

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES

10.1 **[RESERVED FOR FUTURE USE]**

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Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.2 **[RESERVED FOR FUTURE USE]**

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features

10.3.1 One Communications Analog Voice Features and Service Options

Call Forward Variable (All Calls)

Customers can forward calls to another number. Calls can be forwarded to domestic, offshore (Hawaii, Alaska, U.S. Virgin Islands, Puerto Rico, Guam and Northern Marianas), or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed from the Customer's own phone.

Call Forwarding Remote Access

Allows the Customer to activate and deactivate Call Forward Variable from any location. Call Forwarding Remote Access will only work when paired with Call Forward Variable. This feature can be activated/deactivated when needed from the Customer's own phone.

Call Forward Busy:

Customer designates the number that the line will be forwarded under the conditions of busy. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Call Forward No Answer:

Customer designates the number that the line will be forwarded under the conditions of no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Call Forward Busy/No Answer:

Customer designates the number that the line will be forwarded under the conditions of busy or no answer. Calls can be forwarded to domestic, offshore, or cellular numbers. The Customer manually enters the number to which calls will be forwarded. The Customer is billed any usage charges for the forwarded call. This feature can be activated and deactivated when needed.

Three-Way Calling:

Allows the Customer to add a third party to an existing conversation utilizing a single line.

Call Transfer:

Allows the Customer to transfer incoming calls to other destinations, internal or external. This feature also gives the Customer the ability to make three-way conference calls at no additional charge.

Call Waiting:

Provides a short tone that lets the Customer know someone else is calling while they are on the phone. The first call can be put on 'hold' to allow the second call to be answered. This feature gives the Customer the ability to handle more than one call at a time.

Caller ID Number:

Caller ID Number displays the originating number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Speed Dialing (8):

Allows the Customer to dial frequently called numbers by using a one-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of eight numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Enhanced Speed Dialing (30):

Allows the Customer to dial frequently called numbers by using a two-digit code. Each line can have its own individual list of speed dial numbers, up to a maximum of thirty numbers. Speed dialing can be programmed with domestic, offshore, Canadian and other international numbers if there are no toll restrictions on the line. This feature can be activated and deactivated when needed from the Customer's own phone.

Verified or Non-Verified Account Codes (analog or digital):

Account codes offer the Customer the ability to identify and track calls by user and/or department so they can easily review all calling records and charge back costs to specific departments or clients. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for intrastate interLATA and interstate long distance.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Outbound Caller ID:

Outbound caller ID is the information that is sent from the Company to the caller ID unit on the terminating end of the call. The standard information sent is the account name and the billing telephone number (BTN). This feature has a character limitation of 15 characters.

Multi-Line Hunting:

All local telephone lines that are part of the same account can be set up to hunt. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy. Customers can have more than one hunt group. Customers can also choose to leave individual lines out of a hunt group. Customers will have the ability to present Outbound Caller ID from either the lead line of the hunt group or an individual calling line.

Caller ID Blocking:

Caller ID Blocking (also referred to as Call Privacy) allows Customers to block their name and number from being displayed on a caller ID unit at the terminating end of the call. This feature is turned on or off at the switch level and can be deactivated by the Customer on a per call basis.

Anonymous Call Rejection:

Allows Customers to prevent callers who intentionally block their number from getting through on their line. This feature is only available to Customers with Caller ID Number or Caller ID Name & Number. This feature can be activated and deactivated when needed from the Customer's own phone.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Distinctive Ring:

This feature allows a Customer to have two telephone numbers associated with a single line. Each telephone number has a unique ringing pattern and does not require an additional line. The ring of the incoming call is determined by which telephone number has been dialed. Two different ring patterns are available.

Group Call Pick-Up:

This feature will enable a Customer to answer an incoming call that has terminated to another user's station in the defined call pick-up group. A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has begun ringing first will be intercepted first.

Call Hold

This feature allows the Customer to place a caller on hold for an extended period of time. The Customer simply presses the flash hook and hangs up the phone. To return to the call the Customer picks up the handset. This feature allows the Customer to make an outbound call while the other call is on hold.

Assume or Dial 9

Assume 9 means the Customer is not required to dial 9 to get an outside line. Dial 9 means the Customer is required to dial 9 to get an outside line.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Abbreviated Dialing:

Allows a Customer to dial only the last three, four, or five digits of a phone number that is associated with the Customer's physical service location. This feature works between multiple locations of the same Customer if all locations are within the same local calling area.

Call Return:

A recording will give the Customer the number, date and time of the last incoming call. The Customer can have the number redialed automatically. If the last incoming call was blocked or the call was from a network with limited capabilities, the Customer will hear a message that the number they are trying to reach is private and cannot be called. Call Return will continue trying to connect the call for up to 30 minutes. This feature can be activated when needed from the Customer's own phone.

Continuous Redial:

Automatically redials the most recent outgoing call, freeing the Customer to move on to other things, including using the phone for other calls. This feature can be activated and deactivated when needed from the Customer's own phone.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.1 One Communications Analog Voice Features and Service Options (Cont'd)

Caller ID Name and Number:

Caller ID Name and Number displays both the originating name and number of an incoming call on a display unit provided by the Customer. The Company does not provide the digital display box needed to use this feature. Some numbers may not display for a variety of reasons, including:

- Calls placed through a long distance carrier
- Calls from an area where caller ID is not available
- Calls placed from cellular phones
- Calls from someone who has activated caller ID blocking

Call Waiting with Caller ID Name & Number:

This feature allows Customers to view the name and number of an incoming call while another call is already in progress. The name and number will be displayed on the incoming call after the first call waiting tone is heard. Feature functionality cannot be obtained by purchasing Caller ID and Call Waiting separately.

Direct Line Connect:

Direct Line Connect allows an analog line to automatically dial a designated number whenever the originating line goes off-hook. This feature is assigned to a phone line that must be used only for one purpose. 911 cannot be the designated number.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.2 One Communications Digital and PRI Voice Features and Service Options

Standard or PRI Configuration:

Standard 24B channel configuration with 56 kbps for each channel (8 kbps removed for signaling and call control) or PRI 23B + 1D configuration with 64 kbps clear channel on all B channels and signaling/call control on the D channel.

