

Tariff Schedule Applicable to
Resale Intrastate Data and Voice
Telecommunications Services Furnished by

Conversent Communications Resale L.L.C.
d/b/a One Communications

Between Points Within the State of Maryland

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. **Paragraph Numbering Sequence** - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.1
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

CHECK SHEET

Sheets 1 through 307 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
1	Original	31	Original
2	Original	32	Original
3	Third*	33	Original
4	Second*	34	Original
5	Second*	35	Original
6	Original	36	Original
7	Third*	37	Original
8	Original	38	Original
9	Original	39	Original
10	Original	40	Original
11	Original	41	Original
12	First	42	Original
13	Original	43	Original
14	Original	44	Original
15	Original	45	Original
16	Original	46	Original
17	Original	47	Original
18	Original	48	Original
19	Original	49	Original
20	Original	50	Original
21	Original	51	Original
22	Original	52	Original
23	Original	53	Original
24	Original	54	Original
25	Original	55	Original
26	Original	56	Original
27	Original	57	Original
28	Original	58	Original
29	Original	59	Original
30	Original	60	Original

Issued: July 29, 2011

Effective: September 1, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
61	Original	91	Original
62	Original	92	Original
63	Original	93	Original
64	Original	94	Original
65	Original	95	Original
66	Original	96	Original
67	Original	97	Original
68	Original	98	Original
69	Original	99	Original
70	Original	100	Original
71	Original	101	Original
72	Original	102	Second*
73	Original	103	Original
74	Original	104	Original
75	Original	105	Original
76	Original	106	Original
77	Original	107	Original
78	Original	108	Original
79	Original	109	Original
80	Original	110	Original
81	Original	111	Original
82	Original	112	Original
83	Original	113	Original
84	Original	114	Original
85	Original	115	Original
86	Original	116	Original
87	Original	117	Original
88	Original	118	Original
89	Original	119	Original
90	Original	120	Original

Issued: July 29, 2011

Effective: September 1, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
121	Original	151	Original
122	Original	152	Original
123	Original	153	Original
124	Original	154	Original
125	Original	155	Original
126	Original	156	Original
127	Original	157	Original
128	Original	158	Original
129	Original	159	Original
130	Original	160	Original
131	Original	161	Original
132	Original	162	Original
133	Original	163	Original
134	Original	164	Original
135	Original	165	Original
136	Original	166	Original
137	Original	167	Original
138	Original	168	Original
139	Original	169	Original
140	Original	170	Original
141	Original	171	Original
142	Original	172	Original
143	Original	173	Original
144	Original	174	Original
145	Original	175	Original
146	Original	176	Original
147	Original	177	Original
148	Original	178	Original
149	Original	179	Second*
150	Original	180	Original

Issued: July 29, 2011

Effective: September 1, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
181	Original	211	Original
182	Original	212	Original
183	Original	213	Original
184	Original	214	Original
185	Original	215	Original
186	Original	216	Original
187	Original	217	Original
188	Original	218	Original
189	Original	219	Original
190	Original	220	Original
191	Original	221	Original
192	Original	222	Original
193	Original	223	Original
194	Original	224	Original
195	Original	225	Original
196	Original	226	Original
197	Original	227	Original
198	Original	228	Original
199	Original	229	Original
200	Original	230	Original
201	Original	231	Original
202	Original	232	Original
203	Original	233	Original
204	Original	234	Original
205	Original	235	Original
206	Original	236	Original
207	Original	237	Original
208	Original	238	Original
209	Original	239	Original
210	Original	240	Original

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

CHECK SHEET (Cont'd)

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
241	Original	271	Original
242	Original	272	Original
243	Original	273	Original
244	Original	274	Original
245	Original	275	Original
246	Original	276	Original
247	Original	277	Original
248	Original	278	Original
249	Original	279	Original
250	Original	280	Original
251	Original	281	Original
252	Original	282	Original
253	Original	283	Original
254	Original	284	Original
255	Original	285	Original
256	Original	286	Original
257	Original	287	Original
258	Second*	288	Original
259	Original	289	Original
260	Original	290	Original
261	Original	291	Original
261.1	Original	292	Original
262	Original	293	Original
263	Original	294	Original
264	Original	295	Original
265	Original	296	Original
266	Original	297	Original
267	Original	298	Original
268	Original	299	Original
269	Original	300	Original
270	Original	301	Original
		302	Original
		303	Original
		304	Original
		305	Original
		306	Original
		307	Original

Issued: July 29, 2011

Effective: September 1, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

Table of Contents

1	General	13
1.1	Explanation of Symbols	13
1.2	Application of the Tariff	13
1.3	Definitions	14
2	Rules and Regulations	19
2.1	Undertaking of the Company	19
2.2	Obligations of the Customer	19
2.3	Liability of the Company	22
2.4	Application for Service	26
2.5	Payment for Service	28
2.6	Customer Deposits	30
2.7	Late Payment Charges	32
2.8	Customer Complaints and Billing Disputes	33
2.9	Allowance for Interruptions in Service	34
2.10	Taxes and Fees	34
2.11	Returned Check Charge	35
2.12	Directory Assistance Call Allowance	35
2.13	Special Customer Arrangements	35
2.14	Termination of Service:	36
2.15	Unlawful Use of Service	42
2.16	Interference With or Impairment of Service	42
2.17	Telephone Solicitation by Use of Recorded Messages	43
2.18	Incomplete Calls	43
2.19	Overcharge/Undercharge	43
3	Description Of Services	44
3.1	Trial Services	44
3.2	Promotional Offerings	44
3.3	Individual Case Basis Offerings	44
3.4	Customized Pricing Arrangements Offerings	44
4	Rates and Charges	45
4.1	Calculation of Rates	45

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

Table of Contents (Cont'd)

5	IntraLATA Toll Presubscription.....	49
5.1	General.....	49
5.2	Presubscription Charge Application.....	50
5.3	End User/Pay Telephone Service Provider Charge Discrepancy	51
5.4	Reserved	54
5.5	IntraLATA Preferred Carrier Freeze Selection.....	55
5.6	Informational Notice to Customers	56
5.7	Rates and Charges.....	56
6	Service Charges.....	57
6.1	Regulations.....	57
6.2	Rates and Charges.....	57
7	Auxiliary Exchange Services	60
7.1	Custom Calling Services.....	60
7.2	Busy Verification and Interrupt Service.....	77
7.3	Directory Assistance Service	78
7.4	Operator Services.....	80
8	ILEC Resale Business Exchange Service.....	81
8.1	General.....	81
8.2	Service Descriptions and Rates.....	82
9	Directory.....	92
9.1	Alphabetical Directory.....	92
9.2	Customized Number Service	98
9.3	Directory Information Requests	100
9.4	Liability for Errors.....	100
9.5	Rates and Charges.....	102

Table of Contents (Cont'd)

10CTC Products – Application of Rates	103
10.1 Rate Regulation	103
10.2 Service Order Charge	116
10.3 Service Areas	120
11CTC Business Network Access Service	121
11.1 General	121
11.2 Network Architecture.....	122
11.3 Classes of Service	124
11.4 Voice and Data Connectivity	125
11.5 Management of Traffic Contracts.....	126
11.6 Application of Rates and Charges	126
11.7 Rates and Charges	127
12CTC Voice Connectivity Service.....	151
12.1 General	151
12.2 Description of Services	152
12.3 Application of Rates and Charges	177
12.4 Rates and Charges	178
13CTC Frame Relay Service	182
13.1 Description of Services	182
13.2 Service Components.....	183
13.3 Interruption of Service.....	185
13.4 Application of Rates and Charges	186
13.5 Rates and Charges	186

Table of Contents (Cont'd)

14CTC ISDN Primary Rate Service	187
14.1 General	187
14.2 Service Components.....	187
14.3 Primary Service Capabilities	188
14.4 Responsibility of Company	188
14.5 Responsibility of the Customer	189
14.6 Regulations.....	189
14.7 Application of Rates and Charges	190
14.8 Service Discount Plan.....	191
14.9 Rates and Charges.....	192
15CTC Access Service Order	206
15.1 General	206
15.2 Access Order Service Date Intervals	209
15.3 Access Order Modifications	211
15.4 Cancellation of an Access Order	215
15.5 Rates and Charges.....	216
16CTC Call Packs.....	217
16.1 General	217
16.2 Rate Regulations	218
16.3 Rates and Charges.....	219
17CTC Customizer Service.....	220
17.1 Local and Long Distance Customizer	220
17.2 Unlimited Local and Long Distance Customizer	223
17.3 Rates and Charges.....	226
18IXC Resale Description of Rates and Services	228
18.1 Product Descriptions.....	228
18.2 Rates	231

Table of Contents (Cont'd)

19	One Communications Services, Rates and Charges	236
19.1	Reserved for Future Use.....	236
19.2	Reserved for Future Use.....	237
19.3	One Communications Features	238
19.4	One Communications Pay per Use Features.....	254
19.5	One Communications Directory Listings	257
19.6	One Communications Operator Services and Directory Assistance	259
19.7	One Communications Miscellaneous Charges	261
19.8	One Communications Usage and Calling Plans	264
19.9	One Communications Toll-Free Service	265
19.10	One Communications Cancellation & Early Termination of Service.....	269
19.11	One Communications Deferral of Service.....	270
19.12	One Communications Basic IP Trunking	271
19.13	OneSolutions Essential.....	282
19.14	OneSolutions Enhanced	288
19.15	OneSolutions Complete	301

(N)

1 - GENERAL

1.1 Explanation of Symbols

- (C) – To signify a changed regulation
- (D) – To signify a discontinued rate or regulation
- (I) – To signify an increase in a rate
- (M) – To signify text or rates relocated without change
- (N) – To signify a new rate or regulation or other text
- (R) – To signify a reduction in a rate
- (S) – To signify reissued regulations
- (T) – To signify a change in text but no change in rate
- (Z) – To signify a correction

1.2 Application of the Tariff

- 1.2.1 This tariff governs the Carrier's services that originate and terminate in Maryland. Specific services and rates are described elsewhere in this tariff.
- 1.2.2 The Company's services are available to Business customers.
- 1.2.3 The Company's service territory is Statewide.

1 – GENERAL (Cont'd)

1.3 Definitions

- 1.3.1 “Carrier,” “Company” or “Utility” refers to Conversent Communications Resale L.L.C. d/b/a One Communications.
- 1.3.2 “Commission” means the Maryland Public Service Commission.
- 1.3.3 “Completed call” is a call which the Company’s network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.
- 1.3.4 “Customer” means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.
- 1.3.5 “Residential” customer is a customer who has telephone service at a dwelling and who uses the service primarily for domestic or social purposes. All other customers are non-residential customers.
- 1.3.6 “Service” means any telecommunications service(s) provided by the Carrier under this tariff.
- 1.3.7 “Station” means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

1 – GENERAL (Cont'd)

1.3 Definitions (Cont'd)

Call Initiation: The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

Committed Information Rate (CIR): The speed of transmission guaranteed between a customer's site and the frame relay network.

Dedicated Access Origination/Termination: Where access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the End User.

Demarcation Point: The physical dividing point between the Company's network and the customer.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Ethernet: A local area network protocol defined by the IEEE. It defines how data is transmitted on and retrieved from local area computer networks.

Frame Relay: A public, primarily data network service for local area network to local area network connections.

Gateway: A device which allows equipment with different protocols to communicate with each other.

Ground Start: A way of signaling on a subscriber trunk in which one wire of a two-wire trunk is momentarily grounded to get dial tone.

1 – GENERAL (Cont'd)

1.3 Definitions (Cont'd)

Integrated Access Device (IAD): Installed at Customer's location, this equipment converts voice and data traffic into ATM Cells.

Integrated Communications Network (ICN): The Company's facilities-based network which utilizes ATM switching protocol to provide uncompressed PVC based voice connectivity, variable CIR, Full Port CIR and Hybrid Frame Relay/ATM service, dedicated internet access and videoconferencing connectivity services.

Local Call: A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area: The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Access and Transport Area (LATA): A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Area Network (LAN): Located on an individual organization's premises, a LAN enables computer devices to communicate with each other.

Loopstart: A way of signaling on subscriber trunks in which both wires of a two-way trunk are bridged through a resistance to form a loop and receive dial tone.

Master Service Agreement: The master document executed by the Customer and the Company under which all Company services are provided. The Master Services Agreement sets forth the general terms and conditions under which services will be provided.

Measured Rate Service: A type of exchange service provided at a monthly rate with an additional charge for local calling based on the timed usage of the local network.

1 – GENERAL (Cont'd)

1.3 Definitions (Cont'd)

Multi-Frequency (MF): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Multiplexing: A technique whereby multiple devices can share one telephone line.

Permanent Virtual Circuit (PVC): A point to point connection through the Company's ICN connecting two locations.

Port: A connection to the switching network with one or more voice grade communications channel, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

Private Branch Exchange (PBX): A computerized on-site telephone system located on a Customer's premises which routes calls both within an organization and from the outside world to people within the organization.

Rate Center: A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

1 – GENERAL (Cont'd)

1.3 Definitions (Cont'd)

Service Addendum: The written request for a specific Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Addendum by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Service Addenda are incorporated into the terms of the Master Service Agreement.

Serving Central Office: The central office from which local service is furnished.

Serving Wire Center: A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Switched Access Origination/Termination: Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line.

Toll Call: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Wide Area Network (WAN): Connects computers which are located in different cities, states and countries.

2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of resold intrastate end-user data and voice telecommunications communications services by Conversent Communications Resale L.L.C. d/b/a One Communications to business customers within the State of Maryland.

2.2 Obligations of the Customer

2.2.1 The customer shall be responsible for:

2.2.1.1 The payment of all applicable charges pursuant to this tariff;

2.2.1.2 Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.

2.2.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's facilities and equipment installed on the customer's premises.

2.2.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

2 - RULES AND REGULATIONS (Cont'd)

2.2 Obligations of the Customer

- 2.2.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.2.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- 2.2.2 With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:
 - 2.2.2.1 Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the customer, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
 - 2.2.2.2 Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer.

2 - RULES AND REGULATIONS (Cont'd)

2.2 Obligations of the Customer

- 2.2.3 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
- 2.2.4 The Company's services (as detailed in this tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.
- 2.2.5 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

2 - RULES AND REGULATIONS (Cont'd)

2.3 Liability of the Company

2.3.1 In view of the fact that the customer has exclusive control over the use of service and facilities furnished by the Company, and because certain errors incident to the services and to the use of such facilities of the Company are unavoidable, services and facilities are furnished by the Company subject to the terms, conditions and limitations herein specified:

2.3.2 Service Irregularities

2.3.2.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the service or facilities affected during the period such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities continues after notice and demand to Company.

2.3.2.2 The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange Company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the customer or failure of equipment, facilities or connection provided by the customer.

2 - RULES AND REGULATIONS (Cont'd)

2.3 Liability of the Company

2.3.3 Claims of Misuse of Service

2.3.3.1 The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising directly or indirectly from material transmitted over its facilities or the use thereof; against claims for infringement of patents arising from combining or using apparatus and systems of the customer with facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Company.

2.3.3.2 The Company does not require indemnification from the customer where the action for which it is seeking indemnification is based on a claim of negligence by the Company.

2 - RULES AND REGULATIONS (Cont'd)

2.3 Liability of the Company

2.3.4 Defacement of Premises

2.3.4.1 The Company is not liable for any defacement of, or damage to, the customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.

2.3.5 Facilities and Equipment in Explosive Atmosphere, Hazardous or Inaccessible Locations

2.3.5.1 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the gross negligence or willful misconduct of the Company.

2 - RULES AND REGULATIONS (Cont'd)

2.3 Liability of the Company

2.3.6 Service at Outdoor Locations

2.3.6.1 The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person which may result from the location and use of such equipment and facilities.

2.3.7 Warranties

2.3.7.1 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.3.7.2 Acceptance of the provisions of Section 2.3 by the Commission does not constitute its determination that any disclaimer of warranties or representations imposed by the Company should be upheld in a court of law.

2.3.8 Limitation of Liability

2.3.8.1 Nothing in this tariff shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.

2 - RULES AND REGULATIONS (Cont'd)

2.4 Application for Service

2.4.1 Minimum Contract Period

- 2.4.1.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.
- 2.4.1.2 Except as provided in 2.4.2.1, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to customers to the day the succeeding directory is first distributed to customers.
- 2.4.1.3 The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.

2 - RULES AND REGULATIONS (Cont'd)

2.4 Application for Service

2.4.2 Cancellation of Service

- 2.4.2.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.
- 2.4.2.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;
 - 2.4.2.2.A The total costs of installing and removing such facilities; or
 - 2.4.2.2.B The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.
- 2.4.2.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2 - RULES AND REGULATIONS (Cont'd)

2.5 Payment for Service

- 2.5.1 Service will be billed directly by the Company on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.14 of this tariff.
- 2.5.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- 2.5.3 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer's initial bill.

Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

2 - RULES AND REGULATIONS (Cont'd)

2.5 Payment for Service

- 2.5.4 If the Company provides service under a term plan (1,3,5 years, etc.) and (1) automatically renews the contract, and (2) imposes a penalty for early cancellation by the customer, then the customer shall be notified 60 days in advance of the customer's current contract expiration date.

2 - RULES AND REGULATIONS (Cont'd)

2.6 Customer Deposits

2.6.1 The Carrier agrees to abide by the regulations associated with nonresidential customer deposits as specified by Code of Maryland Regulations 20.30.01. as amended from time to time, and to certify to the commission annually that such deposits have been deposited in Maryland.

2.6.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:

2.6.2.1 Was a customer of a Maryland utility for at least 12 months within the preceding 2 years;

2.6.2.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;

2.6.2.3 Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and

2.6.2.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

2 - RULES AND REGULATIONS (Cont'd)

2.6 Customer Deposits

- 2.6.3 The Carrier agrees to abide by the regulations associated with residential customer deposits as specified by Code of Maryland Regulations 20.30.02. as amended from time to time.
- 2.6.4 In order to establish credit, a utility may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:
- 2.6.4.1 Was a customer of a Maryland utility within the preceding 2 years;
 - 2.6.4.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Maryland;
 - 2.6.4.3 Did not have service discontinued for non-payment of a utility bill during the last 12 months that service was provided; and
 - 2.6.4.4 Did not on more than two occasions during the last 12 months that service was provided, fail to pay a utility bill when it became due.
- 2.6.5 Deposits for establishment or reestablishment of credit will not be more than the estimated charge for service for 2 consecutive billing periods or 90 days, whichever is less.
- 2.6.6 Customer deposits shall be maintained in a bank located in Maryland. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in COMAR 20.30.01.04 (for non-residential customers) or COMAR 20.30.02.04 (for residential customers) as appropriate.

2 - RULES AND REGULATIONS (Cont'd)

2.7 Late Payment Charges

- 2.7.1 The Carrier agrees to abide by the regulations governing late payment charges as specified by COMAR 20.30.03. as amended from time to time.
- 2.7.2 Any charges that are disputed by a customer shall not be subject to late payment charges regardless of the outcome of the dispute.
- 2.7.3 The Company will consider delinquent and apply late payment charges on bills not paid within 20 days of the billing invoice date in the case of residential customers and within 15 days of the billing invoice date in the case of all non-residential customers in accordance with COMAR Sections 20.30.03.01A and 20.30.03.01B, respectively.
- 2.7.4 Late payment fees will be computed at a rate not to exceed 1.5% per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with COMAR 20.30.03.01.A(1) and 20.30.03.01B(1).

2 - RULES AND REGULATIONS (Cont'd)

2.8 Customer Complaints and Billing Disputes

2.8.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.

2.8.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

Office of External Relations
Maryland Public Service Commission
6 St. Paul Street
Baltimore, MD 21202

410-767-8028 (Office of External Relations)
410-767-8000 (Main PSC number)
1-800-492-0474 (Toll-free PSC number)

2.8.3 The Company provides the following toll free number (1-800-962-2488) for customers to contact the carrier in accordance with COMAR 20.45.04.02.B.

2.8.4 The Company will not collect attorney fees or court costs from customers.

2 - RULES AND REGULATIONS (Cont'd)

2.9 Allowance for Interruptions in Service

2.9.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, or billed for, by the Company. The Carrier agrees to abide by the regulations associated with interruptions in service as specified by Code of Maryland Regulations 20.45.05.09 as amended from time to time.

2.10 Taxes and Fees

2.10.1 All state and local taxes and fees shall be listed as separate line items on the customer's bill.

2.10.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

2.10.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

2 - RULES AND REGULATIONS (Cont'd)

2.11 Returned Check Charge

The charge for a returned check is \$25.

2.12 Directory Assistance Call Allowance

Charges will not be levied for Directory Assistance on an individual who suffers from a physical or visual disability that precludes the use of a telephone directory.

2.13 Special Customer Arrangements

In cases where a customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the customer for the provisioning of such arrangements.

2 - RULES AND REGULATIONS (Cont'd)

2.14 Termination of Service:

2.14.1 Denial of Service Without Notice

The Company may discontinue service without notice for any of the following reasons:

- 2.14.1.1 Hazardous Condition. For a condition on the customer's premises determined by the Company to be hazardous.
- 2.14.1.2 Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 Tampering With Company Property. Customer's tampering with equipment furnished and owned by the Company.
- 2.14.1.4 Unauthorized Use of Service. Customer's unauthorized use of service by any method which causes hazardous signals over the Company's network.
- 2.14.1.5. Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.

2 - RULES AND REGULATIONS (Cont'd)

2.14 Termination of Service:

2.14.2. Denial of Service Requiring Notice

2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than 10 days in which to remove the cause for denial:

2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in Code of Maryland Regulations 20.45.04, or for violation of or non-compliance with the Company's tariffs on file with the Commission.

2.14.2.1.B Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Maryland Public Service Commission.

2.14.2.1.C Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.

2 - RULES AND REGULATIONS (Cont'd)

2.14 Termination of Service:

2.14.2. Denial of Service Requiring Notice

2.14.2.1.D Non-payment of Bill.

2.14.2.1.D.1 For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least 5 days, excluding Sundays and holidays in which to make settlement before his service is denied.

2.14.2.1.D.2 In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 5 days notice may be given if necessary to protect the Company's revenues.

2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.

2.14.2.1.D.4 Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

2 - RULES AND REGULATIONS (Cont'd)

2.14 Termination of Service:

2.14.2. Denial of Service Requiring Notice

2.14.2.1.D Non-payment of Bill.

2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.

2.14.2.1.D.6 Failure to Pay Increased Deposit Required. For failure of the customer to pay an increased security deposit when warranted by the Company to protect its revenue in accordance with Code of Maryland Regulations 20.45.04.

2 - RULES AND REGULATIONS (Cont'd)

2.14 Termination of Service:

2.14.3. Insufficient Reasons for Denial of Service

2.14.3.1 The following may not constitute cause for refusal of service to a present or prospective customer:

2.14.3.1.A Failure of a prior customer to pay for service at the premises to be serviced;

2.14.3.1.B Failure to pay for a different class of service for a different entity;

2.14.3.1.C Failure to pay the bill of another customer as guarantor of that bill;

2.14.3.1.D Failure to pay directory advertising charges;

2.14.3.1.E Failure to pay an undercharge as described in the Code of Maryland Regulations 20.45.04.01.D.(2); or

2 - RULES AND REGULATIONS (Cont'd)

2.14 Termination of Service:

2.14.3. Insufficient Reasons for Denial of Service

2.14.3.1.F Failure to pay an outstanding bill that is over 7 years old, unless the:

2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;

2.14.3.1.F.2 Outstanding bill is for service obtained by the customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or

2.14.3.1.F.3 Outstanding bill is for service obtained by the customer by means of an application made:

- (i) In a fictitious name,
- (ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
- (iii) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or
- (iv) Without disclosure of a material fact or by misrepresentations of a material fact.

2.14.3.2 This regulation applies to both residential and nonresidential classes of service.

2 - RULES AND REGULATIONS (Cont'd)

2.15 Unlawful Use of Service

2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a customer when:

2.15.1.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or

2.15.1.2 The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.

2.15.2 If service has been physically disconnected by law enforcement officials at the customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.

2.16 Interference with or Impairment of Service

Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2 - RULES AND REGULATIONS (Cont'd)

2.17 Telephone Solicitation by Use of Recorded Messages

2.17.1 Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.18 Incomplete Calls

2.18.1 There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

2.19 Overcharge/Undercharge

2.19.1 Overcharge/undercharge provisions will be in accordance with COMAR 20.45.04.01.

2.19.2 When a customer has been overcharged, the amount shall be refunded or credited to the customer.

3 - DESCRIPTION OF SERVICES

3.1 Trial Services

3.1.1 The Company may offer new services, not otherwise tarified, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

3.2 Promotional Offerings

3.2.1 The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval. The Company may file a promotional offering on one days notice to the Commission.

3.3 Individual Case Basis ("ICB") Offerings

3.3.1 The tariff may not specify the price of a service in the tariff as ICB. The Company may or may not have an equivalent service in its tariff on file with the Commission, and the quoted ICB rates may be different than the tarified rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All customers have non-discriminatory access to requesting the service under an ICB rate.

3.4 Customized Pricing Arrangements ("CPAs") Offerings

3.4.1 The Company may offer CPAs to eligible customers. Each CPA is customized to meet the specific needs of a customer. Rates quoted are different from the tarified rates. CPA rates must be provided under contract to a customer and the contract filed (can be under seal) with the Commission.

4 – RATES AND CHARGES

4.1 Calculation of Rates

- 4.1.1 Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of rate centers is based on information provided by Verizon Maryland, Inc. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
- 4.1.2 Timing of calls begins when the call is answered at the called station. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.
- 4.1.3 The Company's current product offerings do not provide for time-of-day discounts..

4 – RATES AND CHARGES (Cont'd)

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

4 – RATES AND CHARGES (Cont'd)

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

4 – RATES AND CHARGES (Cont'd)

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

5 – INTRALATA TOLL PRESUBSCRIPTION

5.1 General

IntraLATA toll presubscription is a procedure whereby an end user may select and designate an IntraLATA Toll Provider (“ITP”) to access IntraLATA toll calls without dialing an access code. The end user may designate an ITP for IntraLATA toll, a different carrier for InterLATA toll, or the same carrier for both. This ITP is referred to as the end user preferred IntraLATA toll provider.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IntraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier’s other service(s).

An ITP must use Feature Group D (“FGD”) Switched Access Service to qualify as an IntraLATA toll provider. All ITPs must submit a Letter of Intent (“LOI”) to the Company at least twenty days prior to the IntraLATA toll-presubscription-conversion date or, if later, forty-five days prior to the date on which the carrier proposed to begin participating in IntraLATA toll presubscription.

Selection of an ITP by an end user is subject to the terms and conditions in Section 5.2.

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

5.2 Presubscription Charge Application

5.2.1 Initial Free Presubscription Choice for New Users

New end users (including an existing customer who orders an additional line) who subscribe to service will be asked to select a primary ITP when they place an order for Company Exchange Service. If a customer cannot decide upon an IntraLATA toll carrier at the time, the customer will have thirty days following completion of the service request to make an IntraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make IntraLATA toll calls. The free selection period available to new end users is the period within thirty days of installation of the new service.

Initial free selections available to new end user are:

1. Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.
2. Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Company.
3. Following a new end user's or Pay Telephone Service Provider's free selections, any change made more than 30-days after presubscription is implemented is subject to a nonrecurring charge, as set forth in 5.7.1 following.

5.2.2 Charge for IntraLATA Toll Presubscription

After expiration of the initial free presubscription choice period for new customers, as specified above, or existing customers, the end user or ITP will be assessed an IntraLATA Toll presubscription charge as specified in 5.7.1.

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

5.2 Presubscription Charge Application

5.2.3 Cancellation of IntraLATA Toll Presubscription by an ITP

If an ITP elects to discontinue Feature Group D service after implementation of the IntraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred IntraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP and state that the canceling ITP will pay the PIC change charge. The ITP must provide written notification to COMPANY that this activity has taken place.

5.3 End User/Pay Telephone Service Provider Charge Discrepancy
("Anti-Slamming Measure")

5.3.1 When a discrepancy is determined regarding an end user's designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described:

A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

5.3 End User/Pay Telephone Service Provider Charge Discrepancy
("Anti-Slamming Measure")

5.3.2 Verification of Orders for Telemarketing

No ITP shall submit to the Company a PIC change order generated by outbound telemarketing unless, and until, the order has first been conformed in accordance with the following procedures:

5.3.2.1 The ITP has obtained the customer's written authorization to submit the order that explains what occurs when a PIC is changed and confirms:

5.3.2.1.A The customer's billing name and address and each telephone number to be covered by the PIC change order;

5.3.2.1.B The decision to change the PIC to the ITP; and

5.3.2.1.C The customer's understanding of the PIC change fee; or

5.3.2.2 The ITP has obtained the customer's electronic authorization, placed from the telephone number(s) on which the PIC is to be changed, to submit the order that confirms the information described in 5.3.2.1 preceding to confirm the authorization; or

5.3.2.3 An appropriately qualified and independent third party operating in a location physically separate from the outbound telemarketing representative has obtained the customer's oral authorization to submit the PIC change order that confirms and includes appropriate verification date (e.g., the customer's date of birth or social security number).

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

5.3 End User/Pay Telephone Service Provider Charge Discrepancy
("Anti-Slamming Measure")

5.3.3 The Company will follow the Federal Communications Commission's and the Maryland Public Service Commission's regulations regarding slamming. The Company will not impose a penalty or charge for unauthorized IntraLATA toll provider changes.

5.3.4 The customer owns the exclusive right to select the PIC of their choice, and may choose to migrate from one carrier to another at any time. There is no reason a carrier may refuse to release a customer who has stated their intent to select a different carrier.

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

5.5 IntraLATA Preferred Carrier Freeze Selection

The Company offers a preferred carrier freeze option to all customers on a nondiscriminatory basis regardless of the customer's carrier selection at no charge to the end user. The preferred carrier freeze option prevents a change in the end-user's IntraLATA toll provider unless the end users request a change in carrier.

End users may request a preferred carrier freeze on their IntraLATA toll service as a means of protection from unauthorized IntraLATA PIC changes. The Company will only accept preferred carriers freezes either orally or in writing from end users. The preferred carrier freeze will be offered on a per line basis.

The Federal Communications Commission and the Maryland Public Service Commission accepted the use of three-way calls to remove PIC freezes when the customer's IntraLATA toll presubscription choice has been frozen. Carriers must still follow the verification procedures for PIC changes of the Federal Communications Commission (e.g., independent 3rd party verification, written letter of agency from customer, electronic authorization) and the Maryland Public Service Commission. The carriers will impose and/or lift preferred carrier freeze request in accordance with Chapter 1 of Title 47 of the Code of Federal Regulation, Section 64.1190.

The customer owns the exclusive right to select the PIC freeze option on a per line basis, and may choose to unfreeze their PIC at any time in order to migrate from one carrier to another at any time. There is no reason a carrier may refuse to remove a PIC freeze from the line of a customer who has stated their intent to select a different carrier.

