



Privacy Policy

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Privacy Policy

Introduction

Your privacy is important to One Communications. This statement discloses the information practices for One Communications Web sites, including what type of information is gathered and tracked, how the information is used, and with whom the information is shared. Please carefully read the following Privacy Policy. In addition, we reserve the right in our sole discretion to change or delete any Term at any time, so please check back periodically to review the terms.

Consent

By accessing, browsing or using the Site, you acknowledge that you have read, understand, agree and consent to the terms and conditions of the Policy. Specifically, you consent to the collection, use, and disclosure of your information, including personal information ("Information") pursuant to the terms of this Policy. If you do not consent to these terms and conditions, please do not access, browse, or use this Site.

Information Collected

Non-Identifiable Information

We sometimes collect non-identifiable information from visits to our Web sites to help us provide better customer service. For example, we keep track of the domains from which people visit, and we also measure visitor activity on One Communications Web sites, but we do so in ways that keep the information non-identifiable. One Communications or others on One Communications' behalf may use this data to analyze trends and statistics and to help us provide better customer service.

We collect this information through the use of various technologies, including one called "cookies." A cookie is a piece of data that a Web site can send to your browser, which may then be stored on your computer as an anonymous tag that identifies your computer but not you. Some One Communications pages use cookies, sent by One Communications or its third party vendors, or other technologies to better serve you when you return to the Web site. You can set your browser to notify you before you receive a cookie, giving you the chance to decide whether to accept it. You can also set your browser to turn off cookies. If you do so, however, some Web sites may not work properly.

Personal Information

In general, you can visit One Communications on the Internet without telling us who you are and without giving any personal information about yourself. There are times, however, when One Communications or our partners may need information from you.

You may choose to give us personal information in a variety of situations. For example, you may want to give us information, such as your name and address or e-mail address, to correspond with you or to process an order. You may give us a description of your education and work experience in connection with a job opening at One Communications for which you wish to be considered. We intend to let you know how we will use such information before we collect it from you; if you tell us that you do not want us to use this information to make further contact with you beyond fulfilling your requests, we will respect your wishes. If you give us personal information about somebody else, such as a spouse or work colleague, we will assume that you have his or her permission to do so.

User Feedback

Should you respond to One Communications or any of our employees, agents, or others through the Site, via e-mail or otherwise, with any information including, but not limited to, feedback, questions, requests, opinions, comments, suggestions, or the like regarding the content of any One Communications document, the Site, or One Communications services, such information shall be deemed to be non-confidential and we shall have no obligation of any kind with respect to such information. One Communications shall be free to reproduce, use, disclose and distribute the information to others without limitation and shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever to the extent not prohibited by law.

How One Communications Uses Your Information

One Communications uses the Information collected from its Users to respond to Users' questions and/or comments or provide services to Users. Anonymous browsing information may be used to gather broad demographic information used in marketing, promotion or similar activities. This information may be aggregated to measure the number of visits, average time spent, page views and other statistics about Users of the Site. One Communications also may use this data to monitor Site performance and to make the Site easier and more convenient to use.

Customer Proprietary Network Information (CPNI)

CPNI is information that relates to the telecommunications services you buy from One Communications, including the types of services, how much you use them, how they are provided and related calling and billing records. CPNI does not include your telephone number, name, and address.

Under federal law you have a right, and One Communications has a duty, to protect the confidentiality of CPNI. One Communications is currently permitted to use CPNI, without further action by you or by One Communications, to offer additional services of the type you already purchase from One Communications. Should we desire to use your CPNI to offer you new and different communications-related products and services, One Communications is required to provide this notice and an opportunity for you to deny One Communications' use of your CPNI. Except as required by law, One Communications will not sell, trade or share your CPNI with anyone outside of One Communications other than its duly authorized agents and affiliates.

If at any time you would prefer that One Communications not use your CPNI to offer you other communications-related products and services, you only need to call One Communications at the Customer Service number listed on your invoice. You must make this call from the phone number through which we provide you services. If you receive separate bills for additional telephone numbers, you will need to call from each such billed telephone number should you prefer that One Communications not use your CPNI for that telephone number. Any approval or denial of approval, for the use of your CPNI is valid until you affirmatively revoke such approval or denial. Denial of approval will not affect the services that One Communications provides you or the manner in which the services are provided.

Protecting Children's Online Privacy

The Site is not directed towards children less than 13 years of age, and One Communications does not knowingly collect any information from children under 13 years of age through the Site. If you are under 13 years of age, you are not permitted to submit Information to One Communications through the Site.

Security

One Communications utilizes technological and business efforts to keep Customers' personal information secure and confidential through safeguards such as the use of secure encryption technology during transmission of certain data, or by restricting physical access to systems on which personal information is stored by appropriate logon and/or password controls. Information collected from visitors and Customers is stored in databases One Communications controls directly or through contracts with service providers.

Exceptions

One Communications will not sell, share, trade or give away any Information that it collects or receives regarding its Users subject to the following exceptions:

- If One Communications has a User's consent to share personal information, it may do so.
- One Communications may provide to others the aggregate statistics about our Users' site activity for purposes of marketing, promotion or similar activities. None of these statistics will identify Users personally.
- One Communications may disclose Information about our Users to others if we have a good faith belief that we are required to do so by law or valid legal process (as demonstrated by a valid subpoena or warrant), to respond to claims, or to protect the rights, property or safety of One Communications or others.
- In the event that One Communications decides to sell all or part of its assets, One Communications reserves the right to include Information among the assets transferred to the acquiring company.

Linking to Other Websites

The Site may provide hyperlinks, which are highlighted words or pictures within a hypertext document that, when clicked, take you to another place within the document, to another document altogether, or to other websites not controlled by One Communications. These hyperlinked websites may contain privacy provisions that are different from those provided herein. One Communications is not responsible for the collection, use, or disclosure of information collected through these websites, and One Communications expressly disclaims any and all liabilities related to such collection, use, or disclosure.

How to Contact One Communications

If you have any questions about this Policy, please contact us at:

Office of General Counsel
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Waltham, MA 02451
Email: generalcounsel@onecommunications.com
Fax: (781) 522-8711