Hunting

- Lowest available channel: Use the lowest available channel in the lowest available DS1.
- Highest available channel: Use the highest available channel in the highest available DS1.
- Least idle: Use the available channel that has been idle for the shortest time.
- Most idle: Use the available channel that has been idle for the longest time. (PRI Only Option)

Direct Inward Dialing (DID):

Direct Inward Dialing enables the Customer to have fewer lines than extensions, while still having a unique number for each extension, callable from outside the Customer's location. The Company will allocate a range of telephone numbers and present them to the Customer's PBX so that the PBX can appropriately route the call based on the digits dialed.

Direct Outward Dialing (DOD):

Direct Outward Dialing allows subscribers within a Customer's PBX system to connect to outside lines directly. Using a DOD, Customers can provide each person or workstation within their company the ability to dial numbers directly.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Direct Inward Dialing and Direct Outward Dialing (DID/DOD):

Both Direct Inward Dialing and Direct Outward Dialing may be furnished over the same facility.

Outbound Caller ID Name & Number:

Outbound Caller ID Name & Number displays the subscriber's directory name and number on the caller ID device of the called party. This feature has a 15-character limitation.

Inbound Caller ID Number Only:

Inbound Caller ID Number is only available with PRI service only and provides the number of the calling party to the party being called.

Verified or Non-Verified Account Codes (analog or digital):

Account codes provide Customers with the ability to identify and track calls by user and/or department. Two types of account codes are offered: Verified and Non-Verified. Requests for more than 100 account codes must be made via special request. Verified or non-verified account codes with two to eight digits are available for local, toll, intrastate interLATA and interstate long distance.

ESF/B8ZS or D4/AMI Circuit Framing:

Extended Super Frame/Binary 8 Zero Suppression and D4/Extended Super Frame are the two framing configurations that are available with the Company's Digital Voice solutions. D4/AMI service is subject to availability.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Non-Facility Associated Signaling (NFAS) for ISDN PRI option:

NFAS allows a single D channel to control multiple PRI's. Customers who desire redundancy in the event of facility failure have the option of ordering additional backup D channels, which will be furnished for a charge.

Inbound Caller ID Name & Number:

With Inbound Caller ID Name & Number, the name and number of the calling party is transmitted with a call and displayed on a Customer's Caller ID capable phone. The feature will not work if the Customer does not have PRI and Caller ID capable equipment.

Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20, 50 or 100. A monthly recurring charge applies for each block ordered.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.2 One Communications Digital and PRI Voice Features and Service Options (Cont'd)

Digit Transposition/Manipulation for DID Digits:

The Company will have the ability to transpose DID digits sent through its Lucent switches. There is a non-recurring charge for this service option.

Trunk Call Forwarding Service:

Trunk Call Forwarding Service provides fixed forwarding in a busy or out of service condition.

Two B Channel Transfer:

This feature enables subscribers to transfer calls from one user to another.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.3 One Communications Blocking Features

The following blocking options are available to Customers. A non-recurring service order charge will apply when blocking options are ordered subsequent to the installation of service.

Block Third Party Billed

Blocks the origination of third-party billed calls.

Block Collect Calling

Blocks the origination of collect calls.

Block International

Blocks the origination of direct-dialed international calls.

Block 1010XXX

Blocks the ability to use dial-around toll calling (casual dialing).

Block 900 Calls

Blocks the ability to complete calls to 900 numbers.

Block 976 Calls

Blocks the ability to complete calls to 976 numbers.

Block 700 Calls

Blocks the ability to complete calls to 700 numbers.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.3 One Communications Blocking Features (Cont'd)

Caller ID Blocking

Allows callers to block their name and number from being displayed on a caller ID unit at the terminating end of the call.

Block DA

Blocks calls to 411 or 555-1212.

Block Call Return

This option enables Customers to block call return on a line.

Block Call Trace

This option enables Customers to block call trace on a line.

Block Continuous Redial

This option enables Customers to block the continuous redial feature on a line.

Toll Restrict

This feature blocks toll and operator-assisted calls.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.4 Rates

Monthly recurring charges for One Communications Features are set forth below. Any non-recurring charges associated with adding or removing features on a Customer's service are covered in the One Communications Miscellaneous Charges section of this tariff.

AT&T Service Areas

One Communications Analog Voice Features	Monthly Recurring Charge	
Caller ID Name and Number	\$7.00	
Call Waiting with Caller ID Name & Number	\$12.50	
Direct Line Connect	\$1.00	
Call Forward Busy	\$2.50	(N)
Call Forward Busy/No Answer	\$2.50	(N)
Call Forward No Answer	\$2.50	(N)
Call Forward Variable (All Calls)	\$2.50	(N)
Call Return	\$5.00	(N)
Call Transfer	\$4.00	(N)
Call Waiting and Cancel Call Waiting	\$3.00	(N)
Caller ID Number	\$6.00	(N)
Continuous Redial	\$5.50	(N)
Distinctive Ring	\$3.50	(N)
Enhanced Speed Dialing (30)	\$4.00	(N)
Speed Dialing (8)	\$3.00	(N)
Call Forwarding Remote Access	\$0.50	(N)
Three-Way Calling	\$3.00	(N)

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.4 Rates (Cont'd)

AT&T Service Areas (Cont'd)

One Communications Digital and PRI Voice Features	Monthly Recurring Charge	(M)
Caller ID Name and Number	\$50.00	
NFAS Backup D Channel	\$50.00	
DID Individual Number	\$0.10	
DID Block of 20 Numbers	\$2.00	
DID Block of 50 Numbers	\$5.00	
DID Block of 100 Numbers	\$10.00	
Call Forward on Trunks	\$19.99	
Two B Channel Transfer	\$50.00	(M)

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.4 Rates (Cont'd)

AT&T Service Areas (Cont'd)

One Communications Blocking Features	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.4 Rates (Cont'd)

Verizon Service Areas

One Communications Analog Voice Features	Monthly Recurring Charge	
Caller ID Name and Number	\$10.50	
Call Waiting with Caller ID Name & Number	\$12.50	
Direct Line Connect	\$1.00	
Call Forward Busy	\$2.50	(N)
Call Forward Busy/No Answer	\$2.50	(N)
Call Forward No Answer	\$2.50	(N)
Call Forward Variable (All Calls)	\$3.00	(N)
Call Return	\$6.50	(N)
Call Transfer	\$2.35	(N)
Call Waiting and Cancel Call Waiting	\$3.75	(N)
Caller ID Number	\$9.00	(N)
Continuous Redial	\$5.00	(N)
Distinctive Ring	\$6.50	(N)
Enhanced Speed Dialing (30)	\$4.25	(N)
Speed Dialing (8)	\$2.75	(N)
Call Forwarding Remote Access	\$0.50	(N)
Three-Way Calling	\$3.75	(N)