Marketing of PIC Freeze Option

The Company will not market the PIC freeze option to Customers within a 90-day period after implementation, i.e., 90 days following the Effective Date of this tariff. However, the freeze option is available during that period on Customer request.

5 – INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

5.6 Informational Notice to Customers

The Company will provide written notification to customers of their IntraLATA presubscription options and rights within 30 days of subscribing for service.

5.7 Rates and Charges

5.7.1 Charge for ITP Carrier Change \$5

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

6 – SERVICE CHARGES

6.1 Regulations

1. General

Service Charges are non-recurring charges which apply to the following:
a) the establishment of an account or the transfer of an existing service to a different location; b) a change from one class of service to another at the same time or a different location; or c) restoral of service after suspension or termination for non-payment.

6.2 Rates and Charges

1. Account Establishment

For the establishment of an account and the relocation of existing service to a different building the following order processing charge applies:

Non-Recurring Charge

Business: \$52.22

2. Moves

A move is a change in location of existing Company provided equipment or a demarcation point to a different location in the same building or in a different building on the same premises, without interruption of the service other than that incident to the work performed in order to accomplish the change.

The Company alone may make changes in the location of its lines and equipment when it is found that a move or change of such lines or equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection charge for the underlying service will apply as if the work had been done by the Company.

Non-Recurring Charge

Business: \$31.11

6 – SERVICE CHARGES (cont'd.)

6.2 Rates and Charges (cont'd.)

3. Restoral Charges

A restoral charge applies each time a service is reconnected after suspension or termination for non-payment but before cancellation of the service.

Business: Non-Recurring Charge \$14.72

4. Record Order Charge

A Record Order Charge applies for work performed by the Company in connection with receiving, recording and processing customer requests for the following:

- a. Addition of directory listings;
- b. Change in listed name;
- c. Change of address;
- d. Change of billing party;
- e. Change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order Charge also applies.

Business: Non-Recurring Charge \$27.50

6 – SERVICE CHARGES (cont'd.)

6.2 Rates and Charges (cont'd.)

5. Central Office Line Connection Charge

A Central Office Line Charge applies to arranging a line or lines to provide service between the central office and the Customer's premises.

One Central Office Line Charge applies for each of the following:

	<u>Non-Recurring Charge</u>
Exchange Lines, each:	
Business:	\$57.22
PBX Trunks, each:	
Business:	\$57.22
WATS Access Lines, each:.....	\$57.22
6. Line Change Charge.....	\$6.66

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services

1. General

The features listed in this section are made available on an individual case basis or as part of a multiple features package. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

2. Regulations

a. Explanation of Terms

Activation

Activation is the means by which certain Custom Calling Service features are initiated. The activation requires dialing a code, which is followed by an announcement confirming execution.

Anonymous Call Rejection

Anonymous Call Rejection is an arrangement that allows a called party to reject calls from parties that have activated the *67 per call blocking feature to prevent the display of the calling telephone numbers and associated main listing names to Caller ID Deluxe subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The caller will be instructed to hang up and place the call again, without activating the *67 per call blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID and Caller ID Deluxe Services and is not available to non-caller ID/Caller ID Deluxe customers.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Call Block

Call Block is an arrangement which prevents future calls from up to six (6) prespecified telephone numbers, one of which may be the most recent incoming call from an unknown telephone immediately after the unwanted call has been received. Calls from the prespecified telephone numbers will receive an announcement that the called party is not accepting calls. For use only when the main telephone number is included as one of the six (6) specified telephone numbers.

Call Forwarding

Call Forwarding is an arrangement whereby incoming calls may be transferred to another telephone number by dialing a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to local and long distance message charges. This service contemplates that normal transmission performance quality cannot be guaranteed to all calls.

Call Forwarding - Multiple Simultaneous Calls Interswitch

Call Forwarding - Variable - Activation without Courtesy Call is an arrangement which provides the customer's client with the ability to activate the call forwarding variable feature without completing a call to the customer's forward-to number.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Call Forwarding - Variable - Activation without Courtesy Call

To activate call forwarding variable with the Enhanced Service Provider's (ESP) number as the forward-to number, the customer's client dials the call forwarding variable activation code of the form "XX". A stutter dial tone is provided and then the customer's client dials the customer's number. If the activation can be accomplished for the designated forward-to address, then the switch responds with a confirmation tone. To deactivate the feature, the customer's client dials the call forwarding variable deactivation code of the form "XX".

Call Trace

Call Trace is an arrangement which permits the customer to trace the last call received. The result of the call trace is automatically sent to the Company for subsequent furnishing to legally constituted law enforcement agencies or authorities upon proper request by them. The call trace result is not available to the customer. The Company is not liable for damages, if any, for any reason, the call trace attempt is not successful.

Call Waiting

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternate conversations between parties. Where facilities permit, the incoming call tone signal may be blocked on a per call basis. At the completion of the call, the call waiting feature is automatically reactivated.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Caller ID

Caller ID is an arrangement which permits a customer with Local Exchange Service, other than foreign exchange, foreign zone or foreign central office services provisioned over interoffice facilities, to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi line hunting group, only the main telephone will be delivered. If the calling telephone number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number display by dialing a special code prior to placing the call. This is known as Per Call Blocking. When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone number has been suppressed. There is no charge for using Per Call Blocking. Caller ID customers may re-direct to an announcement, incoming calls with Call Blocking activated, by activating the Anonymous Call Rejection arrangement.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Caller ID Deluxe

Caller ID Deluxe is an arrangement which permits a customer with Local Exchange Service, other than foreign exchange, foreign zone or foreign central office services provisioned over interoffice facilities, to receive the calling telephone number and the main listed name associated with the calling telephone number for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with a customer's Local Exchange Service. The calling telephone number and name will be delivered during the first silent interval of ringing. For calls originating from a line within a multi line hunting group, only the main telephone number and name will be delivered. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID Deluxe customer from seeing the calling telephone number and name display by activating Per Call Blocking. When the calling party uses this blocking capability, the Caller ID Deluxe customers may redirect to an announcement, incoming calls with Per Call Blocking activated, by activating the Anonymous Call Rejection arrangement. Where facilities permit and when requested by a subscriber to Call Waiting, the calling name and number will display when Call Waiting is activated.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Dependent Number

A Dependent Number is an additional telephone number, serving off a Distinctive Ringing Master Number, which allows for incoming calls only. The origination of calls from this number is not permitted. A Dependent Number will be the same class of service as the associated Master Number.

Distinctive Ringing

Distinctive Ringing is a feature which allows a customer to have up to three (3) separate telephone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to customers also subscribing to call waiting.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Priority Call

Priority Call is an arrangement which provides for one (1) distinctive audible signal to the customer when a call is received from one (1) of up to six (6) prespecified telephone numbers. If the customer also subscribes to call waiting, and the incoming call arrives while the line is busy, the usual call waiting tone is altered with a distinctive pattern. For calls originating from a line within a multi line hunting group, the distinctive signal is only produced when the caller's main telephone number is one of those specified.

Remote Access Directory

A remote access directory number is a Local Exchange Service or Wide Area Telephone 800 Service number used by the customer to initiate Ultra Forward from any tone-type address signaling capable number.

Repeat Call

Repeat Call is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a thirty (30) minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are ground idle or the queuing process expires.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Select Forward

Select Forward is an arrangement which permits a customer to prespecify, up to a maximum of six (6), telephone numbers from which calls are to be forwarded. During the period that select forward is activated, only calls from one (1) of the presubscribed numbers will be forwarded. For calls from lines within a multi line hunting group, the call will be forwarded only when the main telephone number has been prespecified.

Shared Speed Calling

Shared Speed Calling is an arrangement which will permit a customer's client to access a speed calling list and to call a customer by dialing one (1) or two (2) digits instead of seven (7) or ten (10) digits. The customer controls the speed calling list and determines which telephone numbers the clients will be able to access via shared speed calling as well as the abbreviated code assigned to each number. The customer must order the service from the telephone company before a customer's client can have access to the shared speed calling list.

Speed Calling

Speed Calling is an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Two (2) arrangements are available, an eight-code and a thirty-code capacity.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

a. Explanation of Terms (contd.)

Three-Way Calling

Three-Way Calling permits an existing call to be held so that a second call may be established and added to the connection for conferencing. This service contemplates that normal transmission performance quality cannot be guaranteed for all calls.

Enhanced Forwarding

Enhanced Forwarding combines call forwarding with remote access capability. In addition to the current call forwarding feature access method, the Enhanced Forward Feature provides customers access from any tone-type address signaling capable telephone. The customer dials a remote access directory number and then is guided by voice messages to enter their home or office telephone number equipped with Enhanced Forwarding, a Personal Identification Number (PIN) and a feature code.

Connection Charges

Connection Charges may apply when a customer requests connection to one (1) or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one (1) request. These charges may not apply if the features are ordered at the same time for other work for the same customer account at the same premises.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

- b. All Custom Calling Services may be associated with individual line service and the Call Forwarding feature may be associated with Private Branch Exchange (PBX) trunks excluding those trunks with which Direct Inward Dialing (DID) Service is associated. Custom Calling Services are only available to customers served by compatible electronic type switching equipment. Certain Custom Calling Service features require that calls to the customer originate from central offices equipped by compatible electronic type switching equipment. The operation of certain Custom Calling Services may be effected by customer premises equipment.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

c. Distinctive Ringing

Distinctive Ringing can be provided with other Custom Calling Service features. Custom Calling Service features are provided in association with the master number only; however, any Custom Calling Service feature associated with a master number is automatically available to the associated dependent number, except as specified in the following:

- (1) Calls to the master and dependent numbers are forwarded to the same location; or
- (2) only calls to the master number will be forwarded. Calls to the dependent numbers will not be forwarded.

Distinctive Ringing can only be utilized through the use of compatible customer-provided terminal equipment.

Distinctive Ringing is not provided in association with Audiotex Service, or lines equipped with hunting arrangements except on the last line in a group of lines arranged for series completion hunting provided such line has no further hunting or other special translations data entered against it and is served from a central office capable of providing this service.

- d. The Custom Calling Service features of Call Block, Caller ID, Caller ID Deluxe, Priority Call, Repeat Call, Return Call and Select forward may be provided with other Custom Calling Service features, excluding Priority Call with Distinctive Ringing, on the same Local Exchange Service line.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

e. Enhanced Forwarding

- (1) Calls forwarded by this feature are subject to local and long distance message charges and are the responsibility of the Customer.
- (2) This service contemplates that normal transmission performance quality cannot be guaranteed on forwarded calls.
- (3) A PIN will be used as a security measure to ensure an authorized user is accessing the feature. A temporary PIN is assigned at the time an order is placed. Customers may change their PIN by dialing into a remote access directory number and following the voice prompts.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

2. Regulations (contd.)

e. Enhanced Forwarding (contd.)

- (4) A tone-type address signaling capable telephone must be used to access Enhanced Forwarding.
- (5) The remote access capability may experience occasional interruptions in service. The Company is not liable for damages if, for any reason, the service is inoperable.
- (6) Customers who subscribe to Enhanced Forwarding receive Call Forwarding as part of the service. Therefore, customers ordering the Enhanced Forwarding feature who currently have Call Forwarding as an individual feature, or as part of the Residential Feature Package, will have the feature deleted from their account as an individual service feature or as part of the Residential Feature Package.

f. Customers with the following features may request these features on a pay-per-call basis or on a monthly subscription basis:

Repeat Call
Return Call

When the requested on a pay-per-use basis, the activation charge is applied when the feature is initiated, whether the call is completed or not.

g. Repeat Call and Return Call usage capability is available to Business Individual Dial Tone Lines.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

3. Rates

	<u>Usage Charge</u>	<u>Per Month, Per Line Equipped Business</u>
a. Anonymous Call Rejection		
(1) To Caller ID and Caller ID Deluxe Customers		
(2) To non-Caller ID/Caller ID Deluxe Customers		\$ 3.45
b. Call Block		\$ 5.00
c. Call Forwarding		\$4.50
d. Call Forwarding - Multiple Simultaneous Calls Interswitch		ICB
e. Call Forwarding - Variable - Activation without Courtesy Call		ICB
f. Call Trace	\$1.00	
g. Call Waiting		\$ 4.60
h. Caller ID - Number Only		\$ 9.75
i. Caller ID Manager w/ Name		\$ 7.00
j. Caller ID w/ Name		\$10.93
k. Distinctive Ringing, Per dependent number		\$7.48

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

3. Rates (contd.)

	<u>Usage Charge</u>	<u>Per Month, Per Line Equipped Business</u>
I. Priority Call		\$ 3.50
m. Repeat Call		
Per Activation	\$ 0.75	
Subscription Basis		\$ 2.88

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

3. Rates (contd.)

		<u>Usage Charge</u>	<u>Per Month, Per Line Equipped Business</u>
n.	Return Call		
	Per activation	\$ 0.75	
	Subscription basis		\$5.18
o.	Select Forward		\$ 4.50
p.	Shared Speed Calling		ICB
q.	Speed Calling		
	Speed Dial 8		\$ 2.30
	Speed Dial 30		\$ 5.18
r.	Three Way Calling		
	Per activation	\$ 0.75	
	Subscription basis		\$ 4.60
s.	Enhanced Forwarding		\$ 6.90

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.1 Custom Calling Services (contd.)

3. Rates (contd.)

	<u>Non-Recurring Charge Business</u>
v. Connection Charges	\$ 28.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.2 Busy Verification and Interrupt Service

1. General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

2. Rate Application

a. A Verification Charge will apply when:

- (1) The operator verifies that the line is busy with a call in progress; or
- (2) The operator verifies that the line is available for incoming calls.

b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupted call. Charges will apply whether or not the called party accepts the interruption.

c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

3. Rates

Verification Charge, each request	\$0.75
Interrupt Charge, each request	\$1.20

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.3 Directory Assistance Service

1. General

Customers may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are dialed.

2. Regulations

a. A Directory Assistance Charge applies for each telephone number, area code and/or general information requested from the Directory Assistance operator except as follows:

- (1) Calls from semi-public, public and hospital service phones;
- (2) Requests for telephone numbers of non-published numbers;
- (3) Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- (4) Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory.

b. The customer may request a maximum of two (2) telephone numbers per call to Directory Assistance.

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.3 Directory Assistance Service (contd.)

3. Rates

Unless one of the exceptions listed above applies, the charge shown below applies for each request made to the Directory Assistance Operator.

Business, per call \$1.25

7 – AUXILIARY EXCHANGE SERVICES (cont'd.)

7.4 Operator Services

Operator handled calling is available to customers of the Company for local calls. The following surcharges apply:

- (1) Station-to-station Customer Dialed Calling Card \$0.60
- (2) Station-to-station Operator assisted, other than
(1) preceding..... \$3.25
- (3) Station-to-station Machine Handled, other than
(1) preceding..... \$3.25
- (4) Station-to-station Live Operator-Handled..... \$3.25
- (5) Person-to-person \$4.50
- (6) Directory Assistance Customer Dialed Calling Card..... \$0.50

The surcharges described in this Section apply in addition to any other applicable usage charge for the call. No time of day discounts apply to operator surcharges.

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE

8.1 General

Business Access Service provides a business customer with a connection to the Company's switching network which enables the customer to:

- Receive calls from other stations on the public switched telephone network;
- Access the Company's local calling services;
- Access the Company's operators and business offices for service related assistance; access toll-free telecommunications services such as 800 NPA, and access 911 service for emergency calling; and
- Access the services of providers of interexchange services. Customers may presubscribe to such provider's services to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (CIC).

Business Access Service is provided as a Link and Port at the customer's premises. Each Link and Port combination corresponds to one or more analog, voice grade telephonic communications channel that can be used to place or receive one (1) call at a time.

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates

1. The following Business Exchange Service Options are offered:

Business Line Service
Business Trunk Service
Public Branch Exchange (PBX) Service

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service

Business Line and Trunk Services provides a customer with one (1) or more analog, voice grade telephonic communications channels that can be used to place or receive one call at a time. Local measured usage charges apply to all local calls.

a. Application of Rates

(1) Exchange Rates

Dial Tone lines and trunks are available with either message rate or measured rate service, with no local calling service monthly usage options available.

(2) Business Optional Calling Plan

Business Optional Calling Plan provides term and volume discounts to business customers on customer dialed station-to-station local and long distance calls.

This plans applies to local, intraLATA and intrastate toll calls provided by the Company.

Contracts under this plan may not combine services provided to different customers. All lines and trunks billed to the same billing telephone number are included in the plan. When summary billing is provided, this applies to each individual billing telephone number.

Business Optional Calling Plan is a business plan that offers a two year contract with a 10% discount to customers who meet or exceed \$250.00 in combined local, intrastate toll and interstate toll usage.

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

b. Service Areas and Rate Groups

Exchange areas, rate groups and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area.

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

b. Service Areas and Rate Groups (contd.)

(1) Rate Group A Exchanges
(650,001 or more weighted main stations)

Business, per line

Dial Tone Line

Per Month

Individual Line or PBX Trunk

For STS Providers and their Patrons

\$15.29

For other than STS Providers

\$15.29

(2) Rate Group B Exchanges
(Up to 650,000 weighted main stations)

Dial Tone Line

Per Month

Individual Line or PBX Trunk

For STS Providers, and their Patrons

\$17.79

For other than STS Providers

\$17.79

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

b. Service Areas and Rate Groups (contd.)

(3) Usage Charges

- (d) Message Rate Usage Charges. The following charges apply for all calls from Dial Tone Lines without a monthly usage option, and for calls over the allowance from Dial Tone Lines with a Limited Monthly Usage Option

Per Message Unit,
Business \$ 0.1065

- (e) Measured Rate Usage Charges. The following charges for all calls from Dial Tone Lines without a monthly usage option, and for calls over the allowance from Dial Tone Lines with a Limited Monthly Usage Option.

Per Message,
1st minute or fraction thereof \$ 0.0234
Each add'l minute or fraction thereof \$ 0.0234

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

c. Business Optional Volume Discount Plan

1) Regulations

This service permits customer dialed calling from any location within the State and with the LATA in the State of Maryland to any location within the state and within the same LATA. This service offers an outbound calling option which may be combined with the inward calling plan option for the calculation of volume discounts.

The customer will have its directed dialed station-to-station intrastate and interstate intraLATA toll usage billed in thirty (30) second and additional six (6) second increments. A volume discount will be applied when a customer's aggregate usage charges equal or exceed a specified amount in any given month. All lines and trunks billed to the same billing telephone number are included in the plan.

Volume Discount Toll Free Service Option

When a customer subscribes to the Business Volume Discount Plan, they may also subscribe to the Toll Free Service Option. With this option the customers's toll free service usage will be billed in initial thirty (30) second and additional six (6) second increments. The Business Volume Discount Plan and Toll Free Service Option usage will be combined to calculate the volume discount. The Toll Free Service Option is only available to Customers who subscribe to the Business Volume Discount Plan.

This service is available to all Business customer for each billed telephone number account.

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

c. Business Optional Volume Discount Plan (contd.)

1) Regulations (contd.)

Calls to 700/900 services, 976/556 Services, calling card, conference call, collect, bill to third party, and person-to-person calls are excluded from this service offering.

This Service option is not offered in combination with the Business Optional Calling Plan.

This service is not available with customer requested Suspension of Service

Once a customer's combined inbound and outbound usage charges equal or exceed \$50.00, a volume discount will be applied. The amount of this discount will increase as the customer's usage charges increase and apply back to the first dollar. If the charges after the discount is applied do not result in whole cents, charges will be rounded to the nearest penny.

<u>Usage Charges</u>	<u>Usage Discount</u>
\$ 0.00 - \$ 49.99	0%
\$ 50.00 - \$199.99	2%
\$ 200.00 - \$349.99	5 %
\$ 350.00 - \$499.99	8%
\$ 500.00 +	10%

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

c. Business Optional Volume Discount Plan (contd.)

2) Application of Rates

Monthly Charges

Toll Free Service

A monthly rate will apply to each Toll Free Service telephone number.

Charges for a fraction of a month will be determined by dividing the monthly rate by 30 to obtain a daily rate. The rate is multiplied by the number of days service is provided.

Usage Charges

The rates apply to individual messages during a billing period. If the charge per message does not result in whole cents, charges will be rounded to the nearest penny when the bill is rendered.

3) Rates and Charges

Monthly Recurring Charges

Toll Free Service

Per termination associated with
Each Toll Free Service Number \$ 4.95

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

c. Business Optional Volume Discount Plan (contd.)

3) Rates

Usage Charges

Business Volume Discount Plan

Intrastate/IntraLATA

Initial 30-seconds or fraction thereof..... \$0.045

Additional 6-seconds or fraction thereof \$0.009

Toll Free Service

Intrastate/IntraLATA

Initial 30-seconds or fraction thereof..... \$0.075

Additional 6-seconds or fraction thereof \$0.015

8 – ILEC RESALE BUSINESS EXCHANGE SERVICE (cont'd.)

8.2 Service Descriptions and Rates (contd.)

2. Business Line and Trunk Service (contd.)

d. Business Optional Calling Plan

1) Description

Business Optional Calling Plan provides term and volume discounts to business customers on customer-dialed station-to-station local and long distance calls.

2) Regulations

This plan applies only to sent-paid, customer-dialed, station-to-station, intraLATA intrastate toll, and intraLATA interstate toll calls provided by the Company.

Contracts under this plan may not combine services provided to different customers. All lines and trunks billed to the same billing telephone number are included in the plan. When summary billing is provided, this applies to each individual billing number.

If the customer terminates service any time before the two-year contract has expired, either at the customer's written request or failure to meet the guaranteed average annual monthly minimum specified in the contract, or as a result of termination for cause by the Company, the Customer agrees to pay immediately the applicable termination charges which shall be the sum of the actual discounts the Customer received during the term of the Agreement.

3) Rates

Business Optional Calling Plan is a business plan that offers a two-year contract with a ten percent (10%) discount to customers who meet or exceed \$250.00 in combined local, intrastate toll and interstate toll usage.

9 - DIRECTORY

9.1. Alphabetical Directory

1. Main Listings

- a. The Company contracts with an outside provider for directory listings. All references to the directory of the Company will mean the directory published by Bell Atlantic and any other outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance records of the Company.
- c. Listings are provided without charge as follows:
 - (1) One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
 - (2) One listing for each PBS or intercommunicating system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

9 – DIRECTORY (cont'd.)

9.1. Alphabetical Directory (contd.)

2. Composition of Listings

- a. Listings are limited to information essential to the identification of the listed party.
- b. Addresses
 - (1) Each listing normally includes the number and street name location where the telephone service is furnished. The name of a building may be shown in the cases of buildings commonly known by name.
 - (2) Upon a customer's request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract as described in 9.1.1.a above.

9 – DIRECTORY (cont'd.)

9.1. Alphabetical Directory (contd.)

3. Types of Listings

In addition to the main listing as described above, the following options are available at the additional listing rate set forth in this tariff.

a. Indented Listings

An indented listing is not indented under a standard listing or under a caption, and may not include more than one designation, address and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two (2) or more indented listings, it may be shown as a subcaption. Indented listings are permissible when a Customer is entitled to two (2) or more listings of the same name with different addresses or different telephone numbers.

b. Duplicate Listings

Any listing may be duplicated in a different category (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

c. Reference Listing

A customer with a listing in a different geographic heading may have an indented listing in reference form ("See....") in lieu of a duplicate listing.

9 – DIRECTORY (cont'd.)

9.1. Alphabetical Directory (contd.)

3. Types of Listings (contd.)

d. Cross Reference Listing

A Customer may have a related listing in the same alphabetical group listing when required for identification of the listed party and not designated for advertising purposes.

e. Alternate Telephone Number Listings

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

9 – DIRECTORY (cont'd.)

9.1. Alphabetical Directory (contd.)

4. Non-Published Service

a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the General Public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Number Service (E911) the telephone number, name and address of a Customer with a non-published service will be displayed when that Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

b. Regulations

- (1) Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
- (2) The acceptance by the Company of the Customer's request to refrain from publishing his telephone number in the directory does create any relationship or obligation, direct or indirect, to any person other than the Customer.

9 – DIRECTORY (cont'd.)

9.1. Alphabetical Directory (contd.)

4. Non-Published Service (contd.)

b. Regulations (contd.)

- (3) In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company have made for such non-published service.
- (4) The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the non-published service or the disclosing of said number to any person.

5. Non-Listed Service

A Non-Listed Telephone Service will be furnished, at the customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory. Such listings shall be carried in the Company's directory assistance and other records and will be given to any calling party.

9 – DIRECTORY (cont'd.)

9.2 Customized Number Service

1. General

- a. Customized Number Service allows a Customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the Customer.
- d. When a new Customer assumes an existing service which includes Customized Number Service, the new Customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former Customer.
- e. The Company reserves and retains the right:
 - (1) To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 - (2) Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any Customer to another, except as otherwise provided in this Tariff.
 - (3) To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

9 – DIRECTORY (cont'd.)

9.2 Customized Number Service (contd.)

2. Conditions

- a. Charges for Customized Number Service apply when a Customer:
- (1) Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into services within six (6) months of the date of the request.
 - (2) Requests a number change from the Customer's present number to a Customized Number.
- b. The Company shall not be liable to any Customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another Customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm, or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

9 – DIRECTORY (cont'd.)

9.3 Directory Information Requests

Requests for directory information are provided by dialing Directory Assistance. Information will not be issued by the Company outside of normal Directory Assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and verify that the information will be used only for the purpose of providing its services to the community.

9.4 Liability of the Company for Errors

1. General

In the absence of gross negligence or willful misconduct and except for the allowances stated elsewhere in this Tariff, no liability for damage arising from errors in directory listings or errors in listings obtained from the Directory Assistance operator, including errors in the reporting thereof, shall attach to the Company. A listing is considered in error only when it makes it difficult to locate a Customer's number. An address is considered incorrect only when it shows the Customer on the wrong street or in the wrong community. The Customer must notify the Company of an error.

2. Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

9 – DIRECTORY (cont'd.)

9.4 Liability of the Company for Errors (contd.)

2. Allowance for Errors (contd.)

- a. Free listings - for free or non-charge published directory listings, credit shall be given at the rate of two (2) times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to.
- b. Charge listings - for each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.
- c. Operator records - for free or non-charge listings obtainable from records used by the Directory Assistance operator, upon notification to the company of the error in such records by the Customer, the company shall be allowed a period of three (3) business days to make a correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

9 – DIRECTORY (cont'd.)

9.5 Rates and Charges

1. Directory Listings

For each customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the customer's option, the Company will arrange for additional and special types of listings at the following rates.

	<u>Per Month</u>	
a. Each listing added or Rearranged, per order.....	\$3.88	(l)
b. Non-published Telephone Number	\$3.13	(l)
c. Non-listed Telephone Number	\$2.81	(l)

10 – CTC PRODUCTS - APPLICATION OF RATES

10.1 Rate Regulations

10.1.1 Types of Rates and Charges

A. Monthly Rates

Monthly Rates are recurring rates that apply each month or fraction thereof that the service is provided. For billing purposes, each month is considered to have thirty (30) days.

Monthly recurring rates apply each month or fraction thereof that the PowerPathsm facility and each Service Channel provided. Customers who subscribe to the Service Discount Plan, as set forth in this tariff, will be subject to early termination regulations as set forth in this tariff, if any service discontinued before the completion of the selected commitment plan.

1. PowerPathsm Network Connection Charge (PPN CC)

Customers who subscribe to the Company's Network will receive a monthly recurring access charge. Customers have the option of subscribing to a T-1 or T-3 PowerPathsm Network (PPN) Connection as set forth in this tariff.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (cont'd.)

10.1.1 Types of Rates and Charges (cont'd.)

A. Monthly Rates (cont'd.)

a) T-1 PPN Connection Charge

Depending on the geographical location of the customer's designated premises, the customer's monthly recurring charge for access to the Company's network will be designated as a Premium Band Network Connection Charge or Secondary Band PowerPathsm Network Connection Charge, as defined in (a) and (b), of this tariff.

i) T-1 Primary Band PowerPathsm Network Connection Charge

Customer premises whose local serving office are located within a ten (10) Mile radius of the Company's Point of Presences, based on the V& H Coordinates found in the National Exchange Carrier Association, Inc., Tariff FCC No. 4, are considered to be located in the Primary Band and will be charged a flat PPN CC monthly recurring charge. The Primary Band PPN CC varies from Company Point of Presence to Point of Presence.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (cont'd.)

10.1.1 Types of Rates and Charges (cont'd.)

A. Monthly Rates (cont'd.)

1. PowerPathsm Network Connection Charge (PPN CC) (cont'd.)

a) T-1 PowerPathsm Network Connection Charge (PPN CC)
(cont'd.)

B. Secondary Band PowerPathsm Network
Connection Charge

Customer premises whose local serving office are not located within the Primary Band of a Company Point of Presence, based on the V& H Coordinates found in the National Exchange Carrier Association, Inc., Tariff FCC No. 4, are considered to be located in the Secondary Band and will be charged an Secondary Band PPN CC monthly recurring PPN CC and an Interoffice Facility Charge, consisting of a monthly recurring fixed mileage charge and a monthly recurring per mile charge.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (cont'd.)

10.1.1 Types of Rates and Charges (cont'd.)

A. Monthly Rates (cont'd.)

1. PowerPathsm Network Connection Charge (PPN CC) (cont'd.)

- b) T-3 PowerPathsm Network Connection Charge (PPN CC)
Customers who subscribe to a T-3 PPN Access Connection will be charged a T-3 PowerPathsm Network Connection charges as set forth in Section 6.7, following. The rate will be mileage sensitive based on V&H Coordinates found in the National Exchange Carrier Association, Inc. Tariff FCC No. 4 and will include a bundled rate for the access connection and mileage associated with any interoffice facility, that may be appropriate.

When a customer's designated premises is served by a serving wire center located in a state other than the state in which the customer designated premises is located, the monthly recurring charges for PowerPathsm installation for such customer shall be the PowerPathsm nonrecurring charge then in effect for the serving wire center form which the customer is served.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.1 Types of Rates and Charges (contd.)

A. Monthly Rates

1. PowerPathsm Network Connection Charge (PPN CC) (cont'd.)

b) T-3 PowerPathsm Network Connection Charge (PPN CC)

Customers who subscribe to T-3 PPN Access Connection will be charged a T-3 PowerPathsm Network Connection Charge, as set forth in Section 6.7, following. The rate will be mileage sensitive based V&H Coordinates found in the National Exchange carrier Association, Inc. Tariff FCC No. 4 and will include a bundled rate for the access connection and mileage associated with any interoffice facility, that may be appropriate.

When a customer's designated premises is served by a serving wire center located in a state other than the state in which the customer designated premises is located, the monthly recurring charges for PowerPathsm installation for such customer shall be the PowerPathsm nonrecurring charge then in effect for the serving wire center from which the customer is served.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.1 Types of Rates and Charges (contd.)

B. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply are for installation of service, service rearrangements and additional installations.

