont'd)

1.16 EARLY TERMINATION PENALTY/EARLY TERMINATION FEE

This product guide section applies to term agreements signed on or after January 12, 2006.

Several of the services offered by the Company are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then an Early Termination Penalty ("ETP") may apply. If a Customer disconnects service prior to the fulfillment of the term plan contracted, then an ETP will be due to Company from Customer. The ETP will be comprised of:

- (A) The difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected; and
- (B) All waived non-recurring charges, promotional considerations or equipment credits specifically related to the term agreement that have been provided to the customer since the beginning of the term.

In addition to the ETP, an Early Termination Fee ("ETF") will also be due to Company from Customer. The ETF will be calculated based on the product/service ordered and the number of months completed on the term agreement.

Product / Service	Maximum ETF (per line or per circuit)
Xchange Line (POTS), per line	\$180
T-1, per circuit	\$1800
DSL, per circuit	\$300

Months Completed on Term Agreement	% of Maximum ETF Due (per line or per circuit)*
0 – 12	100%
13 – 24	50%
25+	25%

*Customers that renew term agreements for the same services will be subject to only a 25% ETF.

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RATE SCHEDULE (Cont'd)

1.17 Resale Cost Recovery Charge

A monthly recurring Resale Cost Recovery Charge of \$3.15 per line will be assessed on all lines for which the entire underlying service is physically provided through the use of an incumbent local carrier's platform. The Resale Cost Recovery Charge is assessed to recover increased costs associated with accessing the incumbent local carrier's local telephone lines and switching equipment.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES

2.1 **[RESERVED FOR FUTURE USE]**

Effective: March 14, 2008

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.2 **[RESERVED FOR FUTURE USE]**

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features

2.3.1 One Communications Analog Voice Features and Service Options

Call Forward Variable (All Calls)

Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access

Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy:

Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer:

Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Call Forward Busy/No Answer:

Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling:

Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer:

Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting:

Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number:

Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Speed Dialing (8):

Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30):

Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital):

Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Outbound Caller ID:

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

Multi-Line Hunting:

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

Caller ID Blocking:

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

Anonymous Call Rejection:

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer's own phone.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Distinctive Ring:

This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

Group Call Pick-Up:

This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

Call Hold

This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

Assume or Dial 9

Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Abbreviated Dialing:

Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

Call Return:

A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

Continuous Redial:

Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Caller ID Name and Number:

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number:

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect:

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.2 One Communications Digital and PRI Voice Features and Service Options

Standard or PRI Configuration:

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 23B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID):

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD):

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD):

Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number:

Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only:

Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital):

Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing:

Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option:

NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number:

With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Digit Transposition/Manipulation for DID Digits:

The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a non-recurring charge for this service option.

Trunk Call Forwarding Service:

Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer:

This feature enables subscribers to transfer calls from one user to another.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.3 One Communications Blocking Features

The following blocking options are available to Customers. A non-recurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

Block Third Party Billed

Blocks the origination of third-party billed calls.

Block Collect Calling

Blocks the origination of collect calls.

Block International

Blocks the origination of direct-dialed international calls.

Block 1010XXX

Blocks the ability to use dial-around toll calling (casual dialing).

Block 900 Calls

Blocks the ability to complete calls to 900 numbers.

Block 976 Calls

Blocks the ability to complete calls to 976 numbers.

Block 700 Calls

Blocks the ability to complete calls to 700 numbers.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.3 One Communications Blocking Features (Cont'd)

Caller ID Blocking

Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA

Blocks calls to 411 or 555-1212.

Block Call Return

This option enables Customers to block call return on a line.

Block Call Trace

This option enables Customers to block call trace on a line.

Block Continuous Redial

This option enables Customers to block the continuous redial feature on a line.

Toll Restrict

This feature blocks toll and operator-assisted calls.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.4 Rates

Monthly recurring charges for One Communications Features are set forth below. Any non-recurring charges associated with adding or removing features on a Customer's service are covered in the One Communications Miscellaneous Charges section of this tariff.