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.4 Rates (Cont'd)

Verizon Service Areas (Cont'd)

One Communications Digital and PRI Voice Features	Monthly Recurring Charge	(M)
Caller ID Name and Number	\$50.00	
NFAS Backup D Channel	\$50.00	
DID Individual Number	\$0.10	
DID Block of 20 Numbers	\$2.00	
DID Block of 50 Numbers	\$5.00	
DID Block of 100 Numbers	\$10.00	
Call Forward on Trunks	\$19.99	
Two B Channel Transfer	\$50.00	(M)

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.3 One Communications Features (Cont'd)

10.3.4 Rates (Cont'd)

Verizon Service Areas (Cont'd)

One Communications Blocking Features	Monthly Recurring Charge
Block Third Party Billed	No Charge
Block Collect Calling	No Charge
Block International	No Charge
Block 1010XXX	No Charge
Block 900 Calls	No Charge
Block 976 Calls	No Charge
Block 700 Calls	No Charge
Caller ID Blocking	No Charge
Block DA	No Charge
Block Call Return	No Charge
Block Call Trace	No Charge
Block Continuous Redial	No Charge
Toll Restrict	No Charge

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.4 One Communications Pay Per Use Features

10.4.1 Description of Services

Charges for the following features are incurred on a per activation basis:

Cancel Call Waiting

When activated this feature suspends the call waiting service feature for the duration of a call.

Per Call Return:

When activated this feature provides Customers with the number, date and time of the last incoming call. Customers also have the option to have the last called number redialed automatically. Feature available is subject to compatibility with network facilities and calling party user specifications.

Continuous Redial:

Continuous Redial automatically redials the most recent outgoing call until the call is completed or the feature is deactivated.

Per Call ID Blocking:

Per Call ID blocking allows Customers to block their name and number from being displayed on a Called Party's caller ID device

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.4 One Communications Pay Per Use Features (Cont'd)

10.4.1 Description of Services (Cont'd)

Per Call Display:

Per Call Display enables Customers to disable Caller ID Blocking on a line on a per call basis.

Call Trace:

Call Trace enables Customers to initiate a trace of the most recent incoming call immediately after terminating the call. When activated the calling party number of the most recent call will be captured and stored by the company. Calling party information will only be released to Law Enforcement as required by law.

Anonymous Call Rejection:

Anonymous Call Rejection allows a Customer to prevent callers who block delivery of their calling party information. This feature is only available to Customers with Caller ID Number or Caller ID Name and Number

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.4 One Communications Pay Per Use Features (Cont'd)

10.4.2 Rates

AT&T Service Areas

One Communications Pay Per Use Features	Per Use Charge
Cancel Call Waiting	\$0.00
Per Call Return	\$1.99
Continuous Redial	\$0.75
Per Call ID Blocking	\$0.00
Per Call Display	\$0.00
Call Trace	\$5.00
Anonymous Call Rejection	\$0.00

Verizon Service Areas

One Communications Pay Per Use Features	Per Use Charge
Cancel Call Waiting	\$0.00
Per Call Return	\$0.75
Continuous Redial	\$0.75
Per Call ID Blocking	\$0.00
Per Call Display	\$0.00
Call Trace	\$5.00
Anonymous Call Rejection	\$0.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.5 One Communications Directory Listings

10.5.1 Description of Services

Customers are provided one free white page and one free yellow page main listing for each Billing Telephone Number (BTN) Customer's requiring special Yellow Page advertisements (i.e. a 3-color box ad in the yellow pages) must coordinate such arrangements directly with the applicable Publisher.

Customers may purchase additional white page listings for a monthly per listing fee. The following types of additional white page listings are available:

- Additional White Page Listing
(includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)
- Non Published (private)
- Non-Directory Listed (semi-private)
- National Toll-Free Directory Listing
- State Directory Toll-Free Assistance Listing
- Call Intercept

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.5 One Communications Directory Listings (Cont'd)

10.5.2 Rates

The monthly rates for One Communications Directory Listings are described below. Applicable non-recurring charges associated with adding or changing a Customer's directory listings are covered in the One Communications Miscellaneous Charges section of this tariff.

AT&T Service Areas

One Communications Directory Listings	Monthly Recurring Charge
Additional White Page Listing	\$7.50
Non Published (private)	\$6.88
Non-Directory Listed (semi-private)	\$4.38
National Toll-Free Directory Listing	\$20.00
State Directory Toll-Free Assistance Listing	\$5.00
Call Intercept	\$0.00

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Verizon Service Areas

One Communications Directory Listings	Monthly Recurring Charge
Additional White Page Listing	\$5.00
Non Published (private)	\$3.56
Non-Directory Listed (semi-private)	\$1.88
National Toll-Free Directory Listing	\$20.00
State Directory Toll-Free Assistance Listing	\$20.00
Call Intercept	\$0.00

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Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.6 One Communications Operator Services and Directory Assistance

10.6.1 Operator Services

AT&T Service Areas

Operator Services – Automated Calls	Per Use Charge
Calling Card	\$1.65
Collect	\$1.65
Billed to Third Number	\$1.65
Coin Sent Paid	\$1.65

Operator Services – Operator Handled Calls	Per Use Charge
Station-to-Station Calling Card	\$2.95
Station-to-Station Collect	\$3.95
Station-to-Station Billed to Third Party	\$4.95
Station-to-Station Coin Sent Paid	\$1.99
Person-to-Person Calling Card	\$8.95
Person-to-Person Collect	\$8.95
Person-to-Person Billed to Third Party	\$8.95
Person-to-Person Coin Sent Paid	\$8.95
Miscellaneous Calls	\$2.95

Busy Line Verification Service	Per Use Charge
Busy Line Verification Service	\$6.00
Emergency Line Interrupt with Busy Line Verification Service	\$13.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.6 One Communications Operator Services and Directory Assistance (Cont'd)

10.6.1 Operator Services (Cont'd)

Verizon Service Areas

Operator Services – Automated Calls	Per Use Charge
Calling Card	\$0.75
Collect	\$0.75
Billed to Third Number	\$0.75
Coin Sent Paid	\$0.75

Operator Services – Operator Handled Calls	Per Use Charge
Station-to-Station Calling Card	\$1.00
Station-to-Station Collect	\$1.30
Station-to-Station Billed to Third Party	\$1.05
Station-to-Station Coin Sent Paid	\$1.05
Person-to-Person Calling Card	\$2.65
Person-to-Person Collect	\$2.65
Person-to-Person Billed to Third Party	\$2.65
Person-to-Person Coin Sent Paid	\$2.65
Miscellaneous Calls	\$1.00