1. Installation of Service

Customers will be charged a Nonrecurring Installation Charge for each PowerPathsm Network Connection Charge at rates set forth following, as the nonrecurring charge for the Power Path Facility rate element. Customers subscribing to the 24 Month Service Commitment Plan, as set forth following, are eligible to receive a reduced installation charge, for each PowerPathsm Network Connection ordered, at the rates set forth in this tariff.

Customers who subscribe to Frame Relay Service will receive the First Permanent Virtual Channel (PVC) free of charge. Additional PVCs will be installed at the Rates and Charges as set forth in this tariff.

2. Other Non-Recurring Charges

Service Order Charges as set forth in this tariff, following are also one time charges. Charges such as Work Order, Service Channel Installation to existing PowerPathsm facilities and Service Rearrangements will incur a one time charge.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.2 Moves

A move involves a change in physical location of one of the following:

- the point of termination at the customer's designated premises.
- the Customer's designated premises.

A. Moves within the Same Building

When a move is to a new location within the same building the charge for the move will be amount equal to the applicable PowerPathsm Facility installation nonrecurring charge for the service affected as set forth in this tariff. There will be no change in the minimum period or Service Discount Plan requirements.

B. Moves to a Different Building

Moves to a different building will be treated as a disconnection and start of service and all associated nonrecurring charges will apply. New minimum period and / or Service Discount Plan requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period and / or termination liability charges for the discontinued service except as set forth in this tariff.

10.1.3 Minimum Periods

The minimum period for Business Network Exchange Access Service is Twelve (12) months.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.4 Service Discount Plan

A. General

Customers subscribing to the Company's Business Network Exchange Access Service and Frame Relay Service have the option of requesting, at any time, a Service Discount Plan, for some or all of these services.

When requesting a Service Discount Plan the customer must specify which services are to be included in the Service Discount Plan.

B. Description

A Service Discount Plan applies to the T-1 or T-3 PowerPathsm Facility and Frame Relay Service Access Connection monthly recurring charge and to the T-1 or T-3 PowerPathsm Facility nonrecurring charge. The amount of the discount differs based on the length of the commitment period selected as the commitment period for the Service Discount Plan. Service Discount Plans are offered in twelve (12) months and twenty-four (24) months periods. The discount is applied to the currently effective monthly or nonrecurring rates. Monthly Recurring Rates may be changed during the commitment period of the Service Discount Plan, thereby creating an increase or decrease in the rates applicable to the customer.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.4 Service Discount Plan (cont'd.)

C. Termination Liability

Month-to-Month - Following expiration of any applicable Minimum Period, a Customer may terminate any service provided under a month to month service option with sixty (60) days written notice.

Term Plans - In the event a Customer terminates either a twelve (12) month, Twenty-Four (24) month or a Thirty-six (36) month term plan for Business Exchange Network Access Service as set forth in this tariff, the customer will be assessed a termination charge in an amount equivalent to the cost of monthly access plus the monthly minimum service commitment as set forth in this tariff for the remaining months of the contract.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.4 Service Discount Plan (contd.)

C. Termination Liability (contd.)

2. Moves

When a customer requests that some or all of its service under a Service Discount Plan be moved to a different building, no termination liability charge applies provided the services remain on the same billing account. When a customer requests that some or all of its service(s) under a Service Discount Plan be moved to a different building, no termination liability charge applies provided the service remains in the same Operating Territory.

3. Replacements

When a customer with an existing service(s) wishes to replace the service(s) included on a Service Discount Plan with new or existing service(s) of the same speed or type as appropriate, for the balance of the selected commitment period for that Service Discount plan, no termination liability charge will apply, provided that:

- a) The orders to accomplish the replacement are placed with the Company at the same time to be completed at the same time or:
 - i) the replacement is accomplished within sixty (60) days of each other, and
 - ii) the replacing service(s) are provided within the same Operating Territory as the service(s) that are being replaced in the Service Commitment Discount Plan.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.4 Service Discount Plan (contd.)

C. Termination Liability (contd.)

4. Additions to Service

a) When a Customer with an existing Service Discount Plan wishes to increase the number of services the Customer has the following options.

i) Subscribe to the additional services under non-discounted rates.

ii) Subscribe to the additional services under a separate Service Discount Plan at the effective discounted rates and charges.

iii) Cancel the existing Service Discount Plan and include both the existing and the additional services under a new Service Discount Plan for a commitment period equal or longer than the original period, no termination charges apply to such cancellation.

5. Extension of Commitment Plan

A customer may at any time prior to the expiration of a commitment period for an existing Service Discount Plan, change to a Service Discount Plan with a longer commitment plan at the effective discounted rates and charges. No termination liability charges will apply for any service(s) extended to under the longer commitment period. The longer commitment period rates and charges will be effective with the next billing period.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.4 Service Discount Plan (contd.)

C. Termination Liability (contd.)

6. Regulations

Where the Service Discount Plan is requested to be provided coincident with the connection of new service, it will be effective with the establishment of service.

At the end of a Service Discount Plan's commitment period, the customer will have the option of subscribing to any of the then effective Service Discount Plan at the current rates and charges. If the Customer does not notify the Company of its choice prior to the expiration date of the commitment period, the customer's current Service Discount Plan will be renewed upon the expiration of the selected period. The renewed plan will have a commitment plan equal to that originally selected by the customer and the plan will be considered new.

If the customer notifies the Company of its choice with sixty (60) days of the date of the renewal, the customer may cancel the renewed plan and subscribe to any effective Service Discount Plan or continue with the new plan. If within the first sixty (60) days of the date of the renewal, the customer elects to cancel the renewed plan and subscribe to the minimum commitment period or subscribe to a then effective Service Discount Plan, termination liability will not apply.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.1 Rate Regulations (contd.)

10.1.5 Monthly Minimum Service Commitment

- A. Business Network Access Service Customers, as set forth in Section 11, following, are subject to a Monthly Minimum Service Commitment. Subscribers of the Business Network Access must reach an aggregate billing for services (not including access) of at least \$500.00 or they will be charged the monthly minimum service commitment charge. The monthly minimum service commitment charge will be equal to the difference between monthly minimum service commitment and the aggregate rates and charges for those voice and data services as set forth in this tariff and any applicable internet services agreement

Customers subscribed to a T3 PowerPathsm Network Facility as set forth in Section 11, Business Network Access Service, following are subject to a \$2,000 Monthly Minimum Service Commitment. Customers subscribed to Business Network Access Service must receive at least \$500.00 in voice, data or Internet Service.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.2 Service Order Charge

10.2.1 General

A Service Order Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) Work Orders; (d) Installation of additional Service Channel Equivalents, (e) Service Rearrangements and / or (f) restoral of service after suspension or termination for nonpayment. Service charges are in addition to all other applicable rates and charges for service provided by the Company. Connection Charges are listed with each service to which they apply.

A. Work Order Charge

When work is performed by the Company subsequent to the initial installation in connection with the receiving, recording and processing of Customer requests for service this charge is applicable. The Work Order Charge as set forth in Section 3.6.2, following, is in addition to other nonrecurring charges such as Service Rearrangements and Additional DS0 Installations subsequent to the initial installation as set forth in (3) and (4), following.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.2 Service Order Charge (cont'd.)

10.2.1 General (cont'd.)

A. Work Order Charge (cont'd.)

Types of receiving, recording and processing of Customer requests are as follows:

- change in customer name,
- change in customer end user premises address when the change of address is not a result of a physical relocation of equipment,
- change in agency authorization,
- change of circuit identification,
- change of billing account number,
- change of customer test line number,
- change of customer end user contact or telephone number,
- change in jurisdiction,
- DS0s Installations, subsequent to the initial installation, and
- Service Rearrangements.
- Restoral of Service

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.2 Service Order Charge (contd.)

10.2.1 General (contd.)

B. Service Channel Installations

At the request of the Customer, the Company will provide additional Service Channel Equivalents to an existing T-1 or T-3 PowerPathsm Network Connection that has not reached capacity at the rates and charges set forth in this tariff, for each additional Service Channel.

C. Service Rearrangements

Service Rearrangements are changes to existing (installed) services which do not result in either a change in minimum period requirements or a change in the physical location of the point of termination at the customer designated premises. Changes which result in a change in the minimum period requirements are treated as discontinuances of existing service and installation of new service. Changes in the physical location of the point of termination at a customer designated premises are treated as moves and are described in 10.1, preceding.

Service Rearrangements include the reallocation of existing channels on the PowerPathsm Facility.

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.2 Service Order Charge (contd.)

10.2.2 Rate and Charges

	One-Time Charges
A. Work Order Charge Per work order	\$40.46
B. DS0 Installation	
1. Per Voice DS0, (Subsequent to initial installation)	\$19.21
2. Per Internet or Frame Relay DS0, (Subsequent to initial installation)	\$39.74
C. Service Rearrangement	

10 – CTC PRODUCTS - APPLICATION OF RATES (cont'd.)

10.3 Service Area

Voice and data telecommunications services are available to Business customers residing in calling areas served by the following central offices:

Exchange Name	NPA	NXX	CLLI
Gaithersburg	240	632	GTBGMDGB
Laurel	410	416	LARLMDLR
Annapolis	301	261	ANNPMDAN
Baltimore	410	450	BLTMMDCH
Columbia	410	290	CLMAMDOB
Owings Mills	410	356	OWMLMDOM
Frederick	301	668	FRDRMDFR
Hagerstown	301	745	HGTWMDHG

11 – CTC BUSINESS NETWORK ACCESS SERVICE

11.1 General

The Company provides Network Access Service over its Integrated Communications Network (ICN). Network Access Service is only available to those customers who also subscribe to the Company's resold local service offerings. Services available through the Company's Network Access Service include inbound and outbound voice grade MTS Service, frame relay service and internet service.

11.1.1 Customer Requirements

Customer's desiring to subscribe to the Company's Network Access Service must have a combined usage and bandwidth requirement equal to or greater than a 10 DSOs.

Multiple location customer must meet the following per location minimum combined usage and bandwidth requirements.

- A. Host locations must satisfy a 10 DS0 minimum requirements. A combined average of 6 DSO's per location is required at all other customer locations.
- B. Minimum DS0 and usage requirements for Customers subscribing to the Company's Network Access Service for purposes of accessing only one of Company's ICN services is as follows.

Application	Minimum Requirement
Internet	20 DS0s
Frame Relay	20 DS0s
MTS	100,000 minutes

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.2 Network Architecture

The ICN architecture is composed of three distinct layers: Integrated Access, the ATM edge switch and the ATM core switch. The following diagram delineates the function of each layer.

11.2.1 Integrated Access Device.

The Integrated Access Device, which is installed on the Customer's premises serves as an endpoint to the Company's network and provides the Customer with voice, video, frame relay and internet connectivity into the ICN. It performs interworking functions such that all traffic egressing from the customer location is in the form of ATM cells. The Integrated Access Device converts traffic to the appropriate ATM class of service for each type of traffic and statistically multiplexes this traffic over the T-1 facilities. Two classes of service are provided on the uplink: Constant Bit Rate (CBR) and Unspecified Bit Rate (UBR). No traffic shaping abilities are available with this device.

Each Integrated Access Device supports one T-1 port connection, one ethernet port connection, one RS232 console port, and two V.35 ports for Frame Relay connectivity.

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.2 Network Architecture (Cont'd)

11.2.1 Integrated Access Device (Cont'd)

The Integrated Access Device shall, at all times, remain the property of the Company. Upon termination of the Service, Customer will provide the Company reasonable access to the Customer's premises for purposes of removing the Device. In the event, Customer fails to provide Company with said access or should the Equipment be returned to the Company in a condition worse than that which could be reasonably expected from the normal use and wear of the Device, then in such event, Customer will be liable to Company for the then current replacement cost of the Device.

The Device supports either analog or digital voice module connectivity but not the two concurrently. The two modules supported are:

- Twelve port analog FXS voice module
- Two port T1 voice module

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.2 Network Architecture (Cont'd)

11.2.2 The ATM Edge Switch accepts several customer access lines in the form of T-1 or T-3 local loops and all associated PVCs running over these access lines. Soft PVCs are established and maintained from the ingress ATM edge switch, through the core of the network to the egress ATM edge switch. The use of Soft PVCs allows for automatic rerouting through the network in cases where a backbone trunk is suddenly disabled.

11.2.3 The ATM Core Switch acts as a cell forwarding device. No traffic shaping or policing functions are performed by these switches.

11.3 Classes of Service

The ICN currently supports two classes of service:

- Constant Bit Rate (CBR); and
- Variable Bit Rate, non-real time (VBR-nrt)

Each Class of service will be supported on a per connection basis. Features, applications and customer defined parameters associated with the different classes of service are identified in the table below:

Class of Service	Customer Parameters	Traffic Features	Typical Applications
CBR	PCR	Real time traffic requiring low cell loss, low delay, and low delay variation. The entire PCR value is allocated to the circuit from end-to-end.	Circuit emulation, voice and video traffic or data requiring a bounded delay, often using AALI circuit emulation.
VBR-nrt	PCR, SCR, MBS	Non-real-time bursty traffic requiring guaranteed minimum throughput and low cell loss. Able to tolerate variable delay.	Bursty data sources, e.g. transaction processing, LAN interconnect, Internet and intranet.

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.3 Classes of Service (Cont'd.)

SCR or Sustained Cell Rate is the maximum average rate at which the user can send data across the PVC.

PCR or Peak Cell Rate is the maximum rate at which the network agrees to admit cells.

MBS or Maximum Burst Size is the maximum number of cells that can be transmitted continuously at the peak rate.

MCR or Minimum Cell Rate specifies the minimum guaranteed through put of an Available Bit Rate (ABR) connection.

11.4 Voice and Data Connectivity

Voice and data connectivity services are provided via a dedicated T-1 or T-3 PowerPathsm transmission facilities from the Customer's premises and the Company's point of presence (POP).

T-1 & T-3 PowerPathsm facilities are leased from a local access provider and provisioned by the Company into the Customer's location.

Voice and data traffic is transported over a PowerPathsm in fixed length 53 byte ATM cells, each cell transporting 48 bytes of user data with 5 bytes of overhead. When the last part of a protocol data unit (PDU) fills only a portion of the fixed length ATM cell, additional overhead from padding placed in the data portion of the cells will be transported.

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.5 Management of Traffic Contracts

The Customer will be responsible for selecting a single contract for each service ordered which will then be translated into a set of predefined QoS parameters, which correspond to ATM Classes of Service.

Usage Parameter Control (UPC) contracts will be implemented within the Customer's Premise Equipment for all traffic to ensure the QoS guarantees are maintained for all users. The UPC function will monitor the offered load and enforce the agreed traffic descriptors. Cells exceeding the contract rate will be discarded.

11.6 Application of Rates and Charges

11.6.1 Installations

Customers subscribing to a PowerPathsm Network Connection as set forth in Section 11.7.2, PowerPathsm Network Connection Charge II, following may be eligible to pay the PowerPathsm Network Connection's installation charge in equal monthly installments. Customers who subscribe to a twelve(12) month Service Discount Plan, as set forth in Section 10, preceding, are eligible to pay the installation charges in twelve (12) equal monthly installments of \$200.00 or six (6) equal monthly installments of \$400.00. Customers who subscribe to a twenty-four (24) month Service Discount Plan, as set forth in Section 10, preceding, are eligible to pay the installation charges in six (6) equal monthly installments of \$200.00.

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges

11.7.1 PowerPathsm Network (PPN) Connection Charge

A. Non-Recurring Charges

	12-Month	24-Month
1. Service Establishment per PowerPath sm Facility	\$1,200.00	\$ 600.00

B. Monthly Recurring Charges

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
BLTMMDAM	BLTMMDCH	0	\$ 3,391.67	\$ 2,394.12	\$ 2,035.00
BLTMMDCH	BLTMMDCH	0	\$ 3,391.67	\$ 2,394.12	\$ 2,035.00
BLTMMDAF	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDCD	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDDN	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDDT	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDFM	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDSN	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTOMDKH	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTOMDXI	BLTMMDCH	1	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
BLTMMDMD	BLTMMDCH	2	\$ 4,783.34	\$ 3,376.48	\$ 2,870.00
BLTMMDWL	BLTMMDCH	2	\$ 4,783.34	\$ 3,376.48	\$ 2,870.00
BLTMMDED	BLTMMDCH	3	\$ 4,941.67	\$ 3,488.24	\$ 2,965.00
BLTMMDUV	BLTMMDCH	3	\$ 4,788.34	\$ 3,380.00	\$ 2,873.00
BLTMMDKM	BLTMMDCH	4	\$ 5,100.00	\$ 3,600.00	\$ 3,060.00
BLTMMDMS	BLTMMDCH	4	\$ 5,100.00	\$ 3,600.00	\$ 3,060.00
BRKLMDBK	BLTMMDCH	4	\$ 5,100.00	\$ 3,600.00	\$ 3,060.00
ARBTMDAR	BLTMMDCH	5	\$ 5,258.34	\$ 3,711.77	\$ 3,155.00
BLTMMDFR	BLTMMDCH	5	\$ 5,258.34	\$ 3,711.77	\$ 3,155.00
BLTMMDYK	BLTMMDCH	5	\$ 5,105.00	\$ 3,603.53	\$ 3,063.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
DNDLMDDN	BLTMMDCH	5	\$ 5,258.34	\$ 3,711.77	\$ 3,155.00
BLTMMDHM	BLTMMDCH	6	\$ 5,416.67	\$ 3,823.53	\$ 3,250.00
BLTMMDLB	BLTMMDCH	6	\$ 5,416.67	\$ 3,823.53	\$ 3,250.00
HYVLMDCM	WASHDCSW	6	\$ 5,416.67	\$ 3,823.53	\$ 3,250.00
OXHLMDOH	WASHDCSW	6	\$ 5,416.67	\$ 3,823.53	\$ 3,250.00
STLDMDSL	WASHDCSW	6	\$ 5,263.34	\$ 3,715.30	\$ 3,158.00
TMHLMETH	WASHDCSW	6	\$ 5,416.67	\$ 3,823.53	\$ 3,250.00
CTVLMDCM	BLTMMDCH	7	\$ 5,575.00	\$ 3,935.30	\$ 3,345.00
HYVLMDDH	WASHDCSW	7	\$ 5,421.67	\$ 3,827.06	\$ 3,253.00
STLDMDAQ	WASHDCSW	7	\$ 5,575.00	\$ 3,935.30	\$ 3,345.00
WDLWMDWL	BLTMMDCH	7	\$ 5,575.00	\$ 3,935.30	\$ 3,345.00
CPHGMDCA	WASHDCSW	8	\$ 5,733.34	\$ 4,047.06	\$ 3,440.00
EKRGMD92	BLTMMDCH	8	\$ 5,733.34	\$ 4,047.06	\$ 3,440.00
ESSXMDEX	BLTMMDCH	8	\$ 5,733.34	\$ 4,047.06	\$ 3,440.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
FPATMDFR	BLTMMDCH	8	\$ 5,733.34	\$ 4,047.06	\$ 3,440.00
LDVRMDLO	WASHDCSW	8	\$ 5,580.00	\$ 3,938.83	\$ 3,348.00
PIVLMDPK	BLTMMDCH	8	\$ 5,580.00	\$ 3,938.83	\$ 3,348.00
PKVLMDPK	BLTMMDCH	8	\$ 5,733.34	\$ 4,047.06	\$ 3,440.00
TWSNMDTW	BLTMMDCH	8	\$ 5,425.00	\$ 3,829.42	\$ 3,255.00
BTHSMDWA	WASHDCSW	9	\$ 5,738.34	\$ 4,050.59	\$ 3,443.00
CHCHMDBE	WASHDCSW	9	\$ 5,583.34	\$ 3,941.18	\$ 3,350.00
CLPKMDNA	WASHDCSW	9	\$ 5,891.67	\$ 4,158.83	\$ 3,535.00
GLBRMDGL	BLTMMDCH	9	\$ 5,738.34	\$ 4,050.59	\$ 3,443.00
HYVLMDRI	WASHDCSW	9	\$ 5,891.67	\$ 4,158.83	\$ 3,535.00
NRPNMDNP	BLTMMDCH	9	\$ 5,891.67	\$ 4,158.83	\$ 3,535.00
BTHSMDRP	WASHDCSW	10	\$ 6,050.00	\$ 4,270.59	\$ 3,630.00
CLPKMDBW	WASHDCSW	10	\$ 5,896.67	\$ 4,162.36	\$ 3,538.00
EKRGMDEL	BLTMMDCH	10	\$ 6,050.00	\$ 4,270.59	\$ 3,630.00
HNVAMDAY	BLTMMDCH	10	\$ 6,050.00	\$ 4,270.59	\$ 3,630.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
CLMAMDNI	BLTMMDCH	13	\$ 6,525.00	\$4,605.89	\$ 3,915.00
FTWSMDCP	WASHDCSW	13	\$ 6,525.00	\$4,605.89	\$ 3,915.00
OWMLMDOM	BLTMMDCH	13	\$ 6,525.00	\$4,605.89	\$ 3,915.00
BOWIMDBO	WASHDCSW	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
BTVLMDCCK	WASHDCSW	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
CLMAMDCB	BLTMMDCH	14	\$ 6,375.00	\$4,500.00	\$ 3,825.00
CLMAMDJT	BLTMMDCH	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
CLMAMDJT	BLTMMDCH	14	\$ 8,108.34	\$5,723.53	\$ 4,865.00
CLMAMDOB	BLTMMDCH	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
CLMAMDSR	BLTMMDCH	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
FALDMDFL	WASHDCSW	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
MRBOMDMB	WASHDCSW	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00
MRBOMDMB	WASHDCSW	14	\$ 9,850.00	\$6,952.95	\$ 5,910.00
MRKKMDMK	WASHDCSW	14	\$ 6,683.34	\$4,717.65	\$ 4,010.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
RKVLMDMR	WASHDCSW	14	\$ 6,375.00	\$ 4,500.00	\$ 3,825.00
SLSPMDCV	WASHDCSW	14	\$ 6,530.00	\$ 4,609.42	\$ 3,918.00
UPMRMDCC	WASHDCSW	14	\$ 6,683.34	\$ 4,717.65	\$ 4,010.00
BRNDMDBE	WASHDCSW	15	\$ 6,841.67	\$ 4,829.42	\$ 4,105.00
CYVLMDDA	BLTMMDCH	15	\$ 6,688.34	\$ 4,721.18	\$ 4,013.00
ODTNMDAU	BLTMMDCH	15	\$ 6,841.67	\$ 4,829.42	\$ 4,105.00
ODTNMDAU	BLTMMDCH	15	\$ 7,950.00	\$ 5,611.77	\$ 4,770.00
ODTNMDON	BLTMMDCH	15	\$ 6,841.67	\$ 4,829.42	\$ 4,105.00
SLSPMDNB	WASHDCSW	15	\$ 6,688.34	\$ 4,721.18	\$ 4,013.00
BRVLMDAD	WASHDCSW	16	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00
DRCRMDDC	BLTMMDCH	16	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00
FORKMDFK	BLTMMDCH	16	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00
LARLMDCC	WASHDCSW	16	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00
LARLMDCC	WASHDCSW	16	\$ 7,633.34	\$ 5,388.24	\$ 4,580.00
ODTNMDPO	BLTMMDCH	16	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathSM Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathSM Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
RKVLMDRV	WASHDCSW	16	\$ 6,691.67	\$ 4,723.53	\$ 4,015.00
SVPKMDSP	BLTMMDCH	16	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00
LARLMDDY	WASHDCSW	18	\$ 7,008.34	\$ 4,947.06	\$ 4,205.00
LARLMDLR	WASHDCSW	18	\$ 7,008.34	\$ 4,947.06	\$ 4,205.00
LARLMDLR	WASHDCSW	18	\$ 7,166.67	\$ 5,058.83	\$ 4,300.00
MANRMDMN	BLTMMDCH	18	\$ 7,316.67	\$ 5,164.71	\$ 4,390.00
OLNYMDOK	WASHDCSW	18	\$ 7,316.67	\$ 5,164.71	\$ 4,390.00
RSTWMDRS	BLTMMDCH	18	\$ 7,316.67	\$ 5,164.71	\$ 4,390.00
BRRDMDBR	WASHDCSW	19	\$ 7,475.00	\$ 5,276.48	\$ 4,485.00
CLVLMDC	BLTMMDCH	19	\$ 7,475.00	\$ 5,276.48	\$ 4,485.00
EDWDMDEG	BLTMMDCH	19	\$ 7,475.00	\$ 5,276.48	\$ 4,485.00
LARLMDLR	BLTMMDCH	19	\$ 7,008.34	\$ 4,947.06	\$ 4,205.00
LARLMDLR	BLTMMDCH	19	\$ 7,166.67	\$ 5,058.83	\$ 4,300.00
WDRFMDWD	WASHDCSW	19	\$ 7,166.67	\$ 5,058.83	\$ 4,300.00
BADNMDBN	WASHDCSW	20	\$ 7,633.34	\$ 5,388.24	\$ 4,580.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
LARLMDCC	BLTMMDCH	20	\$ 7,000.00	\$ 4,941.18	\$ 4,200.00
LARLMDCC	BLTMMDCH	20	\$ 7,633.34	\$ 5,388.24	\$ 4,580.00
SGVLMD01	WASHDCSW	20	\$ 7,633.34	\$ 5,388.24	\$ 4,580.00
SYVLMDSK	BLTMMDCH	20	\$ 7,633.34	\$ 5,388.24	\$ 4,580.00
WDRFMDRQ	WASHDCSW	20	\$ 7,633.34	\$ 5,388.24	\$ 4,580.00
COTNMDCR	BLTMMDCH	21	\$ 7,791.67	\$ 5,500.00	\$ 4,675.00
GTBGMDGB	WASHDCSW	21	\$ 7,483.34	\$ 5,282.36	\$ 4,490.00
RSTNVA91	WASHDCSW	21	\$ 7,791.67	\$ 5,500.00	\$ 4,675.00
RSTNVABH	WASHDCSW	21	\$ 7,791.67	\$ 5,500.00	\$ 4,675.00
STMRMDSM	BLTMMDCH	21	\$ 7,791.67	\$ 5,500.00	\$ 4,675.00
WNRNMDWN	BLTMMDCH	21	\$ 7,791.67	\$ 5,500.00	\$ 4,675.00
BLARMDBL	BLTMMDCH	22	\$ 7,795.00	\$ 5,502.36	\$ 4,677.00
CNVIVACT	WASHDCSW	22	\$ 7,641.67	\$ 5,394.12	\$ 4,585.00
INHMDIN	WASHDCSW	22	\$ 7,950.00	\$ 5,611.77	\$ 4,770.00
ODTNMDAU	WASHDCSW	22	\$ 6,841.67	\$ 4,829.42	\$ 4,105.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathSM Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathSM Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
ODTNMDAU	WASHDCSW	22	\$ 7,950.00	\$ 5,611.77	\$ 4,770.00
PARLMDPA	BLTMMDCH	22	\$ 7,950.00	\$ 5,611.77	\$ 4,770.00
ANNPMDAN	BLTMMDCH	23	\$ 8,108.34	\$ 5,723.53	\$ 4,865.00
CLMAMDJT	WASHDCSW	23	\$ 6,683.34	\$ 4,717.65	\$ 4,010.00
CLMAMDJT	WASHDCSW	23	\$ 8,108.34	\$ 5,723.53	\$ 4,865.00
GLWDMGDG	BLTMMDCH	23	\$ 8,108.34	\$ 5,723.53	\$ 4,865.00
JRVLMDJE	BLTMMDCH	23	\$ 8,108.34	\$ 5,723.53	\$ 4,865.00
LPLTMLA	WASHDCSW	24	\$ 8,266.67	\$ 5,835.30	\$ 4,960.00
PKTNMDPK	BLTMMDCH	24	\$ 8,266.67	\$ 5,835.30	\$ 4,960.00
STNGVA08	WASHDCSW	24	\$ 8,266.67	\$ 5,835.30	\$ 4,960.00
GMTWMDGN	WASHDCSW	25	\$ 8,270.00	\$ 5,837.65	\$ 4,962.00
HMPMSDHE	BLTMMDCH	26	\$ 8,583.34	\$ 6,058.83	\$ 5,150.00
CCVLMDC	BLTMMDCH	27	\$ 8,741.67	\$ 6,170.59	\$ 5,245.00
HUVLMDHV	WASHDCSW	27	\$ 8,741.67	\$ 6,170.59	\$ 5,245.00
MAYOMDMY	BLTMMDCH	27	\$ 8,741.67	\$ 6,170.59	\$ 5,245.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
ABRDMDAB	BLTMMDCH	28	\$ 8,900.00	\$ 6,282.36	\$ 5,340.00
PLVLMDPV	WASHDCSW	29	\$ 9,058.34	\$ 6,394.12	\$ 5,435.00
RVDLMDRP	WASHDCSW	29	\$ 9,058.34	\$ 6,394.12	\$ 5,435.00
WMNSMDWM	BLTMMDCH	29	\$ 9,058.34	\$ 6,394.12	\$ 5,435.00
DMSCMDDE	WASHDCSW	31	\$ 9,375.00	\$ 6,617.65	\$ 5,625.00
NJMYMDNJ	WASHDCSW	32	\$ 9,533.34	\$ 6,729.42	\$ 5,720.00
NWWNMDNW	BLTMMDCH	32	\$ 9,533.34	\$ 6,729.42	\$ 5,720.00
CRDFMDCD	BLTMMDCH	33	\$ 9,691.67	\$ 6,841.18	\$ 5,815.00
DRTNMDDR	BLTMMDCH	33	\$ 9,691.67	\$ 6,841.18	\$ 5,815.00
GLVLMDGL	BLTMMDCH	33	\$ 9,691.67	\$ 6,841.18	\$ 5,815.00
HDGRMDHV	BLTMMDCH	33	\$ 9,691.67	\$ 6,841.18	\$ 5,815.00
MCHVMDMC	WASHDCSW	34	\$ 9,850.00	\$ 6,952.95	\$ 5,910.00
MRBOMDMB	BLTMMDCH	34	\$ 6,683.34	\$ 4,717.65	\$ 4,010.00
MRBOMDMB	BLTMMDCH	34	\$ 9,850.00	\$ 6,952.95	\$ 5,910.00
BLTMMDCD	WASHDCSW	35	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
BLTMMDCD	WASHDCSW	35	\$ 10,008.34	\$ 7,064.71	\$ 6,005.00
BLTMMDCH	WASHDCSW	36	\$ 3,391.67	\$ 2,394.12	\$ 2,035.00
BLTMMDCH	WASHDCSW	36	\$ 9,858.34	\$ 6,958.83	\$ 5,915.00
BLTMMDDN	WASHDCSW	36	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDDN	WASHDCSW	36	\$ 10,166.67	\$ 7,176.48	\$ 6,100.00
BLTMMDSN	WASHDCSW	36	\$ 4,625.00	\$ 3,264.71	\$ 2,775.00
BLTMMDSN	WASHDCSW	36	\$ 10,166.67	\$ 7,176.48	\$ 6,100.00
BNBRMDBR	BLTMMDCH	36	\$ 10,166.67	\$ 7,176.48	\$ 6,100.00
SLRNMDSL	BLTMMDCH	36	\$ 10,166.67	\$ 7,176.48	\$ 6,100.00
UNBRMDUB	BLTMMDCH	37	\$ 10,325.00	\$ 7,288.24	\$ 6,195.00
NRTEMDC	BLTMMDCH	40	\$ 10,800.00	\$ 7,623.53	\$ 6,480.00
TMVLMGTK	WASHDCSW	40	\$ 10,800.00	\$ 7,623.53	\$ 6,480.00
TNTWMDTN	BLTMMDCH	40	\$ 10,800.00	\$ 7,623.53	\$ 6,480.00
NRBHMDNE	BLTMMDCH	41	\$ 10,958.34	\$ 7,735.30	\$ 6,575.00
RSSNMDXR	BLTMMDCH	41	\$ 10,958.34	\$ 7,735.30	\$ 6,575.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.1 PowerPathsm Network (PPN) Connection Charge (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-3 PowerPathsm Network Connection Charge
by Pricing Zone, (cont'd.)