One Communications Analog Voice Features	Monthly Recurring Charge
Caller ID Name and Number	\$8.50
Call Waiting with Caller ID Name & Number	\$14.00
Direct Line Connect	\$2.50
Call Forward Busy	\$3.00
Call Forward Busy/No Answer	\$5.00
Call Forward No Answer	\$3.00
Call Forward Variable (All Calls)	\$6.25
Call Return	\$2.00
Call Transfer	\$5.00
Call Waiting and Cancel Call Waiting	\$6.50
Caller ID Number	\$8.00
Continuous Redial	\$2.00
Distinctive Ring	\$8.00
Enhanced Speed Dialing (30)	\$6.50
Speed Dialing (8)	\$4.00
Call Forwarding Remote Access	\$2.00
Three-Way Calling	\$6.25

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.4 Rates (Cont'd)

One Communications Digital and PRI Voice Features	Monthly Recurring Charge
Caller ID Name and Number	\$50.00
NFAS Backup D Channel	\$50.00
DID Individual Number	\$0.10
DID Block of 20 Numbers	\$2.00
DID Block of 50 Numbers	\$5.00
DID Block of 100 Numbers	\$10.00
Call Forward on Trunks	\$19.99
Two B Channel Transfer	\$50.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.3 One Communications Features (Cont'd)

2.3.4 Rates (Cont'd)

One Communications Blocking Features	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.4 One Communications Pay Per Use Features

2.4.1 Description of Services

Charges for the following features are incurred on a per activation basis:

Cancel Call Waiting

When activated this feature suspends the call waiting service feature for the duration of a call.

Per Call Return:

When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

Continuous Redial:

Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

Per Call ID Blocking:

Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party's caller ID device.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.4 One Communications Pay Per Use Features (Cont'd)

2.4.1 Description of Services (Cont'd)

Per Call Display:

Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

Call Trace:

Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the company. Calling party information will only be released to Law Enforcement as required by law.

Anonymous Call Rejection:

Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.4 One Communications Pay Per Use Features (Cont'd)

2.4.2 Rates

One Communications Pay Per Use Features	Per Use Charge
Cancel Call Waiting	\$0.00
Per Call Return	\$0.75
Continuous Redial	\$0.75
Per Call ID Blocking	\$0.00
Per Call Display	\$0.00
Call Trace	\$4.00
Anonymous Call Rejection	\$0.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.5 One Communications Directory Listings

2.5.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN). Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- Additional White Page Listing
(includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- Non Published (private)
- Non-Directory Listed (semi-private)
- National Toll-Free Directory Listing
- State Directory Toll-Free Assistance Listing
- Call Intercept

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.5 One Communications Directory Listings (Cont'd)

2.5.2 Rates

The monthly rates for One Communications Directory Listings are described below. Applicable non-recurring charges associated with adding or changing a Customer's directory listings are covered in the One Communications Miscellaneous Charges section of this product guide.

One Communications Directory Listings	Monthly Recurring Charge	
Additional White Page Listing	\$5.00	(1)
Non Published (private)	\$6.19	(1)
Non-Directory Listed (semi-private)	\$3.75	(1)
National Toll-Free Directory Listing	\$20.00	
State Directory Toll-Free Assistance Listing	\$20.00	
Call Intercept	No charge	

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.6 One Communications Operator Services and Directory Assistance

2.6.1 Operator Services

Operator Services – Automated Calls	Per Use Charge
Calling Card	\$0.58
Collect	\$0.58
Billed to Third Number	\$0.58
Coin Sent Paid	\$0.65

Operator Services – Operator Handled Calls	Per Use Charge
Station-to-Station Calling Card	\$1.30
Station-to-Station Collect	\$1.30
Station-to-Station Billed to Third Party	\$1.30
Station-to-Station Coin Sent Paid	\$1.30
Person-to-Person Calling Card	\$3.70
Person-to-Person Collect	\$3.70
Person-to-Person Billed to Third Party	\$3.70
Person-to-Person Coin Sent Paid	\$3.70
Miscellaneous Calls	\$1.30