Busy Line Verification Service	Per Use Charge
Busy Line Verification Service	\$1.50
Emergency Line Interrupt with Busy Line Verification Service	\$2.50

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.6 One Communications Operator Services and Directory Assistance (Cont'd)

10.6.2 Directory Assistance

AT&T Service Areas

Directory Assistance	Per Listing
Local Directory Assistance	\$1.50
National Directory Assistance	\$1.99
Toll-Free Directory Assistance	\$0.00

Directory Assistance Call Completion	Per Request
Local Directory Assistance Call Completion	\$0.00

Verizon Service Areas

Directory Assistance	Per Listing
Local Directory Assistance	\$0.60
National Directory Assistance	\$1.50
Toll-Free Directory Assistance	\$0.00

Directory Assistance Call Completion	Per Request
Local Directory Assistance Call Completion	\$0.35

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges

10.7.1 Installation

A non-recurring charge applies to the installation of a new service arrangement and to any move, add or change in the Customer's service that is requested subsequent to installation of the initial service.

AT&T Service Areas

	Non-Recurring Charge
OneSolutions Essential Install Charge 1 yr	\$249.00
OneSolutions Essential Install Charge 2 yr	\$199.00
OneSolutions Essential Install Charge 3 yr	\$149.00
OneSolutions Enhanced Install Charge 1 yr	\$599.00
OneSolutions Enhanced Install Charge 2 yr	\$399.00
OneSolutions Enhanced Install Charge 3 yr	\$199.00
OneSolutions Essential Additional Line Charge	\$39.00
OneSolutions Enhanced Additional Line Charge	\$39.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.1 Installation (Cont'd)

AT&T Service Areas (Cont'd)

	Non-Recurring Charge
Unlimited Local Business Line Install Charge 1 yr	\$25.00
Unlimited Local Business Line Install Charge 2 yr	\$25.00
Unlimited Local Business Line Install Charge 3 yr	\$25.00
Unlimited Business Line Install Charge 1 yr	\$25.00
Unlimited Business Line Install Charge 2 yr	\$25.00
Unlimited Business Line Install Charge 3 yr	\$25.00
Digital Voice Service Line Install Charge 1 yr	\$599.00
Digital Voice Service Line Install Charge 2 yr	\$399.00
Digital Voice Service Line Install Charge 3 yr	\$199.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.1 Installation (Cont'd)

AT&T Service Areas (Cont'd)

	1 Year NRC, per circuit	2 Year NRC, per circuit	3 Year NRC, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	\$999.00	\$499.00	\$199.00
OneSolutions Complete Install Charge 4.5M – 6.0M	\$1,499.00	\$999.00	\$499.00
OneSolutions Complete Install Charge 7.5M – 9.0M	\$1,999.00	\$1,499.00	\$999.00
OneSolutions Complete Install Charge 10.5M – 12.0M	\$2,499.00	\$1,999.00	\$1,499.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.1 Installation (Cont'd)

Verizon Service Areas

	Non-Recurring Charge
OneSolutions Essential Install Charge 1 yr	\$249.00
OneSolutions Essential Install Charge 2 yr	\$199.00
OneSolutions Essential Install Charge 3 yr	\$149.00
OneSolutions Enhanced Install Charge 1 yr	\$599.00
OneSolutions Enhanced Install Charge 2 yr	\$399.00
OneSolutions Enhanced Install Charge 3 yr	\$199.00
OneSolutions Essential Additional Line Charge	\$39.00
OneSolutions Enhanced Additional Line Charge	\$39.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.1 Installation (Cont'd)

Verizon Service Areas (Cont'd)

	Non-Recurring Charge
Unlimited Local Business Line Install Charge 1 yr	\$25.00
Unlimited Local Business Line Install Charge 2 yr	\$25.00
Unlimited Local Business Line Install Charge 3 yr	\$25.00
Unlimited Business Line Install Charge 1 yr	\$25.00
Unlimited Business Line Install Charge 2 yr	\$25.00
Unlimited Business Line Install Charge 3 yr	\$25.00
Digital Voice Service Line Install Charge 1 yr	\$599.00
Digital Voice Service Line Install Charge 2 yr	\$399.00
Digital Voice Service Line Install Charge 3 yr	\$199.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.1 Installation (Cont'd)

Verizon Service Areas (Cont'd)

	1 Year NRC, per circuit	2 Year NRC, per circuit	3 Year NRC, per circuit
OneSolutions Complete Install Charge 1.5M – 3.0M	\$999.00	\$499.00	\$199.00
OneSolutions Complete Install Charge 4.5M – 6.0M	\$1,499.00	\$999.00	\$499.00
OneSolutions Complete Install Charge 7.5M – 9.0M	\$1,999.00	\$1,499.00	\$999.00
OneSolutions Complete Install Charge 10.5M – 12.0M	\$2,499.00	\$1,999.00	\$1,499.00

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US Xchange of Indiana, L.L.C. d/b/a One Communications
5 Wall Street
Burlington, MA 01803

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.2 Customer Requested Move, Add or Change (MAC)

A non-recurring charge applies to any changes made on a line when requested by the Customer subsequent to the first 30 days following installation. Non-recurring charges apply to all requested changes including changes to features, additional directory listings etc. and are in addition to any monthly recurring charges associated with the newly requested service or features. Non-recurring charges will apply on a per order basis.

	NRC
MAC Charge, per order	\$25.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.3 Service Restoration Charge

In the event a Customer's service is suspended for non-payment, the Company will assess a Service Restoration Charge upon reactivating the Customer's service, once full payment has been received.

If service that has been suspended for non-payment is subsequently disconnected, such disconnection will be treated as a discontinuance of service, in which event termination liability may apply. Following service discontinuance, restoration of service would be treated as a request for new service and installation charges will apply. The Company also reserves the right to secure a deposit as a condition of service when service has been suspended or disconnected for reasons of non-payment.

	Non-Recurring Charge
Service Restoration Charge	\$19.99

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.7 One Communications Miscellaneous Charges (Cont'd)

10.7.4 Digit Transposition

	Non-Recurring Charge
Digit Transposition, per DID block	\$4.99

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.8 One Communications Usage and Calling Plans

10.8.1 Local Usage

Local usage is offered on an unlimited basis for both OneSolutions Essential and OneSolutions Enhanced.