Customer CLLI	CTC CLLI	T-3 PPN CC Monthly Recurring Charge			
		Mileage	Month-to Month	12 Month	24 Month
NRTEMDNE	BLTMMDCH	42	\$ 11,116.67	\$ 7,847.06	\$ 6,670.00
HLWDMDHW	WASHDCSW	44	\$ 11,433.34	\$ 8,070.59	\$ 6,860.00
MLTWMDML	WASHDCSW	44	\$ 11,433.34	\$ 8,070.59	\$ 6,860.00
LNTWMDLT	WASHDCSW	46	\$ 11,750.00	\$ 8,294.12	\$ 7,050.00
EKTNMDEK	BLTMMDCH	47	\$ 11,753.34	\$ 8,296.48	\$ 7,052.00
LXPKMDLX	WASHDCSW	52	\$ 12,545.00	\$ 8,855.30	\$ 7,527.00
PRFRMDPF	BLTMMDCH	52	\$ 12,700.00	\$ 8,964.71	\$ 7,620.00
PNATMDAF	WASHDCSW	53	\$ 12,703.34	\$ 8,967.06	\$ 7,622.00
VYLEMDVL	WASHDCSW	56	\$ 13,333.34	\$ 9,411.77	\$ 8,000.00
MUTLMDMT	BLTMMDCH	57	\$ 13,491.67	\$ 9,523.53	\$ 8,095.00
RIDGMDRI	WASHDCSW	63	\$ 14,441.67	\$ 10,194.12	\$ 8,665.00
SLMNMDSL	BLTMMDCH	67	\$ 15,075.00	\$ 10,641.18	\$ 9,045.00
SLSPMDSS	WASHDCSW	78	\$ 16,508.34	\$ 11,652.95	\$ 9,905.00
SLBRMDAI	BLTMMDCH	84	\$ 17,766.67	\$ 12,541.18	\$10,660.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II

A. Non-recurring

	12-Month	24-Month
Service Establishment per PowerPath sm Facility	\$2,400.00	\$1,200.00

B. Monthly Recurring Charges

1. T-1 PowerPathsm Network Connection Charge II

a) LATA #236

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	HRNDVAHE	HRNDVAHE	0	198.24	198.24	175.20	165.00
236	RKVLMDRV	RKVLMDRV	0	198.24	198.24	175.20	165.00
236	HRNDVADU	HRNDVAHE	2	337.99	337.99	282.67	266.00
236	RKVLMD36	RKVLMDRV	2	331.68	331.68	268.04	252.00
236	RSTNVA91	HRNDVAHE	2	331.68	331.68	268.04	252.00
236	RSTNVABH	HRNDVAHE	2	331.68	331.68	268.04	252.00
236	DLLSVAXA	HRNDVAHE	3	353.08	353.08	284.29	267.00
236	RKVLMDMR	RKVLMDRV	3	335.35	335.35	291.73	274.00
236	STNGVA08	HRNDVAHE	3	353.08	353.08	284.29	267.00
236	BTHSMDBD	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	BTHSMDWW	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	HRNDVAST	HRNDVAHE	5	420.10	420.10	352.45	331.00
236	RSTNVAFM	HRNDVAHE	5	390.09	390.09	338.25	318.00
236	SLSPMDNB	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	WHTNMDWT	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	BTHSMDRP	RKVLMDRV	6	417.46	417.46	361.51	340.00
236	GTBGMDGB	RKVLMDRV	6	417.46	417.46	361.51	340.00
236	OLNYMDOK	RKVLMDRV	6	461.44	461.44	379.58	357.00
236	VINNVAGX	RKVLMDRV	6	417.28	417.28	333.04	313.00
236	GRFLVAGF	HRNDVAHE	7	488.81	488.81	402.84	379.00
236	ADLPMDMT	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	ANJTMDAH	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	BTHSMDWA	RKVLMDRV	8	502.21	502.21	422.23	397.00
236	CHCHMDBE	RKVLMDRV	8	472.20	472.20	408.03	384.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	FRFXVA19	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	FRFXVART	HRNDVAHE	8	460.08	460.08	365.54	344.00
236	GRNBMDAJ	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	HRNDVA13	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	SLSPMDCV	RKVLMDRV	8	502.21	502.21	422.23	397.00
236	SLSPMDNW	RKVLMDRV	8	502.21	502.21	422.23	397.00
236	SVGHMDAQ	BLTMMDCH	8	460.08	460.08	365.54	451.00
236	CNVIVACT	HRNDVAHE	9	499.57	499.57	431.29	405.00
236	FRFXVAFF	HRNDVAHE	9	499.57	499.57	431.29	405.00
236	SLSPMDSS	RKVLMDRV	9	499.57	499.57	431.29	405.00
236	VINNVAFI	HRNDVAHE	9	481.48	481.48	381.79	359.00
236	VINNVAVN	HRNDVAHE	9	543.55	543.55	449.36	422.00
236	WASJDCDB	HRNDVAHE	9	481.48	481.48	381.79	359.00
236	ARCLVAXA	HRNDVAHE	10	502.88	502.88	398.04	374.00
236	GMTWMDGN	RKVLMDRV	10	556.95	556.95	468.75	441.00
236	FALDMDFL	RKVLMDRV	11	524.28	524.28	414.29	389.00
236	HYVLMARI	RKVLMDRV	11	598.29	598.29	495.88	466.00
236	MCLNVALV	RKVLMDRV	11	554.31	554.31	477.81	449.00
236	TYCRVA03	HRNDVAHE	11	524.28	524.28	414.29	389.00
236	WASHDCZ	RKVLMDRV	11	524.28	524.28	414.29	389.00
236	WASHDCGG	RKVLMDRV	11	554.31	554.31	477.81	449.00
236	WASHDCWL	RKVLMDRV	11	554.31	554.31	477.81	449.00
236	FLCHVAMF	HRNDVAHE	12	611.69	611.69	515.27	484.00
236	HYVLMDCM	RKVLMDRV	12	625.66	625.66	519.14	488.00
236	WASHDCIN	RKVLMDRV	12	545.68	545.68	430.54	405.00
236	BTVLMDBV	RKVLMDRV	13	639.06	639.06	538.53	506.00
236	FRFXVABF	HRNDVAHE	13	639.06	639.06	538.53	506.00
236	PLVLMDPV	HRNDVAHE	13	567.08	567.08	446.79	420.00
236	WASHDCGT	RKVLMDRV	13	609.05	609.05	524.33	493.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	ARTNVAAR	RKVLMDRV	14	636.42	636.42	547.59	515.00
236	ARTNVAFC	HRNDVAHE	14	666.43	666.43	561.79	528.00
236	BTVLMD12	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	BTVLMDCK	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	HRNDVACK	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	LARLMDKK	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	MCLNVA33	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	MRFDVAAT	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	WASHDC12	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDC46	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDC98	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDCBK	RKVLMDRV	14	680.40	680.40	565.66	532.00
236	WASHDCBL	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDCDP	RKVLMDRV	14	636.42	636.42	547.59	515.00
236	WASHDCMT	RKVLMDRV	14	636.42	636.42	547.59	515.00
236	WASHDCRK	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASJDCDC	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASKDCFN	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	ALXNVAGB	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	ALXNVAWB	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	BLCRVAAJ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	CHNTVAAV	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	CLPKMDBW	RKVLMDRV	15	693.80	693.80	585.05	550.00
236	DMSCMDDE	RKVLMDRV	15	707.77	707.77	588.92	554.00
236	FLCHVAAH	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	FLCHVABK	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	HRNDVACX	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	HRNDVAIO	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	HYVLMDHY	RKVLMDRV	15	693.80	693.80	585.05	550.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	LNHMMDAD	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	MRKKMDMK	RKVLMDRV	15	707.77	707.77	588.92	554.00
236	RSTNVA31	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	SLSPMDEJ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	STLDMDAQ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	SVGHMDAQ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	VINNVACE	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDC09	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDC89	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDC99	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCDN	RKVLMDRV	15	663.79	663.79	570.85	537.00
236	WASHDCDT	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCFI	RKVLMDRV	15	707.77	707.77	588.92	554.00
236	WASHDCMO	RKVLMDRV	15	663.79	663.79	570.85	537.00
236	WASHDCNB	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCQH	RKVLMDRV	15	595.91	595.91	475.42	447.00
236	WASHDCTT	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCWT	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASIDCAZ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	ARTNVACK	RKVLMDRV	16	691.16	691.16	594.11	558.00
236	ARTNVACY	RKVLMDRV	16	721.17	721.17	608.31	572.00
236	LARLMDCC	RKVLMDRV	16	631.28	631.28	495.54	466.00
236	MNSSVAXA	HRNDVAHE	16	587.30	587.30	477.47	449.00
236	PNTGVADF	RKVLMDRV	16	721.17	721.17	608.31	572.00
236	SPFDVASP	HRNDVAHE	16	721.17	721.17	608.31	572.00
236	WASHDCBN	RKVLMDRV	16	735.14	735.14	612.18	575.00
236	WASHDCDK	RKVLMDRV	16	735.14	735.14	612.18	575.00
236	WASHDCCLC	RKVLMDRV	16	721.17	721.17	608.31	572.00
236	WASHDCSW	RKVLMDRV	16	691.16	691.16	594.11	558.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	ALXNVAAD	HRNDVAHE	17	748.54	748.54	631.57	594.00
236	ALXNVABA	RKVLMDRV	17	718.53	718.53	617.37	580.00
236	HYMRVAXA	HRNDVAHE	17	638.71	638.71	507.92	477.00
236	LARLMDDY	RKVLMDRV	17	718.53	718.53	617.37	580.00
236	LARLMDLR	RKVLMDRV	17	718.53	718.53	617.37	580.00
236	KETNMDAV	RKVLMDRV	18	660.11	660.11	524.17	493.00
236	LNHMMDLN	RKVLMDRV	18	775.91	775.91	654.83	616.00
236	WASHDCAC	RKVLMDRV	18	789.88	789.88	658.70	619.00
236	WASHDCSE	RKVLMDRV	18	789.88	789.88	658.70	619.00
236	ALXNVAAAX	RKVLMDRV	19	773.27	773.27	663.89	624.00
236	ALXNVACN	RKVLMDRV	19	803.28	803.28	678.09	637.00
236	ALXNVAFR	HRNDVAHE	19	817.25	817.25	681.96	641.00
236	LDVRMDLO	RKVLMDRV	19	803.28	803.28	678.09	637.00
236	LRTNVAXA	HRNDVAHE	19	681.51	681.51	540.42	508.00
236	WASHDCCH	RKVLMDRV	19	817.25	817.25	681.96	641.00
236	ALXNVABR	RKVLMDRV	20	800.64	800.64	687.15	646.00
236	CHNTVA21	RKVLMDRV	20	716.88	716.88	560.54	527.00
236	DMSCMDAG	RKVLMDRV	20	716.88	716.88	560.54	527.00
236	LARLMDC	BLTMMDCH	20	716.88	716.88	560.54	466.00
236	WASKDC20	HRNDVAHE	20	716.88	716.88	560.54	527.00
236	CPHGMDC	RKVLMDRV	21	871.99	871.99	728.48	685.00
236	LARLMDEH	RKVLMDRV	21	738.28	738.28	576.79	542.00
236	NKVLVAXA	HRNDVAHE	21	738.28	738.28	576.79	542.00
236	STLDMDSL	RKVLMDRV	21	858.02	858.02	724.61	681.00
236	TMHLMPTH	RKVLMDRV	21	871.99	871.99	728.48	685.00
236	ALXNVABH	HRNDVAHE	22	759.68	759.68	593.04	557.00
236	BOWIMDBO	RKVLMDRV	22	899.36	899.36	751.74	707.00
236	GVTNVAGR	HRNDVAHE	22	899.36	899.36	751.74	707.00
236	INHVLVAXA	HRNDVAHE	22	745.71	745.71	589.17	554.00
236	LRTNVAGU	HRNDVAHE	22	899.36	899.36	751.74	707.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	OCQNVAXA	HRNDVAHE	22	715.70	715.70	574.97	540.00
236	OXHLMDOH	RKVLMDRV	22	899.36	899.36	751.74	707.00
236	ODTNMDAU	RKVLMDRV	23	781.08	781.08	609.29	573.00
236	ALTWMDAT	RKVLMDRV	24	954.10	954.10	798.26	750.00
236	ALXNVAMV	HRNDVAHE	24	940.13	940.13	794.39	747.00
236	DLCYVAXA	HRNDVAHE	24	758.50	758.50	607.47	571.00
236	UPMRMDCC	RKVLMDRV	25	981.47	981.47	821.52	772.00
236	CLTNMDCL	RKVLMDRV	27	1,036.21	1,036.21	868.04	816.00
236	CHNTVADH	RKVLMDRV	28	888.08	888.08	690.54	649.00
236	FTWSMDCP	RKVLMDRV	28	1,063.58	1,063.58	891.30	838.00
236	MRBOMDMB	RKVLMDRV	28	1,063.58	1,063.58	891.30	838.00
236	BRRDMDBR	HRNDVAHE	29	909.48	909.48	706.79	664.00
236	INHMDIN	HRNDVAHE	29	909.48	909.48	706.79	664.00
236	TRNGVAXA	HRNDVAHE	29	895.51	895.51	702.92	661.00
236	BRNDMDBE	RKVLMDRV	31	952.28	952.28	739.29	695.00
236	QNTCVAXA	HRNDVAHE	31	938.31	938.31	735.42	691.00
236	WDRFMDWD	RKVLMDRV	35	1,211.19	1,211.19	1,036.05	974.00
236	BADNMDNB	RKVLMDRV	36	1,059.28	1,059.28	820.54	771.00
236	LPLTMDLA	HRNDVAHE	37	1,309.91	1,309.91	1,100.64	1,035.00
236	NJMYMDNJ	HRNDVAHE	37	1,080.68	1,080.68	836.79	787.00
236	STFRVAXA	HRNDVAHE	38	1,088.11	1,088.11	849.17	798.00
236	HUVLMDHV	RKVLMDRV	43	1,209.08	1,209.08	934.29	878.00
236	MCHVMDMC	RKVLMDRV	50	1,358.88	1,358.88	1,048.04	985.00
236	TMVLMDTK	HRNDVAHE	52	1,401.68	1,401.68	1,080.54	1,016.00
236	MLTWMDML	HRNDVAHE	58	1,530.08	1,530.08	1,178.04	1,107.00
236	HLWMDMHW	RKVLMDRV	60	1,572.88	1,572.88	1,210.54	1,138.00

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	LNTWMDLT	RKVLMDRV	61	1,594.28	1,594.28	1,226.79	1,153.00
236	HLWDMDAC	RKVLMDRV	62	1,615.68	1,615.68	1,243.04	1,168.00
236	LXPKMDLX	RKVLMDRV	68	1,730.11	1,730.11	1,336.67	1,256.00
236	PNATMDAF	RKVLMDRV	68	1,730.11	1,730.11	1,336.67	1,256.00
236	VYLEMDVL	RKVLMDRV	71	1,808.28	1,808.28	1,389.29	1,306.00
236	RIDGMDRI	RKVLMDRV	79	1,979.48	1,979.48	1,519.29	1,428.00

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

b) LATA #238

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	BLTMMDAF	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	BLTMMDCH	BLTMMDCH	0	276.00	208.00	177.00	167.00
238	BLTMMDDT	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	BLTMMDFM	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	BLTMMDSN	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	CYVLMDCCK	CYVLMDCCK	0	306.00	230.00	196.00	185.00
238	OWMLMDOM	OWMLMDOM	0	325.00	244.00	208.00	196.00
238	TWSNMDTW	TWSNMDTW	0	276.00	208.00	177.00	167.00
238	BLTMMDAM	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTMMDCD	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTMMDDN	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTOMDKH	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTOMDXI	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTMMDMD	BLTMMDCH	2	478.00	360.00	306.00	288.00
238	BLTMMDWL	BLTMMDCH	2	460.00	346.00	294.00	277.00
238	BLTMMDED	BLTMMDCH	3	517.00	388.00	330.00	311.00
238	BLTMMDUV	BLTMMDCH	3	498.00	374.00	318.00	299.00
238	BLTMMDYK	TWSNMDTW	3	452.00	340.00	289.00	272.00
238	CYVLMDDA	CYVLMDCCK	3	452.00	340.00	289.00	272.00
238	BLTMMDHM	TWSNMDTW	4	497.00	374.00	318.00	299.00
238	BLTMMDKM	BLTMMDCH	4	497.00	374.00	318.00	299.00
238	PKVLMDPK	TWSNMDTW	4	497.00	374.00	318.00	299.00
238	RNTWMDRA	OWMLMDOM	4	497.00	374.00	318.00	299.00
238	ARBTMDAR	BLTMMDCH	5	593.00	446.00	379.00	357.00
238	BRKLMDBK	BLTMMDCH	5	593.00	446.00	379.00	357.00
238	DNDLMDDN	BLTMMDCH	5	593.00	446.00	379.00	357.00
238	PIVLMDPK	OWMLMDOM	5	505.00	380.00	323.00	304.00
238	RSTWMDRS	OWMLMDOM	5	524.00	394.00	335.00	315.00
238	BLTMMDFR	TWSNMDTW	6	551.00	414.00	352.00	331.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

b) LATA #238 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	BLTMMDLB	TWSNMDTW	7	578.00	435.00	369.00	347.00
238	MANRMDMN	CYVLMDC	7	578.00	435.00	369.00	347.00
238	WDLWMDWL	OWMLMDOM	7	578.00	435.00	369.00	347.00
238	EKRGMD92	BLTMMDC	8	605.00	455.00	387.00	364.00
238	FPATMDFR	BLTMMDC	8	708.00	533.00	453.00	426.00
238	PRHLMDFH	TWSNMDTW	8	605.00	455.00	387.00	364.00
238	WHMRMDWM	TWSNMDTW	8	605.00	455.00	387.00	364.00
238	GLBRMDGL	BLTMMDC	9	728.00	547.00	465.00	438.00
238	CTVLMDC	OWMLMDOM	10	658.00	495.00	421.00	396.00
238	EKRGMDL	BLTMMDC	10	785.00	590.00	502.00	472.00
238	ELCYMDL	OWMLMDOM	10	640.00	481.00	409.00	385.00
238	ESSXMDEX	TWSNMDTW	10	658.00	495.00	421.00	396.00
238	HNVAMDAY	BLTMMDC	10	658.00	495.00	421.00	396.00
238	SYVLMDSK	OWMLMDOM	10	658.00	495.00	421.00	396.00
238	CHASMDCH	TWSNMDTW	11	685.00	515.00	438.00	412.00
238	EKRGMDPK	BLTMMDC	11	685.00	515.00	438.00	412.00
238	FORKMDFK	TWSNMDTW	11	685.00	515.00	438.00	412.00
238	CLMAMDNI	BLTMMDC	12	712.00	535.00	455.00	428.00
238	ARMGMDAR	BLTMMDC	13	900.00	677.00	575.00	541.00
238	CLMAMDJT	BLTMMDC	13	739.00	556.00	472.00	444.00
238	NRPNMDNP	TWSNMDTW	13	739.00	556.00	472.00	444.00
238	PKTNMDPK	CYVLMDC	13	739.00	556.00	472.00	444.00
238	CLMAMDCB	OWMLMDOM	14	717.00	539.00	459.00	432.00
238	CLMAMDSR	BLTMMDC	14	766.00	576.00	489.00	460.00
238	JRVLMDE	CYVLMDC	14	766.00	576.00	489.00	460.00
238	EDWDMDEG	TWSNMDTW	15	792.00	596.00	507.00	477.00
238	GLWDMGD	OWMLMDOM	15	792.00	596.00	507.00	477.00
238	HMPMDHE	OWMLMDOM	15	792.00	596.00	507.00	477.00
238	ODTNMDAU	BLTMMDC	15	792.00	596.00	507.00	477.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

b) LATA #238 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	BLARMDBL	CYVLMDC	16	801.00	602.00	512.00	482.00
238	CLMAMDOB	OWMLMDOM	16	819.00	616.00	524.00	493.00
238	CLVLMDC	OWMLMDOM	17	846.00	636.00	541.00	509.00
238	ODTNMDPO	BLTMMDC	17	846.00	636.00	541.00	509.00
238	WMNSMDWM	OWMLMDOM	17	846.00	636.00	541.00	509.00
238	WNRNMDWN	TWSNMDTW	17	846.00	636.00	541.00	509.00
238	LARLMDCC	BLTMMDC	20	927.00	697.00	592.00	557.00
238	NWWWMDNW	OWMLMDOM	21	953.00	717.00	609.00	573.00
238	STMRMDSM	BLTMMDC	21	953.00	717.00	609.00	573.00
238	CCVLMDC	CYVLMDC	22	980.00	737.00	627.00	590.00
238	LARLMDLR	OWMLMDOM	22	932.00	701.00	596.00	561.00
238	DRCRMDDC	TWSNMDTW	23	1,007.00	757.00	644.00	606.00
238	ODTNMDON	OWMLMDOM	23	1,007.00	757.00	644.00	606.00
238	SVPKMDSP	TWSNMDTW	23	1,007.00	757.00	644.00	606.00
238	CRDFMDCD	CYVLMDC	24	1,034.00	777.00	661.00	622.00
238	SLRNMDSL	OWMLMDOM	24	1,034.00	777.00	661.00	622.00
238	ABRDMDAB	TWSNMDTW	25	1,061.00	798.00	678.00	638.00
238	UNBRMDUB	OWMLMDOM	25	1,061.00	798.00	678.00	638.00
238	DRTNMDDR	CYVLMDC	27	1,114.00	838.00	712.00	670.00
238	MAYOMDMY	BLTMMDC	27	1,114.00	838.00	712.00	670.00
238	TNTWMDTN	OWMLMDOM	28	1,141.00	858.00	730.00	687.00
238	COTNMDCR	TWSNMDTW	29	1,168.00	878.00	747.00	703.00
238	HDGRMDHV	TWSNMDTW	29	1,168.00	878.00	747.00	703.00
238	PARLMDPA	TWSNMDTW	29	1,168.00	878.00	747.00	703.00
238	ANNPMDAN	TWSNMDTW	30	1,147.00	862.00	733.00	690.00
238	BNBRMDBR	CYVLMDC	31	1,222.00	919.00	781.00	735.00
238	GLVLMDC	BLTMMDC	33	1,275.00	959.00	815.00	767.00
238	RSSNMDXR	CYVLMDC	35	1,329.00	999.00	850.00	799.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.2 PowerPathsm Network Connection Charge II (cont'd.)

B. Monthly Recurring Charges (cont'd.)

1. T-1 PowerPathsm Network Connection Charge II (cont'd.)

b) LATA #238 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	WASHDCRK	BLTMMDCH	35	1,329.00	999.00	850.00	799.00
238	NRTEMDNE	CYVLMDCK	38	1,409.00	1,060.00	901.00	847.00
238	MRBOMDMB	OWMLMDOM	41	1,490.00	1,120.00	952.00	895.00
238	EKTNMDEK	CYVLMDCK	44	1,643.00	1,236.00	1,050.00	987.00
238	NRBHMDNE	TWSNMDTW	49	1,705.00	1,282.00	1,090.00	1,025.00
238	PRFRMDPF	BLTMMDCH	52	1,785.00	1,342.00	1,141.00	1,073.00
238	MUTLMDMT	BLTMMDCH	57	1,919.00	1,443.00	1,227.00	1,154.00
238	SLMNMDSL	BLTMMDCH	67	2,188.00	1,645.00	1,398.00	1,315.00
238	SLBRMDAI	BLTMMDCH	85	2,671.00	2,008.00	1,707.00	1,605.00

11 – CTC BUSINESS NETWORK ACCESS SERVICE (cont'd.)

11.7 Rates and Charges (cont'd.)

11.7.3 Network to Network Interface Connections

On Net-NNI Connections	Rate
Monthly recurring, per PowerPath sm	
- 64Kbps	\$172.00
- 256 Kbps	\$644.00
- 384 Kbps	\$684.00
- 512 Kbps	\$724.00
- 768 Kbps	\$1,019.00
 Off-Net NNI Connections	
Monthly recurring, per PowerPath sm	
- 64Kbps	\$40.00
- 256 Kbps	\$160.00
- 384 Kbps	\$240.00
- 512 Kbps	\$320.00
- 768 Kbps	\$480.00

12 – CTC VOICE CONNECTIVITY SERVICE

12.1 General

At the request of the customer the Company will provide Voice Connectivity Service over the Company's Integrated Communications Network (ICN). The PowerPathsm facility provides a digital path from the customer premises to the Company network and to the Public Switched Telephone Network (PSTN). Voice Connectivity Service is provided on a measured basis only and no message unit or call allowance is provided.

Voice Connectivity Services are subject to the availability of facilities.

Customers who subscribe the Company's ICN will have the option of provisioning Voice Connectivity Service. Through the CTC Integrated Access Device (IAD) located at the Customer premises, customers will be able to access CTC's ICN for Local, IntraLATA Toll, Long Distance and Toll Free calling.

The Company will provide the following voice connectivity services over its ICN:

- Local Voice Service
- IntraLATA Toll Service
- PBX Tie Lines
- Outgoing Long Distance Voice Service
- Toll Free Calling Services

Customers subscribing to IntraLATA Toll, must also subscribe to Local Voice Service or Long Distance Service.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services

12.2.1 Local Voice Service

The company will provide voice switching functionality in the form of soft switch solution in conjunction with SS7, business and trunking gateways to the Public Switched Telephone Network (PSTN) utilizing a Virtual Class 4/5 Switch. The customer will have the ability to port existing numbers or utilize new numbers for local calling.

Local Voice Service will provide subscribers a variety of call types, channel functionality, and Service and Calling Features as set forth in 12.2.1 (A) through (C), following.

A. Call Types

CTC Local Voice Service will provide subscribers the ability to access a variety of call types over the PowerPathsm, as defined below.

1. Basic Off-Net Call

A Basic Off-net Call will allow a subscriber to place or receive calls to or from another Network Service Provider's packet network and the Public Switched Telephone Network (PSTN). This function provides standard call processing capability for off-network calls when dialing NXX-XXXX, NPA-NXX-XXXX, or 1+NPA-NXX-XXXX. Other dialing procedures, such as N11, 0/00, 01/011+, and 101XXXX+ are defined in other user features. Part of the basic off-net call feature may include the capability to play announcements and includes the ability to generate the appropriate measurement data. Measurement data includes Call Description Records ("CDRs") for accounting (billing) purposes and for performance and fault management purposes.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

A. Call Types (cont'd.)

2. Basic On-Net Call

A basic on-net call will allow a subscriber to place or receive a call to or from any other subscriber within the Company's packet based network served by the same Call Agent. This function provides standard call processing capability for on-network calls when dialing NXX-XXXX, NPA-NXX-XXXX, or 1+NPA-NXX-XXXX. Other dialing procedures, such as N11, 0/00, 01/011+, and 101XXXX+ are defined in other user features. Basic on-net service does not include interfacing with the PSTN (Public Switched Telephone Network). Part of the basic on-net call feature includes the capability to play announcements and the ability to generate the appropriate measurement data. Measurement data includes CDRs (Call Description Records) for accounting (billing) purposes and for performance and fault management purposes.

3. Operator Services Access

Operator Service Access recognizes 0-, 00- numbers when dialed. Certain digits may follow the 0- code (beginning with a numeric 2 or greater). These calls will be routed to the NSP's designated destination to provide required operator services. If additional digits are provided, they will be delivered as part of the SS7 ISUP or SGCP message.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

A. Call Types (cont'd.)

3. 911 Emergency Service (911)

“911” is recognized as a valid number by the Call Agent and the residential access gateway. These calls will be automatically routed through the PSTN to a designated emergency service bureau or Public Safety Answering Point (PSAP). Although the Call Agent will pass along the calling party number, calling name and address information (plus additional information such as nearest cross street etc.) this information is provided outside of the Call Agent architecture. This information is typically maintained in an Automatic Location Information database (ALI) which is typically maintained by the local exchange carrier. The following additional features will be supported for these calls if MF is used:

Called Party Control – Allows the connection to remain active even if the caller goes off-hook (hangs up). This allows the operator to easily reconnect the phone without re-dialing the caller’s phone number

Called Party Forced Disconnect – Allows the 911 operator to force a disconnect on the calling party

Called Party Disconnected Signal – Notifies the 911 operator off-hook.

Ring Back – Allows a 911 operator to make the on-hook phone ring

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

A. Call Types (cont'd.)

4. Collect Call Access

Collect Call Access enables the called party to pay for the call. Can be supported either via 1-800-NXX-XXXX (specific carriers handling collect calls), 0-, or 0+NPA+NXX+XXXX. These calls will be forwarded to a service bureau served by the PSTN. The service bureau will be responsible for validating the request, bridging the call to the destination, and obtaining sufficient call information to accurately rate and bill the call.

5. Calling Card Access

Calling Card Access enables a caller to make calls from any telephone in the network and have costs levied on the caller's personal account. Call Agent will forward all calling card requests to a service bureau served by the PSTN. The service bureau will be responsible for validating the account, bridging the call to the destination number, and obtaining sufficient call information to accurately rate and bill the call.

6. Customer Support Access

Customer Support Access recognizes 611 when dialed and routes these calls to the Company's designated destination that can provide the customer with support. Automatic Number Identification ("ANI") will be sent to the destination, so the operator can see the calling number.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

A. Call Types (cont'd.)

7. International Dialing
01 + Country Code + National Number indicates the use of an operator assisted or calling card international call. The 011 + Country Code + National Number indicates a direct dialed international call. Both types of calls are recognized and will be routed accordingly to the NSP's designated destination to route these international calls.
8. Telecommunications Relay Service Access
Recognizes a designated TRS access number (usually 711 or some other number, usually toll-free) and routes these calls to a TRS service center somewhere in the PSTN.
9. Toll Free Access
Telephone numbers within the 800, 888, and 877 Easily Recognizable Code ("ERCs") are used to provide a service – freephone – in which the called party, rather than the calling party, is charged for the call. The Call Agent platform will route these calls to the network service provider's specified destinations (servers) for further processing. The network service provider will require third party servers that will further process the call and route it to its appropriate destination.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

B. Channel Functionality

The CTC IAD will support both analog and digital interfaces, as set forth in Section 11.2.1, preceding. Depending on the type of interface, the customer will be able to provision a variety of functionality for each of the voice channels on the PowerPathSM.