Busy Line Verification Service	Per Use Charge
Busy Line Verification Service	\$2.50
Emergency Line Interrupt with Busy Line Verification Service	\$5.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.6 One Communications Operator Services and Directory Assistance (Cont'd)

2.6.2 Directory Assistance

Directory Assistance	Per Listing
Local Directory Assistance	\$0.40
National Directory Assistance	\$1.50
Toll-Free Directory Assistance	No charge

Directory Assistance Call Completion	Per Request
Local Directory Assistance Call Completion	\$0.35

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.7 One Communications Miscellaneous Charges

2.7.1 Installation

A non-recurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer's service that is requested subsequent to installation of the initial service.

	Non-Recurring Charge
OneSolutions Essential Install Charge 1 yr	\$249.00
OneSolutions Essential Install Charge 2 yr	\$199.00
OneSolutions Essential Install Charge 3 yr	\$149.00
OneSolutions Enhanced Install Charge 1 yr	\$599.00
OneSolutions Enhanced Install Charge 2 yr	\$399.00
OneSolutions Enhanced Install Charge 3 yr	\$199.00
OneSolutions Essential Additional Line Charge	\$39.00
OneSolutions Enhanced Additional Line Charge	\$39.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.7 One Communications Miscellaneous Charges (Cont'd)

2.7.1 Installation (Cont'd)

	Non-Recurring Charge
Unlimited Local Business Line Install Charge 1 yr	\$48.00
Unlimited Local Business Line Install Charge 2 yr	\$48.00
Unlimited Local Business Line Install Charge 3 yr	\$48.00
Unlimited Business Line Install Charge 1 yr	\$48.00
Unlimited Business Line Install Charge 2 yr	\$48.00
Unlimited Business Line Install Charge 3 yr	\$48.00
Digital Voice Service Line Install Charge 1 yr	\$599.00
Digital Voice Service Line Install Charge 2 yr	\$399.00
Digital Voice Service Line Install Charge 3 yr	\$199.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.7 One Communications Miscellaneous Charges (Cont'd)

2.7.1 Installation (Cont'd)

	1 Year NRC, per circuit	2 Year NRC, per circuit	3 Year NRC, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	\$999.00	\$499.00	\$199.00
OneSolutions Complete Install Charge 4.5M – 6.0M	\$1,499.00	\$999.00	\$499.00
OneSolutions Complete Install Charge 7.5M – 9.0M	\$1,999.00	\$1,499.00	\$999.00
OneSolutions Complete Install Charge 10.5M – 12.0M	\$2,499.00	\$1,999.00	\$1,499.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.7 One Communications Miscellaneous Charges (Cont'd)

2.7.2 Customer Requested Move, Add or Change (MAC)

A non-recurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Non-recurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Non-recurring charges will apply on a per order basis.

	NRC
MAC Charge, per order	\$25.00

2.7.3 Service Restoration Charge

In the event a Customer's service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer's service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment

	Non-Recurring Charge
Service Restoration Charge	\$19.99

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.7 One Communications Miscellaneous Charges (Cont'd)

2.7.4 Digit Transposition

	Non-Recurring Charge
Digit Transposition, per DID block	\$4.99

2.7.5 Directory Listings Non-Recurring Charges

The non-recurring charges described below are applied when adding or changing a Customer's directory listings subsequent to installation of initial service. These charges are in addition to the MAC charges described in Section 2.5.2.