10.8.2 Domestic Toll Service

All Customers that order OneSolutions Essential or OneSolutions Enhanced products must pre-subscribe to the Company for their toll and Long Distance service.

See the applicable Company interexchange services tariff for One Communications domestic toll service rates and charges.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.9 One Communications Toll-Free Service

See the applicable Company interexchange services tariff for One Communications toll-free service rates and charges.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.10 One Communications Cancellation and Early Termination of Service

10.10.1 Cancellation of Service

If Customer elects to cancel the service prior to installation, Customer shall owe the Company an amount equal to (I) one month's recurring charge for the service plus (II) the non-recurring charge for such service set forth in this tariff. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of the service cancellation (including any cancellation or early termination fees imposed on the Company by any service provider that was to be utilized to deliver the cancelled service).

10.10.2 Early Termination of Service

If Customer elects to terminate all or any portion of a service furnished pursuant to a fixed-term agreement subsequent to the service installation date but prior to the end of the fixed-term, Customer shall owe the Company an amount equal to the applicable monthly recurring charge for the disconnected service(s) or portion of service multiplied by the number of months remaining in the selected term. The Customer will also be liable to the Company for any direct costs incurred by the Company as a result of early termination (including any cancellation or early termination fees imposed on the Company by any service provider that was utilized to deliver the terminated service).

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.11 One Communications Deferral of Service

When a Customer elects to defer service in excess of 30 calendar days from our loop delivery date, a Service Deferral Fee will apply for each product per month until the service is either installed up through 120 calendar days. In no case will deferral of service extend beyond 120 calendar days. Installation deferrals exceeding 120 calendar days will be treated as Cancellation and Cancellation charges will apply.

Monthly Deferral charges Schedule by Service

- \$15 per DS0
- \$60 per OneSolutions Essentials bundle
- \$100 per DS1 (Voice, DIA, Integrated, Multi T1 per T1)
- \$200 per DS1 Point to Point
- \$1,000 per DS3
- \$2,000 per DS3 Point to Point

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.12 **[RESERVED FOR FUTURE USE]**

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US Xchange of Indiana, L.L.C. d/b/a One Communications
220 Bear Hill Road
Waltham, MA 02451

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential

10.13.1 General

OneSolutions Essential service is a multifunctional service that provides voice and high speed asymmetrical data services to business customers on an integrated basis over a single high-speed transmission facility. OneSolutions Essential service is only available where suitable facilities permit.

Customers selecting OneSolutions Essential will receive:

- Three initial analog voice DS0 channels and up to three additional DS0 voice grade DS0 channels, which may be purchased on an optional basis.
- Unlimited local calling.
- 250 domestic toll and toll-free minutes per line. Minutes will be aggregated across all voice grade DS0 channels included in the OneSolutions Essential service package (limit of 6 DS0s per service package). Included minutes not used within the billing cycle are lost.
- The following analog voice features are included at no additional charge with OneSolutions Essential: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Voice Mail, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Essential may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential (Cont'd)

10.13.1 General (Cont'd)

- High-speed data services at speeds of up to 1.5 Mbps downstream and 768 kbps upstream. Upgrade options for bandwidth at 3 Mbps downstream/768 kbps upstream or 7.1 Mbps downstream/768 kbps upstream may be purchased for an additional MRC.
- One toll-free number.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential (Cont'd)

10.13.2 Restrictions

- The maximum number of voice grade DS0 channels that can be ordered with a OneSolutions Essential service package is six. Additional lines purchased outside of OneSolutions Essential are available to Customers and will be provided in accordance with the rates, terms and conditions set forth in the Company's I.U.R.C. Tariff No. 1.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Essential maximum of 250 minutes per DS0 channel (minutes aggregated across all lines that are part of OneSolutions Essential).
- Unlimited local usage applies only to voice grade DS0 channels included in the OneSolutions Essential service package.
- Unlimited local minutes included under OneSolutions Essential will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Essential local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential (Cont'd)

10.13.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Essential must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not available with a OneSolutions Essential service package.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential (Cont'd)

10.13.3 Application of Rates

- A) Term Discounts
Discounts are available to customers who subscribe to OneSolutions Essential under one, two or three year term contracts.
- B) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Essential service.
- C) Domestic Toll and Toll-Free Usage
Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential (Cont'd)

10.13.4 Rates

AT&T Service Areas

Basic Monthly Recurring Charges	MRC
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$119.99
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$113.99
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$107.99
OneSolutions Essential 3Mb Upgrade – 1 year	\$10.00
OneSolutions Essential 3Mb Upgrade – 2 year	\$9.00
OneSolutions Essential 3Mb Upgrade – 3 year	\$9.00
OneSolutions Essential 7Mb Upgrade – 1 year	\$50.00
OneSolutions Essential 7Mb Upgrade – 2 year	\$47.00
OneSolutions Essential 7Mb Upgrade – 3 year	\$45.00
OneSolutions Essential Add Line – 1 year	\$26.00
OneSolutions Essential Add Line – 2 year	\$26.00
OneSolutions Essential Add Line – 3 year	\$26.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.13 OneSolutions Essential (Cont'd)

10.13.4 Rates (Cont'd)

Verizon Service Areas

Basic Monthly Recurring Charges	MRC
OneSolutions Essential 1.5Mb – initial 3 line – 1 year	\$135.99
OneSolutions Essential 1.5Mb – initial 3 line – 2 year	\$128.99
OneSolutions Essential 1.5Mb – initial 3 line – 3 year	\$122.99
OneSolutions Essential 3Mb Upgrade – 1 year	\$5.00
OneSolutions Essential 3Mb Upgrade – 2 year	\$5.00
OneSolutions Essential 3Mb Upgrade – 3 year	\$4.00
OneSolutions Essential 7Mb Upgrade – 1 year	\$40.00
OneSolutions Essential 7Mb Upgrade – 2 year	\$38.00
OneSolutions Essential 7Mb Upgrade – 3 year	\$36.00
OneSolutions Essential Add Line – 1 year	\$32.00
OneSolutions Essential Add Line – 2 year	\$32.00
OneSolutions Essential Add Line – 3 year	\$32.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.14 OneSolutions Enhanced

10.14.1 General

OneSolutions Enhanced service provides business Customers with channels of analog or digital voice, high-speed data and as well as intra-company private networking services on an integrated basis via a single transmission facility. OneSolutions Enhanced service is only available where suitable facilities exist.