1. Digital Voice Interface Service

The following Services are available to customers with a Digital PBX that supports E&M Wink Dual Tone Multi-Frequency (DTMF) signaling or E&M Intermediate DTMF signaling and have available DS 1 Ports in their PBX to connect to the IAD.

a) Outward Calling Only

A designated channel or group of channels on the PowerPathSM that will be used for outbound only calling.

Example: A customer configures four channels for just outbound voice calls. If there were four concurrent outbound calls, the fifth caller would receive a fast busy tone from the PBX.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

B. Channel Functionality (cont'd.)

1. Digital Voice Interface Service (cont'd.)

b) Inbound Calling Only

A designated channel or group of channels on the PowerPathsm that will be used to receive inbound calls only. Customers will typically set up a hunt group, either circular or linear, to search for an open channel. Example: A customer configures four channels in a hunt group for just inbound voice calls, and each channel has a telephone number associated with it (either new CTC numbers or ported from the LEC). If any of those numbers were called and completed concurrently, the fifth caller would receive a busy signal from CTC.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

B. Channel Functionality (cont'd.)

1. Digital Voice Interface Service (cont'd.)

c) Two Way Calling

A designated channel or group of channels on the PowerPathsm that will be used to make and receive all types of calls. Each channel represents a separate phone number that could be called from the PSTN.

Example: A customer configures eight channels for two way calling. Inbound and Outbound calls will be handled on this type of channel. If all eight channels are being used, the ninth call, whether outbound or inbound, will not be completed.

d) Lead Number Service

A designated group of channels on the PowerPathsm that will be used to receive inbound calls only. Customers will have a main lead number (either newly assigned by CTC or a number ported from the LEC). This number will hunt through the entire group set up behind it with no phone numbers assigned to these channels.

Example: A customer has Lead Number Service as defined above. The end user can only dial the lead number to access the customer.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

B. Channel Functionality (cont'd.)

1. Digital Voice Interface Service (cont'd.)

e) Direct Inward Dialing (DID)

A designated group of channels on the PowerPathSM that will be used to only receive inbound DID calls. The PBX will receive the calls and direct them to the specific station. The PBX will additionally need to handle 3 or 4 digit outpulsing to accommodate the service.

Example: Customers will have a block of 40 DID numbers CTC or ported from another LEC. This block of numbers is assigned to a group of channels using the ratio of 8:1 numbers/stations to channels, in this case 5 channels. If a 6th concurrent DID call is attempting to be completed, the end user will receive a busy.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

B. Channel Functionality (cont'd.)

1. Digital Voice Interface Service (cont'd.)

f) Multi-functional With DID

A designated group of channels on the PowerPathsm that will be used for outbound calling or inbound DID calls. Similar to Two Way Calling, it is a first come, first served basis as to the type of calls that can be received.

Example: Customers will assign a block of 40 DID numbers, newly assigned by CTC or, most likely, ported from the LEC, to a group of 10 channels. In any combination, DID or outbound, the 11th call or caller won't be able to be completed.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

C. Service and Calling Features

The following Service and Calling Features are available at no charge to the customer.

1. **Billing Record Creation**
Logs information concerning each call that goes through the network service provider's packet network and retains all necessary information for distribution in a standard format to the provider's billing system.
2. **Call Waiting**
When an incoming call arrives at the network, the Call Agent must verify if the subscriber line has the call waiting feature. If the line has this feature, the Call Agent instructs the residential gateway device to apply the call waiting tone to the busied line. The called party may either hang up on the active call and accept the new incoming call, place the active call on hold and answer the new call, or do nothing.
3. **Customized Number Service (Vanity Number)**
Customer requested DN's in the form of NPA-NXX-ZZZZ where the customer specifies the numeric values for the numbers represented by Z.
4. **Carrier Pre-Selection**
This allows the end-user to be able to choose their long distance carrier and access the carrier's network with minimal inconvenience. The Call Agent provides the capability on a per-line basis to indicate the preferred inter-exchange carrier for toll calls.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

C. Service and Calling Features (cont'd.)

5. Carrier Selection

The Call Agent will allow the customers to choose their intraLATA toll and long distance carrier on a per-call basis and access the carrier's network with minimal inconvenience. The following access code formats will be supported: "101XXXX NXX-XXXX", "101XXXX 1+7/10D (NXX-XXXX / NPA-NXX-XXXX)", "101XXXX 0+7/10D", "101XXXX 011+7-18D", "101XXXX 01+7-18D", "101XXXX 0-", "101XXXX 00-". The Call Agent will use the carrier information in the access calls to identify the selected carrier and route the call accordingly.

6. Circular Hunting

Circular hunting is a group feature that provides a mechanism for distributing incoming calls directed at a particular Directory Number (DN) to a group of customer voice channels. Circular hunting specifies a Pilot DN anywhere in the range of voice channels to attempt call completion sequentially or in series and continuing in a circular fashion from the start until an open voice channel is available for call completion.

7. Touch Tone Service

Voice Connectivity service will be provided with Touch Tone Service and will enable the customer to utilize push button dialing using Dual Tone Multi-Frequency tones

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

C. Service and Calling Features (cont'd.)

8. Local Number Portability (LNP)
Local Number Portability enables a customer to change Local Service Providers (“LSPs”) or move within the same rate center and retain the same 10-digit Directory Number (“DN”). The Call Agent will determine whether the dialed number is ported, perform the necessary database queries, and pass on the information (as required) to complete LNP calls.
9. Network Announcements
Provides requests to the Announcement Server to “play” stored announcements over the packet network to a designated IP address.
10. Call Blocking - Selective (Outgoing Call Restriction)
Enables subscribers to block calls to 800, 411, 900, 976 numbers. The Call Agent recognizes 800, 411, 900, 976 numbers and performs a lookup in the customer database to determine if these numbers are blocked from this particular number. If these numbers are blocked, the Call Agent will initiate an appropriate announcement to the caller informing them of the block on these numbers.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

C. Service and Calling Features (cont'd.)

11. Call Forwarding

Allows incoming calls to be forwarded to another telephone number. The service is activated and de-activated by a service code (*72 + destination number to activate and *73 to de-activate in the US). The Call Agent enables users to forward their calls to another number within the same area code (either on the NSP's packet network or PSTN).

12. Call Forwarding – Busy Line/Don't Answer

A variation of the Call Forwarding feature. This enables customers to forward their calls to a specific phone number when the line is busy or there is no answer after a pre-selected number of rings.

13. PBX Local Services (CAS – SGCP)

Provides the network interface support for Private Branch Exchanges ("PBX") which use Channel Associated Signaling ("CAS").

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

C. Service and Calling Features (cont'd.)

14. DNIS

DNIS Out-pulsing on CAS/PBX Line provides a means to specify a standard (4) or Custom (4-18) number of digits, taken from the DNIS (Dialed Number Identification Service) to be transmitted on call termination to a CAS/PBX line

15. Account Codes

This feature permits the carrier to collect an account code from the subscriber for inclusion on the CDR. The collected account code may or may not be validated against a provisioned set of valid codes.

16. Digital Manipulation

Allows the customer to put a pre-existing, advertised number that conflicts with the rest of their number range onto their Class 5 DID service. This feature will replace the number in conflict with a predetermined number that matches the rest of the customer's number range.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

D. Minimum Period

The minimum period for Local Voice Service is one (1) month. Minimum Period regulations may still apply if service is in connection with other services contained in this tariff (i.e, minimum period for a power path facility as set forth in Section 11, preceding).

E. Local Calling Area

The Local Calling Area of each exchange or locality is based on region and the customer's normal serving wire center.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

F. Directory Listings

The Company will provide one directory listing free of charge. Any additional listings will be subject to the rates and charges set forth in this tariff.

If the customer's telephone numbers are ported from another local exchange carrier, at the customer's option, the customer will be able to retain the existing directory listings at the rates and charges set forth in this tariff. Provided that the initial listing was free with the previous local exchange carrier, the first listing will be provided at no charge to the customer. If the initial listing was not free, the customer will be subject to the additional listing charge as set forth in this tariff.

G. Transfer of Service

At the sole discretion of the Company, written permission only may be granted to assign the obligation to pay contractual or tariff charges to another customer at the same location for a transfer of service charge, payable by the new customer. In addition to assuming the responsibility to pay contractual charges, the new customer assumes the conditions applicable to the service at the time of the transfer.

1. A transfer of service without written permission from the Company is not allowed.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

H. DID Numbers

DID Number blocks are provided in consecutive blocks of twenty (20), fifty (50) and one hundred (100) telephone numbers. The first of block of twenty (20) DID telephone numbers will be provided at no charge to the customer. Rates and Charges for Additional DID number blocks are set forth in this tariff.

If the customers DID Number Blocks are ported from another local exchange carrier, at the customer's option, the customer will be able to retain the existing Number block(s). If additional numbers are required by the customer, the Company will work cooperatively with the customer and the previous local exchange carrier to obtain additional blocks from the previous local exchange company. In the event additional blocks cannot be obtained, the company will provide additional DID blocks at the rates set forth in this tariff and the initial block of twenty (20) consecutive numbers free of charge does not apply.

Directory Listings for DID Numbers will provided as set forth in this tariff.

I. Credit Allowance for Interruptions

There is no credit allowance allowed for usage.

J. Suspension of Service - Suspension of Service is not allowed.

K. Directory Assistance

The Company furnishes directory assistance service to aid customers in determining telephone numbers. Calls to directory assistance are considered complete whether or not the number(s) requested has been provided. No more than two (2) telephone numbers may be requested per call to directory assistance service.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

L. Foreign Number Service

1. Foreign Number Service is available where facilities exist to Customers who subscribe to CTC's local exchange service and desire to retain their existing phone numbers for inward service, where such numbers are associated with either a rate center or Central Office other than that in which the customer resides or is served.

In the case where the numbers are not in the same rate center, CTC assigned phone numbers associated with the rate center in which the Customer is physically located will serve as the BTN/STN for all outbound calling routed through the rate center where the customer is physically located. At the customer's request, CTC will establish an additional hunt group that will route calls through the foreign rate center. Such a request may require additional programming to customer provided equipment (CPE) at the expense of the customer.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

M. Referral Services

1. General

Referral Service is available where facilities exist to Customers who subscribe to CTC's local exchange service. Presently, CTC will offers two types of Referral Service, Generic and Basic Referral Service.

a) Generic Referral

A Generic Referral is a recorded announcement that provides the caller the status of a disconnected or changed number. Generic Referrals do not provide the new number

b) Basic Referral

A Basic Referral is a recorded announcement that provides the caller the status of a disconnected or changed number and provides to the caller the new telephone number.

2. Minimum Period

a) Generic Referral is subject to a one (1) month minimum period.

b) Basic Referral is subject to a six (6) month minimum period.

3. Availability

Customers receiving CTC Digital or Analog Class V Voice Services (Local Voice Services) may subscribe to Referral Service at the rates and charges set forth in this tariff.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

N. Remote Call Forwarding (RCF)

1. General

Remote Call Forwarding (RCF) provides for all incoming calls placed to a ten - digit number to be call forwarded to a terminating Intra or InterLATA telephone number. RCF callers are directly connected to an on-net or off-net telephone number. The number is designated by the customer. This service is available only to the extent facilities are available.

This service is furnished upon condition that the Customer subscribed to adequate RCF or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services. The customer may add Additional Talk paths. The maximum number of talk paths is fifteen (15).

If in the opinion of the Company additional RCF service or terminating facilities are needed, the Customer will be requested to subscribe to additional service or facilities. If the Customer refuses to subscribe to adequate RCF or terminating facilities, the RCF service is subject to termination.

The Company does not provide identification of the originating telephone number to the RCF Customer.

No assurance can be given that transmission will be fully satisfactory during operation of RCF. In the event of poor transmission, the liability of the Company will not exceed the amount of the applicable charge, if any for the call.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

N. Remote Call Forwarding (RCF) (cont'd.)

2. Rate Regulations

a) Non-Recurring Charges

Customers who subscribe to Remote Call Forwarding are subject to the following non-recurring charges

i) Installation Charge

Customers who subscribe to RCF Service will be charge an installation charge to install / establish RCF Service.

ii) Service Order Charges

Service Order Charges as set forth in Section 6, preceding are in addition to the non-recurring charge as set forth above and are applicable upon establishing RCF Service.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.1 Local Voice Service (cont'd.)

N. Remote Call Forwarding (RCF) (cont'd.)

2. Rate Regulations (cont'd.)

b) Usage Charges

Between the calling party and the RCF number the calling party is charged the appropriate IntraLATA, InterLATA or local usage charge. If the RCF number is a Toll Free Number and then the customer will be charged the appropriate usage charges

Between the RCF number and the terminating telephone number the RCF Customer is charged the dialed station-to-station MTS rate or either the business message unit rate or local usage charge for each call. These charges apply for person-to-person and collect calls made to an RCF number even though such calls might not be accepted at the answering location.

If the terminating service is Toll free service, appropriate usage rates apply.

c) Monthly Recurring

Each talk path the customer chooses to RCF will be assessed a monthly recurring charge. The monthly charge for RCF will be assessed on a per month, per talk path basis.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.2 IntraLATA Toll Service

Customers who subscribe to the Company's Local Voice Service and / or Outgoing Long Distance Voice Access Service will have the option of pre-subscribing to intraLATA Toll Service provided on the ICN. IntraLATA Toll Service will only be provided as a bundled service with either Local Voice Service as set forth in Section 12.2.1, preceding or Outgoing Long Distance Voice Access Service as set forth in Section 12.2.4, following.

Usage Charges for IntraLATA Toll Service are set forth in Section 12.4 of this tariff and are in addition to those rates and charges for access to the ICN.

12.2.3 Outgoing Long Distance Voice Access Service

The ICN provides a gateway to the Public Switched Network (PSN) through dedicated channels of a Customer's PowerPathsm facility. Virtual connections are established between the Integrated Access Device located at the Customer premise and the PSTN Gateway. An Integrated Access Device located at the Gateway, receives voice over ATM cells from the ICN and converts them to traditional voice frames which are then passed to the Company's long distance switch.

Usage Charges for Outgoing Long Distance Service are set forth in Section 12.4 of this Tariff and are in addition to those rates and charges for access to the ICN.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.2 Description of Services (cont'd.)

12.2.4 1-800 Service

Incoming 1-800 Service can be configured from the Integrated Access Device at the Customer's premise directly to the Company's gateway to the PSTN. Signaling for incoming 1-800 is loop-start FXS/FXO for analog applications and E&M for digital applications.

Usage charges for 1-800 Service are set forth in Section 12.4 of this tariff and apply in addition to those rates and charges for access to the ICN.

12.2.5 PBX Tie Line Service

PBX Tie Line Service provides a direct connection between a pair of remote PBXs. PBX Tie Line Service is facilitated by mapping ATM virtual connections between the Customer's Adaptation Devices at the respective locations and configuring such devices to match the signaling used by the Customer's PBX equipment. Interconnected PBXs must use the same type of signaling.

Rates and Charges for PBX Tie Line Service are set forth in Section 12.4 of this tariff and apply in addition to those rates and charges for access to the ICN.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.3 Application of Rates and Charges

12.3.1 Local Voice Connectivity

Local Voice Connectivity rates consist of the appropriate monthly recurring line rates as set forth in Section 12.4.1., following and per minute usage charges as set forth in Section 12.4.2, following. Usage is measured in six (6) second increments with an initial period of six (6) seconds.

12.3.2 IntraLATA Toll and Outgoing Long Distance Access Service

IntraLATA and Outgoing Long Distance Access Service consist of per minute usage charges as set forth in Section 12.4, following. Usage is measured in six (6) second increments with an initial period of six (6) seconds.

12.3.3 1-800 Service

1-800 Service consist of per minute usage charges and monthly recurring toll-free number service charge as set forth in Section 12.4, following. Usage is measured in six (6) second increments with an initial period of thirty (30) seconds.

12.3.4 PBX Tie Lines

PBX Tie Line rates consist of the appropriate monthly recurring line rates as set forth in Section 12.4.

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.4 Rates and Charges (Cont'd.)

12.4.1 Local Voice Service (cont'd.)

D.	DID Blocks		
	Block of 20, per block, per month	\$ 4.00	
	Block of 50, per block, per month	\$ 8.00	
	Block of 100, per block, per month	\$15.00	
E.	Directory Listings		
	First Standard Listing	No Charge	
	Additional Listing	\$3.88	(I)
F.	Directory Assistance (“DA”)		
	Per call	\$1.25	

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.4 Rates and Charges (Cont'd.)

12.4.1 Local Voice Service (cont'd.)

G. Foreign Number Service

1.	DID Block, per block, per month	
	Block of 20 DID Numbers	\$ 40.00
	Block of 50 DID Numbers	\$ 60.75
	Block of 100 DID Numbers	\$125.00

H. Referral Service

1.	Generic	
	Analog	\$0.00
	Digital	\$0.00
2.	Customized	
	Analog	\$0.00
	Digital	\$0.00

L. Remote Call Forwarding

1.	Nonrecurring	\$10.00
2.	Monthly Recurring	\$16.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

12 – CTC VOICE CONNECTIVITY SERVICE (cont'd.)

12.4 Rates and Charges (Cont'd.)

12.4.2. IntraLATA Usage, per minute

0 to 20,000 minutes	\$ 0.039
20,000 + minutes	\$ 0.039

12.4.3. Outbound Long Distance

Intrastate, InterLATA calls	
0 to 20,000 minutes	\$ 0.039
20,000 + minutes	\$ 0.039

12.4.4. Toll Free Service

A.	Toll Free Number Service Charge	
	1-10, per number, per month	\$ 4.00
	11+, per number, per month	\$ 1.00
B.	Usage Charges	
	0 to 20,000 minutes, per minute	\$ 0.039
	20,000 + minutes, per minute	\$ 0.039

12.4.5 PBX Tie Line Service

Tie Line, per month	\$33.00
---------------------	---------

13 – CTC FRAME RELAY SERVICE

13.1 Description of Services

13.1.1 General

Frame Relay Service (FRS), which is provided subject to suitable facilities, is a virtual private data network service which allows Customers to simulate a dedicated high speed data network. FRS allows a Customer to define logical channels and establish Permanent Virtual Circuits (PVCs) among multiple locations using statistically multiplexed network access lines and a shared high speed Company packet switching network. PVCs provide the Customer with the electronic equivalent of a private line between two points.

A Customer establishes with the Company a fixed private numbering plan (i.e., Network Address) and routing scheme (i.e., network map), for moving data among Customer's various locations on a secure basis. While none of the physical circuits are dedicated, these locations are electronically connected to function similar to private line service.

FRS allows Customers to interconnect geographically dispersed Local Area Networks (LANs) and can support file transfer applications. FRS supports intermittent, bursty data traffic via 56 kbps and 1.544 mbps transport facilities. Access to the Company's FRS network is provided via a PowerPathsm facility from the Customer's location to the nearest Point of Presence.

13 – CTC FRAME RELAY SERVICE (cont'd.)

13.2 Service Components

13.2.1 Capacities and Interfaces. Two serial ports are available for data connectivity. A total of 68 ATM connections can terminate into an Integrated Access Device located on a customer's premise.

FRS provided over a Company PowerPathsm facility is available at the following access speeds

- 56/64 Kbps
- 128 Kbps
- 192 Kbps
- 256 Kbps
- 320 Kbps
- 384 Kbps
- 448 Kbps
- 512 Kbps
- 576 Kbps
- 640 Kbps
- 704 Kbps
- 768 Kbps

13.2.2 FRS Connection across the ICN. Frame Relay Service is available to ICN Customers via PowerPathsm transmission facility. The Integrated Access Device on the customer premises provides V.35 connectivity to the customer's router or FRAD and allows virtual circuits to be established to other sites within the ICN, creating a two-layer virtual private network for the customer's intranet requirements.

13 – CTC FRAME RELAY SERVICE (cont'd.)

13.2 Service Components (Cont'd)

13.2.3 Off-Net Frame Relay Connectivity. Off-Net Frame Relay Connectivity is provided to those customers whose traffic must enter the ICN through another service provider. Traffic is passed to the ICN through a series of network-to-network interfaces established by the Company with other FRS providers.

Traffic which must enter or exit the ICN from another Frame Relay Service Provider will be routed through a number of Network-to-Network Interfaces (NNIs) established at various points between the ICN and other Provider networks.

13 – CTC FRAME RELAY SERVICE (cont'd.)

13.3 Interruption of Service

13.3.1 A port connection and its associated logical channel will be considered out of service when it does not provide functional permanent virtual circuits, as specified and subscribed to, to all other associated FRS port connections which are not otherwise out of service.

13.3.2 When service is interrupted for 30 minutes or more a credit allowance will be made for the portion of the service which is affected, provided that the interruption is brought to the attention of the Company within ten days. For the purpose of determining the amount of allowance, every month is considered to have 30 days.

Interruptions are credited to the Customer at the proportionate monthly contract charge in half hour multiples for each half hour or major fraction thereof of interruption.

13.3.3 No credit allowance will be made for the following interruptions:

- Service interruptions of less than 30 minutes.
- Service interruptions caused by the negligence of the Customer or authorized user.
- Service interruptions resulting from the failure of equipment provided by the Customer or authorized user.
- Service interruptions which continue due to the failure of the Customer to authorize replacement of any element of special construction. The period during which no credit allowance will be made begins on the seventh day after the Customer receives the Company's notification of the need for replacement and ends on the day after the Company receives the Customer's authorization for replacement.

13 – CTC FRAME RELAY SERVICE (cont'd.)

13.4 Application of Rates and Charges

Service charges apply in addition to the rates and charges for FRS.

Charges for PowerPathsm facilities apply in addition to those rates and charges for FRS.

Off-Net NNI connection charges apply to those Customers connecting to the ICN via external service providers.

On-Net NNI connection charges apply to those Customers connecting directly to the ICN.

13.5 Rates and Charges

Service Category	Rate Element		Rate
Channel Terminations	Monthly recurring, per DS-0		
1. IntraLATA	Month to Month	12-Month	24-Month
- 1st thru 6th	\$77.00	\$59.00	\$50.00
- 7th +	\$31.00	\$24.00	\$20.00
2. InterLATA			
- 1st thru 6th	\$108.00	\$83.00	\$70.00
- 7th +	\$62.00	\$48.00	\$40.00

Permanent Virtual Circuits (PVC)

1st PVC, Per Month	No Charge	
	Monthly	Nonrecurring Charge
Additional PVC per channel, per month	\$ 5.00	\$25.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE

14.1 General

ISDN primary provides access to the Company's voice and circuit switched data transport services via a 1.544 Mbps digital path as set forth in Section 5, preceding, between ISDN compatible Customer premises equipment and a CTC Point of Presence. ISDN primary includes Direct Inward Dialing (DID) which permits incoming dialed calls from the network to reach a specific station line of a Private Branch Exchange (PBX) or other Customer premises equipment without the assistance of an attendant.

ISDN primary is offered on a measured local service basis and on an unlimited local service basis where unlimited local service is available, as set forth in Section 11, preceding. No local usage allowance is provided.

14.2 Service Components

14.2.1 Primary Port

An ISDN primary port provides the termination of the local distribution channel as set forth in Section 14.2.2, following in the central office switch. Each port consists of a D channel for signaling and up to 23 B channels for transmission of voice and circuit switched data calls.

14.2.2 Local Distribution Channel

The Local Distribution Channel is a 1.544 Mbps two-way transmission path connecting a Customer's premises with the port. The framing format for 1.544 Mbps transmission over the ISDN primary service local distribution channel is extended superframe as specified in TR-NWT-000499.

14.2.3 DID Capability

Furnished upon the condition that the Customer must subscribe to and have adequate facilities to permit the use of service without injurious effect on general telephone service, ISDN primary DID numbers will be provided in blocks of 20, 50 or 100 consecutive numbers. These minimums apply whether or not the Customer utilizes all the ISDN primary DID telephone numbers in the group.

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.3 Primary Service Capabilities

The following capabilities are supported on the B channels: Voice and circuit switched data capabilities can be combined over the ISDN primary port and local distribution channel.

14.3.1 Standard Features

Circuit Switched Voice provides digitized speech or voice band data access in conjunction with existing services including local exchange service, Message Telecommunications Service (MTS), and 800 service.

Incoming Calling Line Identification provides the calling number of an incoming call if both the ISDN primary Customer and the originator of the call are served from the same central office switch or served from different central office switches which are connected by facilities that can send the calling party's number between the switches.

Channel Configuration allows some or all B channels to be dedicated to exchange and MTS, DID, or 800 service. Multiple dedicated trunk groups can be established on the same port or group of ports. The Customer must specify at the time of ordering, the number of dedicated B channels and their specific purpose.

14.4 Responsibility of the Company

14.4.1 Suspension of Service - ISDN primary is not subject of temporary suspension of service.

14.4.2 Provisions for Other Services - One directory listing without charge is furnished for each ISDN primary DID number range. Additional directory listings will be provided at the rates and charges as set forth in this tariff.

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.5 Responsibility of the Customer

14.5.1 The Customer must specify, at the time of ordering, the number of call-by-call service selection B channels and the number of dedicated channels (if any) to be activated. Service Order Charges as set forth in Section 6, preceding, apply for changes in the number or type of activated channels, made subsequent to the time of ordering.

14.5.2 Customer provided equipment used to connect to ISDN primary service must comply with AT&T PUBs 41449, 41459, 5D5-900-312 and 5D5-900-322.

14.5.3 A Customer provided channel service unit or equivalent functionality is required at each termination of an ISDN primary service PowerPath on the Customer's premises. The channel service unit must be compatible with the extended superframe framing format and the bipolar with 8 zero substitution line code.

14.5.4 Customer provided switching systems must be arranged to provide for the interception of assigned by unused station numbers, including vacant station number groups as required.

14.6 Regulations

14.6.1 Minimum Service Period

Minimum Service Period for the ISDN primary port and local distribution channel is one month. The minimum service period for ISDN primary DID numbers is one month. When a Customer ISDN Primary Service is served from a Foreign Exchange or Foreign Central Office requests be provided from their normal serving central office when facilities permit, a new minimum service period becomes effective when service is established at the normal central office.

14.6.2 Provisions for Other Service

A Customer calling an ISDN primary telephone number can control the disclosure of his directory number by utilizing the blocking option specified for CLASS features, as set forth in Section 12.2.1.(C), preceding.

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.7 Application of Rates and Charges

14.7.1 All local messages are provided at local usage charges for measured business service.

14.7.2 PBX trunk and other network access line rates and charges, as contained in other sections of this tariff, are applicable to ISDN primary.

14.7.3 Voice usage generated by using ISDN primary will be charged in accordance with the usage rates for the associated service(s).

Unlimited local usage, per call-by-call B channel or dedicated exchange/MTS B channel is charged for as specified for business trunks in the exchange of connection.

14.7.4 Initial and additional PowerPath connections are provided at the monthly rates for the PowerPath in the customers installation locations. The nonrecurring charge for the initial is the same for a PowerPath.

14.7.5 ISDN primary DID telephone numbers are provided at the rates and charges specified for DID service, as set forth in Section 12.4.1(D), preceding.

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.8 Service Discount Plan

14.8.1 Monthly Access rates for the ISDN Primary PowerPath are offered under the same Service Discount Plan (SDP) described in Section 10.1.4, preceding. The SDP monthly rates charges are payable over the following Optional Payment Periods (OPP) as selected by the Customer.

- Only the PowerPath and service channels are eligible for the OPPs of 12, 24, 36 months.
- An OPP may not be established only for nonrecurring charges.

14.8.2 Termination Liability -

If a Customer terminates service or cancels an SDP in whole or in part before the expiration of a commitment period the Customer is subject to a termination liability charge defined in Section 10.1.4, preceding.

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges

14.9.1 Access Facility

The ISDN Primary Rate Service access facility is provided over a PowerPathsm PRI Facility network connection and where facilities exist the PowerPathsm Link PRI Facility. PowerPathsm PRI Facility and PowerPathsm Link PRI Facility are only available at the central offices and at the Rates and Charges, set forth in Section 14.9.1(B)2, following.