	Non-Recurring Charge
Additional White Page Listing	\$21.00
Non Published (private)	\$21.00
Non-Directory Listed (semi-private)	\$21.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.8 One Communications Usage and Calling Plans

2.8.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

2.8.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

See the applicable Company interexchange services tariff for One Communications domestic toll service rates and charges.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.9 One Communications Toll-Free Service

See the applicable Company interexchange services tariff for One Communications toll-free service rates and charges.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.10 One Communications Cancellation and Early Termination of Service

2.10.1 Cancellation of Service

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to (I) one month's recurring charge for the service plus (II) the non-recurring charge for such service set forth in this product guide. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

2.10.2 Early Termination of Service

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.11 One Communications Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferral Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferral of service extend beyond 120 calendar days. Installation deferrals exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

Monthly Deferral charges Schedule by Service

- \$15 per DS0
- \$60 per OneSolutions Essentials bundle
- \$100 per DS1 (Voice, DIA, Integrated, Multi T1 per T1)
- \$200 per DS1 Point to Point
- \$1,000 per DS3
- \$2,000 per DS3 Point to Point

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.12 **[RESERVED FOR FUTURE USE]**

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.13 OneSolutions Essential

2.13.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.
- Unlimited local calling.
- 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.
- The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional One Communications Analog Voice Features at rates set forth in this product guide.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.13 OneSolutions Essential (Cont'd)

2.13.1 General (Cont'd)

- High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.
- One toll-free number.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.13 OneSolutions Essential (Cont'd)

2.13.2 Restrictions

- The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's ME Product Guide No. 1.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).
- Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.
- Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this product guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.13 OneSolutions Essential (Cont'd)

2.13.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not available with a OneSolutions Essential service package.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.13 OneSolutions Essential (Cont'd)

2.13.3 Application of Rates

A) Term Discounts

Discounts are available to customers who subscribe to OneSolutions Essential under one, two or three year term contracts.

B) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.

C) Domestic Toll and Toll-Free Usage

Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

2.13.4 Rates

Basic Monthly Recurring Charges	MRC
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$147.99
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$140.99
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$133.99
OneSolutions Essential 3Mb Upgrade – 1 year	\$5.00
OneSolutions Essential 3Mb Upgrade – 2 year	\$4.00
OneSolutions Essential 3Mb Upgrade – 3 year	\$4.00
OneSolutions Essential 7Mb Upgrade – 1 year	\$40.00
OneSolutions Essential 7Mb Upgrade – 2 year	\$38.00
OneSolutions Essential 7Mb Upgrade – 3 year	\$36.00
OneSolutions Essential Add Line – 1 year	\$38.00
OneSolutions Essential Add Line – 2 year	\$38.00
OneSolutions Essential Add Line – 3 year	\$38.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.14 OneSolutions Enhanced

2.14.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.
- Unlimited local calling.
- 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional One Communications Analog Voice Features at rates set forth in this product guide.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.14 OneSolutions Enhanced (Cont'd)

2.14.1 General (Cont'd)

- The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this product guide.
- OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.
- One toll-free number.
- Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.14 OneSolutions Enhanced (Cont'd)

2.14.2 Restrictions

- The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).
- Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.
- Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial-up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this product guide. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.14 OneSolutions Enhanced (Cont'd)

2.14.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.14 OneSolutions Enhanced (Cont'd)

2.14.3 Application of Rates

- A) Term Discounts
Discounts are available to customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.

- B) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.

- C) Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

2.14.4 Rates

Basic Monthly Recurring Charges	MRC
OneSolutions Enhanced – initial 6 line – 1 year	\$565.00
OneSolutions Enhanced – initial 6 line – 2 year	\$515.00
OneSolutions Enhanced – initial 6 line – 3 year	\$465.00
OneSolutions Enhanced Add Line – 1 year	\$25.00
OneSolutions Enhanced Add Line – 2 year	\$25.00
OneSolutions Enhanced Add Line – 3 year	\$25.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.15 One Communications Basic Business Line

2.15.1 General

One Communications Basic Business Line service encompasses analog network access services and is available only for business Customers. One Communications Basic Business Line service provides local service to the Customer's location. Service is only available where suitable facilities exist.

A Local Feature Package is available to Customers selecting One Communications Basic Business Line service. The Local Feature Package includes up to eight calling features for a flat monthly recurring charge per line. Abbreviated Dial, Assume/Dial 9, Call Hold and Group Call Pickup are only available as part of the Features Bundle. Caller ID Name and Number, Call Waiting with Caller ID Name and Number and Direct Line Connect are not available as part of the Local Feature Package.

Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Customers may purchase One Communications Basic Business Line service as:

- Unlimited Local Business Lines, includes unlimited local usage; or
- Unlimited Business Lines, includes local, local toll and domestic toll service.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.15 One Communications Basic Business Line (Cont'd)

2.15.2 Restrictions

- A maximum of 15 Unlimited Business Lines at one service location is allowed.
- In areas where measured service lines are sold, Customer may mix unlimited offerings with measured service lines at the same location. Customer may not mix different types of unlimited offerings at the same service location except in areas where measured local service is not an option.
- Unlimited lines are not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Basic Business Line service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.15 One Communications Basic Business Line (Cont'd)

2.15.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order One Communications Basic Business Line service must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.15 One Communications Basic Business Line (Cont'd)

2.15.3 Application of Rates

- A) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line service under one, two or three year term contracts.

- B) Local Feature Package
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line Local Feature Package.

- C) Domestic Toll Usage
Domestic toll usage rates will apply to lines not ordered as Unlimited Business Lines. Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. See the One Communications Basic Business Line section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.15 One Communications Basic Business Line (Cont'd)

2.15.4 Rates

Basic Monthly Recurring Charges	MRC, per line
Unlimited Local Business Line – 1 year	\$38.49
Unlimited Local Business Line – 2 year	\$36.49
Unlimited Local Business Line – 3 year	\$34.49
Unlimited Business Line – 1 year	\$64.49
Unlimited Business Line – 2 year	\$61.49
Unlimited Business Line – 3 year	\$58.49

Local Feature Package	MRC, per line
Basic Business Line – Local Feature Package	\$8.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service

2.16.1 General

One Communications Digital Voice Service provides a full T1 of voice service with the option to add PRI service. One Communications Digital Voice Service is available to business Customers only. Service is only available where suitable facilities exist.

Customers who subscribe to One Communications Digital Voice Service will be provided with:

- Access to the Company's network for purposes of receiving or placing local and long distance calls.
- Flat rate (unlimited) local usage.
- Long distance service offered in connection with One Communications Digital Voice Service is furnished on a usage sensitive basis and is subject to a per minute rate.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.1 General (Cont'd)

- The option to purchase lines bundled with packages of domestic toll minutes and domestic toll-free minutes. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes.
 - Digital Voice Service with package of 10,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 25,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 50,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 75,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 100,000 Domestic Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.1 General (Cont'd)

- The following features are included with One Communications Digital Voice Service at no additional charge: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Multiple Trunk Group Configuration, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option.
- For an additional monthly charge, the following features are available with the Company's Digital Voice Service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Digit Transposition/Manipulation for DID Digits, Call Forward on Trunks, Two B Channel Transfer and NFAS Backup D Channel.
- Direct Inward Dial (DID) Number Block of 20 is also included with Digital Voice Service.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.2 Restrictions

- One Communications Digital Voice Service must be purchased as full T1.
- All usage associated with a purchased package of minutes will be aggregated across all channels included in the Digital Voice Service T1. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Digital Voice Service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order One Communications Digital Voice Service must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).

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d/b/a One Communications
5 Wall Street
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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.3 Application of Rates

A) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications Digital Voice Service under one, two or three year term contracts.

B) Domestic Toll Usage

Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to lines not ordered with a package of domestic toll minutes. Customers who exceed their allotted domestic toll usage package of minutes in any given month will be billed a per minute rate on their overage minutes (domestic toll – overage rate will apply). See the One Communications Digital Voice Service section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.4 Rates

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – 1 year	\$557.49
Digital Voice Service – 2 year	\$500.49
Digital Voice Service – 3 year	\$449.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 1 year	\$1,041.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 2 year	\$883.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 3 year	\$749.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 1 year	\$1,387.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 2 year	\$1,177.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 3 year	\$999.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 1 year	\$1,871.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 2 year	\$1,589.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 3 year	\$1,349.49

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.16 One Communications Digital Voice Service (Cont'd)