Customers selecting OneSolutions Enhanced will receive:

- Six voice channels. Up to nine additional voice channels may be purchased as part of OneSolutions Enhanced service package.
- Unlimited local calling.
- 500 domestic toll and toll-free minutes per line. Minutes will be aggregated across all channels included in a OneSolutions Enhanced service package (limit of 15 channels per service package). Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- The following analog voice features are included at no additional charge with OneSolutions Enhanced: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Return, Call Waiting, Caller ID Number, Distinctive Ring, Call Pick-Up, Continuous Redial, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, 5 Voice Mail boxes, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection, Call Hold, Touch Tone. Customers that choose OneSolutions Enhanced may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.14 OneSolutions Enhanced (Cont'd)

10.14.1 General (Cont'd)

- The following digital and PRI voice features are included at no additional charge with OneSolutions Enhanced: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option. Customers that choose OneSolutions Enhanced may purchase additional OneSolutions Digital and PRI Voice Features at rates set forth in this tariff.
- OneSolutions Enhanced IP-VPN option is only available where suitable facilities exist.
- One toll-free number.
- Customers are provided with 20 Direct Inward Dial (DID) Numbers in connection with a One Solutions Enhanced service package.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.14 OneSolutions Enhanced (Cont'd)

10.14.2 Restrictions

- The maximum number of voice channels that can be ordered under a OneSolutions Enhanced service package is fifteen. Where available, additional lines or channels can be ordered outside of the One Solutions Enhanced service package, provided however, that such additional lines or channels will be provided at the Company's standard market rates. Usage on such additional lines or channels is excluded from the calling plans offered in connection with OneSolutions Enhanced service.
- A measured rate (per minute) will apply to domestic toll and toll-free usage in excess of OneSolutions Enhanced maximum of 500 minutes per line (minutes aggregated across all lines that are part of OneSolutions Enhanced).
- Unlimited local usage applies only to voice channels that are furnished in connection with the OneSolutions Enhanced service package.
- Unlimited local minutes included under OneSolutions Enhanced will only apply to voice grade service and is not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial-up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the OneSolutions Enhanced local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.14 OneSolutions Enhanced (Cont'd)

10.14.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order OneSolutions Enhanced must pre-subscribe to the Company for toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Alarm lines are not offered in connection with a OneSolutions Enhanced service package.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.14 OneSolutions Enhanced (Cont'd)

10.14.3 Application of Rates

A) Term Discounts

Discounts are available to customers who subscribe to OneSolutions Enhanced under one, two or three year term contracts.

B) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to OneSolutions Enhanced service.

C) Domestic Toll and Toll-Free Usage

Customers who exceed their allotted domestic toll and toll-free usage number of minutes in any given month will be billed a per minute rate on their overage minutes. See the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.14 OneSolutions Enhanced (Cont'd)

10.14.4 Rates

AT&T Service Areas

Basic Monthly Recurring Charges	MRC
OneSolutions Enhanced – initial 6 line – 1 year	\$545.00
OneSolutions Enhanced – initial 6 line – 2 year	\$495.00
OneSolutions Enhanced – initial 6 line – 3 year	\$445.00
OneSolutions Enhanced Add Line – 1 year	\$25.00
OneSolutions Enhanced Add Line – 2 year	\$25.00
OneSolutions Enhanced Add Line – 3 year	\$25.00

Verizon Service Areas

Basic Monthly Recurring Charges	MRC
OneSolutions Enhanced – initial 6 line – 1 year	\$545.00
OneSolutions Enhanced – initial 6 line – 2 year	\$495.00
OneSolutions Enhanced – initial 6 line – 3 year	\$445.00
OneSolutions Enhanced Add Line – 1 year	\$25.00
OneSolutions Enhanced Add Line – 2 year	\$25.00
OneSolutions Enhanced Add Line – 3 year	\$25.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.15 One Communications Basic Business Line

10.15.1 General

One Communications Basic Business Line service encompasses analog network access services and is available only for business Customers. One Communications Basic Business Line service provides local service to the Customer's location. Service is only available where suitable facilities exist.

A Local Feature Package is available to Customers selecting One Communications Basic Business Line service. The Local Feature Package includes up to eight calling features for a flat monthly recurring charge per line. Abbreviated Dial, Assume/Dial 9, Call Hold and Group Call Pickup are only available as part of the Features Bundle. Caller ID Name and Number, Call Waiting with Caller ID Name and Number and Direct Line Connect are not available as part of the Local Feature Package.

Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Customers may purchase One Communications Basic Business Line service as:

- Unlimited Local Business Lines, includes unlimited local usage; or
- Unlimited Business Lines, includes local, local toll and domestic toll service.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.15 One Communications Basic Business Line (Cont'd)

10.15.2 Restrictions

- A maximum of 15 Unlimited Business Lines at one service location is allowed.
- In areas where measured service lines are sold, Customer may mix unlimited offerings with measured service lines at the same location. Customer may not mix different types of unlimited offerings at the same service location except in areas where measured local service is not an option.
- Unlimited lines are not available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Basic Business Line service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.15 One Communications Basic Business Line (Cont'd)

10.15.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order One Communications Basic Business Line service must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.15 One Communications Basic Business Line (Cont'd)

10.15.3 Application of Rates

- A) Basic Monthly Recurring Charges
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line service under one, two or three year term contracts.

- B) Local Feature Package
Monthly recurring charges as described below apply to Customers who subscribe to One Communications Basic Business Line Local Feature Package.

- C) Domestic Toll Usage
Domestic toll usage rates will apply to lines not ordered as Unlimited Business Lines. Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. See the One Communications Basic Business Line section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.15 One Communications Basic Business Line (Cont'd)

10.15.4 Rates (Cont'd)

Verizon Service Areas

Basic Monthly Recurring Charges	MRC, per line installed prior to 8/12/2009	MRC, per line installed on or after 8/12/2009	(N)
Unlimited Local Business Line – 1 year	\$34.49	\$43.49	
Unlimited Local Business Line – 2 year	\$32.49	\$41.49	
Unlimited Local Business Line – 3 year	\$30.49	\$39.49	
Unlimited Business Line – 1 year	\$52.49	\$65.99	
Unlimited Business Line – 2 year	\$50.49	\$62.99	
Unlimited Business Line – 3 year	\$47.49	\$59.99	(N)

Local Feature Package	MRC, per line
Basic Business Line – Local Feature Package	\$7.00

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service

10.16.1 General

One Communications Digital Voice Service provides a full T1 of voice service with the option to add PRI service. One Communications Digital Voice Service is available to business Customers only. Service is only available where suitable facilities exist.