A. PowerPathsm PRI Facility

1.	Service Establishment	12-Month	24-Month
	per PowerPath sm Facility	\$2,400.00	\$1,200.00

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges

a) LATA #236

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	HRNDVAHE	HRNDVAHE	0	198.24	198.24	175.20	165.00
236	RKVLMDRV	RKVLMDRV	0	198.24	198.24	175.20	165.00
236	HRNDVADU	HRNDVAHE	2	337.99	337.99	282.67	266.00
236	RKVLMD36	RKVLMDRV	2	331.68	331.68	268.04	252.00
236	RSTNVA91	HRNDVAHE	2	331.68	331.68	268.04	252.00
236	RSTNVABH	HRNDVAHE	2	331.68	331.68	268.04	252.00
236	DLLSVAXA	HRNDVAHE	3	353.08	353.08	284.29	267.00
236	RKVLMDMR	RKVLMDRV	3	335.35	335.35	291.73	274.00
236	STNGVA08	HRNDVAHE	3	353.08	353.08	284.29	267.00
236	BTHSMDBD	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	BTHSMDWW	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	HRNDVAST	HRNDVAHE	5	420.10	420.10	352.45	331.00
236	RSTNVAFM	HRNDVAHE	5	390.09	390.09	338.25	318.00
236	SLSPMDNB	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	WHTNMDWT	RKVLMDRV	5	420.10	420.10	352.45	331.00
236	BTHSMDRP	RKVLMDRV	6	417.46	417.46	361.51	340.00
236	GTBGMDGB	RKVLMDRV	6	417.46	417.46	361.51	340.00
236	OLNYMDOK	RKVLMDRV	6	461.44	461.44	379.58	357.00
236	VINNAGX	RKVLMDRV	6	417.28	417.28	333.04	313.00
236	GRFLVAGF	HRNDVAHE	7	488.81	488.81	402.84	379.00
236	ADLPMDMT	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	ANJTMDAH	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	BTHSMDWA	RKVLMDRV	8	502.21	502.21	422.23	397.00
26	CHCHMDBE	RKVLMDRV	8	472.20	472.20	408.03	384.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	FRFXVA19	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	FRFXVART	HRNDVAHE	8	460.08	460.08	365.54	344.00
236	GRNBMDAJ	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	HRNDVA13	RKVLMDRV	8	460.08	460.08	365.54	344.00
236	SLSPMDCV	RKVLMDRV	8	502.21	502.21	422.23	397.00
236	SLSPMDNW	RKVLMDRV	8	502.21	502.21	422.23	397.00
236	SVGHMDAQ	BLTMMDCH	8	460.08	460.08	365.54	451.00
236	CNVIVACT	HRNDVAHE	9	499.57	499.57	431.29	405.00
236	FRFXVAFF	HRNDVAHE	9	499.57	499.57	431.29	405.00
236	SLSPMDSS	RKVLMDRV	9	499.57	499.57	431.29	405.00
236	VINNVAFI	HRNDVAHE	9	481.48	481.48	381.79	359.00
236	VINNVAVN	HRNDVAHE	9	543.55	543.55	449.36	422.00
236	WASJDCDB	HRNDVAHE	9	481.48	481.48	381.79	359.00
236	ARCLVAXA	HRNDVAHE	10	502.88	502.88	398.04	374.00
236	GMTWMDGN	RKVLMDRV	10	556.95	556.95	468.75	441.00
236	FALDMDFL	RKVLMDRV	11	524.28	524.28	414.29	389.00
236	HYVLMDDI	RKVLMDRV	11	598.29	598.29	495.88	466.00
236	MCLNVALV	RKVLMDRV	11	554.31	554.31	477.81	449.00
236	TYCRVA03	HRNDVAHE	11	524.28	524.28	414.29	389.00
236	WASHDCCZ	RKVLMDRV	11	524.28	524.28	414.29	389.00
236	WASHDCGG	RKVLMDRV	11	554.31	554.31	477.81	449.00
236	WASHDCWL	RKVLMDRV	11	554.31	554.31	477.81	449.00
236	FLCHVAMF	HRNDVAHE	12	611.69	611.69	515.27	484.00
236	HYVLMDCM	RKVLMDRV	12	625.66	625.66	519.14	488.00
236	WASHDCIN	RKVLMDRV	12	545.68	545.68	430.54	405.00
236	BTVLMDBV	RKVLMDRV	13	639.06	639.06	538.53	506.00
236	FRFXVABF	HRNDVAHE	13	639.06	639.06	538.53	506.00
236	PLVLMDDP	HRNDVAHE	13	567.08	567.08	446.79	420.00
236	WASHDCGT	RKVLMDRV	13	609.05	609.05	524.33	493.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	ARTNVAAR	RKVLMDRV	14	636.42	636.42	547.59	515.00
236	ARTNVAFC	HRNDVAHE	14	666.43	666.43	561.79	528.00
236	BTVLMD12	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	BTVLMDCK	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	HRNDVACK	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	LARLMDKK	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	MCLNVA33	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	MRFDVAAT	HRNDVAHE	14	588.48	588.48	463.04	435.00
236	WASHDC12	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDC46	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDC98	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDCBK	RKVLMDRV	14	680.40	680.40	565.66	532.00
236	WASHDCBL	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASHDCDP	RKVLMDRV	14	636.42	636.42	547.59	515.00
236	WASHDCMT	RKVLMDRV	14	636.42	636.42	547.59	515.00
236	WASHDCRK	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASJDCDC	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	WASKDCFN	RKVLMDRV	14	588.48	588.48	463.04	435.00
236	ALXNVAGB	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	ALXNVAWB	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	BLCRVA AJ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	CHNTVA AV	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	CLPKMDBW	RKVLMDRV	15	693.80	693.80	585.05	550.00
236	DMSCMDDE	RKVLMDRV	15	707.77	707.77	588.92	554.00
236	FLCHVA AH	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	FLCHVABK	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	HRNDVACX	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	HRNDVA IO	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	HYVLMDHY	RKVLMDRV	15	693.80	693.80	585.05	550.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	LNHMMDAD	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	MRKKMDMK	RKVLMDRV	15	707.77	707.77	588.92	554.00
236	RSTNVA31	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	SLSPMDEJ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	STLDMDAQ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	SVGHMDAQ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	VINNVACE	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDC09	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDC89	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDC99	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCDN	RKVLMDRV	15	663.79	663.79	570.85	537.00
236	WASHDCDT	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCFI	RKVLMDRV	15	707.77	707.77	588.92	554.00
236	WASHDCMO	RKVLMDRV	15	663.79	663.79	570.85	537.00
236	WASHDCNB	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCQH	RKVLMDRV	15	595.91	595.91	475.42	447.00
236	WASHDC TT	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASHDCWT	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	WASIDCAZ	RKVLMDRV	15	609.88	609.88	479.29	451.00
236	ARTNVACK	RKVLMDRV	16	691.16	691.16	594.11	558.00
236	ARTNVACY	RKVLMDRV	16	721.17	721.17	608.31	572.00
236	LARLMDCC	RKVLMDRV	16	631.28	631.28	495.54	466.00
236	MNSSVAXA	HRNDVAHE	16	587.30	587.30	477.47	449.00
236	PNTGVADF	RKVLMDRV	16	721.17	721.17	608.31	572.00
236	SPFDVASP	HRNDVAHE	16	721.17	721.17	608.31	572.00
236	WASHDCBN	RKVLMDRV	16	735.14	735.14	612.18	575.00
236	WASHDCDK	RKVLMDRV	16	735.14	735.14	612.18	575.00
236	WASHDCCLC	RKVLMDRV	16	721.17	721.17	608.31	572.00
236	WASHDCSW	RKVLMDRV	16	691.16	691.16	594.11	558.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	ALXNVAAD	HRNDVAHE	17	748.54	748.54	631.57	594.00
236	ALXNVABA	RKVLMDRV	17	718.53	718.53	617.37	580.00
236	HYMRVAXA	HRNDVAHE	17	638.71	638.71	507.92	477.00
236	LARLMDDY	RKVLMDRV	17	718.53	718.53	617.37	580.00
236	LARLMDLR	RKVLMDRV	17	718.53	718.53	617.37	580.00
236	KETNMDAV	RKVLMDRV	18	660.11	660.11	524.17	493.00
236	LNHMMDLN	RKVLMDRV	18	775.91	775.91	654.83	616.00
236	WASHDCAC	RKVLMDRV	18	789.88	789.88	658.70	619.00
236	WASHDCSE	RKVLMDRV	18	789.88	789.88	658.70	619.00
236	ALXNVAAX	RKVLMDRV	19	773.27	773.27	663.89	624.00
236	ALXNVACN	RKVLMDRV	19	803.28	803.28	678.09	637.00
236	ALXNVAFR	HRNDVAHE	19	817.25	817.25	681.96	641.00
236	LDVRMDLO	RKVLMDRV	19	803.28	803.28	678.09	637.00
236	LRTNVAXA	HRNDVAHE	19	681.51	681.51	540.42	508.00
236	WASHDCCH	RKVLMDRV	19	817.25	817.25	681.96	641.00
236	ALXNVABR	RKVLMDRV	20	800.64	800.64	687.15	646.00
236	CHNTVA21	RKVLMDRV	20	716.88	716.88	560.54	527.00
236	DMSCMDAG	RKVLMDRV	20	716.88	716.88	560.54	527.00
236	LARLMDC	BLTMMDCH	20	716.88	716.88	560.54	466.00
236	WASKDC20	HRNDVAHE	20	716.88	716.88	560.54	527.00
236	CPHGMDC	RKVLMDRV	21	871.99	871.99	728.48	685.00
236	LARLMDEH	RKVLMDRV	21	738.28	738.28	576.79	542.00
236	NKVLVAXA	HRNDVAHE	21	738.28	738.28	576.79	542.00
236	STLDMSL	RKVLMDRV	21	858.02	858.02	724.61	681.00
236	TMHLMPTH	RKVLMDRV	21	871.99	871.99	728.48	685.00
236	ALXNVABH	HRNDVAHE	22	759.68	759.68	593.04	557.00
236	BOWIMDBO	RKVLMDRV	22	899.36	899.36	751.74	707.00
236	GVTNVAGR	HRNDVAHE	22	899.36	899.36	751.74	707.00
236	INHLVAXA	HRNDVAHE	22	745.71	745.71	589.17	554.00
236	LRTNVAGU	HRNDVAHE	22	899.36	899.36	751.74	707.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	OCQNVAXA	HRNDVAHE	22	715.70	715.70	574.97	540.00
236	OXHLMDOH	RKVLMDRV	22	899.36	899.36	751.74	707.00
236	ODTNMDAU	RKVLMDRV	23	781.08	781.08	609.29	573.00
236	ALTWMDAT	RKVLMDRV	24	954.10	954.10	798.26	750.00
236	ALXNVAMV	HRNDVAHE	24	940.13	940.13	794.39	747.00
236	DLCYVAXA	HRNDVAHE	24	758.50	758.50	607.47	571.00
236	UPMRMDCC	RKVLMDRV	25	981.47	981.47	821.52	772.00
236	CLTNMDCL	RKVLMDRV	27	1,036.21	1,036.21	868.04	816.00
236	CHNTVADH	RKVLMDRV	28	888.08	888.08	690.54	649.00
236	FTWSMDCP	RKVLMDRV	28	1,063.58	1,063.58	891.30	838.00
236	MRBOMDMB	RKVLMDRV	28	1,063.58	1,063.58	891.30	838.00
236	BRRDMDBR	HRNDVAHE	29	909.48	909.48	706.79	664.00
236	INHMDIN	HRNDVAHE	29	909.48	909.48	706.79	664.00
236	TRNGVAXA	HRNDVAHE	29	895.51	895.51	702.92	661.00
236	BRNDMDBE	RKVLMDRV	31	952.28	952.28	739.29	695.00
236	QNTCVAXA	HRNDVAHE	31	938.31	938.31	735.42	691.00
236	WDRFMDWD	RKVLMDRV	35	1,211.19	1,211.19	1,036.05	974.00
236	BADNMDBN	RKVLMDRV	36	1,059.28	1,059.28	820.54	771.00
236	LPLTMDLA	HRNDVAHE	37	1,309.91	1,309.91	1,100.64	1,035.00
236	NJMYMDNJ	HRNDVAHE	37	1,080.68	1,080.68	836.79	787.00
236	STFRVAXA	HRNDVAHE	38	1,088.11	1,088.11	849.17	798.00
236	HUVLMDHV	RKVLMDRV	43	1,209.08	1,209.08	934.29	878.00
236	MCHVMDMC	RKVLMDRV	50	1,358.88	1,358.88	1,048.04	985.00
236	TMVLMDTK	HRNDVAHE	52	1,401.68	1,401.68	1,080.54	1,016.00
236	MLTWMDML	HRNDVAHE	58	1,530.08	1,530.08	1,178.04	1,107.00
236	HLWMDMHW	RKVLMDRV	60	1,572.88	1,572.88	1,210.54	1,138.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

a) LATA #236 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
236	LNTWMDLT	RKVLMDRV	61	1,594.28	1,594.28	1,226.79	1,153.00
236	HLWDMDAC	RKVLMDRV	62	1,615.68	1,615.68	1,243.04	1,168.00
236	LXPKMDLX	RKVLMDRV	68	1,730.11	1,730.11	1,336.67	1,256.00
236	PNATMDAF	RKVLMDRV	68	1,730.11	1,730.11	1,336.67	1,256.00
236	VYLEMDVL	RKVLMDRV	71	1,808.28	1,808.28	1,389.29	1,306.00
236	RIDGMDRI	RKVLMDRV	79	1,979.48	1,979.48	1,519.29	1,428.00

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

b) LATA #238

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	BLTMMDAF	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	BLTMMDCH	BLTMMDCH	0	276.00	208.00	177.00	167.00
238	BLTMMDDT	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	BLTMMDFM	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	BLTMMDSN	BLTMMDCH	0	325.00	244.00	208.00	196.00
238	CYVLMDCK	CYVLMDCK	0	306.00	230.00	196.00	185.00
238	OWMLMDOM	OWMLMDOM	0	325.00	244.00	208.00	196.00
238	TWSNMDTW	TWSNMDTW	0	276.00	208.00	177.00	167.00
238	BLTMMDAM	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTMMDCD	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTMMDDN	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTOMDKH	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTOMDXI	BLTMMDCH	1	417.00	313.00	267.00	251.00
238	BLTMMDMD	BLTMMDCH	2	478.00	360.00	306.00	288.00
238	BLTMMDWL	BLTMMDCH	2	460.00	346.00	294.00	277.00
238	BLTMMDED	BLTMMDCH	3	517.00	388.00	330.00	311.00
238	BLTMMDUV	BLTMMDCH	3	498.00	374.00	318.00	299.00
238	BLTMMDYK	TWSNMDTW	3	452.00	340.00	289.00	272.00
238	CYVLMDDA	CYVLMDCK	3	452.00	340.00	289.00	272.00
238	BLTMMDHM	TWSNMDTW	4	497.00	374.00	318.00	299.00
238	BLTMMDKM	BLTMMDCH	4	497.00	374.00	318.00	299.00
238	PKVLMDPK	TWSNMDTW	4	497.00	374.00	318.00	299.00
238	RNTWMDRA	OWMLMDOM	4	497.00	374.00	318.00	299.00
238	ARBTMDAR	BLTMMDCH	5	593.00	446.00	379.00	357.00
238	BRKLMDBK	BLTMMDCH	5	593.00	446.00	379.00	357.00
238	DNDLMDDN	BLTMMDCH	5	593.00	446.00	379.00	357.00
238	PIVLMDPK	OWMLMDOM	5	505.00	380.00	323.00	304.00
238	RSTWMDRS	OWMLMDOM	5	524.00	394.00	335.00	315.00
238	BLTMMDFR	TWSNMDTW	6	551.00	414.00	352.00	331.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

b) LATA #238 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	BLTMMDLB	TWSNMDTW	7	578.00	435.00	369.00	347.00
238	MANRMDMN	CYVLMDC	7	578.00	435.00	369.00	347.00
238	WDLWMDWL	OWMLMDOM	7	578.00	435.00	369.00	347.00
238	EKRGMD92	BLTMMDC	8	605.00	455.00	387.00	364.00
238	FPATMDFR	BLTMMDC	8	708.00	533.00	453.00	426.00
238	PRHLMDPH	TWSNMDTW	8	605.00	455.00	387.00	364.00
238	WHMRMDWM	TWSNMDTW	8	605.00	455.00	387.00	364.00
238	GLBRMDGL	BLTMMDC	9	728.00	547.00	465.00	438.00
238	CTVLMDC	OWMLMDOM	10	658.00	495.00	421.00	396.00
238	EKRGMDEL	BLTMMDC	10	785.00	590.00	502.00	472.00
238	ELCYMDEL	OWMLMDOM	10	640.00	481.00	409.00	385.00
238	ESSXMDEX	TWSNMDTW	10	658.00	495.00	421.00	396.00
238	HNVAMDAY	BLTMMDC	10	658.00	495.00	421.00	396.00
238	SYVLMDSK	OWMLMDOM	10	658.00	495.00	421.00	396.00
238	CHASMDCH	TWSNMDTW	11	685.00	515.00	438.00	412.00
238	EKRGMDPK	BLTMMDC	11	685.00	515.00	438.00	412.00
238	FORKMDFK	TWSNMDTW	11	685.00	515.00	438.00	412.00
238	CLMAMDNI	BLTMMDC	12	712.00	535.00	455.00	428.00
238	ARMGMDAR	BLTMMDC	13	900.00	677.00	575.00	541.00
238	CLMAMDJT	BLTMMDC	13	739.00	556.00	472.00	444.00
238	NRPNMNPN	TWSNMDTW	13	739.00	556.00	472.00	444.00
238	PKTNMDPK	CYVLMDC	13	739.00	556.00	472.00	444.00
238	CLMAMDCB	OWMLMDOM	14	717.00	539.00	459.00	432.00
238	CLMAMDSR	BLTMMDC	14	766.00	576.00	489.00	460.00
238	JRVLMDE	CYVLMDC	14	766.00	576.00	489.00	460.00
238	EDWDMDEG	TWSNMDTW	15	792.00	596.00	507.00	477.00
238	GLWDMDGD	OWMLMDOM	15	792.00	596.00	507.00	477.00
238	HMPMSDHE	OWMLMDOM	15	792.00	596.00	507.00	477.00
238	ODTNMDAU	BLTMMDC	15	792.00	596.00	507.00	477.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

b) LATA #238 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	BLARMDBL	CYVLMDC	16	801.00	602.00	512.00	482.00
238	CLMAMDOB	OWMLMDOM	16	819.00	616.00	524.00	493.00
238	CLVLMDC	OWMLMDOM	17	846.00	636.00	541.00	509.00
238	ODTNMDPO	BLTMMDCH	17	846.00	636.00	541.00	509.00
238	WMNSMDWM	OWMLMDOM	17	846.00	636.00	541.00	509.00
238	WNRNMDWN	TWSNMDTW	17	846.00	636.00	541.00	509.00
238	LARLMDCC	BLTMMDCH	20	927.00	697.00	592.00	557.00
238	NWWNMDNW	OWMLMDOM	21	953.00	717.00	609.00	573.00
238	STMRMDSM	BLTMMDCH	21	953.00	717.00	609.00	573.00
238	CCVLMDC	CYVLMDC	22	980.00	737.00	627.00	590.00
238	LARLMDLR	OWMLMDOM	22	932.00	701.00	596.00	561.00
238	DRCRMDDC	TWSNMDTW	23	1,007.00	757.00	644.00	606.00
238	ODTNMDON	OWMLMDOM	23	1,007.00	757.00	644.00	606.00
238	SVPKMDSP	TWSNMDTW	23	1,007.00	757.00	644.00	606.00
238	CRDFMDCD	CYVLMDC	24	1,034.00	777.00	661.00	622.00
238	SLRNMDSL	OWMLMDOM	24	1,034.00	777.00	661.00	622.00
238	ABRDMDAB	TWSNMDTW	25	1,061.00	798.00	678.00	638.00
238	UNBRMDUB	OWMLMDOM	25	1,061.00	798.00	678.00	638.00
238	DRTNMDDR	CYVLMDC	27	1,114.00	838.00	712.00	670.00
238	MAYOMDMY	BLTMMDCH	27	1,114.00	838.00	712.00	670.00
238	TNTWMDTN	OWMLMDOM	28	1,141.00	858.00	730.00	687.00
238	COTNMDCR	TWSNMDTW	29	1,168.00	878.00	747.00	703.00
238	HDGRMDHV	TWSNMDTW	29	1,168.00	878.00	747.00	703.00
238	PARLMDPA	TWSNMDTW	29	1,168.00	878.00	747.00	703.00
238	ANNPMDAN	TWSNMDTW	30	1,147.00	862.00	733.00	690.00
238	BNBRMDBR	CYVLMDC	31	1,222.00	919.00	781.00	735.00
238	GLVLMDC	BLTMMDCH	33	1,275.00	959.00	815.00	767.00
238	RSSNMDXR	CYVLMDC	35	1,329.00	999.00	850.00	799.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.1 Access Facility (cont'd.)

A. PowerPathsm PRI Facility (cont'd.)

2. Monthly Recurring Charges (cont'd.)

b) LATA #238 (cont'd.)

LATA	Customer CLLI Code	CTC Node	Dist	Month to Month	12 Month Pricing	24 Month Pricing	36 Month Pricing
238	WASHDCRK	BLTMMDCH	35	1,329.00	999.00	850.00	799.00
238	NRTEMDNE	CYVLMDC	38	1,409.00	1,060.00	901.00	847.00
238	MRBOMDMB	OWMLMDOM	41	1,490.00	1,120.00	952.00	895.00
238	EKTNMDEK	CYVLMDC	44	1,643.00	1,236.00	1,050.00	987.00
238	NRBHMDNE	TWSNMDTW	49	1,705.00	1,282.00	1,090.00	1,025.00
238	PRFRMDPF	BLTMMDCH	52	1,785.00	1,342.00	1,141.00	1,073.00
238	MUTLMDMT	BLTMMDCH	57	1,919.00	1,443.00	1,227.00	1,154.00
238	SLMNMDSL	BLTMMDCH	67	2,188.00	1,645.00	1,398.00	1,315.00
238	SLBRMDAI	BLTMMDCH	85	2,671.00	2,008.00	1,707.00	1,605.00

14 – CTC ISDN PRIMARY RATE SERVICE (cont'd.)

14.9 Rates and Charges (cont'd.)

14.9.6 Digital Manipulation

Digital Manipulation as set forth in Section 12.2.1, preceding, is available on ISDN Primary Rate Interface Service's Service Channels Equivalents at the rates and charges as set forth in Section 12.4.1, preceding.

15 – CTC ACCESS SERVICE ORDER

15.1. General

An Access Service Order is used by the Company to process a request for Business Network Exchange Access Service, as set forth in Section 11, preceding. A Customer may order any number of Business Network Exchange Access Service T-1 or T-3 Access Lines of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

When placing an order for Business Network Access Service, the Customer shall provide to the Company the following information.

- Customer name and premises address(es).
- Billing name and address (when different from Customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.1. General (cont'd.)

15.1.1 Critical Dates

Certain Company critical dates are associated with a Business Network Exchange Access Order on the date the order is entered into the Company's order processing systems. These dates are used by the Company and the Company's underlying carriers to monitor the progress of the provisioning process. At any point in the Business Network Exchange Access Service order interval, the Company is able to determine which critical date was the date passed and therefore can determine what percentage or portion of the Company's provisioning costs have been incurred as of that critical date.

- A. Application Date (APP) - the date the Customer provides a firm commitment and sufficient information as set forth in Section 15.1. preceding and 15.3, following.
- B. Schedule Issue Date (SID) - The date the order has been entered in the Company's order processing systems.
- C. Design Layout Report Date (DLRD) - The Date the Design Layout Report (DLR) is to be forwarded to the Customer.
- D. Confirming Design Layout Report Date (CDLRD) - The date the DLR is to be confirmed by the customer.
- E. Records Issue Date (RID) - The date that all design and assignment information is to be sent to the central office and installation forces
- F. Wired and Office Tested Date (WOTD) - The date by which all intra-office wiring is to be completed, all plug-ins optioned, aligned and frame continuity established and the inter-office facilities, if applicable tested.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.1. General (cont'd.)

15.1.1 Critical Dates (cont'd.)

- G. Confirmed Due Date (CDD) - The actual date in the service order for which work activity is scheduled to be completed by the Company and for which the service will be ready for use by the Customer. The due date is the standard interval or the negotiated interval date. The confirmed due date is provided by the Company to the Customer once the availability of the Company has been authorized.
- H. Plant Test Date (PTD) - The date on which overall testing of the service is to be started.
- I. Service Date (SD) - The Date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.

The time period from the APP to the DLRD added to the time period for the CDLRD the DD is known as the Business Network Exchange Access Service order standard interval as set forth in Section 15.2.1, following.

The Time period between the DLRD and the CDLRD is controlled by the customer. But it is agreed upon by the customer and the Company prior to the APP. The period is limited to a maximum of ten (11) days.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.2 Access Order Service Date Intervals

Business Network Exchange Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval

To the extent Business Network Exchange Access Service can be made available with reasonable effort the Company will provide Business Network Exchange Access Service in accordance with the Customer's requested interval, subject to the following conditions.

15.2.1 Standard Interval

The Company shall make available the Standard Interval available to all customers at the time orders are placed or the Application Date. The Application Date is the date when the Company receives complete and accurate information the customer to allow the processing of a Business Network Exchange Access Service order. The Standard Interval is based on the Company's Underlying Carriers schedule of Standard Intervals applicable for Business Network Exchange Access Service. The underlying carrier's schedule dates are based on the type of service and quantities of Business Network Exchange Access Service lines / facilities that can be completed as specified in the underlying carrier's Service Date Interval Guides as set forth in VZ MDTE No. 15, Section 3.

Business Network Exchange Access Service in a Standard Interval will be installed during normal business hours. If a Customer requests that installation be done outside of normal scheduled work hours, and the Company agrees to this request, the Customer may be subject to applicable Additional Labor Charges.

A Service Date Change Charge as set forth in Section 15.5, following, will apply for the change in service date on a pending Standard Interval Access Order.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.2 Access Order Service Date Intervals (Cont'd.)

15.2.2 Negotiated Interval

The Company will negotiate a service date interval with the Customer when:

- A. There is no Standard Interval for the service, or;
- B. The quantity of Business Network Exchange Access Services orders exceeds the quantities specified in the Standard Interval as specified in the Company's underlying carriers Access Service Date Interval Guides, as set forth in VZ MDTE No. 15, Section 3.
- C. The Customer requests a service date beyond the applicable Standard Interval service date except as set forth in Section 15.2.1, preceding.

The Company will offer a service date based on the type and quantity of Access Services the Customer has requested. The Negotiated Service Date Interval may not exceed by more than six (6) months the Standard Interval service date, or, when there is no Standard Service Date Interval, the Company offered service date. All services for which rates are applied on an individual case basis are provided with a Negotiated Service Date Interval.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.3. Access Order Modifications

The Customer may request a modification of its Business Network Exchange Access Order at any time prior to notification by the Company that service is available for the Customer's use or prior to the service date, as defined in Section 15.1.1, preceding, whichever is later.

Any increase in the number of Business Network Exchange Access Service Lines will be treated as a new Access Order (for the increased amount only).

15.3.1 Service Date Change Charge

Business Network Exchange Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than thirty (30) calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed thirty (30) calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the Customer requested service date is more than thirty (30) calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied, as set forth in Section 15.4, following.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is as set forth in Section 15.5, following.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.3. Access Order Modifications (cont'd.)

15.3.2 Partial Cancellation Charge

Any decrease in the number of ordered Business Network Exchange Access Service Lines / Facilities ordered with a Standard or Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in Section 15.4.2(A), following will apply.

15.3.3 Design Change Charge

1. The Customer may request a design change to the service ordered. A design change is any change to a Business Network Exchange Access Order which requires engineering review. Design changes do not include a change of Customer premises, end user premises, end office switch. Changes of this nature will require the issuance of a new service order with appropriate cancellation charges applied.
2. An engineering review by Company personnel or underlying carrier personnel, of the service ordered and the requested changes determine what changes in the design, if any, are necessary to meet the changes requested by the customer.
3. The Company will review the requested change and notify the customer whether the change is a design change and if it can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, the design change charge as specified in Section 15.5, following, will apply on a per occurrence basis. Additional Engineering charges may also apply on a case by case basis. If a change of service date is required, a Service Date Change Charge as set forth in Section 15.5, following, will also apply.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.3. Access Order Modifications (cont'd.)

15.3.4. Special Handling Charge

A Special Handling Charge will apply when a customer requests a service date that is earlier than the Standard Interval service date for the Access Service ordered. A Special Handling charge will not apply if the Telephone Company does not complete the order in less than the standard interval. A Special Handling charge is not applied if the Telephone Company offers a less than standard interval and the customer does not accept the offered date. A Special Handling charge will apply when a service date is changed at the request of the customer (i.e., escalation to a higher level) from standard interval or greater to less than standard, and the order is completed by the date requested within less than standard interval.

A customer may also request an earlier service date on negotiated interval Access orders. The request for an earlier service date may be received from the customer prior to the issuance of an Access order, or after the Access order has been issued but prior to the service date.

The Company maintains exclusive right to accept or deny the request to expedite. If, upon reviewing availability of equipment and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the customer accepts this proposal, a Special Handling Charge will apply.

In the event that the Telephone Company provides service on an expedited basis by customer request and the customer then delays service, a Service Date Change Charge will also apply as set forth in Section 15.3.1 preceding.

In the event that the customer cancels an expedited request, a Cancellation Charge will apply as set forth in Section 15.4, following.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.3. Access Order Modifications (cont'd.)

15.3.5 Change in Quantities Ordered

1. Any decrease in the number of ordered special access channels associated with Business Exchange Network Access Services' will be treated as a partial cancellation.
2. Any increase in the number of special access channels associated with Business Exchange Network Access Services will be treated as new access order (for the increased amount only).

15.3.6 Changes to Accommodate Transmission Performance

If order modifications are necessary to satisfy the transmission performance for a Business Network Exchange Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

15.3.7 Partial Cancellation

Any decrease in the number of special access channels associated with Business Network Exchange Access Service with a standard interval or negotiated interval access order will be treated as a partial cancellation.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.4 Cancellation of an Access Order

15.4.1 A Customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that service is available for the Customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. If a Customer or an end user is unable to accept Access Service within thirty (30) calendar days after the original service date, the Customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in Section 15.4.2(A) following will apply, or
- Billing for the service will commence.

If no cancellation request is received within the specified thirty (30) calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the thirty-first (31st) day beyond the original service date of the Access Order.

15.4.2 When a Customer cancels a Standard or Negotiated Interval Access Order for the installation of service, a Cancellation Charge will apply as follows:

- A. When the Customer cancels a Business Network Exchange Access Order, a charge equal to the estimated percentage or portion of the provisioning costs incurred at a particular date for the service ordered by the Company shall apply as set forth in Exhibit 15.4.2-1.
- B. If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than thirty (30) days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Customer may cancel the Business Network Exchange Access Order without incurring cancellation charges.

15 – CTC ACCESS SERVICE ORDER (cont'd.)

15.4 Cancellation of an Access Order (cont'd.)

APPLICATION OF ACCESS ORDER CANCELLATION CHARGES EXHIBIT 15.4.2-1							
	APP	SID	DLRD	RID	WOT	PTD	DD
T-1	2%	7%	13%	32%	64%	93%	Minimum Period Charges Apply
T-3	\$0.00	\$200.00	\$500.00	\$1500.00	\$2,000.00	\$2,500.00	\$2500.00

15.5 Rates and Charges

	Nonrecurring Charge
Service Date Change - Nonrecurring - per order	\$ 150.00
Design Change - Nonrecurring - per order	\$ 150.00
Special Handling Charge	\$ 500.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

16 -CTC CALL PACKS

16.1 General

CTC Call Packs are optional calling plans available to customers who subscribe to CTC Voice Connectivity Service, as set forth in Section 12, preceding. Customers will have the choice of subscribing to any of twelve (12) options based on their customer specific requirements. The twelve (12) options will be separated into two separate groups:

16.1.1 Call Packs A - F

CTC Call Packs A - F will bundle Local Usage with Toll / Long Distance Usage for a flat monthly rate. Each Call Pack will contain a specified maximum number of local minutes and a specified maximum number of toll / long distance minutes per month. Call Packs are provided on a Month-to-Month basis with no minimum period. Call minutes used in excess of the pre-subscribed Call Pack maximum minute allowance will be rated at the default rate or the rate specified in the Voice Connectivity Service as set forth in Section 12, preceding.

16.1.2 Call Packs G - L

CTC Call Packs G - L will bundle Unlimited Local Usage and Toll / Long Distance Usage for a flat monthly rate. Each Call Pack will provide Unlimited Local Usage and a specified maximum number of toll / long minutes per month. Call Packs are provided on a Month-to-Month basis with no minimum period. Toll / Long Distance Calls made in excess of the pre-subscribed Call Pack maximum minute allowance will be rated at the default rate or the rate specified in the Voice Connectivity Service as set forth in Section 12, preceding,.

16 -CTC CALL PACKS (cont'd.)