2.16.4 Rates (Cont'd)

Basic Monthly Recurring Charges (Cont'd)	MRC, per circuit
Digital Voice with Package of 75,000 Domestic Toll Minutes – 1 year	\$2,356.49
Digital Voice with Package of 75,000 Domestic Toll Minutes – 2 year	\$2,001.49
Digital Voice with Package of 75,000 Domestic Toll Minutes – 3 year	\$1,699.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 1 year	\$2,840.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 2 year	\$2,413.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 3 year	\$2,049.49

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.17 One Communications Remote Call Forward (RCF) Service

2.17.1 Description of Services

One Communications Remote Call Forward (RCF) Service allows a Customer to obtain a phone number in one exchange and have all calls forwarded to the same or another exchange. The RCF number has no physical line associated with it. One call path is provided per RCF number. Additional call paths may be purchased. Service is only available where suitable facilities exist.

The terminating number for the RCF can be local, intraLATA, interLATA or toll-free. Customers that order One Communications RCF must pre-subscribe to the Company's local, local toll and Long Distance service. Customer will be charged for all usage to forward call to terminating number.

The terminating number cannot be another RCF number, an international number, 911, 611, x11, directory assistance, coin telephone or a feature code.

No features may be attached to the RCF number. If Customer has caller ID on terminating number, the number of the calling party will appear on the caller ID display, not the RCF number.

One yellow pages listing and one white pages listing are available for each RCF number ordered.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

2.17.2 Application of Rates (Cont'd)

- A) Monthly Recurring Charges
Monthly recurring charges as described below apply for each RCF number ordered under one, two or three year term contracts.
- B) RCF Local Usage
Local usage furnished in connection with RCF service is provided on a measured, per call basis.
- C) RCF Domestic Toll
Domestic toll usage furnished in connection with RCF service is provided on usage sensitive basis and subject to a per minute rate. See the One Communications Remote Call Forward (RCF) Service section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.
- D) Non-Recurring Charges
Non-recurring charges as described below apply for each RCF number ordered.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

2.17.3 Rates

Monthly Recurring Charges	MRC
RCF, per initial and additional path – 1 year	\$24.50
RCF, per initial and additional path – 2 year	\$24.00
RCF, per initial and additional path – 3 year	\$23.50

Local Usage	Per Call Rate
RCF Local Usage, per call rate	\$0.0800

Non-Recurring Charges	NRC
RCF, per initial and additional path	\$10.00

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.18 OneSolutions Complete

2.18.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.18 OneSolutions Complete (Cont'd)

2.18.1 General (Cont'd)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional One Communications Digital and PRI Voice Features at rates set forth in this tariff.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.18 OneSolutions Complete (Cont'd)

2.18.2 Restrictions

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Alarm lines are not available as part of OneSolutions Complete.
- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.18 OneSolutions Complete (Cont'd)

2.18.3 Application of Rates

A) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications OneSolutions Complete service under one, two or three year term contracts.

B) Domestic Toll Usage

Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes. See the One Communications OneSolutions Complete section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

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SECTION 2 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

2.18 OneSolutions Complete (Cont'd)

2.18.4 Rates

Monthly Recurring Charges	1 Year MRC	2 Year MRC	3 Year MRC
OneSolutions Complete 1.5M	\$672.00	\$593.60	\$472.50
OneSolutions Complete 3.0M	\$1,212.00	\$1,064.00	\$850.50
OneSolutions Complete 4.5M	\$1,752.00	\$1,545.60	\$1,228.50
OneSolutions Complete 6.0M	\$2,340.00	\$2,060.80	\$1,648.50
OneSolutions Complete 7.5M	\$2,820.00	\$2,497.60	\$1,984.50
OneSolutions Complete 9.0M	\$3,384.00	\$2,990.40	\$2,383.50
OneSolutions Complete 10.5M	\$3,816.00	\$3,371.20	\$2,677.50
OneSolutions Complete 12.0M	\$4,356.00	\$3,841.60	\$3,066.00

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