Customers who subscribe to One Communications Digital Voice Service will be provided with:

- Access to the Company's network for purposes of receiving or placing local and long distance calls.
- Flat rate (unlimited) local usage.
- Long distance service offered in connection with One Communications Digital Voice Service is furnished on a usage sensitive basis and is subject to a per minute rate.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.1 General (Cont'd)

- The option to purchase lines bundled with packages of domestic toll minutes and domestic toll-free minutes. Customers who exceed their allotted number of minutes in any given month will be billed a per minute rate on their overage minutes.
 - Digital Voice Service with package of 10,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 25,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 50,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 75,000 Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)
 - Digital Voice Service with package of 100,000 Domestic Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free)

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.1 General (Cont'd)

- The following features are included with One Communications Digital Voice Service at no additional charge: Standard or PRI Configuration, Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing and Direct Outward Dialing, Multiple Trunk Group Configuration, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option.
- For an additional monthly charge, the following features are available with the Company's Digital Voice Service: Inbound Caller ID Name & Number, Direct Inward Dialing Number Blocks, Digit Transposition/Manipulation for DID Digits, Call Forward on Trunks, Two B Channel Transfer and NFAS Backup D Channel.
- Direct Inward Dial (DID) Number Block of 20 is also included with Digital Voice Service.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.2 Restrictions

- One Communications Digital Voice Service must be purchased as full T1.
- All usage associated with a purchased package of minutes will be aggregated across all channels included in the Digital Voice Service T1. Allotted minutes not used within a given month are lost and may not be carried over to subsequent months.
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications Digital Voice Service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customers that order One Communications Digital Voice Service must pre-subscribe to the Company's toll and Long Distance service.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.
- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.3 Application of Rates

A) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications Digital Voice Service under one, two or three year term contracts.

B) Domestic Toll Usage

Domestic toll service is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to lines not ordered with a package of domestic toll minutes. Customers who exceed their allotted domestic toll usage package of minutes in any given month will be billed a per minute rate on their overage minutes (domestic toll – overage rate will apply). See the One Communications Digital Voice Service section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.4 Rates

AT&T Service Areas

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – 1 year	\$528.49
Digital Voice Service – 2 year	\$478.49
Digital Voice Service – 3 year	\$434.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 1 year	\$1,003.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 2 year	\$858.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 3 year	\$734.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 1 year	\$1,349.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 2 year	\$1,152.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 3 year	\$984.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 1 year	\$1,833.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 2 year	\$1,563.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 3 year	\$1,334.49

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.4 Rates (Cont'd)

AT&T Service Areas

Basic Monthly Recurring Charges (Cont'd)	MRC, per circuit
Digital Voice with Package of 75,000 Domestic Toll Minutes – 1 year	\$2,318.49
Digital Voice with Package of 75,000 Domestic Toll Minutes – 2 year	\$1,975.49
Digital Voice with Package of 75,000 Domestic Toll Minutes – 3 year	\$1,684.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 1 year	\$2,802.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 2 year	\$2,387.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 3 year	\$2,034.49

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.4 Rates (Cont'd)

Verizon Service Areas

Basic Monthly Recurring Charges	MRC, per circuit
Digital Voice Service – 1 year	\$663.49
Digital Voice Service – 2 year	\$595.49
Digital Voice Service – 3 year	\$534.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 1 year	\$1,160.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 2 year	\$984.49
Digital Voice Service with Package of 10,000 Domestic Toll Minutes – 3 year	\$834.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 1 year	\$1,506.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 2 year	\$1,278.49
Digital Voice with Package of 25,000 Domestic Toll Minutes – 3 year	\$1,084.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 1 year	\$1,991.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 2 year	\$1,690.49
Digital Voice with Package of 50,000 Domestic Toll Minutes – 3 year	\$1,434.49

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.16 One Communications Digital Voice Service (Cont'd)

10.16.4 Rates (Cont'd)

Verizon Service Areas

Basic Monthly Recurring Charges (Cont'd)	MRC, per circuit
Digital Voice with Package of 75,000 Domestic Toll Minutes – 1 year	\$2,475.49
Digital Voice with Package of 75,000 Domestic Toll Minutes – 2 year	\$2,102.49
Digital Voice with Package of 75,000 Domestic Toll Minutes – 3 year	\$1,784.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 1 year	\$2,960.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 2 year	\$2,513.49
Digital Voice with Package of 100,000 Domestic Toll Minutes – 3 year	\$2,134.49

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.17 One Communications Remote Call Forward (RCF) Service

10.17.1 Description of Services

One Communications Remote Call Forward (RCF) Service allows a Customer to obtain a phone number in one exchange and have all calls forwarded to the same or another exchange. The RCF number has no physical line associated with it. One call path is provided per RCF number. Additional call paths may be purchased. Service is only available where suitable facilities exist.

The terminating number for the RCF can be local, intraLATA, interLATA or toll-free. Customers that order One Communications RCF must pre-subscribe to the Company's local, local toll and Long Distance service. Customer will be charged for all usage to forward call to terminating number.

The terminating number cannot be another RCF number, an international number, 911, 611, x11, directory assistance, coin telephone or a feature code.

No features may be attached to the RCF number. If Customer has caller ID on terminating number, the number of the calling party will appear on the caller ID display, not the RCF number.

One yellow pages listing and one white pages listing are available for each RCF number ordered.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

10.17.2 Application of Rates (Cont'd)

- A) Monthly Recurring Charges
Monthly recurring charges as described below apply for each RCF number ordered under one, two or three year term contracts.
- B) RCF Local Usage
Local usage furnished in connection with RCF service is provided on a measured, per call basis.
- C) RCF Domestic Toll
Domestic toll usage furnished in connection with RCF service is provided on usage sensitive basis and subject to a per minute rate. See the One Communications Remote Call Forward (RCF) Service section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

10.17.3 Rates

AT&T Service Areas

Monthly Recurring Charges	MRC
RCF, per initial and additional path – 1 year	\$16.50
RCF, per initial and additional path – 2 year	\$16.00
RCF, per initial and additional path – 3 year	\$15.50

Local Usage	Per Call Rate
RCF Local Usage, per call rate	\$0.0800

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.17 One Communications Remote Call Forward (RCF) Service (Cont'd)

10.17.3 Rates (Cont'd)

Verizon Service Areas

Monthly Recurring Charges	MRC
RCF, per initial and additional path – 1 year	\$21.00
RCF, per initial and additional path – 2 year	\$20.50
RCF, per initial and additional path – 3 year	\$20.00

Local Usage	Per Call Rate
RCF Local Usage, per call rate	\$0.0800

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.18 OneSolutions Complete

10.18.1 General

OneSolutions Complete is a converged service capable of providing voice, Internet and data services delivered via IP to the Customer's service location. Customers may choose a voice only, a voice and Internet only or a voice, Internet and MPLS VPN configuration. OneSolutions Complete is available only for business Customers. Additional charges may apply to Customers who reside in rate centers where the Company does not have a node. Service is only available where suitable facilities exist.