16.2 Rate Regulations

- 16.2.1 Discount plans do not reflect charges associated with monthly access, per channel charges, calling features, Direct Inward Dial ("DID") numbers, account codes, Foreign Number Service ("FNS") service or applicable taxes and surcharges.
- 16.2.2 Customers who exceed the maximum number of minutes will be charged a default rate for those minutes in excess of the maximum threshold each month.
- 16.2.3 Unused minutes cannot be carried over to the following month.
- 16.2.4 Special customer premise equipment may be required.
- 16.2.5 Qualifying usage under these plans includes local, toll and long distance outbound and inbound 800.
- 16.2.6 This plan excludes usage associated with directory assistance, directory assistance call completion, calling card, operator services, and 900 service.
- 16.2.7 This plan cannot be combined with any other discount plans.
- 16.2.8 Customer desiring to upgrade their service package may do so without charge by entering into a new contract.
- 16.2.9 Customers desiring to downgrade their service package may do so by entering into a new contract and paying a service order charge as set forth in Section 6, preceding.

16 -CTC CALL PACKS (cont'd.)

16.3 Rates and Charges

16.3.1 Call Packs A - F

Local, Toll and Long Distance Usage

<u>Call Pack</u>	<u>Minutes</u>	<u>Monthly Charge</u>
Call Pack A	4,000 Local/ 4,000 Toll / Long Distance, mins.	\$ 106.00
Call Pack B	7,000 Local/ 4,000 Toll / Long Distance, mins.	\$ 224.00
Call Pack C	15,000 Local/ 8,000 Toll / Long Distance, mins.	\$ 284.00
Call Pack D	20,000 Local/ 12,000 Toll / Long Distance, mins.	\$ 421.00
Call Pack E	22,500 Local/ 20,000 Toll / Long Distance, mins.	\$ 534.00
Call Pack F	30,000 Local/ 30,000 Toll / Long Distance, mins.	\$ 792.00
Call Pack G	40,000 Local/ 50,000 Toll / Long Distance, mins.	\$1,125.00

16.3.2 Call Packs G - L

Unlimited Local and Long Distance Usage Only

Call Pack H	4,000 Toll / Long Distance, mins.	\$ 156.00
Call Pack I	4,000 Toll / Long Distance, mins.	\$ 274.00
Call Pack J	8,000 Toll / Long Distance, mins.	\$ 335.00
Call Pack K	12,000 Toll / Long Distance, mins.	\$ 471.00
Call Pack L	20,000 Toll / Long Distance, mins.	\$ 584.00
Call Pack M	30,000 Toll / Long Distance, mins.	\$ 842.00
Call Pack N	50,000 Toll / Long Distance, mins.	\$1,175.00

17 -CTC CUSTOMIZER SERVICE

17.1 Local and Long Distance Customizer

17.1.1 General

CTC Local and Long Distance Customizer Service (“Customizer”) is a flat rate bundled service offering. Customizer combines the monthly recurring charges for voice, data and / or Internet service channels provided via the CTC PowerPathsm, as set forth in in this tariff, with usage packages as set forth in Section 17.3, following for one monthly rate. Customers subscribed to the Local and Long Distance Customizer will receive a maximum number of local and a maximum number of long distance minutes included with the service for a flat monthly rate. The monthly charge for access will be in addition to the monthly Customizer rate as set forth in Section 17.3.

17.1.2 Service Description

Customers subscribing to Customizer will have the choice between Option 1 - Full T1 Customizer and Option 2 - Half T1 Customizer, as set forth in Section A. and B., following.

A. Option 1

Customers who subscribe to Full T1 Customizer will have the ability to choose between a full twenty-four (24) Channels of voice service only or twenty (20) channels of voice converged with CTC Data Services as set forth in this tariff and / or Internet Service.

Customers who choose to utilize the ability to have converged service offerings may be required to have an Integrated Access Device and the remaining four (4) available channels of the T1 will be required to support such integrated access device.

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.1 Local and Long Distance Customizer (cont'd.)

17.1.2 Service Description (cont'd.)

B. Option 2

Customer who subscribe to the Half T1 Customizer will have to ability to choose voice service only, or a converged Half T1 with voice services, data and / or internet for up to a maximum twelve (12) service channels. Half T1 Customizer with converged service offerings may require an Integrated Access Device. The converged service offering will also require four (4) available channels to support such integrated access device. The four (4) channels will not affect the twelve (12) channels providing the Customizer services to the Customer.

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.1 Local and Long Distance Customizer (Cont'd.)

17.1.3 Application of Rates and Charges

- A. For purpose of this service, a month is considered to have thirty (30) days
- B. Monthly rates are exclusive of applicable taxes and surcharges, charges associated with DID blocks, calling features, account codes and FNS service.
- C. Customers who exceed the maximum number of minutes will be charged a default rate as set forth in Section 11 for those minutes in excess of the maximum threshold each month.
- D. Unused minutes cannot be carried over to the following month.
- E. Special customer premise equipment may be required.
- F. Qualifying usage under these plans includes local, toll and long distance outbound and inbound 800.
- G. This plan excludes usage associated with directory assistance, directory assistance.
- H. This plan cannot be combined with any other discount plans.
- I. Customers desiring to upgrade their service package may do so without charge by entering into a new contract.
- J. Customers desiring to downgrade their service package may do so by entering into a new contract and paying a service charge as set forth in Section 6.

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.2 Unlimited Local and Long Distance Customizer

17.2.1 General

CTC Unlimited Local and Long Distance Customizer Service (“Unlimited Customizer”) is a flat rate bundled service offering. Unlimited Customizer combines the monthly recurring charges for voce, data and / or Internet service channels provided via the CTC PowerPathsm, as set forth in this tariff with usage packages as set forth in Section 17.3, following for one monthly rate. Customers subscribed to Unlimited Local and Long Distance Customizer will receive unlimited local calling and a maximum number of regional toll / long distance minutes for a flat monthly rate. The monthly charge for access will be in addition to the monthly Customizer rate as set forth in Section 17.3.

17.2.2 Service Description

Customers subscribing to Unlimited Customizer will have the choice between Option 1 - Full T1 Customizer and Option 2 - Half T1 Customizer, as set forth in Section A. and B., following.

A. Option 1

Customers who subscribe to Full T1 Unlimited Customizer will have the ability to choose between a full twenty-four (24) Channels of Voice only or Twenty (20) Channels of Voice converged with other CTC Data Services as set forth in this tariff and / or Internet Service. Customers who choose to utilize the ability to have converged service offerings are required to have an Integrated Access Device and the remaining four (4) channels of the T1 are required to support such integrated access device.

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.2 Unlimited Local and Long Distance Customizer (con'd.)

17.2.2 Service Description (cont'd.)

B. Option 2

Customer who subscribe to the Half T1 Unlimited Customizer will have to ability to choose voice service only, or a converged Half T1 with voice services, data and / or internet for up to a maximum twelve (12) service channels. Half T1 Unlimited Customizer with converged service offerings may also require an Integrated Access Device. The converged service offering will also require four (4) channels to support the integrated access device. The four (4) channels will not affect the twelve (12) channels providing the Unlimited Customizer Services to the Customer.

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.2 Unlimited Local and Long Distance Customizer (cont'd.)

17.2.3 Application of Rates and Charges

- A. For purpose of this service, a month is considered to have thirty (30) days
- B. Monthly rates are exclusive of applicable taxes and surcharges, charges associated with DID blocks, calling features, account codes and FNS service.
- C. Customers who exceed the maximum number of minutes will be charged a default rate as set forth in Section 11 for those minutes in excess of the maximum threshold each month.
- D. Unused minutes cannot be carried over to the following month.
- E. Special customer premise equipment may be required.
- F. Qualifying usage under these plans includes local, toll and long distance outbound and inbound 800.
- G. This plan excludes usage associated with directory assistance, directory assistance.
- H. This plan cannot be combined with any other discount plans.
- I. Customers desiring to upgrade their service package may do so without charge by entering into a new contract.
- J. Customers desiring to downgrade their service package may do so by entering into a new contract and paying a service charge as set forth in Section 6.

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.3 Rates and Charges

17.3.1 CTC Local and Long Distance Customizer

A. Full T1 Local and Long Distance Customizer

	<u>Monthly</u>
3,000 Local + 2,000 Toll / Long Distance, mins.	\$ 540.00
7,000 Local + 4,000 Toll / Long Distance, mins.	\$ 655.00
15,000 Local + 8,000 Toll / Long Distance, mins.	\$ 885.00
20,000 Local + 12,000 Toll / Long Distance, mins.	\$1,082.00
22,500 Local + 20,000 Toll / Long Distance, mins.	\$1,211.00
30,000 Local + 30,000 Toll / Long Distance, mins.	\$1,556.00
40,000 Local + 50,000 Toll / Long Distance, mins.	\$2,011.00

B. Half T1 Local and Long Distance Customizer

3,000 Local + 2,000 Toll / Long Distance, mins	\$ 322.00
7,000 Local + 4,000 Toll / Long Distance, mins.	\$ 437.00
15,000 Local + 8,000 Toll / Long Distance, mins.	\$ 667.00
20,000 Local + 12,000 Toll / Long Distance, mins.	\$ 844.00
22,500 Local + 20,000 Toll / Long Distance, mins.	\$ 963.00

17 -CTC CUSTOMIZER SERVICE (cont'd.)

17.3 Rates and Charges (cont'd.)

17.3.2 CTC Unlimited Local and Toll/Long Distance Customizer

A.	Full T1 Unlimited Local and Toll/Long Distance Customizer	
		<u>Monthly</u>
	4,000 Toll / Long Distance, mins	\$ 669.00
	8,000 Toll / Long Distance, mins.	\$ 810.00
	12,000 Toll / Long Distance, mins.	\$ 950.00
	20,000 Toll / Long Distance, mins.	\$1,051.00
	30,000 Toll / Long Distance, mins.	\$1,312.00
	50,000 Toll / Long Distance, mins.	\$1,654.00
B.	Half T1 Unlimited Local and Toll/Long Distance Customizer	
	4,000 Toll / Long Distance, mins.	\$ 430.00
	8,000 Toll / Long Distance, mins.	\$ 570.00
	12,000 Toll / Long Distance, mins.	\$ 711.00
	20,000 Toll / Long Distance, mins.	\$ 812.00

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES

18.1 Product Descriptions

A. Switched Outbound Service

Switched Outbound Service is designed for outbound calling. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is six (6) seconds. No minimum commitment is required. Calls originate from standard business or residential switched access lines. Based on a Customer's international calling patterns, a Customer may choose from two (2) plans for switched outbound services offered by the Company. In addition, Customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

B. CTC Switched Inbound Service

CTC Switched Inbound Service is available for incoming calls to business and residential Subscribers with no minimum usage billing. Calls originate from any interstate or intrastate locations over an 800 number and terminate to a residential or business switched access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. Based on a Customer's international calling patterns, a Customer may choose from two (2) plans for switched inbound services offered by the Company. In addition, Customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES (cont'd.)

18.1 Product Descriptions (cont'd.)

C. CTC Dedicated Outbound Service

CTC Dedicated Outbound Service is available to Subscribers for outbound calling. Calls originate from dedicated T-1 access lines. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of six (6) seconds. No minimum commitment is required. Based on a Customer's international calling patterns, a Customer may choose from two (2) plans for dedicated outbound services offered by the Company. In addition, Customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

D. CTC Dedicated Inbound Service

CTC Dedicated Inbound Service is available to Subscribers for incoming calls. Calls originate from any interstate or intrastate location over an 800 number and terminate to a dedicated T-1 access line. Customers will be charged a monthly recurring charge per account for each Toll Free 800 number. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of thirty (30) seconds. Based on a customer's international calling plans, a Customer may choose from two (2) plans for dedicated inbound services offered by the Company. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES (cont'd.)

18.1 Product Descriptions (cont'd.)

E. CTC Travel Card Service

CTC Travel Card Service is a travel card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments with a minimum call duration for billing purposes of one (1) minute.

F. Directory Assistance

Directory Assistance is available to Customers of CTC's outbound services and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES (cont'd.)

18.2 Rates (cont'd.)

18.2.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

1. 800 Number Service Charge
 - 1-10, per number, per month \$4.95
 - 11+, per number, per month \$4.95

2. Usage
 - a. Plan 1
All mileage bands
All times of day: \$0.051 per minute

 - b. Plan 2
All mileage bands
All times of day: \$0.108 per minute

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES (cont'd.)

18.2 Rates (cont'd.)

18.2.3 CTC Dedicated Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds. The Customer is responsible for all charges associated with the dedicated access line.

Plan 1

All mileage bands

All times of day:

\$.0390 per minute

Plan 2

All mileage bands

All times of day:

\$.0780 per minute

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES (cont'd.)

18.2 Rates (cont'd.)

18.2.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line.

1. 800 Number Service Charge
 - 1-10, per number, per month \$4.95
 - 11+, per number, per month \$4.95

2. Usage
 - a. Plan 1
All mileage bands
All times of day: \$.0390 per minute

 - b. Plan 2
All mileage bands
All times of day \$.0840 per minute

18 – IXC RESALE DESCRIPTION OF RATES AND SERVICES (cont'd.)

18.2 Rates (cont'd.)

18.2.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$1.990

18.2.6 Directory Assistance

Directory Assistance is available to Customers of Company's outbound network services and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

National Directory Assistance, Per Call \$1.50

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES

19.1 [RESERVED FOR FUTURE USE]

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.2 [RESERVED FOR FUTURE USE]

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features

19.3.1 One Communications Analog Voice Features and Service Options

Call Forward Variable (All Calls)

Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access

Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy:

Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer:

Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Call Forward Busy/No Answer:

Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling:

Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer:

Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting:

Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number:

Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Speed Dialing (8):

Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30):

Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital):

Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Outbound Caller ID:

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

Multi-Line Hunting:

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

Caller ID Blocking:

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

Anonymous Call Rejection:

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer's own phone.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Distinctive Ring:

This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

Group Call Pick-Up:

This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

Call Hold

This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

Assume or Dial 9

Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.1 One Communications Analog Voice Features and Service Options
(Cont'd)

Abbreviated Dialing:

Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

Call Return:

A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

Continuous Redial:

Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Caller ID Name and Number:

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number:

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect:

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.2 One Communications Digital and PRI Voice Features and Service Options

Standard or PRI Configuration:

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 23B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID):

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD):

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.2 One Communications Digital and PRI Voice Features and Service Options
(Cont'd)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD):

Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number:

Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only:

Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital):

Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing:

Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.2 One Communications Digital and PRI Voice Features and Service Options
(Cont'd)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option:

NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number:

With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.2 One Communications Digital and PRI Voice Features and Service Options
(Cont'd)

Digit Transposition/Manipulation for DID Digits:

The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a non-recurring charge for this service option.

Trunk Call Forwarding Service:

Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer:

This feature enables subscribers to transfer calls from one user to another.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.3 One Communications Blocking Features

The following blocking options are available to Customers. A non-recurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

Block Third Party Billed

Blocks the origination of third-party billed calls.

Block Collect Calling

Blocks the origination of collect calls.

Block International

Blocks the origination of direct-dialed international calls.

Block 1010XXX

Blocks the ability to use dial-around toll calling (casual dialing).

Block 900 Calls

Blocks the ability to complete calls to 900 numbers.

Block 976 Calls

Blocks the ability to complete calls to 976 numbers.

Block 700 Calls

Blocks the ability to complete calls to 700 numbers.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.3 One Communications Blocking Features (Cont'd)

Caller ID Blocking

Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA

Blocks calls to 411 or 555-1212.

Block Call Return

This option enables Customers to block call return on a line.

Block Call Trace

This option enables Customers to block call trace on a line.

Block Continuous Redial

This option enables Customers to block the continuous redial feature on a line.

Toll Restrict

This feature blocks toll and operator-assisted calls.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.4 Rates

Monthly recurring charges for One Communications Features are set forth below. Any non-recurring charges associated with adding or removing features on a Customer's service are covered in the One Communications Miscellaneous Charges section of this tariff.

One Communications Analog Voice Features	Monthly Recurring Charge
Caller ID Name and Number	\$10.00
Call Waiting with Caller ID Name & Number	\$14.00
Direct Line Connect	\$1.70

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.4 Rates (Cont'd)

One Communications Digital and PRI Voice Features	Monthly Recurring Charge
Caller ID Name and Number	\$50.00
NFAS Backup D Channel	\$50.00
DID Individual Number	\$0.10
DID Block of 20 Numbers	\$2.00
DID Block of 50 Numbers	\$5.00
DID Block of 100 Numbers	\$10.00
Call Forward on Trunks	\$19.99
Two B Channel Transfer	\$50.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.3 One Communications Features (Cont'd)

19.3.4 Rates (Cont'd)

One Communications Blocking Features	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.4 One Communications Pay Per Use Features

19.4.1 Description of Services

Charges for the following features are incurred on a per activation basis:

Cancel Call Waiting

When activated this feature suspends the call waiting service feature for the duration of a call.

Per Call Return:

When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

Continuous Redial:

Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

Per Call ID Blocking:

Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party's caller ID device

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.4 One Communications Pay Per Use Features (Cont'd)

19.4.1 Description of Services (Cont'd)

Per Call Display:

Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

Call Trace:

Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the company. Calling party information will only be released to Law Enforcement as required by law.

Anonymous Call Rejection:

Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.4 One Communications Pay Per Use Features (Cont'd)

19.4.2 Rates

One Communications Pay Per Use Features	Per Use Charge
Cancel Call Waiting	\$0.00
Per Call Return	\$0.75
Continuous Redial	\$0.75
Per Call ID Blocking	\$0.00
Per Call Display	\$0.00
Call Trace	\$1.00
Anonymous Call Rejection	\$0.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.5 One Communications Directory Listings

19.5.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN). Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- Additional White Page Listing
(includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- Non Published (private)
- Non-Directory Listed (semi-private)
- National Toll-Free Directory Listing
- State Directory Toll-Free Assistance Listing
- Call Intercept

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.5 One Communications Directory Listings (Cont'd)

19.5.2 Rates

The monthly rates for One Communications Directory Listings are described below. Applicable non-recurring charges associated with adding or changing a Customer's directory listings are covered in the One Communications Miscellaneous Charges section of this tariff.

One Communications Directory Listings	Monthly Recurring Charge
Additional White Page Listing	\$3.88
Non Published (private)	\$3.13
Non-Directory Listed (semi-private)	\$2.81
National Toll-Free Directory Listing	\$20.00
State Directory Toll-Free Assistance Listing	\$20.00
Call Intercept	no charge

(l)
(l)
(l)

Issued: July 29, 2011

Effective: September 1, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.6 One Communications Operator Services and Directory Assistance

19.6.1 Operator Services

Operator Services – Automated Calls	Per Use Charge
Calling Card	\$0.60
Collect	\$0.60
Billed to Third Number	\$0.60
Coin Sent Paid	\$0.60

Operator Services – Operator Handled Calls	Per Use Charge
Station-to-Station Calling Card	\$2.50
Station-to-Station Collect	\$2.50
Station-to-Station Billed to Third Party	\$2.50
Station-to-Station Coin Sent Paid	\$2.50
Person-to-Person Calling Card	\$4.50
Person-to-Person Collect	\$4.50
Person-to-Person Billed to Third Party	\$4.50
Person-to-Person Coin Sent Paid	\$4.50
Miscellaneous Calls	\$2.50

Busy Line Verification Service	Per Use Charge
Busy Line Verification Service	\$0.75
Emergency Line Interrupt with Busy Line Verification Service	\$1.20

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.6 One Communications Operator Services and Directory Assistance (Cont'd)

19.6.2 Directory Assistance

Directory Assistance	Per Listing
Local Directory Assistance	\$1.25
National Directory Assistance	\$1.50
Toll-Free Directory Assistance	no charge

Directory Assistance Call Completion	Per Request
Local Directory Assistance Call Completion	\$0.30

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.7 One Communications Miscellaneous Charges

19.7.1 Installation

A non-recurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer's service that is requested subsequent to installation of the initial service.

	Non- Recurring Charge
OneSolutions Essential Install Charge 1 yr	\$249.00
OneSolutions Essential Install Charge 2 yr	\$199.00
OneSolutions Essential Install Charge 3 yr	\$149.00
OneSolutions Enhanced Install Charge 1 yr	\$599.00
OneSolutions Enhanced Install Charge 2 yr	\$399.00
OneSolutions Enhanced Install Charge 3 yr	\$199.00
OneSolutions Essential Additional Line Charge	\$39.00
OneSolutions Enhanced Additional Line Charge	\$39.00
One Communications Basic IP Trunking Install Charge 1 yr	\$599.00
One Communications Basic IP Trunking Install Charge 2 yr	\$399.00
One Communications Basic IP Trunking Install Charge 3 yr	\$199.00

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.7 One Communications Miscellaneous Charges (Cont'd)

19.7.1 Installation (Cont'd)

	1 Year NRC, per circuit	2 Year NRC, per circuit	3 Year NRC, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	\$999.00	\$499.00	\$199.00
OneSolutions Complete Install Charge 4.5M – 6.0M	\$1,499.00	\$999.00	\$499.00
OneSolutions Complete Install Charge 7.5M – 9.0M	\$1,999.00	\$1,499.00	\$999.00
OneSolutions Complete Install Charge 10.5M – 12.0M	\$2,499.00	\$1,999.00	\$1,499.00

Issued: March 25, 2011

Effective: April 27, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.7 One Communications Miscellaneous Charges (Cont'd)

19.7.2 Customer Requested Move, Add or Change (MAC)

A non-recurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Non-recurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Non-recurring charges will apply on a per order basis.

	NRC
MAC Charge, per order	\$25.00

19.7.3 Service Restoration Charge

In the event a Customer's service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer's service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment

	Non-Recurring Charge
Service Restoration Charge	\$19.99

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.7 One Communications Miscellaneous Charges (Cont'd)

19.7.4 Digit Transposition

	Non-Recurring Charge
Digit Transposition, per DID block	\$4.99

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.8 One Communications Usage and Calling Plans

19.8.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

19.8.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.9 One Communications Toll-Free Service

19.9.1 Description of Services

One Communications Toll-Free Service offers Customers inbound calling where a toll-free number is provided for the purpose of receiving calls at no expense to the calling party.

One Solutions service packages provide Customers with a bundled number of toll and toll-free minutes per line for a flat monthly fee. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes. One Communications Toll-Free service is not available on a standalone basis. A monthly recurring charge does not apply to the first toll-free number ordered, but does apply to additional toll-free numbers. Toll-free numbers must terminate to a valid phone number assigned in connection with a OneSolutions Essential or One Solutions Enhanced service package.

Toll-free numbers are reserved and assigned at random to each Customer from a general pool of available toll-free numbers provided to the Company.

Vanity numbers may be requested by the Customer; however, the Company does not guarantee the availability of any vanity numbers. Requests for vanity numbers are subject to a non-recurring charge.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.9 One Communications Toll-Free Service (Cont'd)

19.9.2 One Communications Toll-Free Service Features

The following features are available in conjunction with the Company's toll free service. Features can be ordered separately or in combination. A non-recurring charge applies when features are ordered, changed or disconnected subsequent to installation of the initial service:

Info Digit Blocking

Info Digit Blocking blocks calls based on the type of telephone from which the call originates, such as calls originating from payphones or prison phones.

Info Digit Routing

Info Digit Routing routes and controls calls based on telephone line type.

Point of Origination Blocking (3/6/10 Digit Blocking)

Point of Origination Blocking allows or blocks calls based on originating NPA, NPA-NXX or 10 digit numbers.

Point of Origination Routing (3/6/10 Digit Routing)

Point of Origination Routing routes calls to a predetermined location based on originating NPA, NPA-NXX or 10 digit numbers.

Time of Day Routing (Time and Day of Week Routing)

Time of Day Routing routes calls to different locations based on the time and day of the week.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.9 One Communications Toll-Free Service (Cont'd)

19.9.2 One Communications Toll-Free Service Features (cont'd.)

Day of Year Routing

Day of Year Routing routes calls to a different location based on day of the year.

Percent Call Allocation Routing

Percent Traffic Allocation routing provides Customers with the ability to route calls to different locations based on a predetermined percentage of calls received.

Pre-Defined Alternative Routing Profiles

Pre-Defined Alternative Routing establishes alternate routing profiles, which can be activated in various predefined situations.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.9 One Communications Toll-Free Service (Cont'd)

19.9.3 Rates

	NRC, per request
Info Digit Blocking	\$100.00
Info Digit Routing	\$100.00
Point of Origination Blocking (3/6/10 Digit Blocking)	\$100.00
Point of Origination Routing (3/6/10 Digit Routing)	\$100.00
Time of Day Routing (Time and Day of Week Routing)	\$100.00
Day of Year Routing	\$100.00
Percent Call Allocation Routing	\$100.00
Pre-Defined Alternative Routing Profiles	\$100.00
Vanity Number	\$20.00
	MRC
Toll-Free Number, per number	\$5.00

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.10 One Communications Cancellation and Early Termination of Service

19.10.1 Cancellation of Service

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to (I) one month's recurring charge for the service plus (II) the non-recurring charge for such service set forth in this tariff. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

19.10.2 Early Termination of Service

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.11 One Communications Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferral Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferral of service extend beyond 120 calendar days. Installation deferrals exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

Monthly Deferral charges Schedule by Service

- \$15 per DS0
- \$60 per OneSolutions Essentials bundle
- \$100 per DS1 (Voice, DIA, Integrated, Multi T1 per T1)
- \$200 per DS1 Point to Point
- \$1,000 per DS3
- \$2,000 per DS3 Point to Point

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking

19.12.1 General

One Communications Basic IP Trunking service provides up to 24 channels of voice service. One Communications Basic IP Trunking service is only available to business Customers. The service offering is limited to areas where requisite available facilities exist.

Customers who subscribe to One Communications Basic IP Trunking will be provided with:

- Access to the Company's network for purposes of receiving or placing local and long distance calls.
- Measured (per minute) local service. Measured (per call) local service is also available.
- The option to purchase a package of 100,000 local minutes.
- Long distance service offered in connection with Basic IP Trunking service is furnished on a usage sensitive basis and is subject to a per minute rate.
- The following features are included with One Communications Basic IP Trunking at no additional charge: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes and ESF/B8ZS or D4/AMI Circuit Framing.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.1 General (Cont'd)

- For an additional monthly charge, the following features are available with the Company's IP Basic Trunking service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Multiple Trunk Group Configuration, Digit Transposition for DID Digits and Call Forward on Trunks.
- Direct Inward Dial (DID) Number Block of 20 is also included with Basic IP Trunking service.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.2 Restrictions

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to a Company-provided integrated access device (IAD). Unless otherwise agreed to in writing, Company-provided equipment shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provide equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then in such event, Customer will be liable to the Company for the equipment's current replacement cost.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.3 Application of Rates

- A) Term Discounts
Discounts are available to customers who subscribe to One Communications Basic IP Trunking under one, two or three year term contracts.
- B) Monthly Recurring Charges
Monthly recurring charges apply to One Communications Basic IP Trunking Service and to applicable features and services ordered in connection with the service.
- C) IP Trunking Local Usage
Local usage furnished in connection with Basic IP Trunking service is provided on a measured, per minute basis. Measured (per call) local service is also available.
- D) IP Trunking Domestic Toll
Basic IP Trunking Long Distance service is furnished on usage sensitive basis and subject to a per minute rate.
- E) Extended Area Service Monthly Recurring Charges
An Extended Area Service (EAS) monthly recurring charge (MRC) applies to Customers who reside in rate centers where the Company does not have a node. EAS charges are in addition to the monthly recurring charges for Basic IP Trunking service.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates

Monthly Recurring Charges

	Monthly Recurring Charge
Local Usage	
IP Trunking T1 Measured – 1 year	\$596.30
IP Trunking T1 Measured – 2 year	\$536.67
IP Trunking T1 Measured – 3 year	\$483.00
IP Trunking Local Minutes Package 100,000 – 1 year	\$1,152.94
IP Trunking Local Minutes Package 100,000 – 2 year	\$980.00
IP Trunking Local Minutes Package 100,000 – 3 year	\$833.00
	Rate
IP Trunking Local Usage, per minute rate	\$0.0850
IP Trunking Local Usage, per call rate	\$0.0125

Domestic Toll Usage

	Per Minute Rate
IP Trunking Domestic Usage, per minute rate	\$0.039
IP Trunking Domestic Toll-Free Usage, per minute rate	\$0.039

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly
ABRDMDAB	TWSNMDTW	\$ 520.15	\$ 520.15	\$ 520.15
ALTWMDAT	CHCHMDBE	\$ 372.15	\$ 372.15	\$ 372.15
ANNPMDAN	BLTMMDCH	\$ 415.00	\$ 415.00	\$ 415.00
ARBTMDAR	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
ARMGMDAR	BLTMMDCH	\$ 278.36	\$ 278.36	\$ 278.36
BADNMDBN	CHCHMDBE	\$ 567.15	\$ 567.15	\$ 567.15
BLARMDBL	CYVLMDCCK	\$ 363.91	\$ 363.91	\$ 363.91
BLTMMDCH	BLTMMDCH	\$ 147.75	\$ 147.75	\$ 147.75
BLTMMDED	BLTMMDCH	\$ 115.86	\$ 115.86	\$ 115.86
BLTMMDFR	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
BLTMMDHM	TWSNMDTW	\$ 178.90	\$ 178.90	\$ 178.90
BLTMMDKM	BLTMMDCH	\$ 132.11	\$ 132.11	\$ 132.11
BLTMMDLB	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
BLTMMDMD	BLTMMDCH	\$ 99.61	\$ 99.61	\$ 99.61
BLTMMDUV	BLTMMDCH	\$ 105.88	\$ 105.88	\$ 105.88
BLTMMDWL	BLTMMDCH	\$ 89.63	\$ 89.63	\$ 89.63
BLTMMDYK	TWSNMDTW	\$ 152.66	\$ 152.66	\$ 152.66
BNBRMDBR	CYVLMDCCK	\$ 617.65	\$ 617.65	\$ 617.65
BOWIMDBO	SLSPMDSS	\$ 355.90	\$ 355.90	\$ 355.90
BRKLMDBK	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
BRNDMDBE	CHCHMDBE	\$ 485.90	\$ 485.90	\$ 485.90
BRRDMDBR	CHCHMDBE	\$ 502.15	\$ 502.15	\$ 502.15
BTHSMDBD	CHCHMDBE	\$ 183.41	\$ 183.41	\$ 183.41

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly
BTHSMDRP	CHCHMDBE	\$ 118.79	\$ 118.79	\$ 118.79
BTHSMDWA	CHCHMDBE	\$ 134.66	\$ 134.66	\$ 134.66
BTHSMDWW	CHCHMDBE	\$ 167.16	\$ 167.16	\$ 167.16
BTVLMDBV	SLSPMDSS	\$ 215.91	\$ 215.91	\$ 215.91
CCVLMDBV	CYVLMDBV	\$ 471.40	\$ 471.40	\$ 471.40
CHASMDCH	TWSNMDTW	\$ 292.65	\$ 292.65	\$ 292.65
CHCHMDBE	CHCHMDBE	\$ -	\$ -	\$ -
CLMAMDCB	BLTMMDCH	\$ 268.75	\$ 268.75	\$ 268.75
CLMAMDOB	BLTMMDCH	\$ 294.61	\$ 294.61	\$ 294.61
CLMAMDSR	BLTMMDCH	\$ 278.36	\$ 278.36	\$ 278.36
CLPKMDBW	SLSPMDSS	\$ 215.91	\$ 215.91	\$ 215.91
CLTNMDCL	SLSPMDSS	\$ 404.65	\$ 404.65	\$ 404.65
CLVLMDBV	OWMLMDOM	\$ 390.15	\$ 390.15	\$ 390.15
COTNMDCR	BLTMMDCH	\$ 408.36	\$ 408.36	\$ 408.36
CPHGMDCA	SLSPMDSS	\$ 307.15	\$ 307.15	\$ 307.15
CRDFMDCD	CYVLMDBV	\$ 487.65	\$ 487.65	\$ 487.65
CTVLMDBV	BLTMMDCH	\$ 180.86	\$ 180.86	\$ 180.86
CYVLMDBV	CYVLMDBV	\$ -	\$ -	\$ -
CYVLMDBV	CYVLMDBV	\$ 152.66	\$ 152.66	\$ 152.66
DMSCMDDE	RKVLMDBV	\$ 355.90	\$ 355.90	\$ 355.90
DNDLMDDB	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
DRCRMDDB	BLTMMDCH	\$ 327.11	\$ 327.11	\$ 327.11
DRTNMDDB	CYVLMDBV	\$ 552.65	\$ 552.65	\$ 552.65

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly
EDWDMDEG	TWSNMDTW	\$ 357.65	\$ 357.65	\$ 357.65
EKRGMDEL	BLTMMDCH	\$ 213.36	\$ 213.36	\$ 213.36
EKRGMDPK	BLTMMDCH	\$ 245.86	\$ 245.86	\$ 245.86
EKTNMDEK	CYVLMDCCK	\$ 818.91	\$ 818.91	\$ 818.91
ELCYMDEL	OWMLMDOM	\$ 266.41	\$ 266.41	\$ 266.41
ESSXMDEX	BLTMMDCH	\$ 213.36	\$ 213.36	\$ 213.36
FALDMDFL	SLSPMDSS	\$ 225.90	\$ 225.90	\$ 225.90
FORKMDFK	CYVLMDCCK	\$ 292.65	\$ 292.65	\$ 292.65
FPATMDFR	BLTMMDCH	\$ 197.11	\$ 197.11	\$ 197.11
FTWSMDCP	CHCHMDBE	\$ 437.15	\$ 437.15	\$ 437.15
GLBRMDGL	BLTMMDCH	\$ 203.38	\$ 203.38	\$ 203.38
GLVLMGDL	BLTMMDCH	\$ 603.36	\$ 603.36	\$ 603.36
GLWDMGDG	OWMLMDOM	\$ 357.65	\$ 357.65	\$ 357.65
GMTWMDGN	RKVLMDRV	\$ 264.66	\$ 264.66	\$ 264.66
GTBGMDGB	RKVLMDRV	\$ 183.79	\$ 183.79	\$ 183.79
HDGRMDHV	TWSNMDTW	\$ 585.15	\$ 585.15	\$ 585.15
HLWDMDHW	CHCHMDBE	\$ 957.15	\$ 957.15	\$ 957.15
HMPSMDHE	OWMLMDOM	\$ 357.65	\$ 357.65	\$ 357.65
HUVLMDHV	CHCHMDBE	\$ 680.90	\$ 680.90	\$ 680.90
HYVLMDCM	SLSPMDSS	\$ 177.15	\$ 177.15	\$ 177.15
HYVLMDSY	SLSPMDSS	\$ 199.66	\$ 199.66	\$ 199.66
HYVLMDSI	SLSPMDSS	\$ 177.15	\$ 177.15	\$ 177.15
INHDMDSI	CHCHMDBE	\$ 550.90	\$ 550.90	\$ 550.90

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly
JRVLMDJE	CYVLMDCCK	\$ 341.40	\$ 341.40	\$ 341.40
LARLMDDY	SLSPMDSS	\$ 281.29	\$ 281.29	\$ 281.29
LARLMDLR	SLSPMDSS	\$ 281.29	\$ 281.29	\$ 281.29
LDVRMDLO	SLSPMDSS	\$ 264.66	\$ 264.66	\$ 264.66
LNHMMDLN	SLSPMDSS	\$ 264.66	\$ 264.66	\$ 264.66
LNTWMDLT	CHCHMDBE	\$ 989.65	\$ 989.65	\$ 989.65
LPLTMDLA	CHCHMDBE	\$ 615.90	\$ 615.90	\$ 615.90
LXPKMDLX	CHCHMDBE	\$ 1,077.16	\$ 1,077.16	\$ 1,077.16
MANRMDMN	CYVLMDCCK	\$ 211.40	\$ 211.40	\$ 211.40
MAYOMDMY	BLTMMDCH	\$ 505.86	\$ 505.86	\$ 505.86
MCHVMDMC	CHCHMDBE	\$ 794.65	\$ 794.65	\$ 794.65
MLTWMDML	CHCHMDBE	\$ 940.90	\$ 940.90	\$ 940.90
MRBOMDMB	SLSPMDSS	\$ 437.15	\$ 437.15	\$ 437.15
MRKKMDMK	SLSPMDSS	\$ 258.40	\$ 258.40	\$ 258.40
MUTLMDMT	BLTMMDCH	\$ 993.36	\$ 993.36	\$ 993.36
NJMYMDNJ	CHCHMDBE	\$ 713.40	\$ 713.40	\$ 713.40
NRBHMDNE	BLTMMDCH	\$ 733.36	\$ 733.36	\$ 733.36
NRPNMDNP	BLTMMDCH	\$ 213.36	\$ 213.36	\$ 213.36
NRTEMDNE	CYVLMDCCK	\$ 731.40	\$ 731.40	\$ 731.40
NWWWMDNW	OWWMLMDOM	\$ 455.15	\$ 455.15	\$ 455.15
ODTNMDAU	SLSPMDSS	\$ 404.65	\$ 404.65	\$ 404.65
ODTNMDON	BLTMMDCH	\$ 327.11	\$ 327.11	\$ 327.11
ODTNMDPO	BLTMMDCH	\$ 343.36	\$ 343.36	\$ 343.36

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly
OLNYMDOK	RKVLMDRV	\$ 209.65	\$ 209.65	\$ 209.65
OWMLMDOM	OWMLMDOM	\$ -	\$ -	\$ -
OXHLMDOH	CHCHMDBE	\$ 339.65	\$ 339.65	\$ 339.65
PARLMDPA	BLTMMDCH	\$ 424.61	\$ 424.61	\$ 424.61
PIVLMDPK	OWMLMDOM	\$ 185.16	\$ 185.16	\$ 185.16
PKTNMDPK	CYVLMDCK	\$ 308.90	\$ 308.90	\$ 308.90
PKVLMDPK	TWSNMDTW	\$ 178.90	\$ 178.90	\$ 178.90
PLVLMDPV	RKVLMDRV	\$ 372.15	\$ 372.15	\$ 372.15
PNATMDAF	SLSPMDSS	\$ 1,087.15	\$ 1,087.15	\$ 1,087.15
PRFRMDPF	BLTMMDCH	\$ 912.11	\$ 912.11	\$ 912.11
PRHLMDPH	TWSNMDTW	\$ 243.90	\$ 243.90	\$ 243.90
RIDGMDRI	CHCHMDBE	\$ 1,265.90	\$ 1,265.90	\$ 1,265.90
RKVLMDMR	RKVLMDRV	\$ 118.79	\$ 118.79	\$ 118.79
RKVLMDRV	RKVLMDRV	\$ -	\$ -	\$ -
RNTWMDRA	OWMLMDOM	\$ 178.90	\$ 178.90	\$ 178.90
RSTWMDRS	OWMLMDOM	\$ 195.15	\$ 195.15	\$ 195.15
SLMNMDSL	BLTMMDCH	\$ 1,155.86	\$ 1,155.86	\$ 1,155.86
SLRNMDSL	OWMLMDOM	\$ 503.90	\$ 503.90	\$ 503.90
SLSPMDCV	SLSPMDSS	\$ 199.66	\$ 199.66	\$ 199.66
SLSPMDNB	RKVLMDRV	\$ 183.41	\$ 183.41	\$ 183.41
SLSPMDNW	SLSPMDSS	\$ 134.66	\$ 134.66	\$ 134.66
SLSPMDSS	SLSPMDSS	\$ -	\$ -	\$ -
STLDMDSL	SLSPMDSS	\$ 297.16	\$ 297.16	\$ 297.16

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.12 One Communications Basic IP Trunking (Cont'd)

19.12.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	Basic IP Trunking EAS - 1 year, Monthly	Basic IP Trunking EAS - 2 year, Monthly	Basic IP Trunking EAS - 3 year, Monthly
STMRMDSM	BLTMMDCH	\$ 408.36	\$ 408.36	\$ 408.36
SVPKMDSP	BLTMMDCH	\$ 327.11	\$ 327.11	\$ 327.11
SYVLMDSK	OWMLMDOM	\$ 276.40	\$ 276.40	\$ 276.40
TMHLM DTH	SLSPMDSS	\$ 323.40	\$ 323.40	\$ 323.40
TMVLM DTK	CHCHMDBE	\$ 875.90	\$ 875.90	\$ 875.90
TNTWMDTN	OWMLMDOM	\$ 568.90	\$ 568.90	\$ 568.90
TWSNMDTW	TWSNMDTW	\$ -	\$ -	\$ -
UNBRMDUB	OWMLMDOM	\$ 520.15	\$ 520.15	\$ 520.15
UPMRMDCC	SLSPMDSS	\$ 388.40	\$ 388.40	\$ 388.40
VYLEMDVL	CHCHMDBE	\$ 1,135.90	\$ 1,135.90	\$ 1,135.90
WDLWMDWL	BLTMMDCH	\$ 180.86	\$ 180.86	\$ 180.86
WDRFMDWD	CHCHMDBE	\$ 525.04	\$ 525.04	\$ 525.04
WHMRMDWM	TWSNMDTW	\$ 243.90	\$ 243.90	\$ 243.90
WHTNMDWT	RKVLMDRV	\$ 183.41	\$ 183.41	\$ 183.41
WMNSMDWM	OWMLMDOM	\$ 390.15	\$ 390.15	\$ 390.15
WNRNMDWN	TWSNMDTW	\$ 390.15	\$ 390.15	\$ 390.15

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.13 OneSolutions Essential

19.13.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.
- Unlimited local calling.
- 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.13 OneSolutions Essential (Cont'd)

19.13.1 General (Cont'd)

- The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.
- High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.
- One toll-free number.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.13 OneSolutions Essential (Cont'd)

19.13.2 Restrictions

- The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's tariff.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).
- Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.
- Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.13 OneSolutions Essential (Cont'd)

19.13.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not available with a OneSolutions Essential service package.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.13 OneSolutions Essential (Cont'd)

19.13.3 Application of Rates

A) Term Discounts

Discounts are available to customers who subscribe to OneSolutions Essential under one, two or three year term contracts.

B) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.

C) Domestic Toll and Toll-Free Usage

Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.13 OneSolutions Essential (Cont'd)

19.13.4 Rates

Basic Monthly Recurring Charges	MRC
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$125.99
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$119.99
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$113.99
OneSolutions Essential 3Mb Upgrade – 1 year	\$5.00
OneSolutions Essential 3Mb Upgrade – 2 year	\$4.00
OneSolutions Essential 3Mb Upgrade – 3 year	\$4.00
OneSolutions Essential 7Mb Upgrade – 1 year	\$40.00
OneSolutions Essential 7Mb Upgrade – 2 year	\$38.00
OneSolutions Essential 7Mb Upgrade – 3 year	\$36.00
OneSolutions Essential Add Line – 1 year	\$29.00
OneSolutions Essential Add Line – 2 year	\$29.00
OneSolutions Essential Add Line – 3 year	\$29.00

Domestic Toll and Toll-Free Usage	Per Minute Rate
Domestic Toll and Toll-Free Usage, overage rate	\$0.039

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced

19.14.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.
- Unlimited local calling.
- 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.1 General (Cont'd)

- The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this tariff.
- OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.
- One toll-free number.
- Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.2 Restrictions

- The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).
- Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.
- Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial-up connections and other data applications (including access to corporate LANs).

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.2 Restrictions (Cont'd)

- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.2 Restrictions (Cont'd)

- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.3 Application of Rates

- A) Term Discounts
Discounts are available to customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.
- B) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.
- C) Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes.
- D) Extended Area Service Monthly Recurring Charges
An Extended Area Service (EAS) monthly recurring charge (MRC) applies to Customers who reside in rate centers where the Company does not have a node. An EAS charge is in addition to the OneSolutions Enhanced basic monthly recurring charge.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates

Basic Monthly Recurring Charges	MRC
OneSolutions Enhanced – initial 6 line – 1 year	\$595.00
OneSolutions Enhanced – initial 6 line – 2 year	\$545.00
OneSolutions Enhanced – initial 6 line – 3 year	\$495.00
OneSolutions Enhanced Add Line – 1 year	\$25.00
OneSolutions Enhanced Add Line – 2 year	\$25.00
OneSolutions Enhanced Add Line – 3 year	\$25.00

Domestic Toll and Toll-Free Usage	Per Minute Rate
Domestic Toll and Toll-Free Usage, overage rate	\$0.039

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
ABRDMDAB	TWSNMDTW	\$ 520.15	\$ 520.15	\$ 520.15
ALTWMDAT	CHCHMDBE	\$ 372.15	\$ 372.15	\$ 372.15
ANNPMDAN	BLTMMDCH	\$ 415.00	\$ 415.00	\$ 415.00
ARBTMDAR	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
ARMGMDAR	BLTMMDCH	\$ 278.36	\$ 278.36	\$ 278.36
BADNMDBN	CHCHMDBE	\$ 567.15	\$ 567.15	\$ 567.15
BLARMDBL	CYVLMDCK	\$ 363.91	\$ 363.91	\$ 363.91
BLTMMDCH	BLTMMDCH	\$ 147.75	\$ 147.75	\$ 147.75
BLTMMDED	BLTMMDCH	\$ 115.86	\$ 115.86	\$ 115.86
BLTMMDFR	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
BLTMMDHM	TWSNMDTW	\$ 178.90	\$ 178.90	\$ 178.90
BLTMMDKM	BLTMMDCH	\$ 132.11	\$ 132.11	\$ 132.11
BLTMMDLB	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
BLTMMDMD	BLTMMDCH	\$ 99.61	\$ 99.61	\$ 99.61
BLTMMDUV	BLTMMDCH	\$ 105.88	\$ 105.88	\$ 105.88
BLTMMDWL	BLTMMDCH	\$ 89.63	\$ 89.63	\$ 89.63
BLTMMDYK	TWSNMDTW	\$ 152.66	\$ 152.66	\$ 152.66
BNBRMDBR	CYVLMDCK	\$ 617.65	\$ 617.65	\$ 617.65
BOWIMDBO	SLSPMDSS	\$ 355.90	\$ 355.90	\$ 355.90
BRKLMDBK	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
BRNDMDBE	CHCHMDBE	\$ 485.90	\$ 485.90	\$ 485.90
BRRDMDBR	CHCHMDBE	\$ 502.15	\$ 502.15	\$ 502.15
BTHSMDBD	CHCHMDBE	\$ 183.41	\$ 183.41	\$ 183.41

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
BTHSMDRP	CHCHMDBE	\$ 118.79	\$ 118.79	\$ 118.79
BTHSMDWA	CHCHMDBE	\$ 134.66	\$ 134.66	\$ 134.66
BTHSMDWW	CHCHMDBE	\$ 167.16	\$ 167.16	\$ 167.16
BTVLMDBV	SLSPMDSS	\$ 215.91	\$ 215.91	\$ 215.91
CCVLMDBV	CYVLMDBV	\$ 471.40	\$ 471.40	\$ 471.40
CHASMDCH	TWSNMDTW	\$ 292.65	\$ 292.65	\$ 292.65
CHCHMDBE	CHCHMDBE	\$ -	\$ -	\$ -
CLMAMDCB	BLTMMDCH	\$ 268.75	\$ 268.75	\$ 268.75
CLMAMDOB	BLTMMDCH	\$ 294.61	\$ 294.61	\$ 294.61
CLMAMDSR	BLTMMDCH	\$ 278.36	\$ 278.36	\$ 278.36
CLPKMDBW	SLSPMDSS	\$ 215.91	\$ 215.91	\$ 215.91
CLTNMDCL	SLSPMDSS	\$ 404.65	\$ 404.65	\$ 404.65
CLVLMDBV	OWMLMDOM	\$ 390.15	\$ 390.15	\$ 390.15
COTNMDCR	BLTMMDCH	\$ 408.36	\$ 408.36	\$ 408.36
CPHGMDCA	SLSPMDSS	\$ 307.15	\$ 307.15	\$ 307.15
CRDFMDCD	CYVLMDBV	\$ 487.65	\$ 487.65	\$ 487.65
CTVLMDBV	BLTMMDCH	\$ 180.86	\$ 180.86	\$ 180.86
CYVLMDBV	CYVLMDBV	\$ -	\$ -	\$ -
CYVLMDBV	CYVLMDBV	\$ 152.66	\$ 152.66	\$ 152.66
DMSCMDDE	RKVLMDRV	\$ 355.90	\$ 355.90	\$ 355.90
DNDLMDDN	BLTMMDCH	\$ 148.36	\$ 148.36	\$ 148.36
DRCRMDDC	BLTMMDCH	\$ 327.11	\$ 327.11	\$ 327.11
DRTNMDDR	CYVLMDBV	\$ 552.65	\$ 552.65	\$ 552.65

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
EDWDMDEG	TWSNMDTW	\$ 357.65	\$ 357.65	\$ 357.65
EKRGMDEL	BLTMMDCH	\$ 213.36	\$ 213.36	\$ 213.36
EKRGMDPK	BLTMMDCH	\$ 245.86	\$ 245.86	\$ 245.86
EKTNMDEK	CYVLMDC	\$ 818.91	\$ 818.91	\$ 818.91
ELCYMDEL	OWMLMDOM	\$ 266.41	\$ 266.41	\$ 266.41
ESSXMDEX	BLTMMDCH	\$ 213.36	\$ 213.36	\$ 213.36
FALDMDFL	SLSPMDSS	\$ 225.90	\$ 225.90	\$ 225.90
FORKMDFK	CYVLMDC	\$ 292.65	\$ 292.65	\$ 292.65
FPATMDFR	BLTMMDCH	\$ 197.11	\$ 197.11	\$ 197.11
FTWSMDCP	CHCHMDBE	\$ 437.15	\$ 437.15	\$ 437.15
GLBRMDGL	BLTMMDCH	\$ 203.38	\$ 203.38	\$ 203.38
GLVLM DGL	BLTMMDCH	\$ 603.36	\$ 603.36	\$ 603.36
GLWDM DGD	OWMLMDOM	\$ 357.65	\$ 357.65	\$ 357.65
GMTWMDGN	RKVLM DRV	\$ 264.66	\$ 264.66	\$ 264.66
GTBGMDGB	RKVLM DRV	\$ 183.79	\$ 183.79	\$ 183.79
HDGRMDHV	TWSNMDTW	\$ 585.15	\$ 585.15	\$ 585.15
HLWDM DHW	CHCHMDBE	\$ 957.15	\$ 957.15	\$ 957.15
HMPSMDHE	OWMLMDOM	\$ 357.65	\$ 357.65	\$ 357.65
HUVLM DHV	CHCHMDBE	\$ 680.90	\$ 680.90	\$ 680.90
HYVLM DCM	SLSPMDSS	\$ 177.15	\$ 177.15	\$ 177.15
HYVLM DHY	SLSPMDSS	\$ 199.66	\$ 199.66	\$ 199.66
HYVLM DRI	SLSPMDSS	\$ 177.15	\$ 177.15	\$ 177.15
INHDM DIN	CHCHMDBE	\$ 550.90	\$ 550.90	\$ 550.90

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
JRVLMDJE	CYVLMDCCK	\$ 341.40	\$ 341.40	\$ 341.40
LARLMDDY	SLSPMDSS	\$ 281.29	\$ 281.29	\$ 281.29
LARLMDLR	SLSPMDSS	\$ 281.29	\$ 281.29	\$ 281.29
LDVRMDLO	SLSPMDSS	\$ 264.66	\$ 264.66	\$ 264.66
LNHMMDLN	SLSPMDSS	\$ 264.66	\$ 264.66	\$ 264.66
LNTWMDLT	CHCHMDBE	\$ 989.65	\$ 989.65	\$ 989.65
LPLTMDLA	CHCHMDBE	\$ 615.90	\$ 615.90	\$ 615.90
LXPKMDLX	CHCHMDBE	\$ 1,077.16	\$ 1,077.16	\$ 1,077.16
MANRMDMN	CYVLMDCCK	\$ 211.40	\$ 211.40	\$ 211.40
MAYOMDMY	BLTMMDCH	\$ 505.86	\$ 505.86	\$ 505.86
MCHVMDMC	CHCHMDBE	\$ 794.65	\$ 794.65	\$ 794.65
MLTWMDML	CHCHMDBE	\$ 940.90	\$ 940.90	\$ 940.90
MRBOMDMB	SLSPMDSS	\$ 437.15	\$ 437.15	\$ 437.15
MRKKMDMK	SLSPMDSS	\$ 258.40	\$ 258.40	\$ 258.40
MUTLMDMT	BLTMMDCH	\$ 993.36	\$ 993.36	\$ 993.36
NJMYMDNJ	CHCHMDBE	\$ 713.40	\$ 713.40	\$ 713.40
NRBHMDNE	BLTMMDCH	\$ 733.36	\$ 733.36	\$ 733.36
NRPNMDNP	BLTMMDCH	\$ 213.36	\$ 213.36	\$ 213.36
NRTEMDNE	CYVLMDCCK	\$ 731.40	\$ 731.40	\$ 731.40
NWWWMDNW	OWWMLMDOM	\$ 455.15	\$ 455.15	\$ 455.15
ODTNMDAU	SLSPMDSS	\$ 404.65	\$ 404.65	\$ 404.65
ODTNMDON	BLTMMDCH	\$ 327.11	\$ 327.11	\$ 327.11
ODTNMDPO	BLTMMDCH	\$ 343.36	\$ 343.36	\$ 343.36

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
OLNYMDOK	RKVLMDRV	\$ 209.65	\$ 209.65	\$ 209.65
OWMLMDOM	OWMLMDOM	\$ -	\$ -	\$ -
OXHLMDOH	CHCHMDBE	\$ 339.65	\$ 339.65	\$ 339.65
PARLMDPA	BLTMMDCH	\$ 424.61	\$ 424.61	\$ 424.61
PIVLMDPK	OWMLMDOM	\$ 185.16	\$ 185.16	\$ 185.16
PKTNMDPK	CYVLMDCK	\$ 308.90	\$ 308.90	\$ 308.90
PKVLMDPK	TWSNMDTW	\$ 178.90	\$ 178.90	\$ 178.90
PLVLMDPV	RKVLMDRV	\$ 372.15	\$ 372.15	\$ 372.15
PNATMDAF	SLSPMDSS	\$ 1,087.15	\$ 1,087.15	\$ 1,087.15
PRFRMDPF	BLTMMDCH	\$ 912.11	\$ 912.11	\$ 912.11
PRHLMDPH	TWSNMDTW	\$ 243.90	\$ 243.90	\$ 243.90
RIDGMDRI	CHCHMDBE	\$ 1,265.90	\$ 1,265.90	\$ 1,265.90
RKVLMDMR	RKVLMDRV	\$ 118.79	\$ 118.79	\$ 118.79
RKVLMDRV	RKVLMDRV	\$ -	\$ -	\$ -
RNTWMDRA	OWMLMDOM	\$ 178.90	\$ 178.90	\$ 178.90
RSTWMDRS	OWMLMDOM	\$ 195.15	\$ 195.15	\$ 195.15
SLMNMDSL	BLTMMDCH	\$ 1,155.86	\$ 1,155.86	\$ 1,155.86
SLRNMDSL	OWMLMDOM	\$ 503.90	\$ 503.90	\$ 503.90
SLSPMDCV	SLSPMDSS	\$ 199.66	\$ 199.66	\$ 199.66
SLSPMDNB	RKVLMDRV	\$ 183.41	\$ 183.41	\$ 183.41
SLSPMDNW	SLSPMDSS	\$ 134.66	\$ 134.66	\$ 134.66
SLSPMDSS	SLSPMDSS	\$ -	\$ -	\$ -
STLDMDSL	SLSPMDSS	\$ 297.16	\$ 297.16	\$ 297.16

Issued: September 11, 2009

Effective: October 28, 2009

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.14 OneSolutions Enhanced (Cont'd)

19.14.4 Rates (Cont'd)

Extended Area Service (EAS) Monthly Recurring Charges (Cont'd)

On/Off Node Wire Center	Node/ Collocation Wire Center	OneSolutions Enhanced EAS - 1 year, Monthly	OneSolutions Enhanced EAS - 2 year, Monthly	OneSolutions Enhanced EAS - 3 year, Monthly
STMRMDSM	BLTMMDCH	\$ 408.36	\$ 408.36	\$ 408.36
SVPKMDSP	BLTMMDCH	\$ 327.11	\$ 327.11	\$ 327.11
SYVLMDSK	OWMLMDOM	\$ 276.40	\$ 276.40	\$ 276.40
TMHLM DTH	SLSPMDSS	\$ 323.40	\$ 323.40	\$ 323.40
TMVLM DTK	CHCHMDBE	\$ 875.90	\$ 875.90	\$ 875.90
TNTWMDTN	OWMLMDOM	\$ 568.90	\$ 568.90	\$ 568.90
TWSNMDTW	TWSNMDTW	\$ -	\$ -	\$ -
UNBRMDUB	OWMLMDOM	\$ 520.15	\$ 520.15	\$ 520.15
UPMRMDCC	SLSPMDSS	\$ 388.40	\$ 388.40	\$ 388.40
VYLEMDVL	CHCHMDBE	\$ 1,135.90	\$ 1,135.90	\$ 1,135.90
WDLWMDWL	BLTMMDCH	\$ 180.86	\$ 180.86	\$ 180.86
WDRFMDWD	CHCHMDBE	\$ 525.04	\$ 525.04	\$ 525.04
WHMRMDWM	TWSNMDTW	\$ 243.90	\$ 243.90	\$ 243.90
WHTNMDWT	RKVLMDRV	\$ 183.41	\$ 183.41	\$ 183.41
WMNSMDWM	OWMLMDOM	\$ 390.15	\$ 390.15	\$ 390.15
WNRNMDWN	TWSNMDTW	\$ 390.15	\$ 390.15	\$ 390.15

Issued: September 11, 2009

Effective: October 28, 2009

Issued by: Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete

19.15.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers who subscribe to OneSolutions Complete will be provided with the option to purchase service bundled with a package of 100,000 local minutes. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Issued: March 25, 2011

Effective: April 27, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete (Cont'd)

19.15.1 General (Cont'd)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional One Communications Digital and PRI Voice Features at rates set forth in this tariff.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete (Cont'd)

19.15.2 Restrictions

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Alarm lines are not available as part of OneSolutions Complete.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete (Cont'd)

19.15.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

Issued: March 25, 2011

Effective: April 27, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete (Cont'd)

19.15.3 Application of Rates

- A) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to One Communications OneSolutions Complete service under one, two or three year term contracts.

- B) Local Usage
Local usage is provided on a measured, per minute basis. Local usage rates will apply to service not ordered as bundled with a package of 100,000 local minutes. Customers who exceed their allotted number of local minutes in any given month will be billed a per minute rate on their overage minutes (local usage rate will apply).

- C) Domestic Toll Usage
Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes.

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete (Cont'd)

19.15.4 Rates

Monthly Recurring Charges	1 Year MRC	2 Year MRC	3 Year MRC
OneSolutions Complete 1.5M	\$588.00	\$526.40	\$420.00
OneSolutions Complete 3.0M	\$1,056.00	\$952.00	\$756.00
OneSolutions Complete 4.5M	\$1,536.00	\$1,377.60	\$1,092.00
OneSolutions Complete 6.0M	\$2,052.00	\$1,836.80	\$1,459.50
OneSolutions Complete 7.5M	\$2,472.00	\$2,206.40	\$1,764.00
OneSolutions Complete 9.0M	\$2,964.00	\$2,654.40	\$2,121.00
OneSolutions Complete 10.5M	\$3,336.00	\$2,979.20	\$2,383.50
OneSolutions Complete 12.0M	\$3,816.00	\$3,416.00	\$2,719.50
OneSolutions Complete 1.5M with 100,000 Local Minutes	\$648.00	\$582.40	\$472.50
OneSolutions Complete 3.0M with 100,000 Local Minutes	\$1,146.00	\$1,036.00	\$834.75
OneSolutions Complete 4.5M with 100,000 Local Minutes	\$1,656.00	\$1,489.60	\$1,197.00
OneSolutions Complete 6.0M with 100,000 Local Minutes	\$2,280.00	\$2,049.60	\$1,659.00
OneSolutions Complete 7.5M with 100,000 Local Minutes	\$2,700.00	\$2,419.20	\$1,963.50
OneSolutions Complete 9.0M with 100,000 Local Minutes	\$3,192.00	\$2,867.20	\$2,320.50
OneSolutions Complete 10.5M with 100,000 Local Minutes	\$3,564.00	\$3,192.00	\$2,583.00
OneSolutions Complete 12.0M with 100,000 Local Minutes	\$4,044.00	\$3,628.80	\$2,919.00

Note: IP services are not regulated by the Maryland Public Service Commission.

Issued: March 25, 2011

Effective: April 27, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803

19 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (cont'd.)

19.15 OneSolutions Complete (Cont'd)

19.15.4 Rates (Cont'd)

Local Usage	Per Minute Rate
Local Usage, per minute rate	\$0.013

Domestic Toll – OneSolutions Complete Call Packs	1 Year MRC	2 Year MRC	3 Year MRC	Overage Rate
1000 Package	\$30.00	\$30.00	\$30.00	\$0.0350
2500 Package	\$72.50	\$72.50	\$72.50	\$0.0350
5000 Package	\$140.00	\$140.00	\$140.00	\$0.0350
7500 Package	\$202.50	\$202.50	\$202.50	\$0.0350
10000 Package	\$260.00	\$260.00	\$260.00	\$0.0260
15000 Package	\$390.00	\$390.00	\$390.00	\$0.0260
25000 Package	\$650.00	\$650.00	\$650.00	\$0.0260
35000 Package	\$910.00	\$910.00	\$910.00	\$0.0260
50000 Package	\$1,300.00	\$1,300.00	\$1,300.00	\$0.0260
75000 Package	\$1,950.00	\$1,950.00	\$1,950.00	\$0.0260
100000 Package	\$2,400.00	\$2,400.00	\$2,400.00	\$0.0240

Domestic Toll	Per Minute Rate
Domestic Toll	\$0.0390

Note: IP services are not regulated by the Maryland Public Service Commission.

Issued: March 25, 2011

Effective: April 27, 2011

Issued by:

Vice President of Regulatory Compliance
Conversent Communications Resale L.L.C.
5 Wall Street
Burlington, MA 01803