Customers will also have the option to purchase Call Packs of Domestic Toll Minutes (includes Local Toll, Domestic Toll and Domestic Toll-Free).

The following analog voice features are included at no additional charge with OneSolutions Complete: Call Forward Variable (all calls), Call Forwarding Remote Access, Call Forward Busy, Call Forward No Answer, Call Forward Busy/No Answer, Three-Way Calling, Call Transfer, Call Waiting, Caller ID Number, Distinctive Ring, Group Call Pick-Up, Speed Dialing (8), Enhanced Speed Dialing (30), Assume or Dial 9, Abbreviated Dialing, Verified or Non-Verified Account Codes, Outbound Caller ID (CNAM), Multi-Line Hunting, Caller ID Blocking, Anonymous Call Rejection and Call Hold. Customers may purchase additional One Communications Analog Voice Features at rates set forth in this tariff.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.18 OneSolutions Complete (Cont'd)

10.18.1 General (Cont'd)

The following digital and PRI voice features are included at no additional charge with OneSolutions Complete: Hunting, Direct Inward Dialing, Direct Outward Dialing, Direct Inward Dialing Block of 20, Direct Inward Dialing and Direct Outward Dialing, Outbound Caller ID Name & Number, Inbound Caller ID Number Only, Inbound Caller ID Name & Number, Verified or Non-Verified Account Codes, ESF/B8ZS or D4/AMI Circuit Framing and Non-Facility Associated Signaling (NFAS) for ISDN PRI option, Digit Transposition. Customers that choose OneSolutions Complete may purchase additional One Communications Digital and PRI Voice Features at rates set forth in this tariff.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.18 OneSolutions Complete (Cont'd)

10.18.2 Restrictions

- Lines purchased with packages of calls or minutes may not be available for the following types of applications:
 - Call centers, telemarketers and other companies that utilize auto-dialer or like applications.
 - Internet dial up connections and other data applications (including access to corporate LANs).
- Calls to Directory Assistance, Operator Assisted and third party billed calls, international calls, and calls to Canada and Mexico are not included in the One Communications OneSolutions Complete service local and toll calling plans. Directory and Operator Assisted Calls will be billed in accordance with the rates and charges set forth in the One Communications Operator Services and Directory Assistance section of this tariff. Calls to Canada, Mexico and International locations will be billed in accordance with the Company's standard published rates.
- Alarm lines are not available as part of OneSolutions Complete.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.18 OneSolutions Complete (Cont'd)

10.18.2 Restrictions (Cont'd)

- Toll-free numbers are available for use but are not the property of the Customer and cannot be sold or assigned without the Company's permission.
- Customer-premises equipment must be compatible with Company provided equipment including but not limited to any integrated access device (IAD) that the Company may install on the Customer's premise. Unless otherwise agreed to in writing, any IAD or other equipment installed by the Company at the Customer's premise shall, at all times remain the property of the Company. Upon termination of service, the Customer will provide the Company reasonable access to the Customer's premises for purposes of removing Company-provided equipment. In the event the Customer fails to provide the Company with said access or should Company-provided equipment be returned to the Company in worse condition than that which could be reasonably expected from normal use and wear, then Customer will be liable to the Company for the then current replacement cost of such equipment.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.18 OneSolutions Complete (Cont'd)

10.18.3 Application of Rates

A) Basic Monthly Recurring Charges

Monthly recurring charges as described below apply to Customers who subscribe to One Communications OneSolutions Complete service under one, two or three year term contracts.

B) Domestic Toll Usage

Domestic toll service (includes Local Toll, Domestic Toll and Domestic Toll-Free) is furnished on a usage sensitive basis and is subject to a per minute rate. Domestic toll usage rates will apply to service not ordered with a Call Pack of domestic toll minutes. Customers who exceed their allotted domestic toll usage Call Pack of minutes in any given month will be billed a per minute rate on their overage minutes. See the One Communications OneSolutions Complete section of the applicable Company interexchange services tariff for domestic toll and toll-free usage rates.

Section 10 – ONE COMMUNICATIONS SERVICES, RATES AND CHARGES (Cont'd)

10.18 OneSolutions Complete (Cont'd)

10.18.4 Rates

AT&T Service Areas

Monthly Recurring Charges	1 Year MRC	2 Year MRC	3 Year MRC
OneSolutions Complete 1.5M	\$672.00	\$593.60	\$472.50
OneSolutions Complete 3.0M	\$1,212.00	\$1,064.00	\$850.50
OneSolutions Complete 4.5M	\$1,752.00	\$1,545.60	\$1,228.50
OneSolutions Complete 6.0M	\$2,340.00	\$2,060.80	\$1,648.50
OneSolutions Complete 7.5M	\$2,820.00	\$2,497.60	\$1,984.50
OneSolutions Complete 9.0M	\$3,384.00	\$2,990.40	\$2,383.50
OneSolutions Complete 10.5M	\$3,816.00	\$3,371.20	\$2,677.50
OneSolutions Complete 12.0M	\$4,356.00	\$3,841.60	\$3,066.00

Verizon Service Areas

Monthly Recurring Charges	1 Year MRC	2 Year MRC	3 Year MRC
OneSolutions Complete 1.5M	\$672.00	\$593.60	\$472.50
OneSolutions Complete 3.0M	\$1,212.00	\$1,064.00	\$850.50
OneSolutions Complete 4.5M	\$1,752.00	\$1,545.60	\$1,228.50
OneSolutions Complete 6.0M	\$2,340.00	\$2,060.80	\$1,648.50
OneSolutions Complete 7.5M	\$2,820.00	\$2,497.60	\$1,984.50
OneSolutions Complete 9.0M	\$3,384.00	\$2,990.40	\$2,383.50
OneSolutions Complete 10.5M	\$3,816.00	\$3,371.20	\$2,677.50
OneSolutions Complete 12.0M	\$4,356.00	\$3,841.60	\$3,066.00